

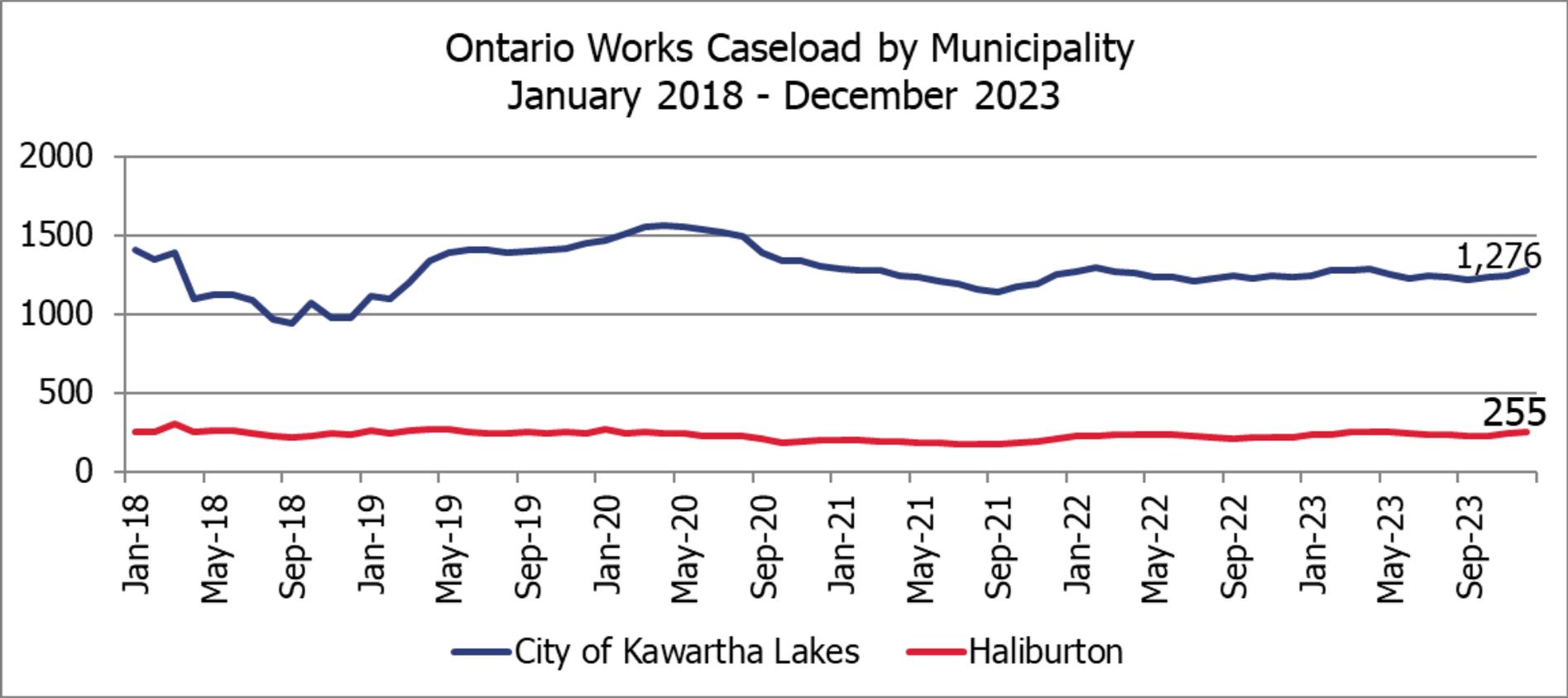
# Human Services, Social Services

Social Services – Ontario Works Caseload Demographics

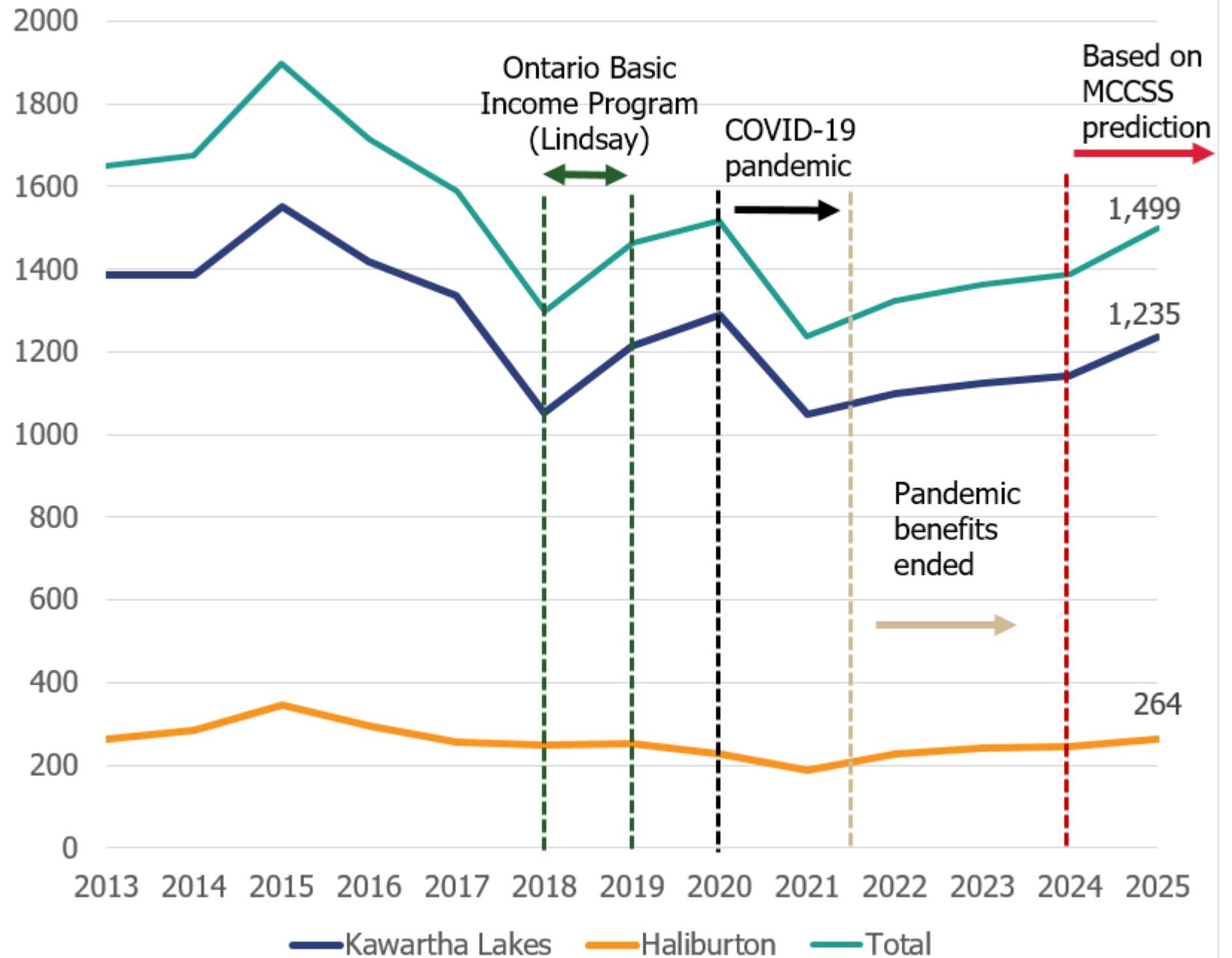
City of Kawartha Lakes and County of Haliburton

