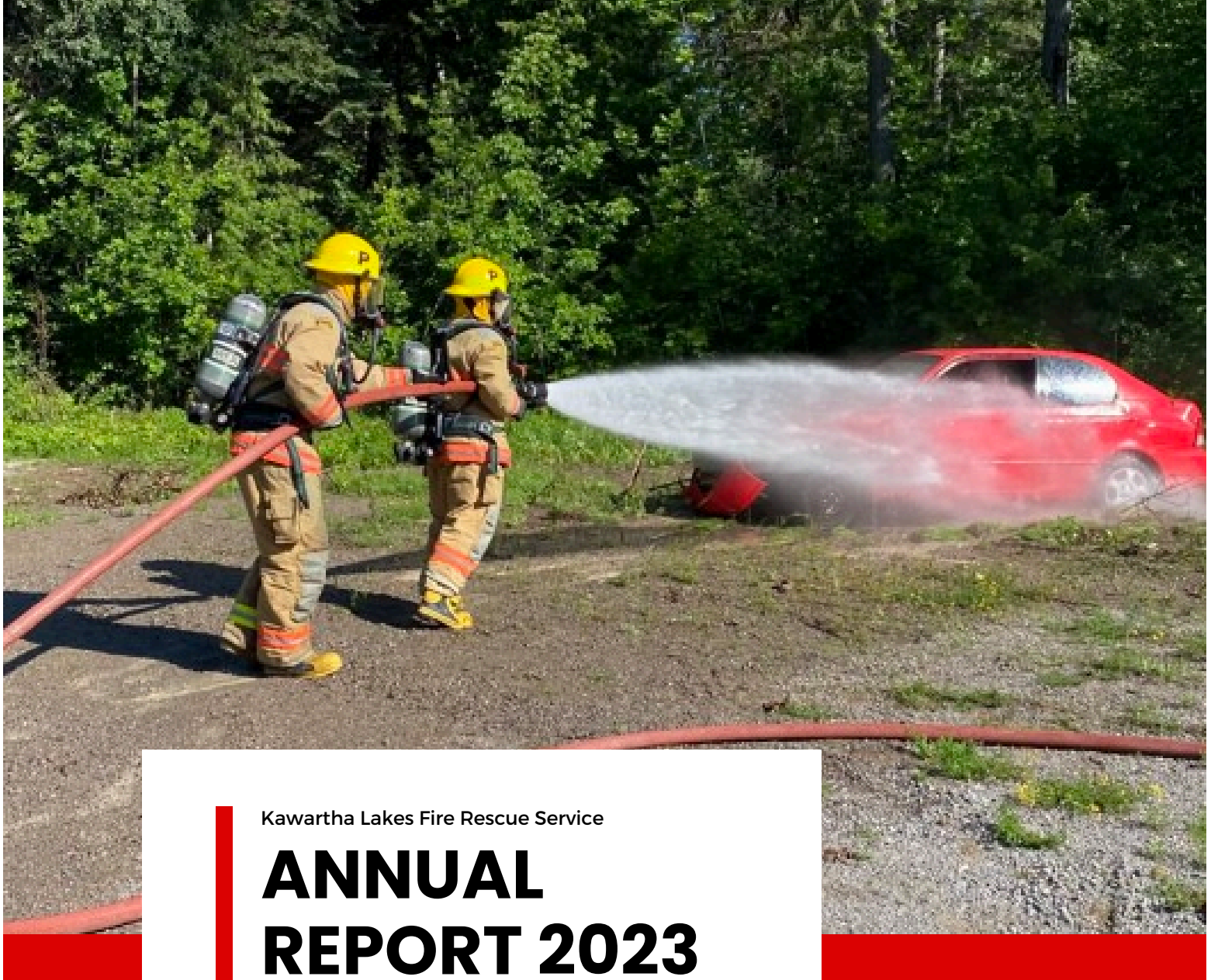




KAWARTHA LAKES FIRE RESCUE SERVICE 2023 ANNUAL REPORT

www.kawarthalakes.ca





Kawartha Lakes Fire Rescue Service

ANNUAL REPORT 2023

Firefighters never know what they will encounter on each call but proceed with the same level of commitment and service.

-Byron Pulsifer

Terry Jones

Fire Chief

Message from the Fire Chief



Your Worship Mayor Doug Elmslie and members of Council

On behalf of Kawartha Lakes Fire Rescue Service (KLFRS), I am pleased to present my first annual report in the role of Fire Chief for 2023.

This report will provide insight to assist in understanding the details of the services provided by the Kawartha Lakes Fire Rescue Service staff. The 2023 annual report highlights the call volume, types of responses, public education programs and inspections completed. The goal is to create a fire safe community.



Thank you for your continued support of Kawartha Lakes Fire Rescue Service and its firefighters. I would also like to express my gratitude to the members of Kawartha Lakes Fire Rescue Service for their daily commitment to serving our community and protecting the residents of Kawartha Lakes.

Together we will continue to build on our knowledge and experience, rise above challenges, and provide exceptional public safety and customer service to our community.

Vision, Mission, Values



The Kawartha Lakes Fire Rescue Service will clearly define its core activities and ensure that the resource allocation required to meet these activities is available.

The Kawartha Lakes Fire Service will use Fire Prevention and Public Education as its long-term approach to cost-effective emergency service delivery.

The Kawartha Lakes Fire Rescue Service will seek advantages through new technology, aggressive training in, and application of, skills to become an efficient provider of its services.



Key Success Factors:

- Success in reducing property damage and loss of life
- Ability to respond quickly and efficiently to emergency demands
- Depth of professional skills and expertise in our personnel sustained through a strong training program
- In-house technical capability to support innovative ideas and equipment and implement them efficiently
- High utilization of fixed assets
- Strong and favorable image in the public eye that helps us in our fire prevention and public education programs.

MISSION: To safeguard our community through proactive emergency response, innovative prevention strategies, and continuous professional development, enhancing public safety, protecting lives, and preserving property by fostering a culture of excellence, collaboration, and community resilience.

VALUES: Exemplify leadership by actively engaging our team, embodying integrity, professionalism, teamwork, adaptability, accountability and community involvement.

VISION: To serve as the foundation of community safety and resilience where every Kawartha Lakes resident feels protected and empowered by consistently adapting to address the evolving needs of our diverse and dynamic community



DEPARTMENT SERVICE PROFILE

2023

Kawartha Lakes Fire Rescue Service Profile



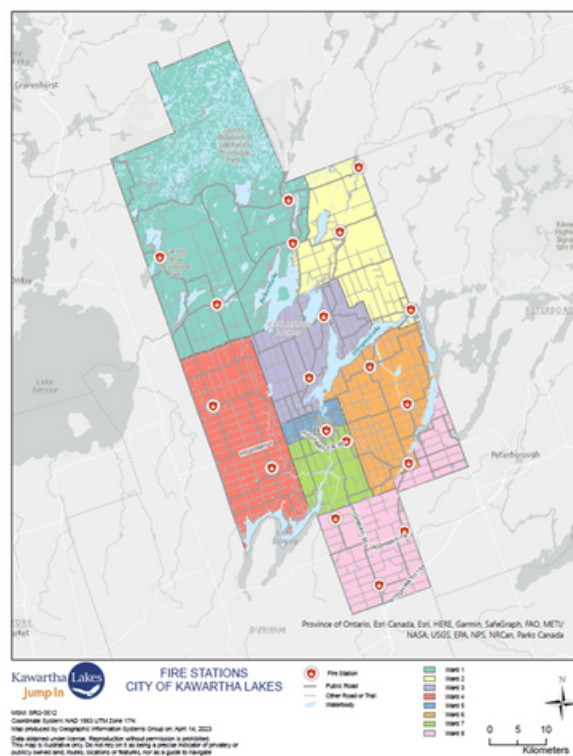
The City of Kawartha Lakes is a unitary municipality in Central Ontario, Canada. It is a municipality legally structured as a single-tier City; however, Kawartha Lakes is the size of a typical Ontario county/region and is mostly rural. It is the second largest and most expansive single-tier municipality in Ontario with a land area of 3,084 square kilometers (after Greater Sudbury). Kawartha Lakes is highly disbursed, with 24 distinct communities. The main population centres are the communities of Bobcaygeon, Fenelon Falls, Lindsay, Omemee and Woodville. Lindsay is the urban hub of Kawartha Lakes.

The City consists of several growing urban and rural communities, separated from each other by farms, forests, countryside residences and recreational areas which all add to the overall character of the City. The communities are protected by 19 fire stations, locations which are noted on the provided map.

Kawartha Lakes Fire Rescue Service relies on both full-time and volunteer firefighters to staff our fire department. These are individuals that are committed to providing fire protection services in their local areas and the community at large.

Stations

- Station 1: Lindsay, 9 Cambridge Street North, Lindsay
- Station 2: Omemee, 14 Mary Street, Omemee
- Station 3: Bobcaygeon, 1 Duke Street, Bobcaygeon
- Station 4: Ops, 2571 Hwy#7, Lindsay
- Station 5: Dunsford, 48 Community Centre Road, Dunsford
- Station 6: Emily, 599 Center Line Road, Emily
- Station 7: Bethany, 88 Skihill Road, Bethany
- Station 8: Pontypool, 287 John Street, Pontypool
- Station 9: Janetville, 669 Janetville Road, Janetville
- Station 12: Cameron, 16 Cameron Road, Cameon
- Station 14: Woodville, 114 Argyle Street, Woodville
- Station 15: Kirkfield, 16 Munroe Street, Krikfield
- Station 16: Carden, 12 Lake Dalrymple Road, Carden
- Station 17: Norland, 7481 Hwy# 35, Norland
- Station 18: Kinmount, 24 Majestic Street, Kinmount
- Station 19: Coboconk, 47 Grandy Road, Coboconk
- Station 20: Burnt River, 186 Burnt River Road, Burnt River
- Station 21: Mariposa, 552 Eldon Road, Little Britain
- Station 22: Fenelon Falls, 9 John Street, Fenelon Falls



Kawartha Lakes Fire Rescue Service Profile



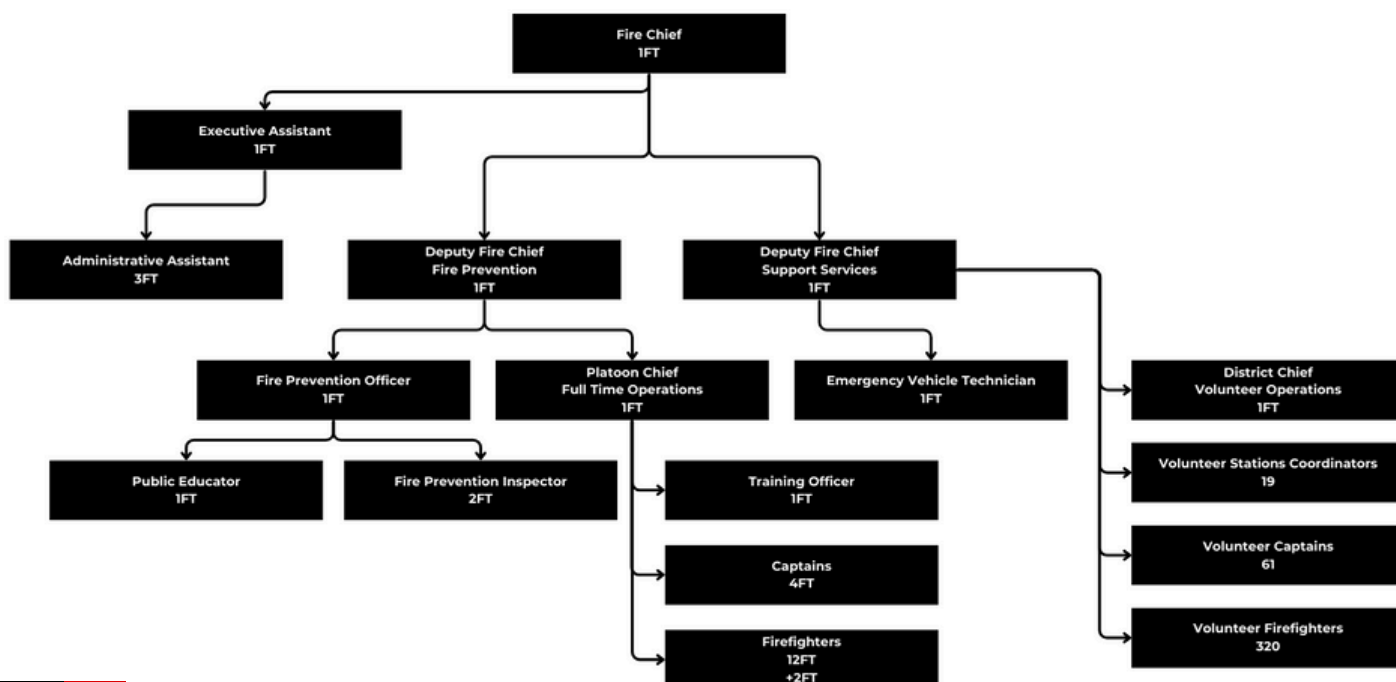
The Department is served by a combination of 18 full-time (career) and 350 volunteer firefighters.