April 30, 2024

# Total Ontario Works (OW) Monthly Caseload



# Ontario Works Caseload Trending and Predictions

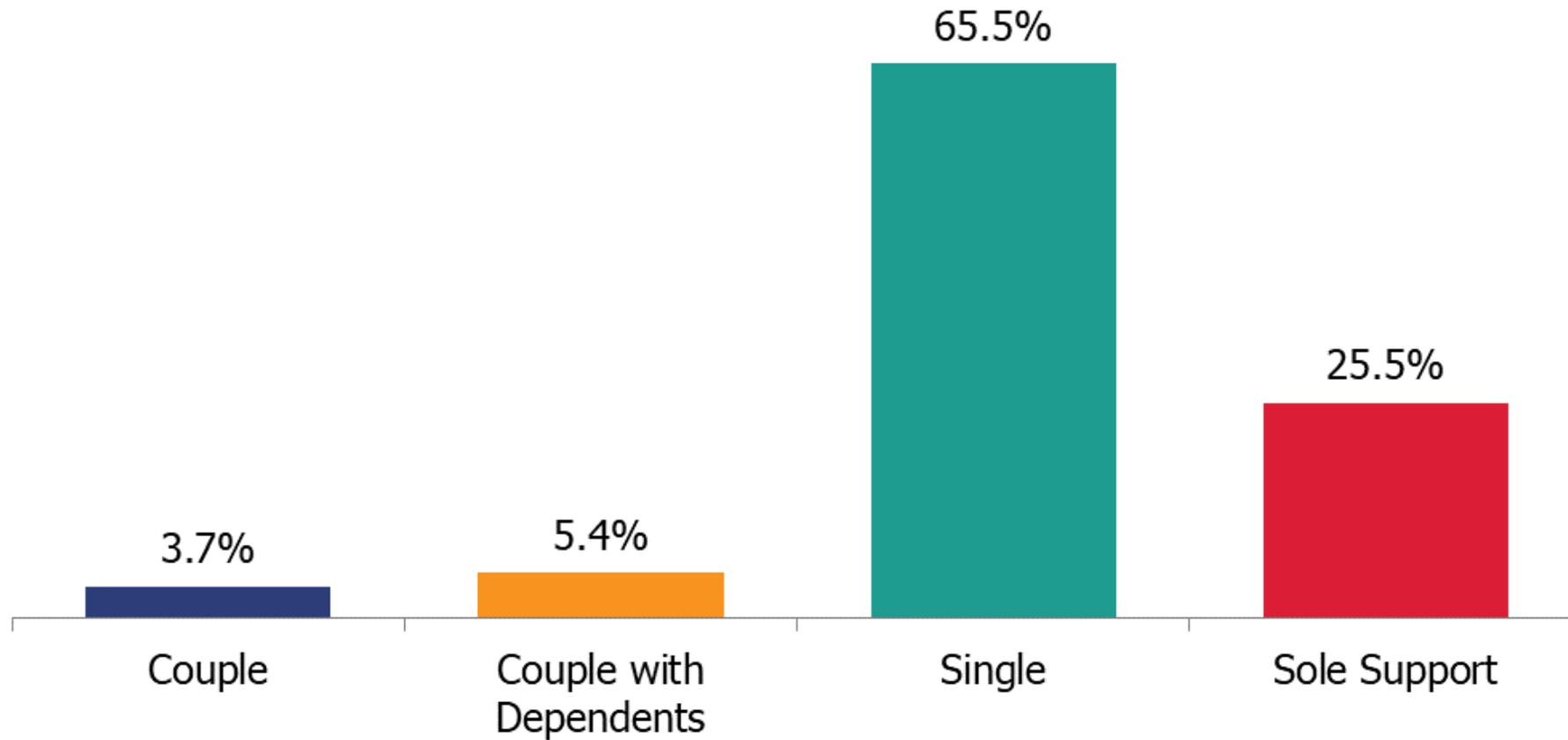


# Yearly OW Rate Compared to Various Low-Income Measures (2023)



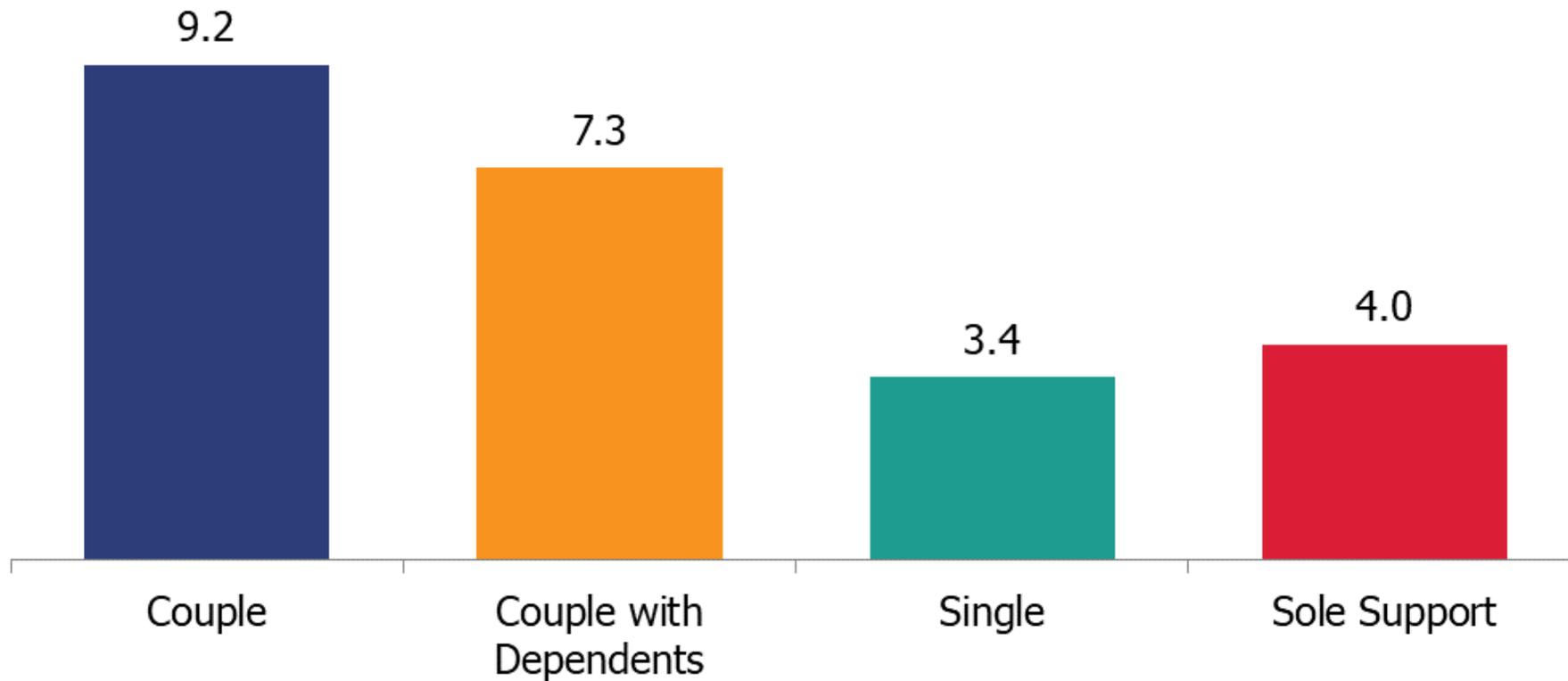
# Who Do We Serve?