Full-time Administrative and support staff include;

- Fire Chief
- Two Deputy Chiefs
- A Platoon Chief
- A District Chief
- An Executive Assistant
- Three Administrative Assistants
- A Fire Prevention Division consisting of a Captain, two Fire Inspectors, and one Public Educator
- Emergency Vehicle Technician
- A Training Officer

The organizational chart below reflects the general reporting structure within the Fire Department and that of the Fire Chief to the CAO and City Council. This current reporting arrangement allows for a sufficient level of involvement by the Fire Chief within the Senior Management structure of the City and also allows for a good-level of administrative oversight of the day-to-day operations of the Fire Department.

Kawartha Lakes Fire Resuce Service Department Organizational Chart





FIRE PREVENTION & PUBLIC EDUCATION

2023

Fire Prevention & Public Education



Our Fire Prevention Division is committed to providing The City of Kawartha Lakes residents with the first two lines of defense; public education and fire inspection/code enforcement. At this time the division consists of; one fire prevention officer, one public educator, and two fire prevention inspectors who are under the supervision of the Fire Chief.

Public Education – The First Line of Defense

The year 2023 marked a significant period of growth and achievement for the Kawartha Lakes Fire Rescue Service (KLFRS) in our ongoing commitment to public safety through education and awareness initiatives. In April 2023, our department hired its first Fire Prevention Public Educator. The Public Educator worked to engage with the community, imparting valuable knowledge and fostering a culture of fire safety awareness. This report highlights the key initiatives and accomplishments of our public education efforts throughout the year.

Initiative Highlights:

School Outreach Programs:

KLFRS expanded its school outreach programs, delivering fire safety presentations and interactive workshops to students across the region. These efforts aimed to educate and empower children with essential fire safety knowledge, including the importance of smoke alarms, escape plans, and fire prevention measures.

Fire safety lessons for kindergarten through to grade 2 utilize the National Fire Protection Association's 'Learn Not To Burn Program'. Learn Not To Burn reaches children using proven educational strategies that incorporate NFPA's philosophy of teaching positive, practical fire safety messaging. Based on field-tested results, each curriculum presents key fire safety messages, classroom lessons, activities, and home connections. Most fire safety lessons include a visit from a local fire station where students learn about the firefighters' role as a community helper and the tools and equipment needed to perform their job.



Students in grades 3 to 6 receive lessons regarding electrical safety, emergency preparedness, hazard awareness and fire science. Grade 7 and 8 students learn about cooking safety.

Fire Prevention & Public Education



Teaching students how to prevent fires and how to respond properly in a fire situation are skills students will remember and practice throughout their lives.

The KLFRS high school fire safety program lessons include home fire safety – top fire cause, smoke and carbon monoxide alarms, detection and escape, workplace fire safety – fire protection equipment, fire class descriptions, portable fire extinguisher training and careers in the fire service – post secondary school requirements, salary, job descriptions, becoming a volunteer firefighter.

Community Workshops and Seminars:

Our department organized a series of community workshops and seminars targeting residents of all ages. These events covered a wide range of fire safety topics, such as kitchen safety, candle precautions, and the dangers of electrical fires. KLFRS also delivered fire extinguisher training to a number of community organizations. Participants of these workshops and seminars were equipped with practical tips and strategies to enhance their home safety practices.

Smoke Alarm Campaign & Smoke Alarm Assistance Program

After a 3-year hiatus due to the pandemic Kawartha Lakes Fire Rescue Service resumed their door-to-door smoke alarm program. The program runs through the summer and fall. Kawartha Lakes firefighters travelled across the municipality educating residents about how to be prepared in case of a fire and offering the option of receiving a free inspection of their smoke and carbon monoxide(CO) alarms.

Studies have shown that interventions that include home visits by firefighters with a focus on fire safety information and working smoke alarms has reduced the number of fire-rated fatalities. In addition to the door-to-door smoke alarm campaign, KLFRS also promoted the Alarm Assistance Program which is a program for Kawartha Lakes residents over the age of 65 or residents with a disability that prevents them from maintaining their home's smoke and carbon monoxide alarms. Program participants receive important fire and life safety information from staff as well as assistance replacing smoke and carbon monoxide batteries and/or new alarms. In addition, staff will also conduct a home fire safety inspection upon request.



Fire Prevention & Public Education



What3Words Awareness Campaign

The Kawartha Lakes Fire Service collaborated with local off-road associations, KATVA (Kawartha All-Terrain Vehicle Association) and KORMA (Kawartha Off-Road Motorcycle Association), to enhance safety across the vast Kawartha trail system. Through this partnership, the "What3words" app is being promoted extensively via strategically placed signage and social media campaigns. The aim is to educate and inform the public about the app's capabilities, particularly its vital role in assisting first responders in locating trail users in emergency situations.

"Jump Into Fire Safety With Katie" RogersTV

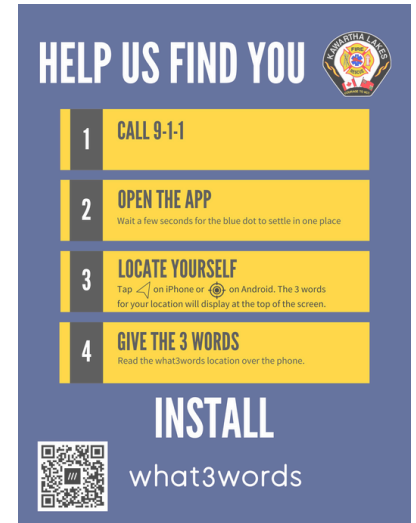
In another new collaboration, RogersTV North Durham and the Kawartha Lakes Fire Rescue Service (KLFRS) Public Educator have joined forces to develop a television show titled "Jump Into Fire Safety With Katie." This program, airing on local cable channels and accessible on YouTube, aims to educate viewers of all ages about essential fire safety practices in an engaging and informative manner.

Saved By The Beep – Test Your Smoke Alarm Day

Kawartha Lakes joined communities across Ontario on September 28 by asking residents to test their smoke alarms as part of Test Your Smoke Alarm Day, an initiative brought forth by the Ontario Fire Marshal after 2022 saw a record 133 people lost to deadly fires in Ontario. The campaign saw extensive use of communication channels to deliver effective messaging such as: radio, social media, billboards and posters throughout the municipality.

Public Service Announcements (PSAs):

Leveraging various media channels, including television, radio, and social media platforms, KLFRS released a series of public service announcements (PSAs) highlighting key fire safety messages. These visually compelling and informative PSAs reached a wide audience, reinforcing the importance of fire safety practices and promoting behavioral change.



Fire Prevention & Public Education



Fire Prevention Week Events

During Fire Prevention Week, KLFRS organized a series of events and activities to raise awareness about fire safety within the community. The theme for Fire Prevention Week was cooking safety with “Cooking safety starts with You. Pay attention to fire prevention” as the campaign slogan. These events included educational booths set up at various locations throughout the municipality as well as attendance at community events. Through engaging and informative initiatives, residents were encouraged to prioritize fire prevention and preparedness in their daily lives.



Outcomes and Impact:

Increased Awareness: Our public education efforts succeeded in raising awareness about fire safety principles and best practices among residents of Kawartha Lakes. Through targeted outreach and educational initiatives, more individuals and families became knowledgeable about fire prevention strategies and emergency preparedness.

Enhanced Community Engagement

KLFRS strengthened its bond with the community through interactive events and outreach programs. By actively involving residents in fire safety discussions and activities, we fostered a sense of shared responsibility for public safety and community resilience.

Tangible Results:

The tangible outcomes of our initiatives, such as the installation of smoke alarms in vulnerable households and the positive feedback from workshop attendees, underscored the effectiveness of our public education endeavors. These results directly contributed to a safer and more prepared community.

Looking Ahead:

As we reflect on the accomplishments of 2023, KLFRS remains steadfast in its commitment to advancing fire safety education and outreach efforts in Kawartha Lakes. Moving forward, we will continue to innovate and adapt our strategies to address emerging challenges and prioritize the well-being of our residents. Through collaboration, dedication, and a shared vision of safer communities, we are confident in our ability to make a lasting impact on public safety.

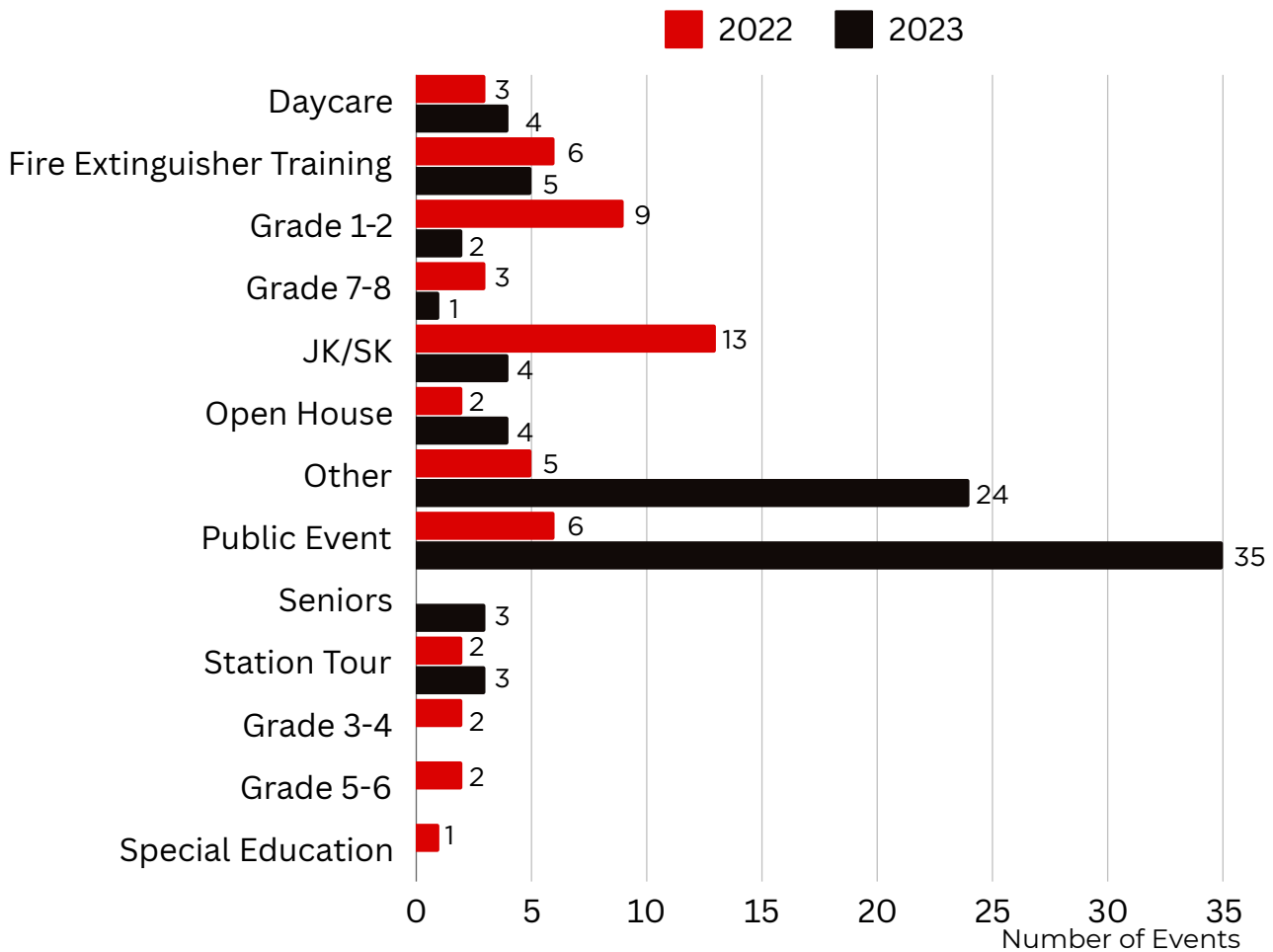
Conclusion:

In conclusion, the Public Education Division of Kawartha Lakes Fire Rescue Service achieved notable successes in 2023 through its comprehensive and proactive approach to fire safety education. By engaging with the community, delivering impactful initiatives, and fostering a culture of safety, we have made significant strides toward our goal of creating a safer and more resilient Kawartha Lakes. We extend our gratitude to all our partners, stakeholders, and residents for their unwavering support and participation in our public education endeavors.



Fire Prevention & Public Education

Public Education Events



Other: Summer School, Camps, Community Organizations, Co-op Classes, Job Fair, Combined Age Groups, Youth at Risk Groups

**2022 Total
Number
of People**

2737

**2023 Total
Number
of People**

8588

Fire Prevention & Public Education



Smoke & CO Alarm Program



2023

Total Number
of Smoke Alarm Inspections

102

* 102 out of 279 Homes Visited Where Residents Were Home & Agreed to Voluntary Inspection



2023

Homes Visited

279

Station 1 Full-time Crews From June - September



Fire Prevention & Public Education

Smoke Alarm Assistance Program

65+ and/or disability



2022

Total Number
of Smoke Alarm Inspections

15



2023

Total Number
of Smoke Alarm Inspections

16

Fire Prevention & Public Education



Inspection and Enforcement – The Second Line of Defence



Fire inspections serve several purposes:

Safety Compliance

The primary purpose is to ensure that buildings comply with fire safety regulations outlined in the Ontario Fire Code. This includes checking for fire hazards, proper installation and maintenance of fire safety systems such as alarms, sprinklers, and fire extinguishers, and ensuring clear access to exits.