## Integrated Case Type - Percentage

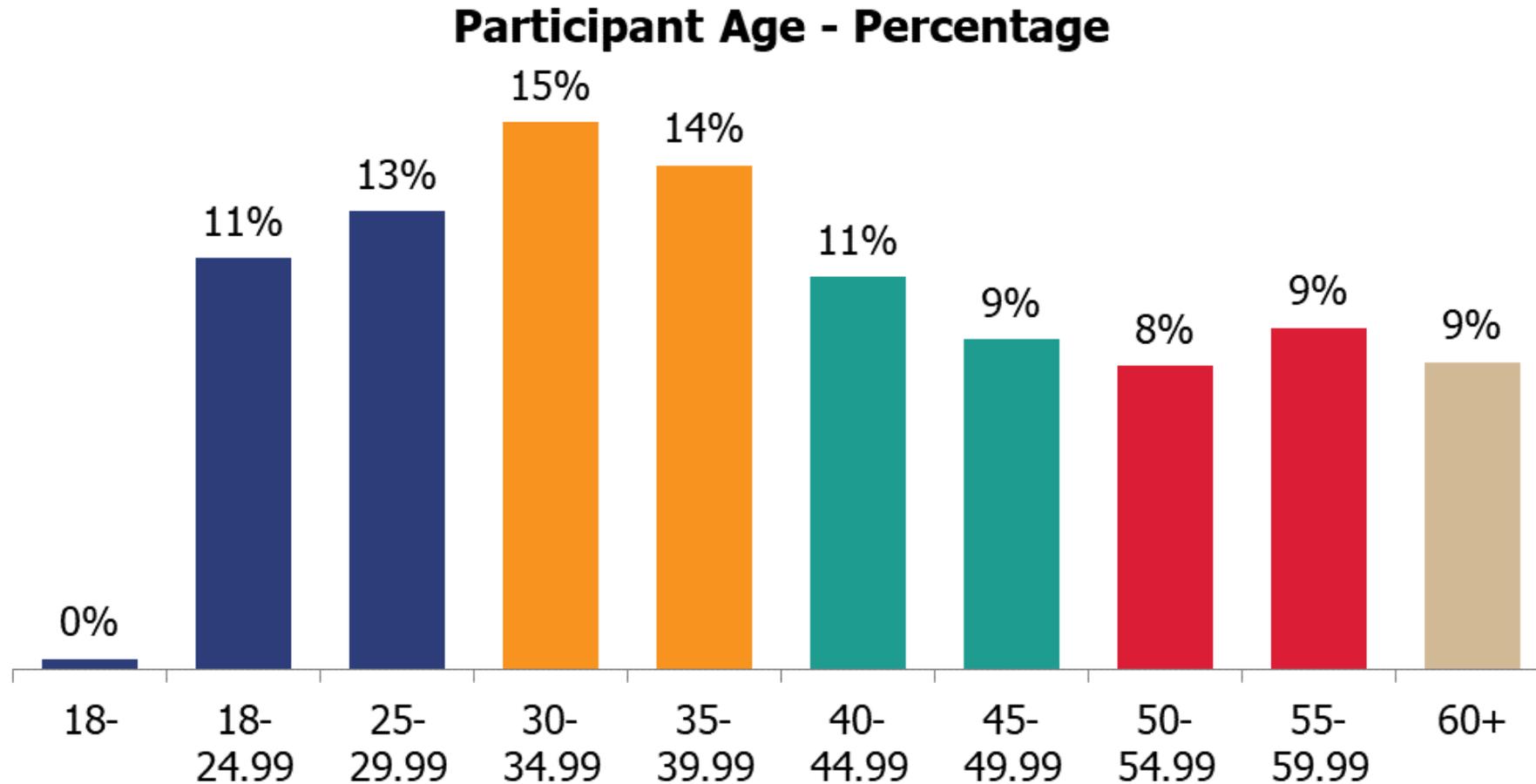


# How Long are People in Receipt of Assistance?

**Average Years on Assistance  
Integrated Case Type**

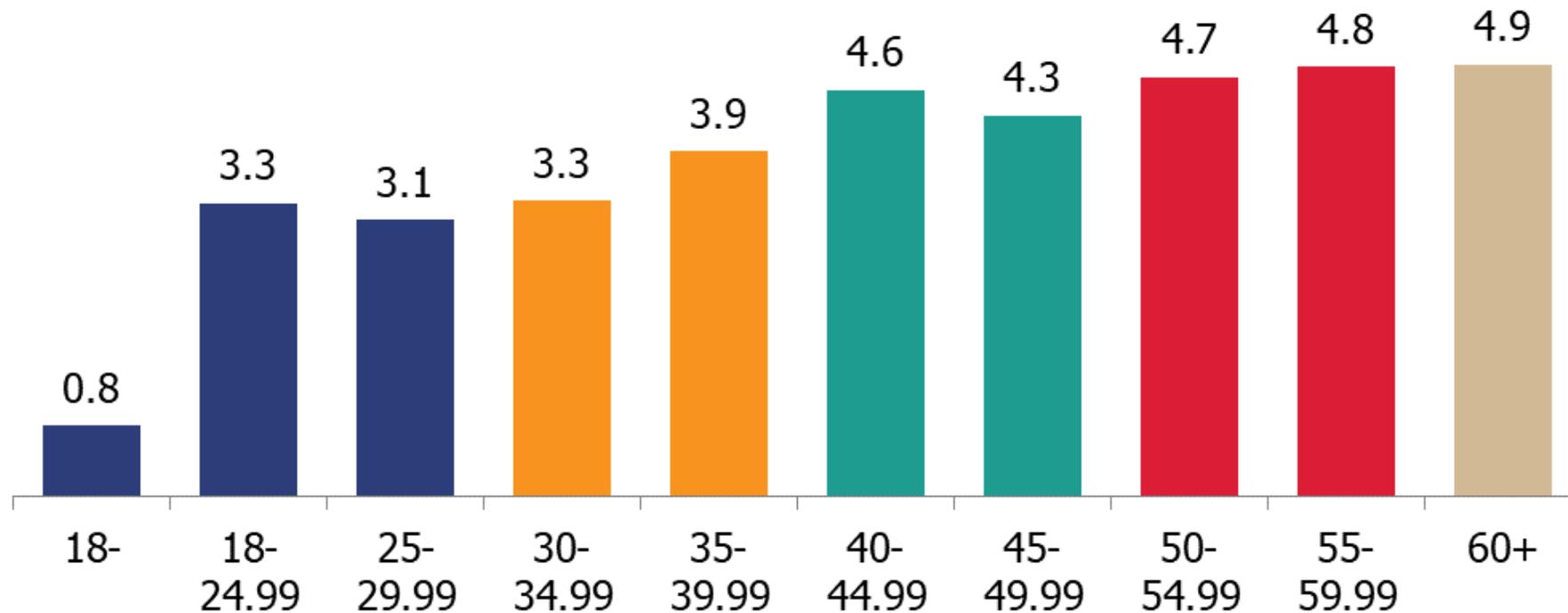


# How Old are the People we Serve?



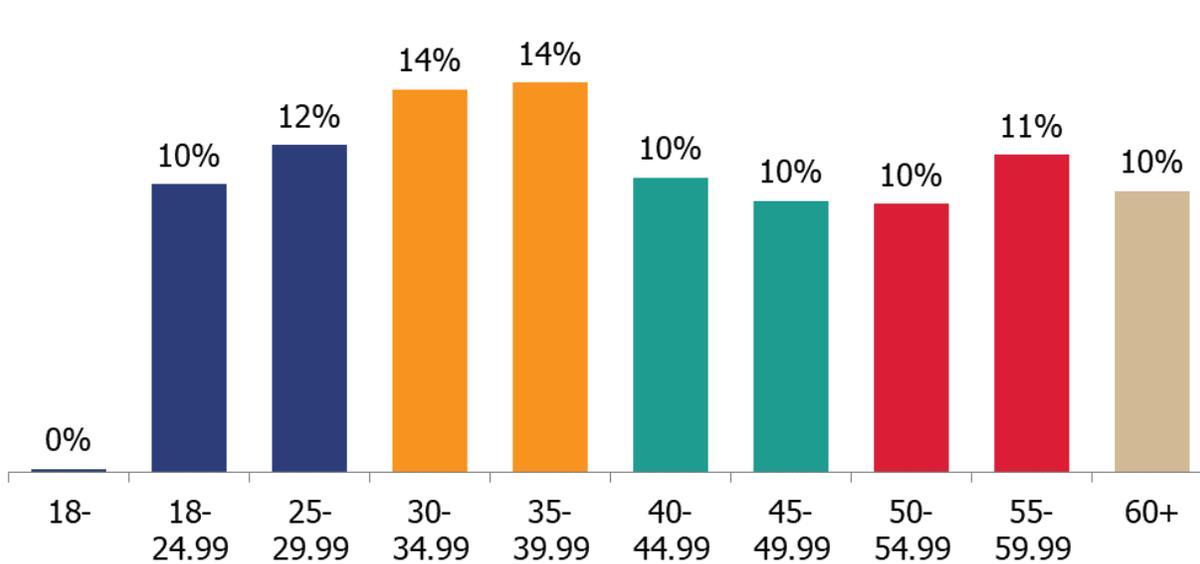
# How Does Age Impact the time on Assistance?