Prevention of Fires

Inspections help identify potential fire hazards and risks, allowing for corrective measures to be taken before a fire occurs. This proactive approach can significantly reduce the likelihood of fires and their potential impact on life and property.

Education and Awareness

Inspections also provide an opportunity to educate building owners, managers, and occupants about fire safety practices and the importance of maintaining a safe environment. This can include training on fire prevention, evacuation procedures, and the proper use of fire safety equipment.

Enforcement:

Inspections serve as a means of enforcing fire safety regulations. In cases where violations are found, inspectors may issue orders for corrective action and follow up to ensure compliance. This helps to hold accountable those responsible for maintaining safe premises.

Fire Prevention & Public Education



Inspection and Enforcement – The Second Line of Defence

Public Safety and Well-being

Fire inspections directly contribute to enhancing public safety by identifying and mitigating fire hazards. Ensuring that buildings comply with fire safety regulations helps protect residents, workers, and visitors from the risk of fire-related injuries and fatalities.

Community Resilience and Emergency Preparedness

By proactively identifying and addressing fire hazards, fire inspections contribute to building community resilience and preparedness for emergencies. Well-maintained fire safety systems and clear evacuation procedures help communities respond effectively to fire incidents.

Economic Development and Sustainability

Fire-safe buildings are essential for sustainable economic development. By reducing the risk of fire-related damage and loss, fire inspections help protect businesses and properties, fostering a stable economic environment within the city.

Quality of Life and Livability

Ensuring that buildings are safe from fire hazards enhances the overall quality of life and livability within the community. Residents and businesses can feel confident in their surroundings, knowing that measures are in place to minimize the risk of fire emergencies.

Regulatory Compliance and Governance

Fire inspections contribute to regulatory compliance and effective governance by enforcing fire safety regulations outlined in municipal bylaws and codes. By holding property owners accountable for maintaining safe premises, inspections support good governance practices.

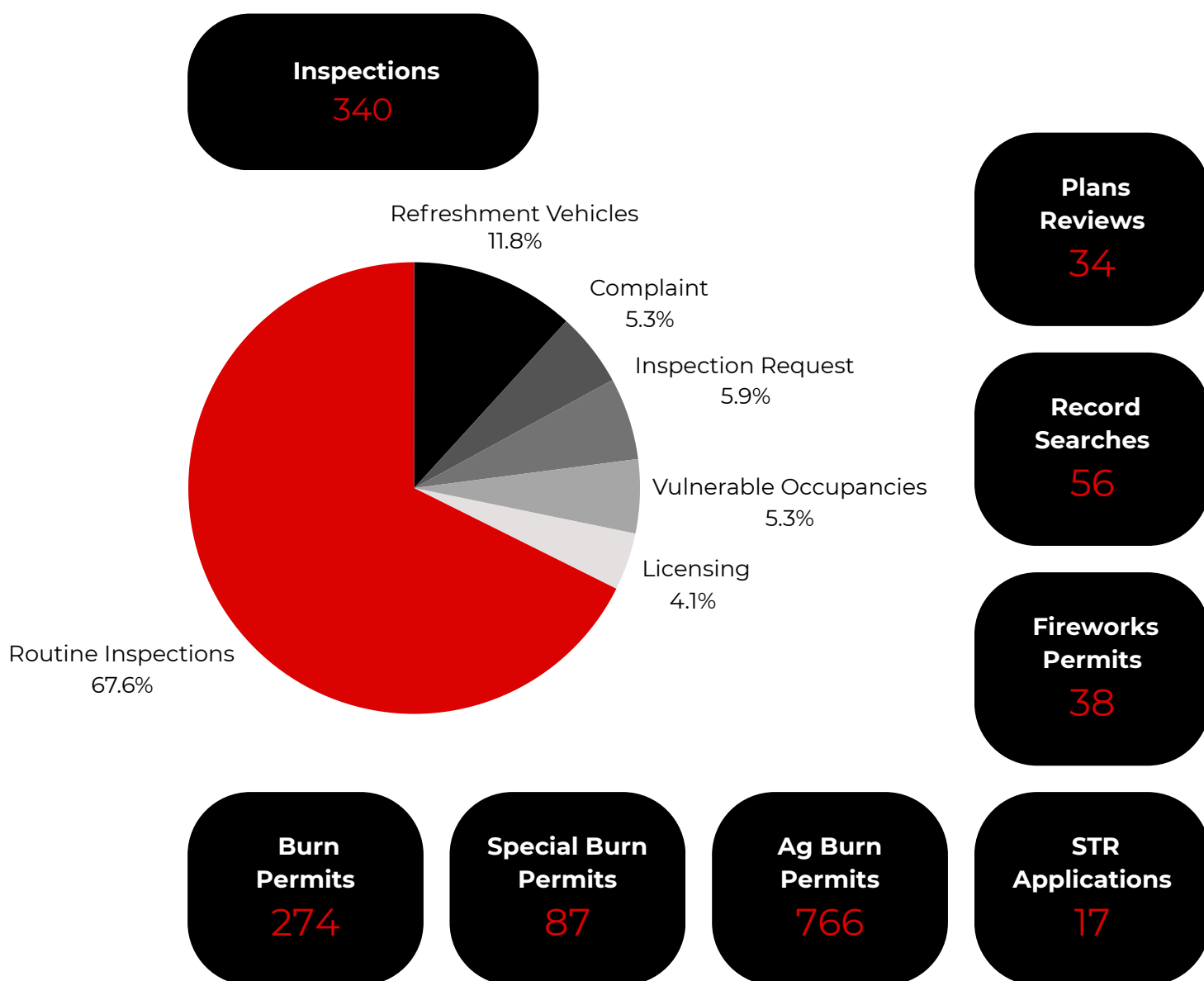
Overall, fire inspections align with the strategic goals of many municipalities, including the City of Kawartha Lakes, by promoting public safety, community resilience, economic development, quality of life, and regulatory compliance. They play a crucial role in ensuring that the city remains a safe and vibrant place to live, work, and visit.

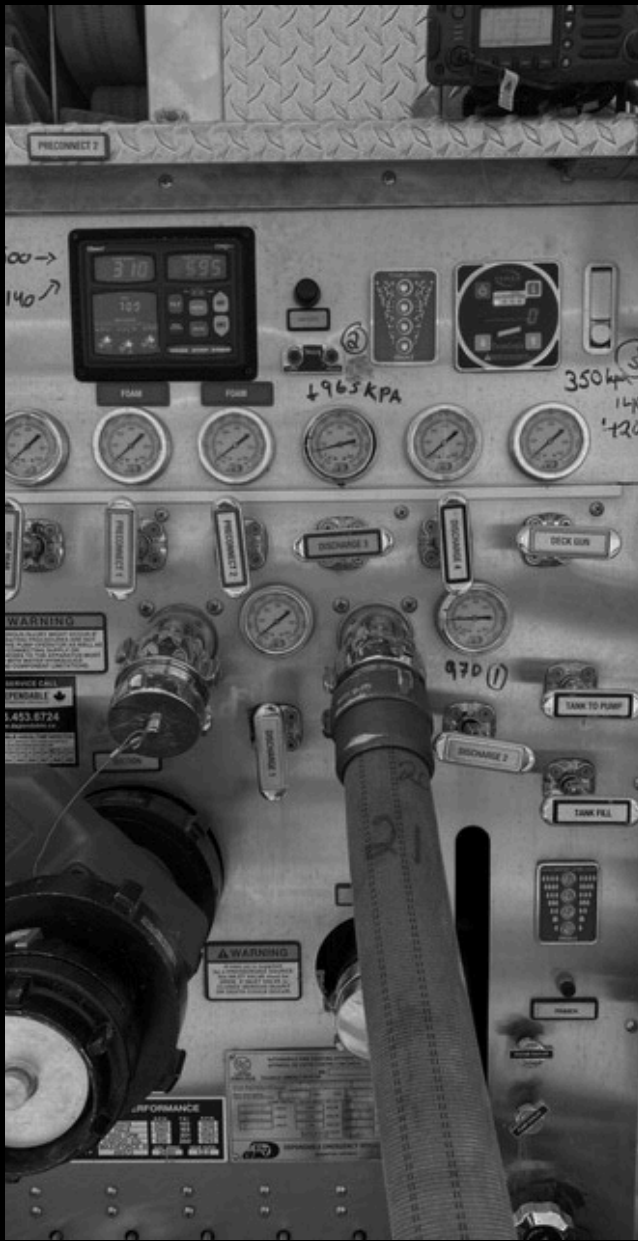


Fire Prevention & Public Education

Inspection and Enforcement – The Second Line of Defence

2023





TRAINING

2023

Training



The Training Division supports all Divisions within the Kawartha Lakes Fire Rescue Service through regular ongoing training as well as specialty training programs and the training requirements outlined in O. Reg. 343/22 Firefighter Certification.

Over the duration of the year, the Training Division was busy ensuring a variety of training was provided to the 19 Stations within our Department. This includes 18 Full Time Firefighters, 334 Volunteer Firefighters and 4 Full Time Fire Prevention & Public Education Staff.

An overview of successfully delivered training and accomplishments in 2023 include the following;

- Trained 32 existing Firefighters to the Level of NFPA1006, Ice Water Rescue Technician.
- Completed the delivery of an updated/modern elevator rescue training through an accredited 3rd party training provider to all full time suppression staff.
- Trained 23 New Volunteer Recruit Firefighters to NFPA1001 Firefighter Level I.
- 20 new firefighters received Wildland Firefighting (SP103) Training Course
- Full-time staff and 2 firefighters from each station received Farm & Food Care Ontario's awareness level Livestock Emergencies and Farm Animals on the Loose. Two (2) additional staff attended an Operations Level Course to obtain further knowledge and skills in preparation for the possibility to be able to deliver this training to others within our Department.
- Completed testing for the Fire Underwriters Survey, Tanker Shuttle Accreditation Certification.
- Successfully obtained Personal Lines Dwelling Protection Grade for the South, Central and Northern areas of our Municipality.
- 20 Firefighters received Pump Operations course.
- 26 Volunteer Firefighters completed NFPA1001 Level I and our Recruit Training Program .



Training



- 295 participants attended over 10 days to utilize the OFC's Mobile Live Fire Training Unit (MLFTU). This was extremely beneficial to our Department, allowing us the opportunity to perform scenario based and interior live fire training.
- All staff were scheduled to attend and maintain their annual Emergency First Responder continuing medical education (CME) training.
- Ongoing, regular monthly maintenance training and specialized training throughout the year.
- Began planning and preparation for 2024 and 2025 to meet the projected NFPA Certification deadline in 2026.
- 105 staff completed testing in varying NFPA Standards such as NFPA1001 Level I & Level II, NFPA1035 PIO, NFPA1021 Level I, NFPA1041 Level I & NFPA1521.

2023 was a successful year having many accomplishments. However, we still have a lot of work ahead of us to ensure all staff meet the varying levels of certification and the annual training requirements. Through the continued support of Council, Fire Administration and Support Staff we will accomplish our objectives.





FIRE MECHANICAL DIVISION

2023

Fire Mechanical Division



The facility that houses our Fire Mechanical Division is located at 464 Emily Park Rd, Omemee. The building is large enough to allow for one Fire Apparatus to be inside an enclosed building for repairs to be completed. There is a small inventory of firefighting equipment stored at this location in order to be able to replace equipment on a timely basis. With the supply chain disruptions that are an effect of COVID, there are significant delays with parts and equipment, in some cases up to a year, therefore when available these items are inventoried so that our service to the community is not interrupted.

Our Emergency Vehicle Technician (EVT) works primarily at this location but, if required, there is a Mobile Mechanical Division vehicle available to travel to our 19 Fire Stations and any emergency incidents where a vehicle may need a repair.

The EVT is responsible for the scheduling and maintenance of all of the Fire Apparatus. Our Department has several light vehicles, boats, ATVs and small engine powered equipment that fall under this portfolio as well. As the primary objective is to have our Fire apparatus ready to respond, the maintenance of the remaining equipment is contracted out to other repair facilities.

Fleet

Pumpers - 19
Mini-Pumper - 1
Tankers - 21
Rescue - 2
Aerial Ladder - 1
Air / Light Unit - 1
Marine Unit - 8
Off Road Vehicle - 7
Rehabilitation Unit - 1





CRITICAL INCIDENT STRESS MANAGEMENT AND PEER SUPPORT TEAM

2023

Peer Support Team



The peer support team consists of 13 members.

12 members have been trained and certified in the Assisting Individuals in Crisis course through The Johns Hopkins University, Loyola University, Maryland.

Three members have completed and been certified in the Group Crisis Intervention course through the University of Maryland.

In 2023, our team supported and invested approximately 38 hours assisting 28 Kawartha Lakes Fire Rescue Service firefighters as part of our 1:1 Peer Support program.

In 2023, approx. 7 hours were invested in group defuse and formal group debrief sessions, reaching an estimated 25 KLFRS firefighters.

In addition, staff also participated in the Resilient Minds™ program. Resilient Minds™ is an evidence-informed, peer-to-peer, skill-building program designed by and for career and volunteer firefighters across Canada to develop strategies to mitigate and better manage occupational stress and enhance personal resilience, resulting in informed and healthier teams.