**Average Years on Assistance  
Participant Age**

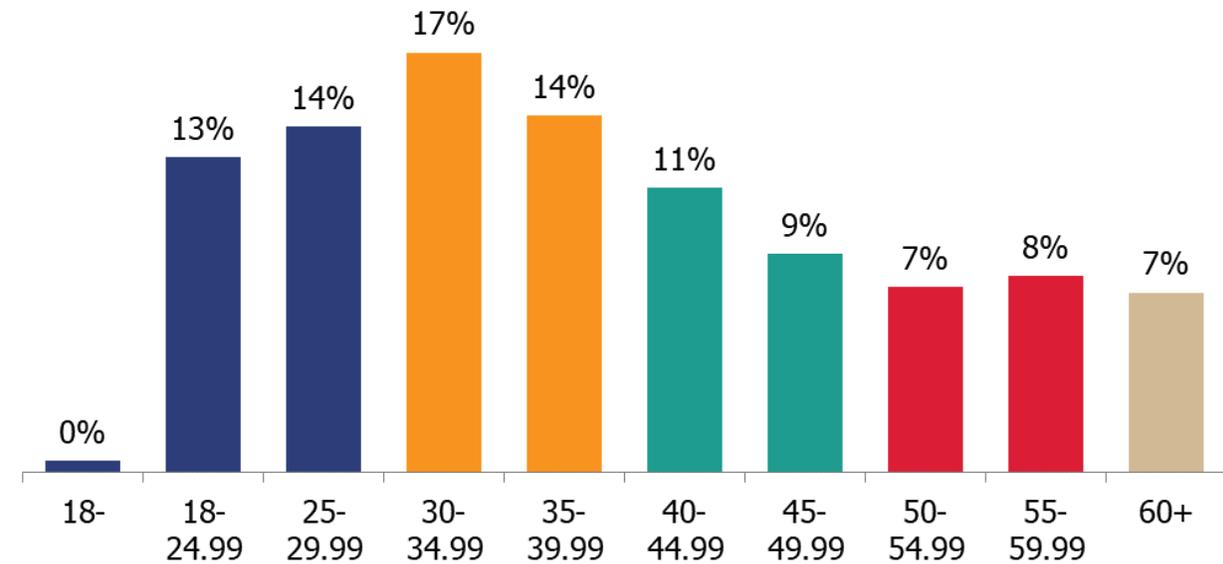


# How Does Knowing Age and Gender Impact Our Service Delivery?

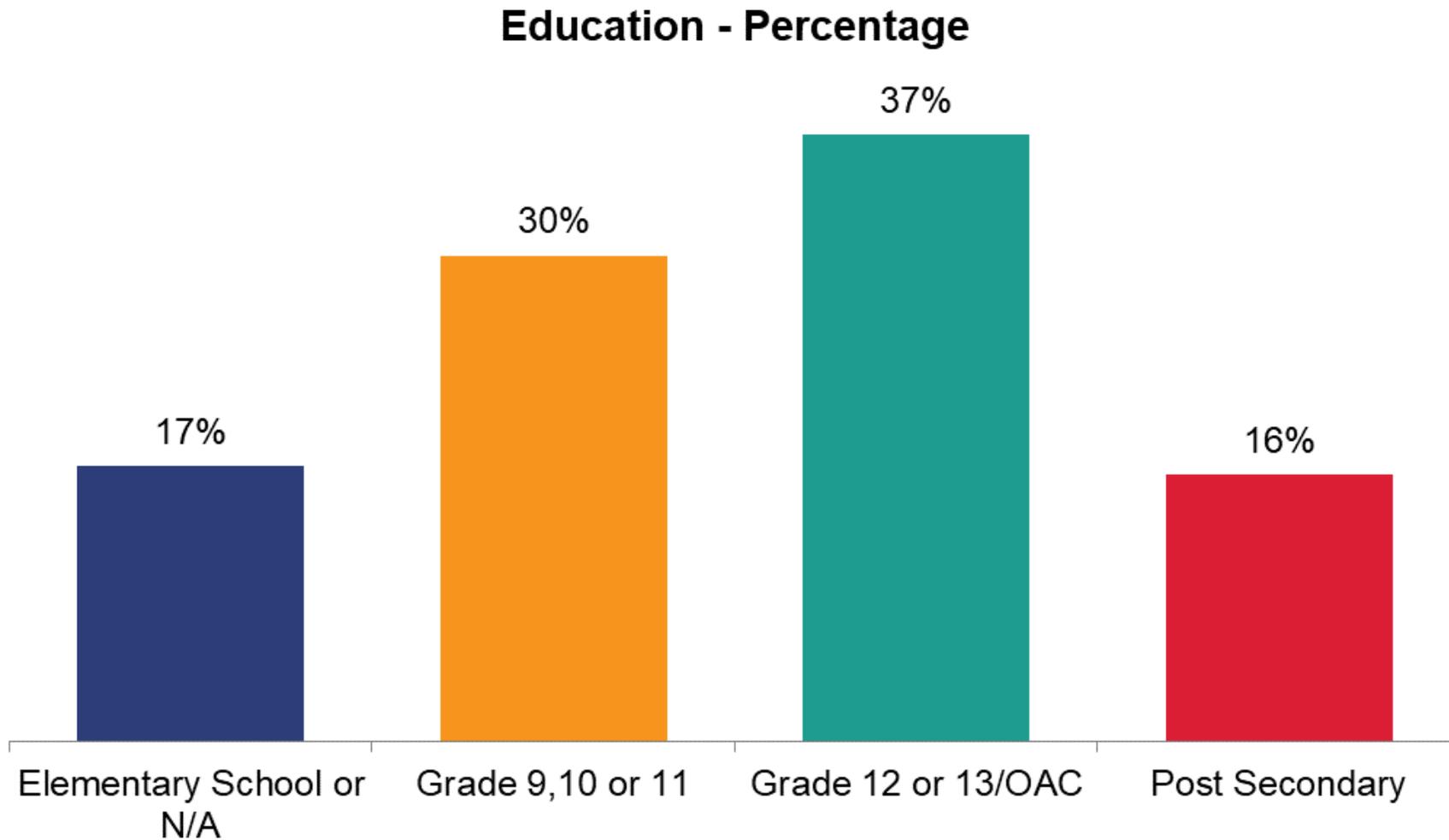
**Participant Age - Percentage Males**



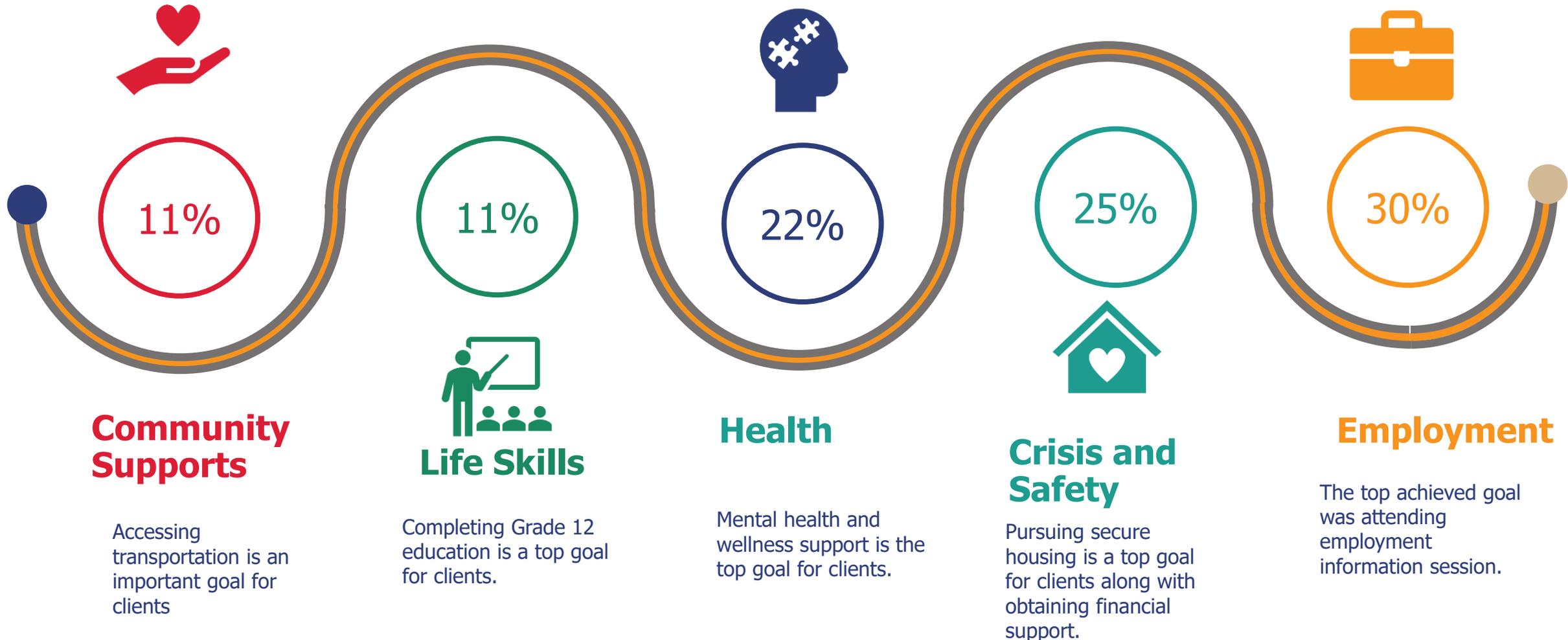
**Participant Age - Percentage Females**



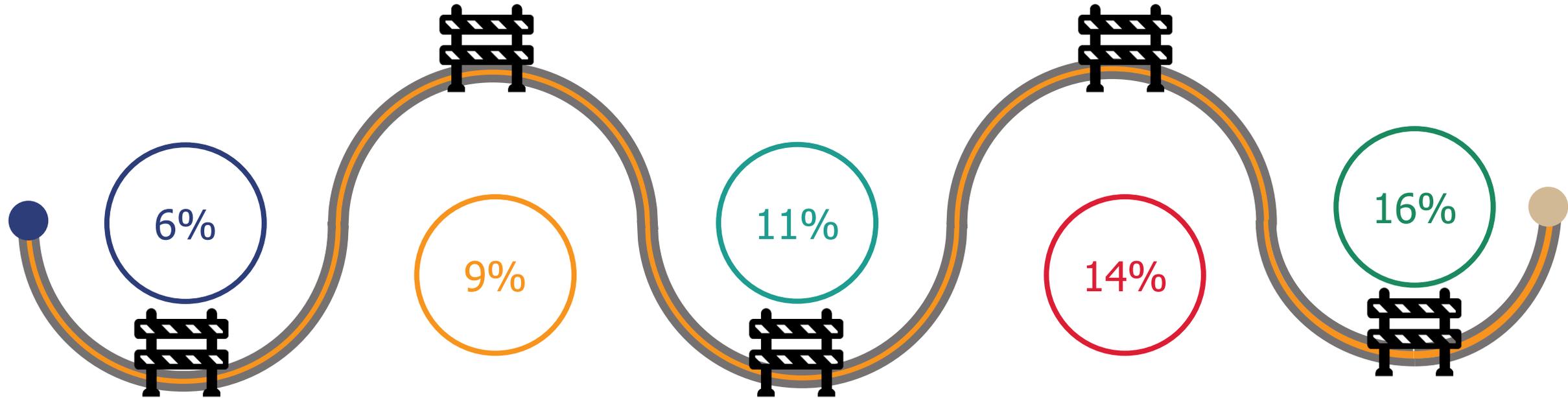
# What Level of Education do People Have?