DEPARTMENT OVERVIEW

2023



Department Overview

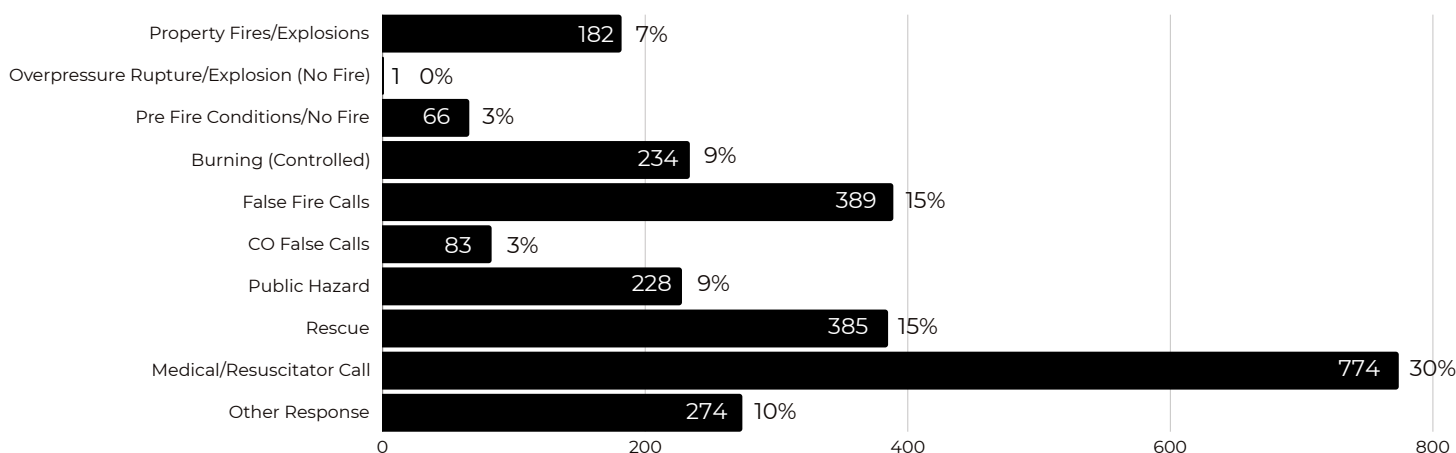
Emergency Incidents



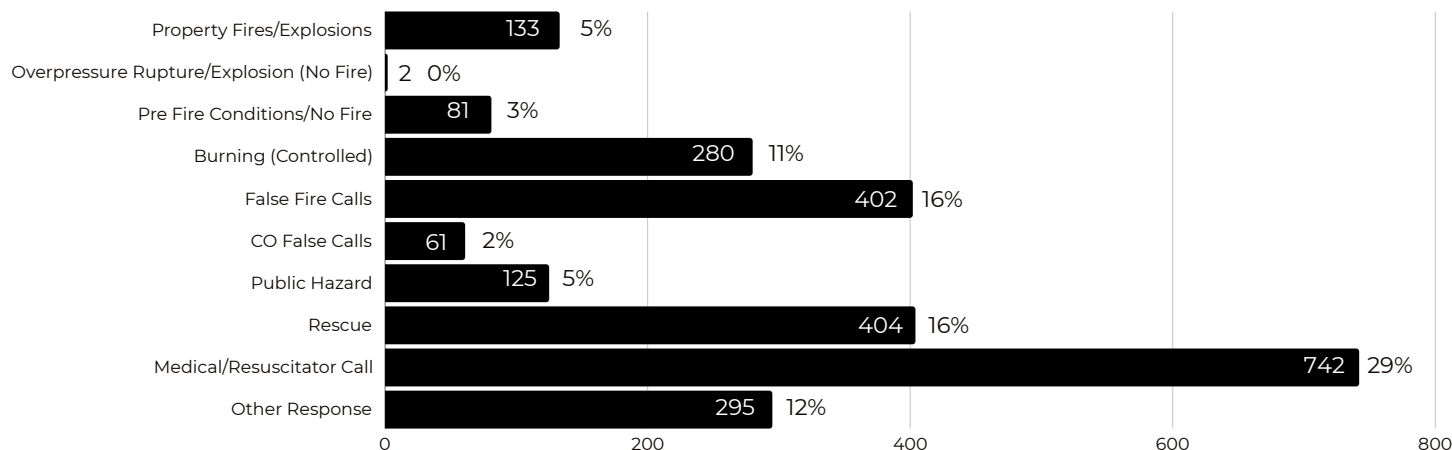
The Department responded to a total of 2525 emergency calls for assistance in 2023. Dispatched responses are categorized in the Departmental Records Management System using the same wording as the Standard Incident Reporting utilized by the Office of the Fire Marshal.

The charts below show a comparison of the Departments responses. The graph represents the number of calls for each incident type (indicated in the numbers on the bars), while the percentages represent the percent of total calls in that year

2022 Incidents (2,616 Total Incidents)



2023 Incidents (2,525 Total Incidents)



Note:

Property Fires/Explosions: Residential, commercial and industrial, structures, vehicles, and wildfires. **Pre Fire Conditions/No Fire:** Minor Cooking incidents. **Burning (Controlled):** Open air burning, garbage bin fires. **False Fire Calls:** Fire alarm equipment malfunctions, accidental activation, malicious or perceived emergencies. **CO False Calls:** Incidents with no CO readings. **Public Hazard:** Natural gas and propane leaks, incidents with CO readings, hydro lines down on trees or across roadways. **Rescue:** Motor vehicle accidents/extrication, water/ice, elevator, and similar rescues. **Medical/Resuscitator Call:** Medial calls, oxygen administered, CPR, defibrillator used, and other similar medical. **Other Responses:** Assisting other agencies, other public services, call cancelled on route, incident not found, other responses.



Department Overview

Emergency Incidents

2022 Estimated Dollar Loss - Emergency Response Summary

Fire Response	Total Calls	Estimated Loss
Loss Reported (Includes Injuries/\$Loss)		
Outdoor	3	\$ 17,701
Structure	75	\$ 10,917,606
Vehicle	31	\$ 667,600
Total	109	\$ 11,602,907

2023 Estimated Dollar Loss - Emergency Response Summary

Fire Response	Total Calls	Estimated Loss
Loss Reported (Includes Injuries/\$Loss)		
Outdoor	5	\$ 255,000
Structure	48	\$ 6,320,950
Vehicle	24	\$ 737,902
Total	77	\$ 7,313,852

Injury Summary

	2022	2023
Type of Injury		
Firefighter Injury	1	3
Civilian Injury	0	4
Civilian Fatality	2	1

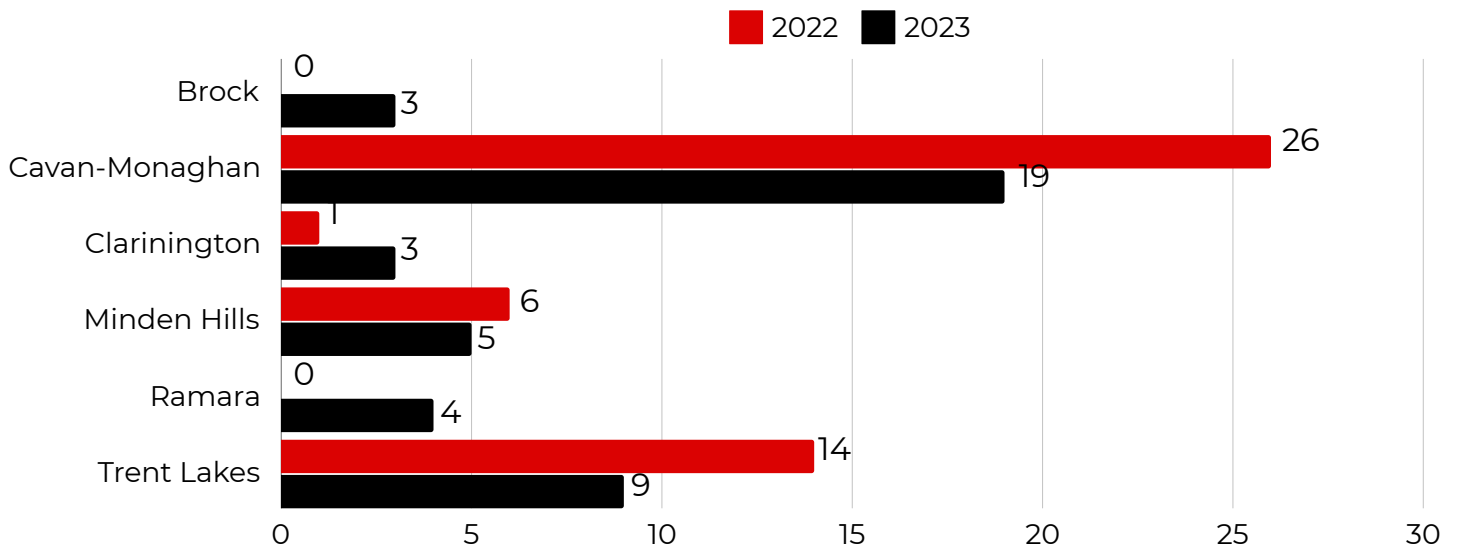
Department Overview

Emergency Incidents



Automatic Aid Agreements - For the purposes of the Fire Protection and Prevention Act, 1997 an automatic aid agreement means any agreement under which (a) a municipality agrees to ensure the provision of an initial response to fires, rescues and emergencies that may occur in a part of another municipality where a fire department in the municipality is capable of responding more quickly than any fire department situated in the other municipality;

The Kawartha Lakes Fire Service has agreements with different areas to help assist.

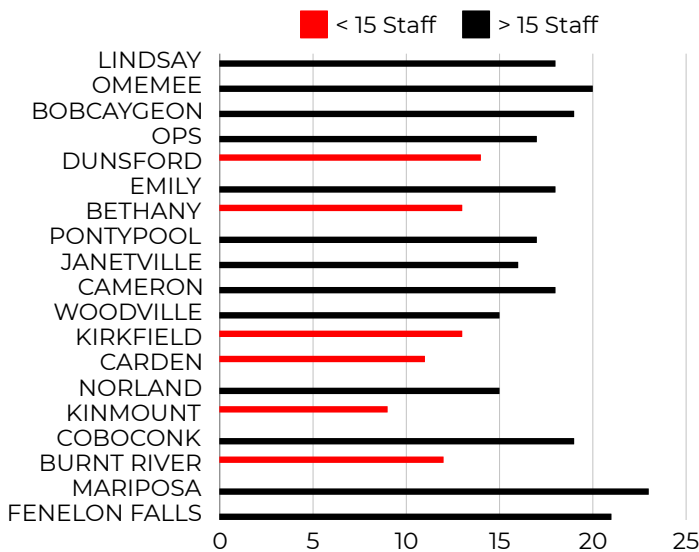




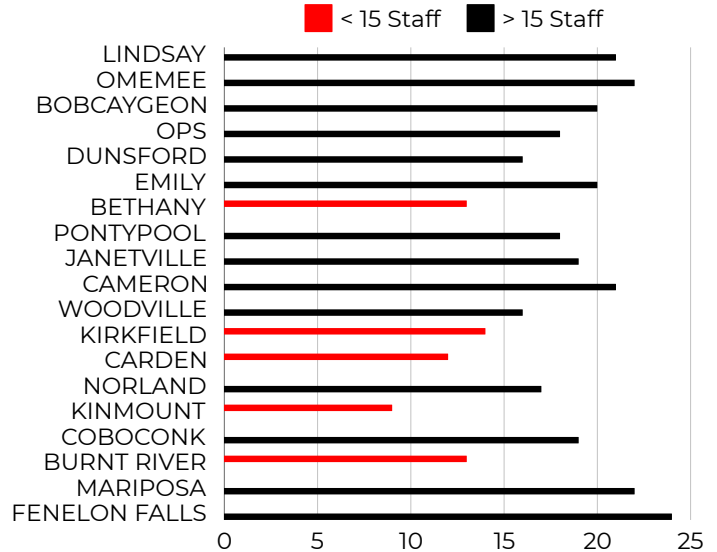
Department Overview

Emergency Incidents

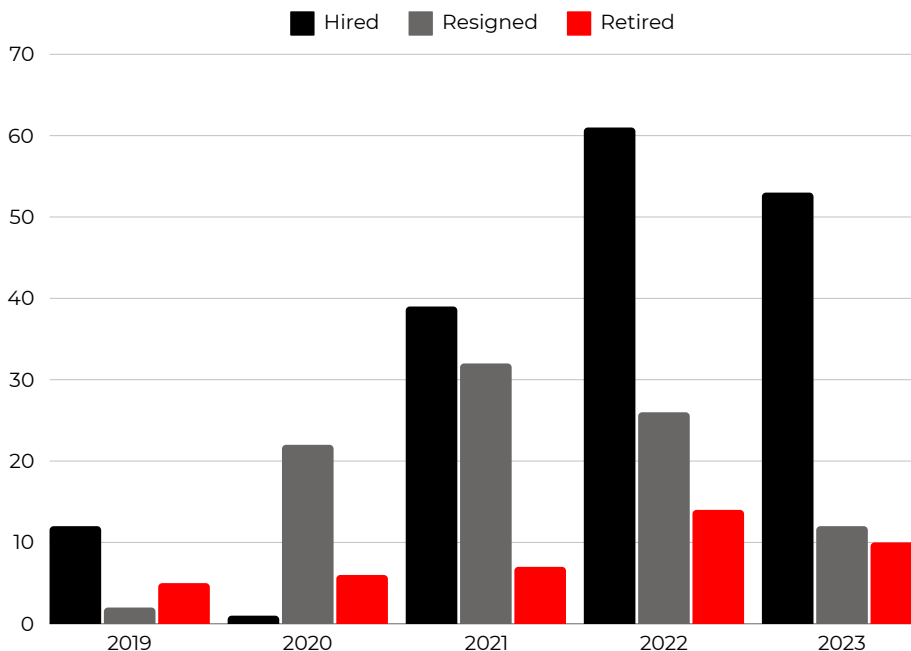
2022 Volunteer Staffing



2023 Volunteer Staffing



2022 / 2023 Hire, Resigned, and Retired



2022

The department hired 61 new volunteer firefighters in 2022, 26 firefighters resigned from the department and 14 firefighters retired.