# What are the Top Five Goals for the People We Serve?



# What Are the Barriers to Achieving Those Goals?



## Education - No Grade 12

Lack of a secondary school diploma is a barrier to achieving client goals such as obtaining full time employment.

## Food Security

Food security is a barrier to many if not all client goals.

## Mental Health

Addressing mental health is a goal for many clients, however mental health is also a barrier.

## Transportation

Transportation is the number one barrier preventing clients from achieving their goals. This barrier impacts employment and access to services.

## Financial

Financial barriers prevent clients from achieving their goals such as support for dependent care.

# What Connections are made to Support Achieving Goals?

Health and Mental Health Services  32%



Housing Supports  24%



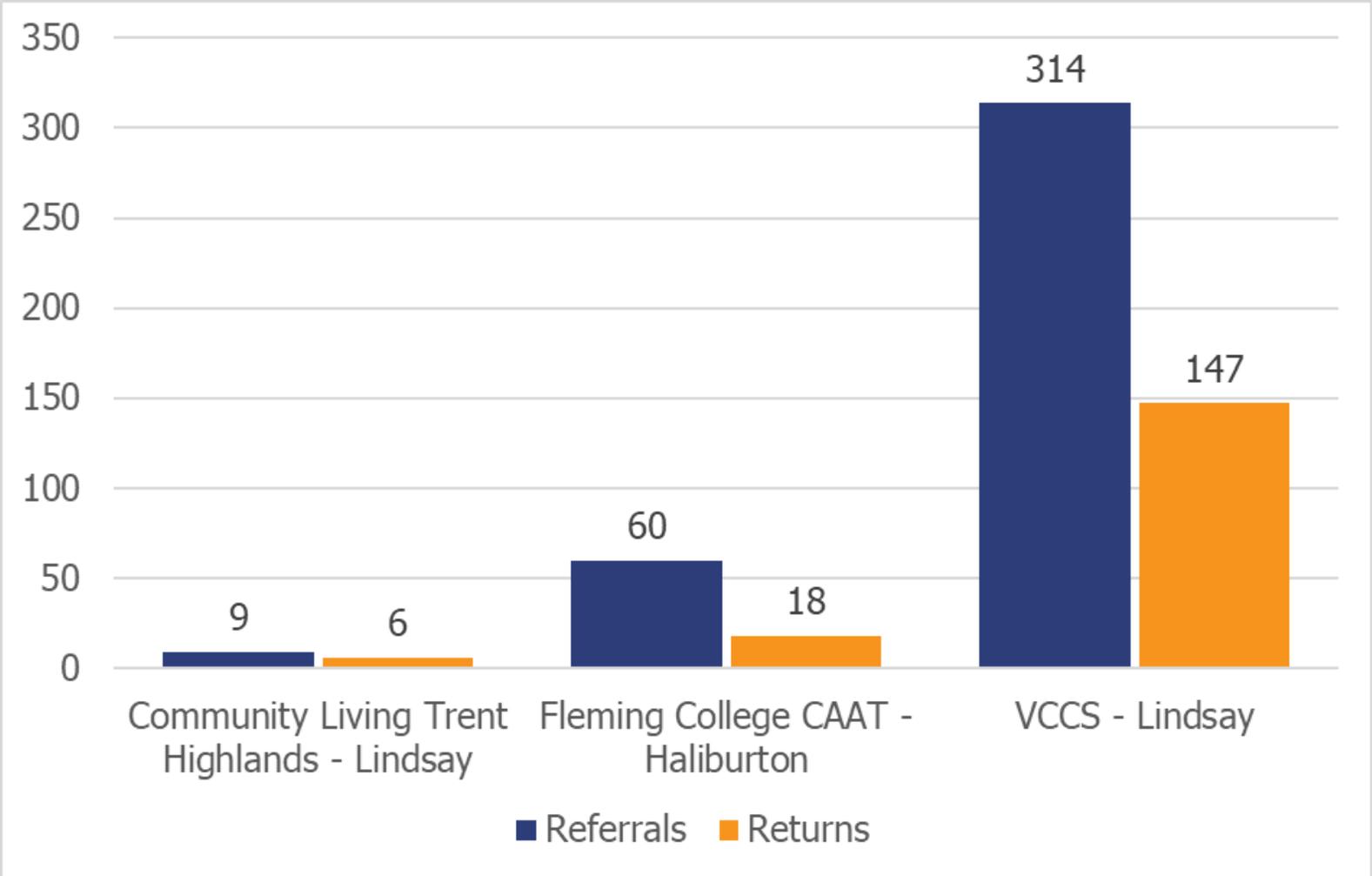
Community Program  20%



Other  24%



# What Do Our Referrals Look Like to Employment Supports?



Fleming College of Applied Arts and Technology (CAAT)

Victoria County Career Services (VCCS)



**Questions  
and  
Thank You**