2023

The department hired 53 new volunteer firefighters in 2023, 12 firefighters resigned from the department and 10 firefighters retired.

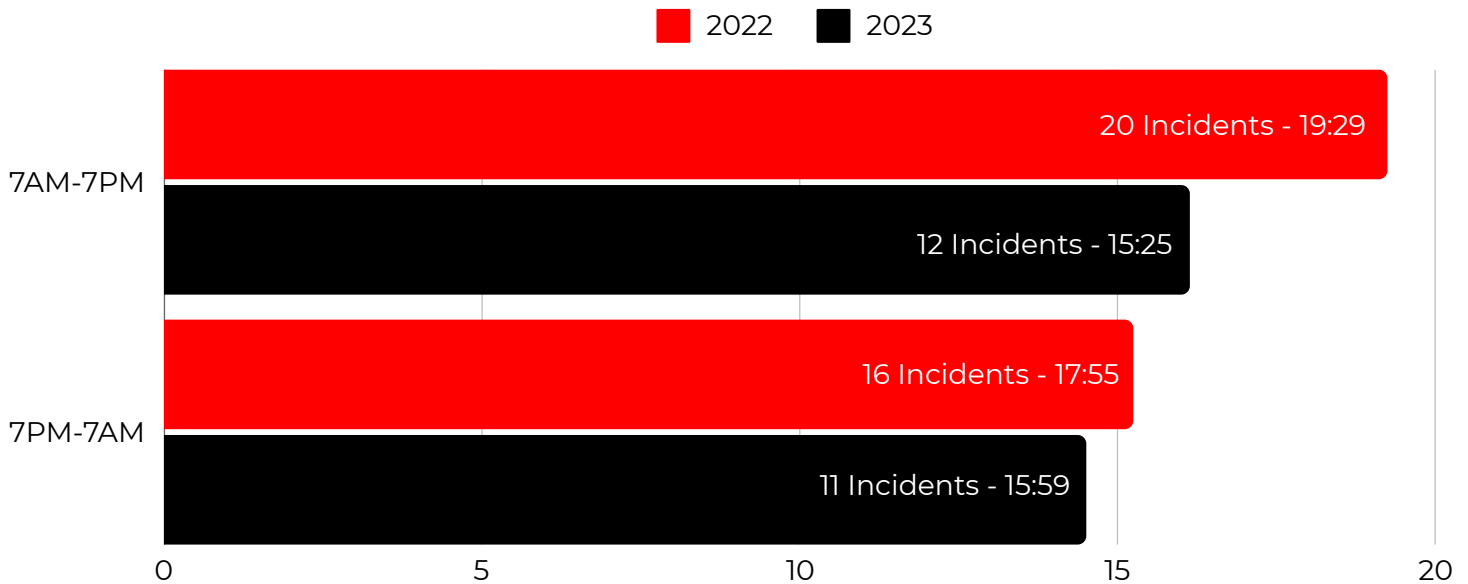


Department Overview

Emergency Incidents

Average Response Time for Type 1 Fires (Structure)

This graph represents the average arrival time of responding to a Type 1 Structure Fire with a minimum of 4 personnel on scene.





Department Overview

Emergency Incidents

Average Response Time By Station for Rural (Respond in 14 Minutes) Type 1 Fires (Structure)

	2022			2023		
	Call - On Route	On Route - Arrival	Average Time	Call - On Route	On Route - Arrival	Average Time
Station 1 - Lindsay	0:02:22	0:02:08	0:04:31	0:02:25	0:03:39	0:06:03
Station 2 - Ormemee	0:07:32	0:07:54	0:15:26	N/A	N/A	N/A
Station 3 - Bobcaygeon	0:09:00	0:04:18	0:13:18	0:07:43	0:02:14	0:09:58
Station 5 - Dunsford	0:10:24	0:04:06	0:14:30	N/A	N/A	N/A
Station 6 - Emily	0:07:01	0:03:59	0:11:00	N/A	N/A	N/A
Station 7 - Bethany	0:07:34	0:00:26	0:08:00	N/A	N/A	N/A
Station 9 - Janetville	0:05:36	0:01:19	0:06:55	N/A	N/A	N/A
Station 12 - Cameron	0:04:45	0:06:14	0:10:59	0:07:00	0:04:02	0:11:02
Station 14 - Woodville	0:09:50	0:04:19	0:14:09	0:08:21	0:09:52	0:18:13
Station 15 - Kirkfield	0:08:12	0:08:41	0:16:53	N/A	N/A	N/A
Station 16 - Carden	0:10:44	0:07:33	0:18:17	N/A	N/A	N/A
Station 17 - Norland	0:13:57	0:03:41	0:17:38	0:11:11	0:05:42	0:16:53
Station 18 - Kinmount	N/A	N/A	N/A	0:09:49	0:12:49	0:22:38
Station 19 - Coboconk	0:12:21	0:07:02	0:19:23	0:09:33	0:06:15	0:15:48
Station 20 - Burnt River	0:10:29	0:05:15	0:15:44	N/A	N/A	N/A
Station 21 - Mariposa	0:09:46	0:07:58	0:17:45	0:07:22	0:09:06	0:16:28
Station 22 - Fenelon Falls	0:08:29	0:08:42	0:17:11	0:05:36	0:01:43	0:07:19



Department Overview

Emergency Incidents

Average Response Time By Station for Remote (Distance is >8 Miles / 12.87 km) Type 1 Fires (Structure)

	2022			2023		
	Call - On Route	On Route - Arrival	Average Time	Call - On Route	On Route - Arrival	Average Time
Station 2 - Omemee	0:06:05	0:09:12	0:15:17	0:10:10	0:08:42	0:18:52
Station 9 - Janetville	0:08:49	0:12:02	0:20:51	0:08:23	0:05:32	0:13:55
Station 15 - Kirkfield	N/A	N/A	N/A	0:06:16	0:11:19	0:17:35
Station 16 - Carden	N/A	N/A	N/A	0:07:23	0:11:50	0:19:13
Station 20 - Burnt River	N/A	N/A	N/A	0:06:40	0:09:30	0:16:10
Station 21 - Mariposa	0:07:45	0:15:00	0:22:45	N/A	N/A	N/A



STATION OVERVIEW

2023

Station 1- Lindsay



Located at 9 Cambridge Street North, Lindsay, Station 1 is a composite fire station with full-time firefighters under the direction of a Platoon Chief and supported by our Volunteer Firefighters.

Station 1 Volunteer Firefighters provide support to our full-time firefighters when required on an emergency scene. These volunteer firefighters will also provide primary response if the full-time firefighters are busy with another incident.

These firefighters will also provide additional support to surrounding stations when needed.



**Pumper 111, Tanker 112,
Aerial 114**



**18 Suppression Staff
21 Volunteer Staff**

Full-time

**Total Number of First
Response Incidents
755**

**Assisted Other Stations
6 Times**

Volunteer

**Total Number of First
Response Incidents
230**

**Assisted Other Stations
3 Times**

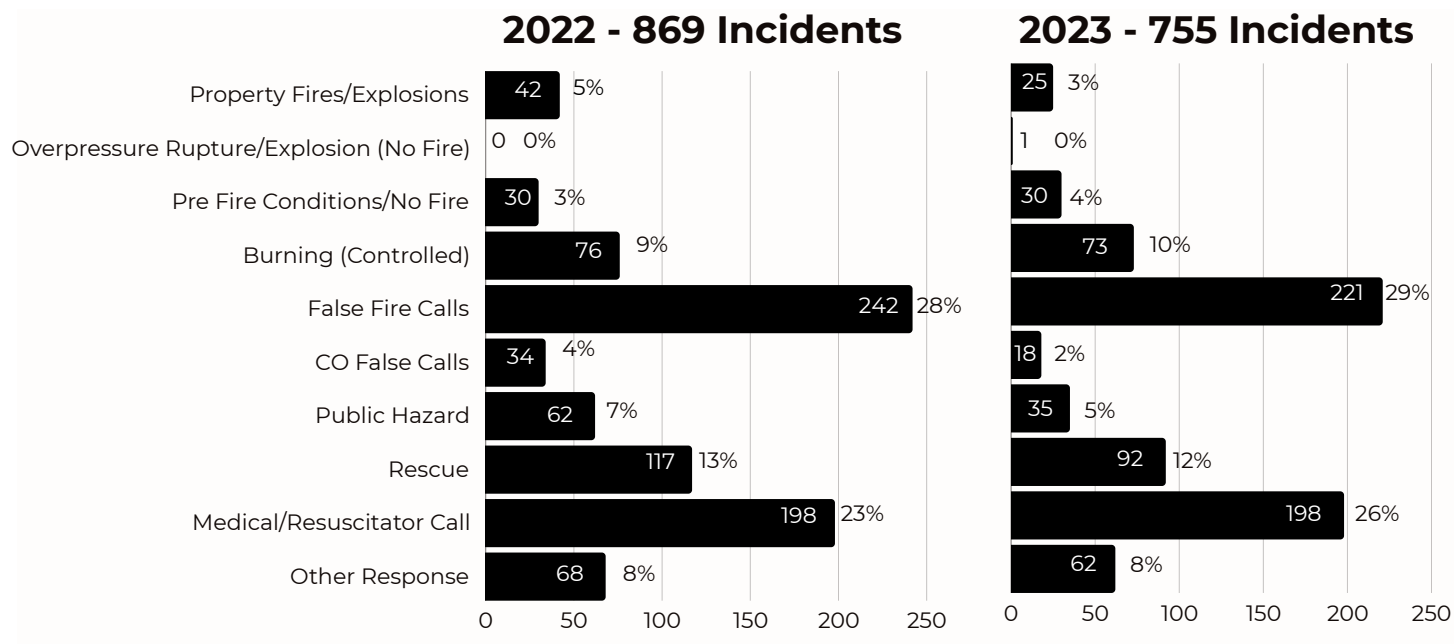


Station 1- Lindsay

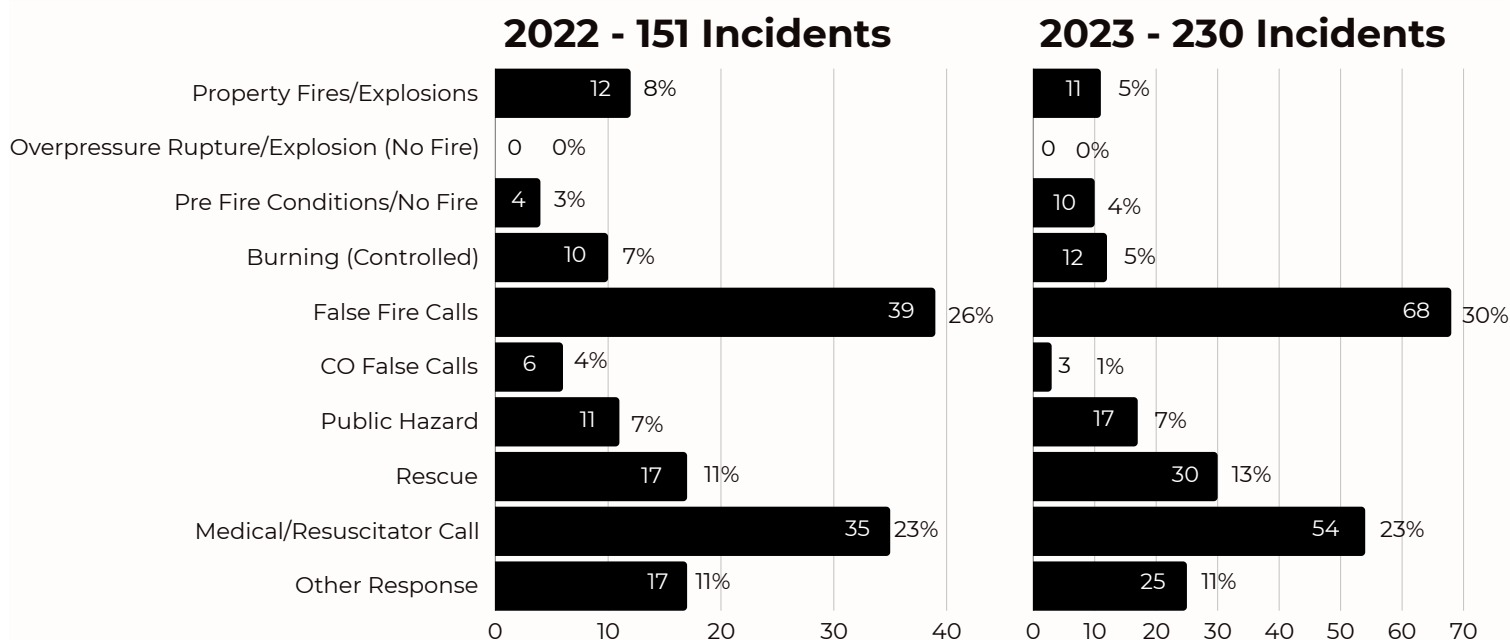


The following charts are a comparison of Incidents for 2022 / 2023. The graphs represent the number of incidents per category, percentages are based off of the total number of incidents.

Full-Time Incidents



Volunteer Incidents



Station 2- Omemee



Located at 14 Mary Street, Omemee, Station 2 is staffed by volunteer firefighters.

This Station also has a boat for water rescue and an ATV that can be used for wildland firefighting and remote off-road rescue.

Station 2 firefighters are Level 3 Ice Water Rescue Technicians.



Pumper 211, Tanker 212, Marine 217, ATV 218, Truck 2



22 Volunteer Staff

**Total
Number
of First
Response
Incidents**

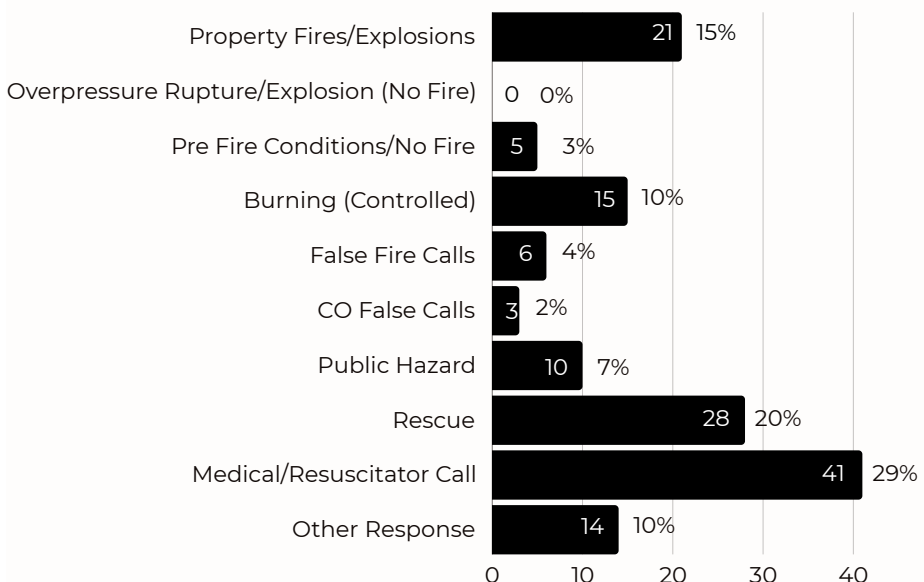
148



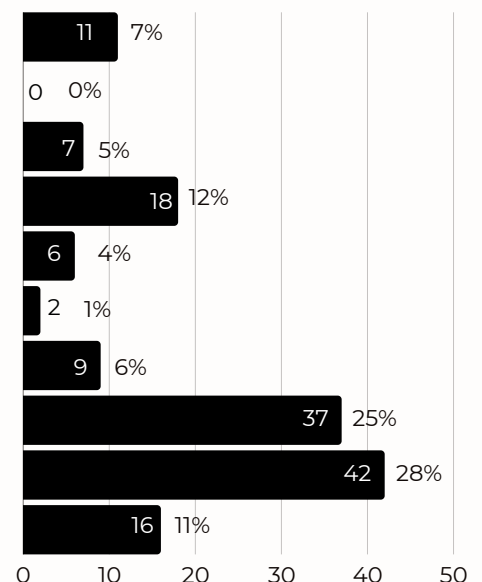
**Assisted Other
Stations**

8 Times

2022 - 143 Incidents



2023 - 148 Incidents



Station 3 – Bobcaygeon



Located at 1 Duke Street, Bobcaygeon, Station 3 is staffed by volunteer firefighters.

This Station also has a boat for water rescue and it is a joint Station with Kawartha Lakes Paramedic Service.

Station 3 firefighters are Level 3 Ice Water Rescue Technicians.



Pumper 311, Tanker 312, Marine 317, Truck 3



20 Volunteer Staff

Total Number of First Response Incidents

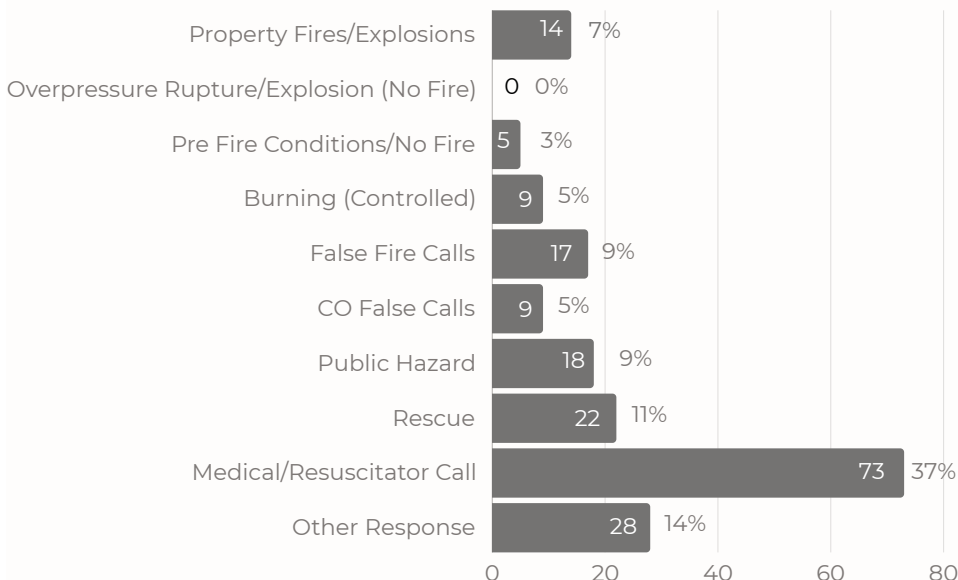
174



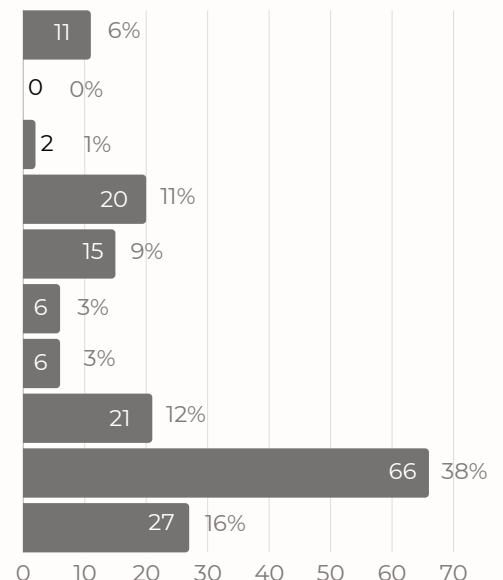
Assisted Other Stations

9 Times

2022 - 195 Incidents



2023 - 174 Incidents



Station 4 - Ops



Located at 2571 Hwy 7, Lindsay, Station 4 is staffed by volunteer firefighters.

This Station provides emergency response support to Station 1 and all surrounding stations.

This Station has the City's Rescue truck that carries hazardous materials response equipment.



**Tanker 412,
Rescue 413**



**18 Volunteer
Staff**

**Total
Number of First
Response
Incidents**

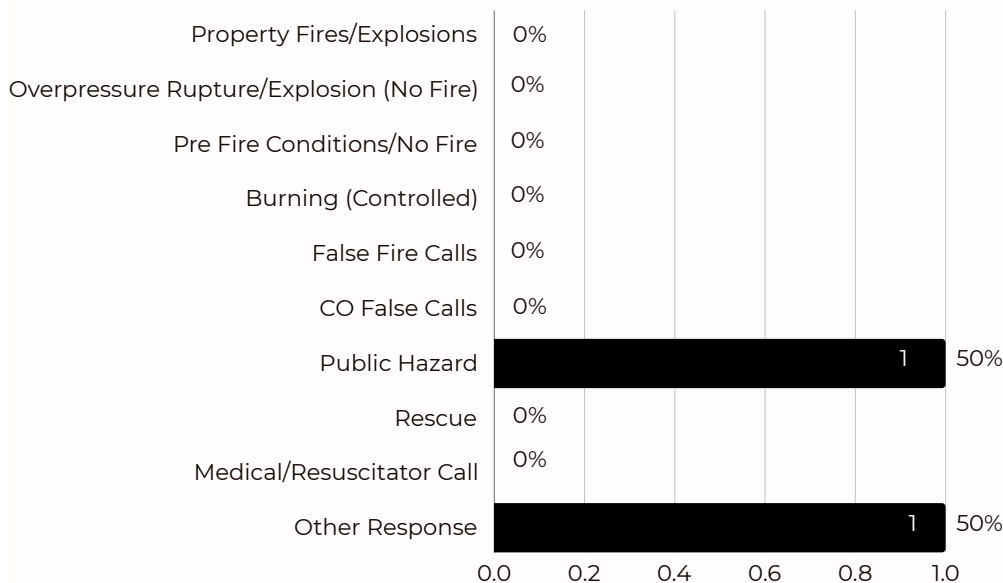
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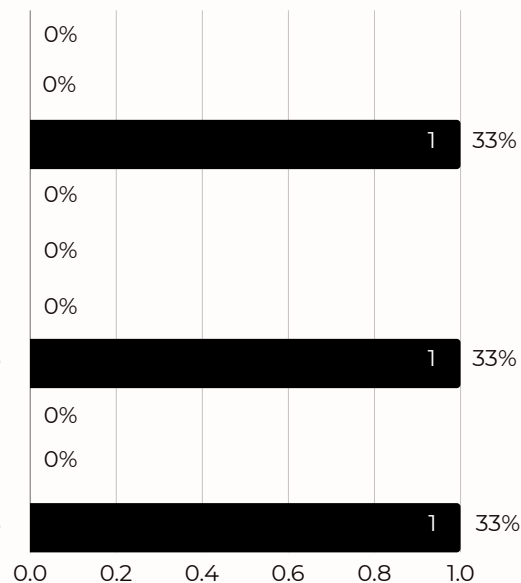
**Assisted Other
Stations**

43 Times

2022 - 2 Incidents



2023 - 3 Incidents



Station 5 – Dunsford



Located at 48 Community Centre Road, Dunsford, Station 5 is staffed by volunteer firefighters.

Station 5 firefighters are Level 3 Ice Water Rescue Technicians.



**Pumper 511,
Tanker 512**



**16 Volunteer
Staff**

**Total
Number
of First
Response
Incidents**

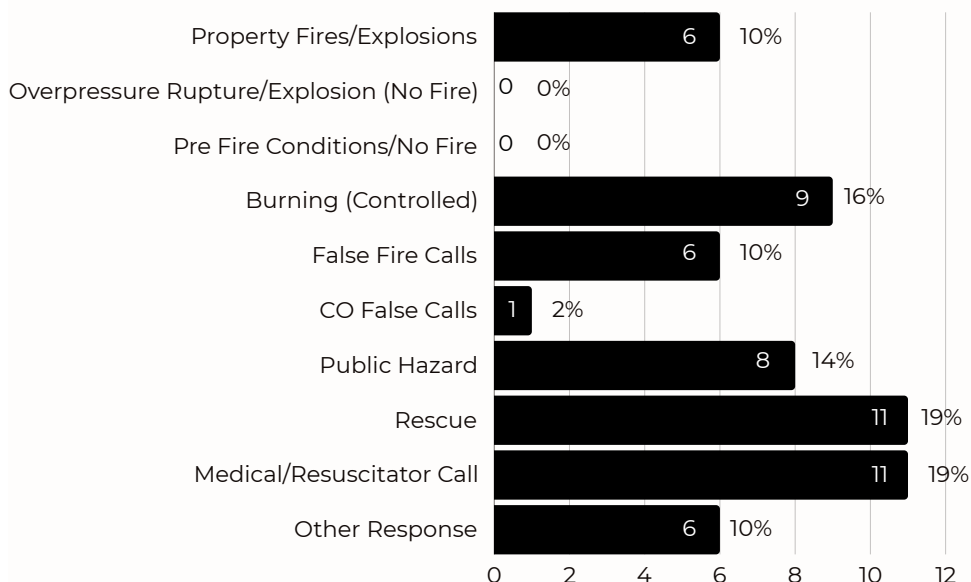
63



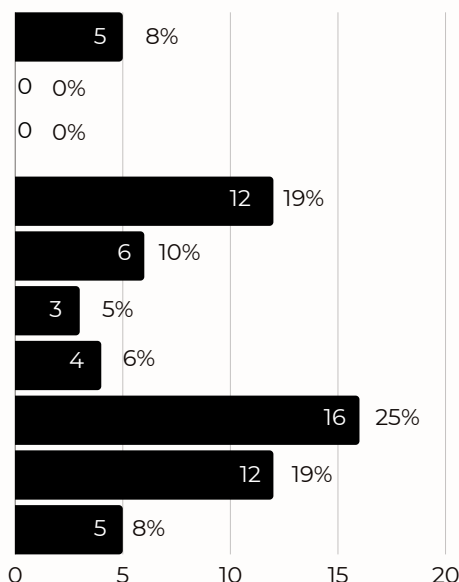
**Assisted Other
Stations**

12 Times

2022 - 58 Incidents



2023 - 63 Incidents



Station 6- Emily



Located at 599 Centre Line Road, Emily, Station 6 is staffed by volunteer firefighters.



**Pumper 611,
Tanker 612**



**20 Volunteer
Staff**

**Total
Number
of First
Response
Incidents**

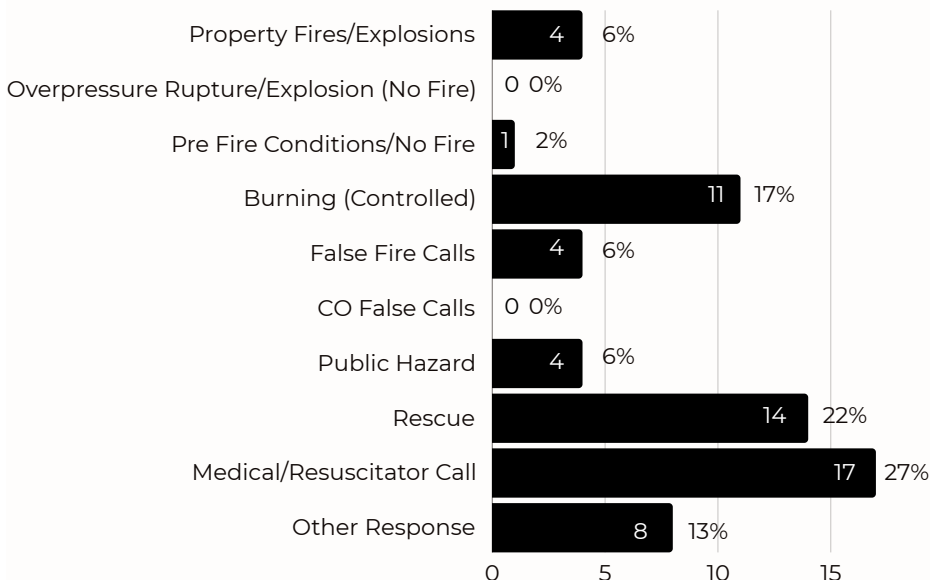
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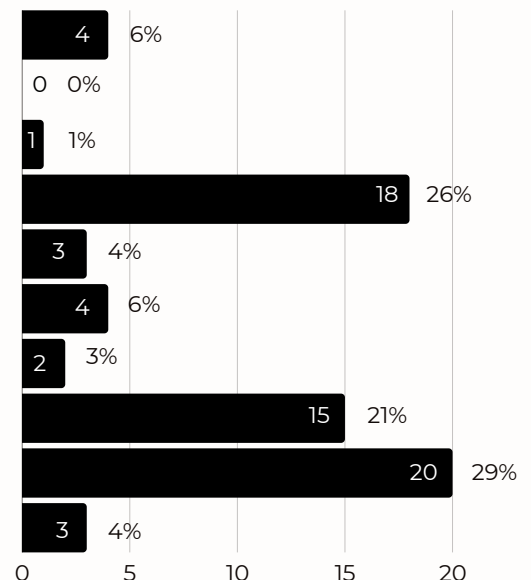
**Assisted Other
Stations**

25 Times

2022 - 63 Incidents



2023 - 70 Incidents



Station 7 – Bethany



Located at 88 Skihill Road, Bethany, Station 7 is staffed by volunteer firefighters.

There is a Fire Services agreement with Cavan Monaghan for this Station to provide first response to a portion of their municipality.



**Tanker 712,
Reserve Pumper 711**



**13 Volunteer
Staff**

**Total
Number
of First
Response
Incidents**

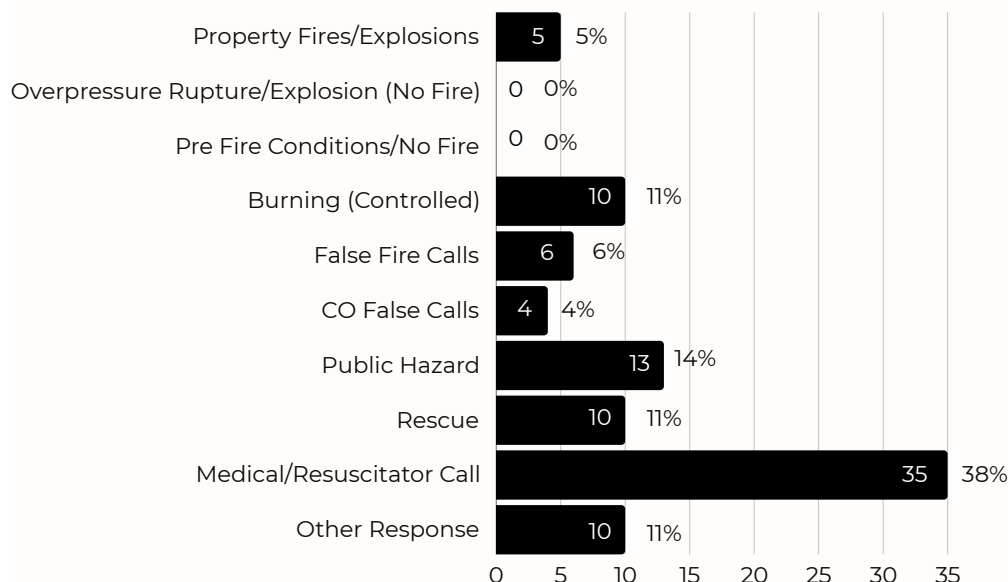
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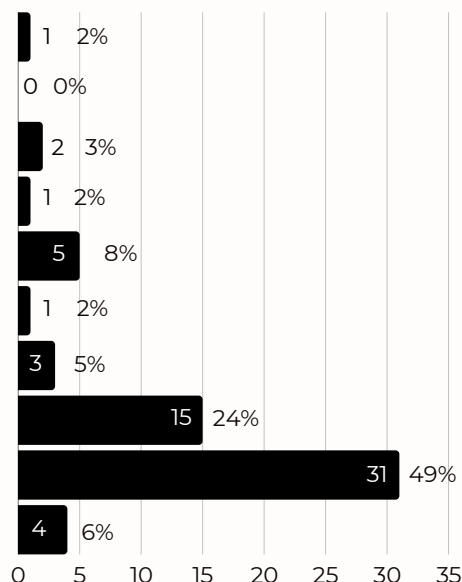
**Assisted Other
Stations**

21 Times

2022 - 93 Incidents



2023 - 63 Incidents



Station 8 – Pontypool



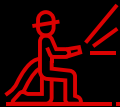
Located at 287 John Street, Pontypool, Station 8 is staffed by volunteer firefighters.

This Station also has an ATV for wildland firefighting and off-road rescue.

This is a joint Station with Kawartha Lakes Paramedic Service.



Pumper 811, Tanker 812, ATV 818, Truck 8



18 Volunteer Staff

Total Number of First Response Incidents

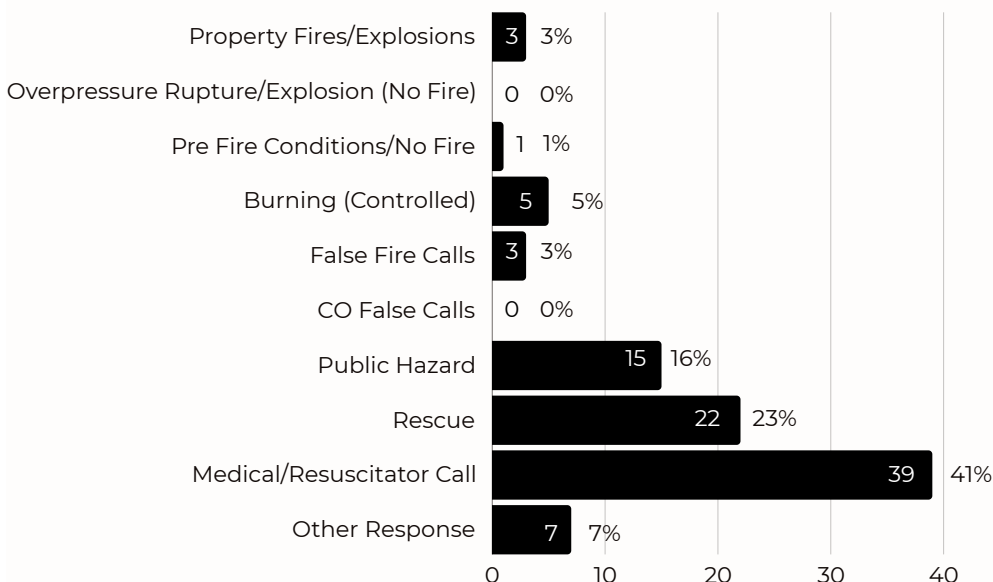
74



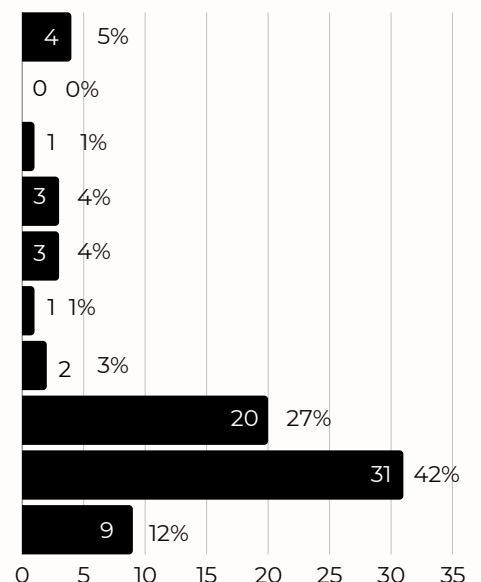
Assisted Other Stations

14 Times

2022 - 95 Incidents



2023 - 74 Incidents



Station 9 – Janetville



Located at 669 Janetville Road, Janetville, Station 9 is staffed by volunteer firefighters.

This Station also has a boat for water rescue and an ATV that can be used for wildland firefighting and remote off-road rescue.

Station 9 firefighters are Level 3 Ice Water Rescue Technicians.



Pumper 911, Tanker 912, Marine 917, ATV 918



19 Volunteer Staff

Total Number of First Response Incidents

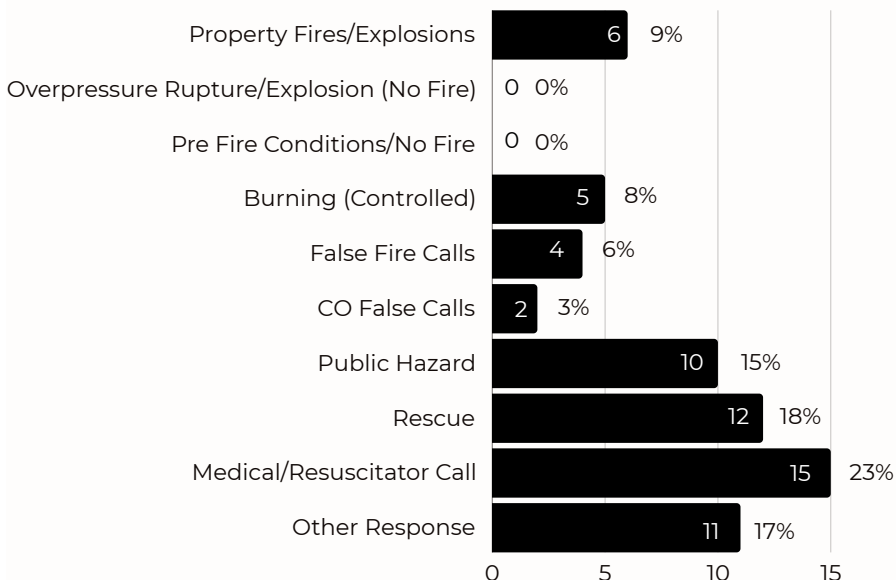
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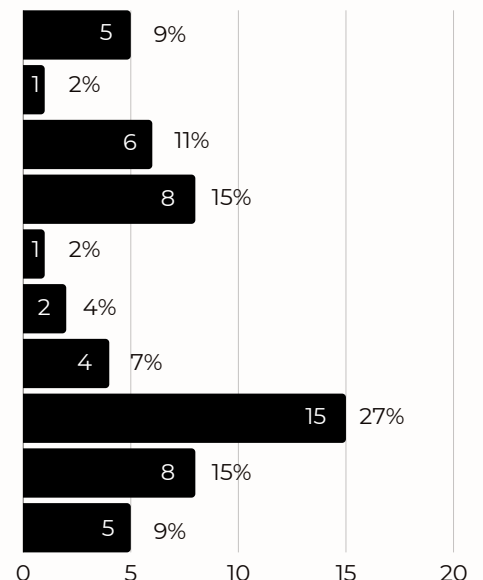
Assisted Other Stations

5 Times

2022 - 65 Incidents



2023 - 55 Incidents



Station 12 – Cameron



Located at 16 Cameron Road, Cameron, Station 12 is staffed by volunteer firefighters.

This Station stores and maintains inventory for the entire department related to all of the firefighters personal protective equipment.

Station 12 firefighters are Level 3 Ice Water Rescue Technicians.



**Pumper 1211,
Pumper 1212**



**21 Volunteer
Staff**

**Total
Number
of First
Response
Incidents**

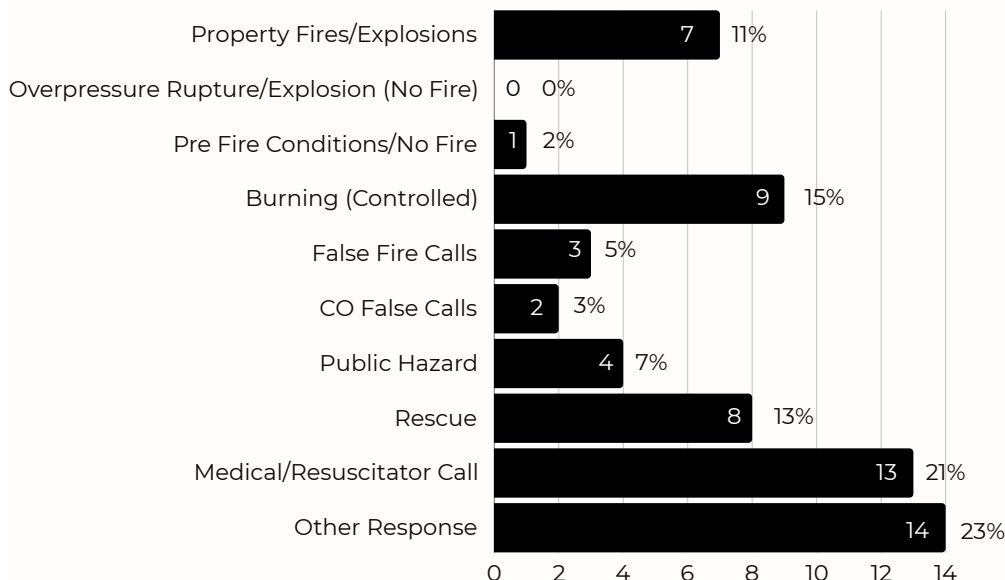
68



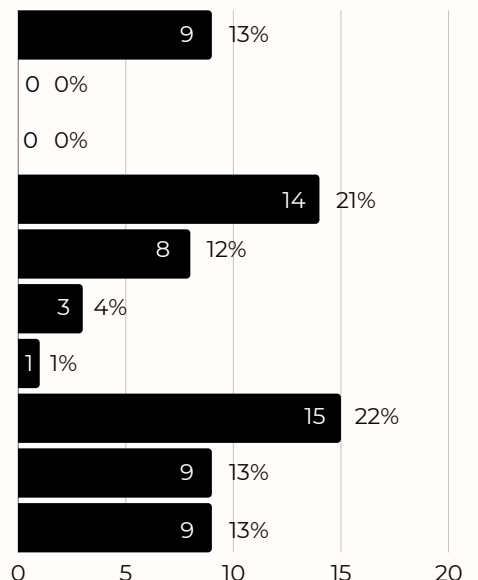
**Assisted Other
Stations**

24 Times

2022 - 61 Incidents



2023 - 68 Incidents



Station 14 – Woodville



Located at 114 Argyle Street, Woodville, Station 14 is staffed by volunteer firefighters.

Located in this Station is one of the Reserve Pumpers, that can be utilized when another Stations Pumper is out of service.



**Pumper 1411,
Tanker 1412,
Reserve Pumper 1421**



**16 Volunteer
Staff**

**Total
Number
of First
Response
Incidents**

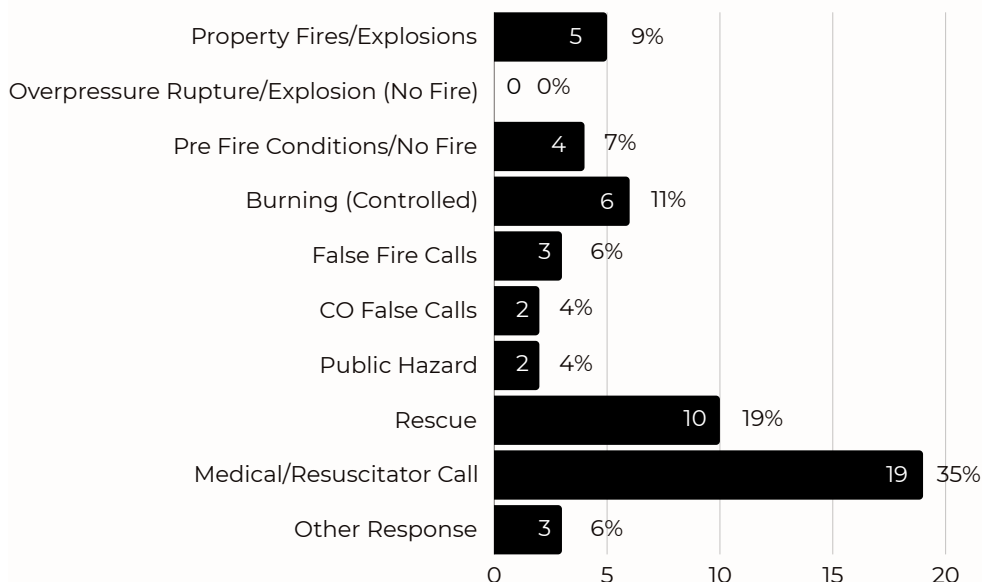
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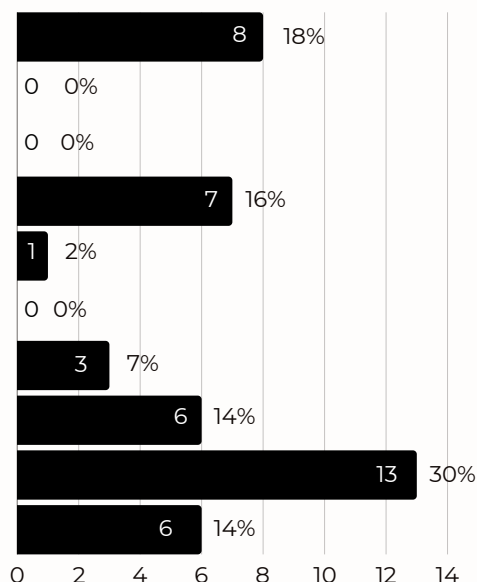
**Assisted Other
Stations**

25 Times

2022 - 54 Incidents



2023 - 44 Incidents



Station 15 – Kirkfield



Located at 16 Munroe Street, Kirkfield, Station 15 is staffed by volunteer firefighters.

This Station also has a boat for water rescue and an ATV that can be used for wildland firefighting and remote off-road rescue.

Station 15 firefighters are Level 3 Ice Water Rescue Technicians.



Pumper 1511, Tanker 1512, Trailer 1516 (Ice/Water), ATV 1518



14 Volunteer Staff

Total Number of First Response Incidents

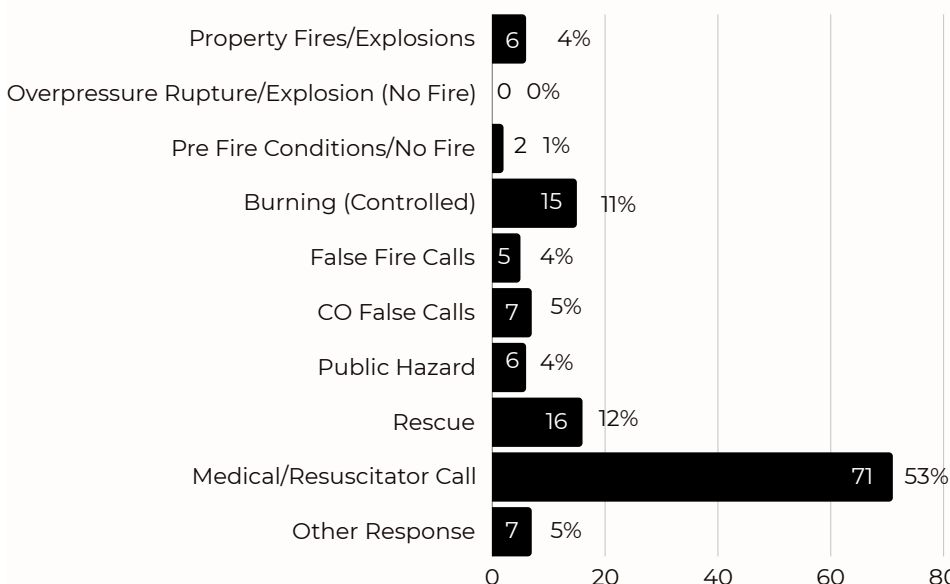
133



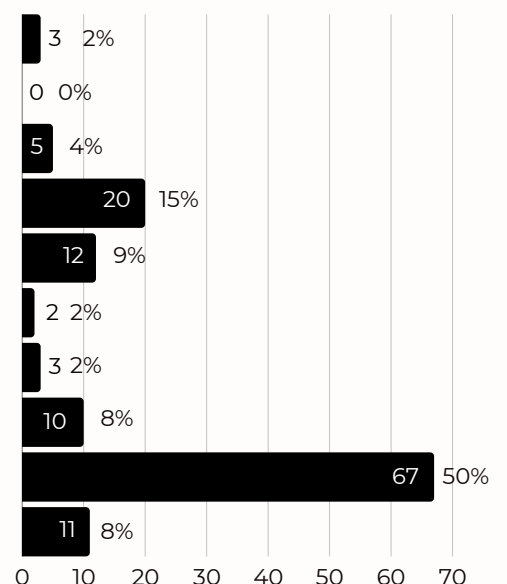
Assisted Other Stations

16 Times

2022 - 135 Incidents



2023 - 133 Incidents



Station 16 – Carden



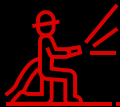
Located at 12 Lake Dalrymple Road, Carden Station 16 is staffed by volunteer firefighters. There is a Fire Services agreement with Bracebridge for emergency response to any incidents in certain areas of our municipality.

This Station has a Mini-Pumper that provides easier access to some of their response area.

Station 16 firefighters are Level 3 Ice Water Rescue Technicians.



**Pumper 1611,
Tanker 1612,
Mini Pumper 1621**



**12 Volunteer
Staff**

**Total
Number
of First
Response
Incidents**

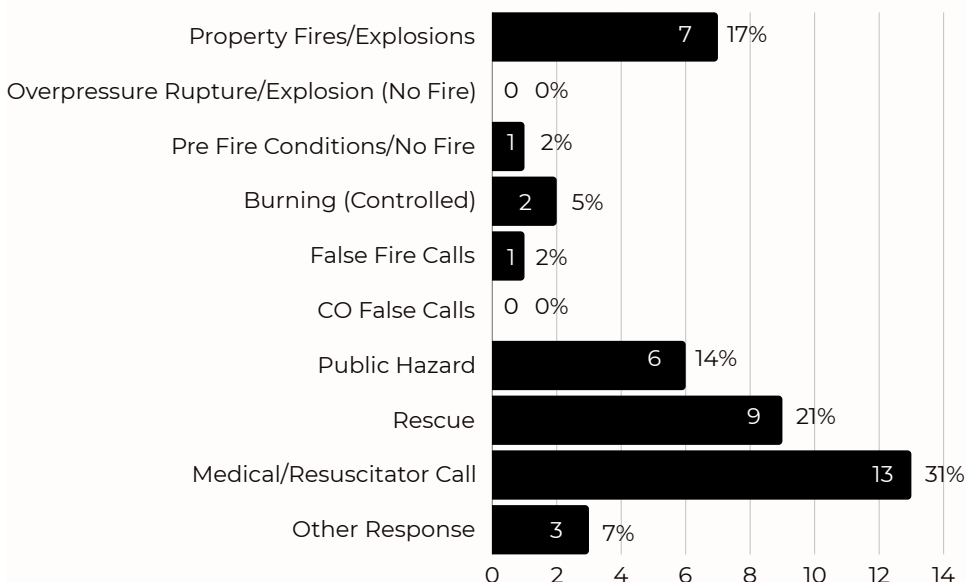
52



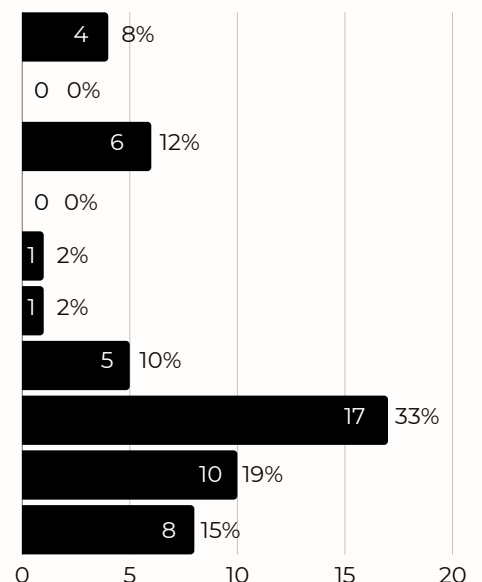
**Assisted Other
Stations**

12 Times

2022 - 42 Incidents



2023 - 52 Incidents



Station 17 – Norland



Located at 7481 Hwy # 35, Norland, Station 17 is staffed by volunteer firefighters.

Station 17 firefighters are Level 3 Ice Water Rescue Technicians.



**Pumper 1711,
Tanker 1712**



**17 Volunteer
Staff**

**Total
Number of First
Response
Incidents**

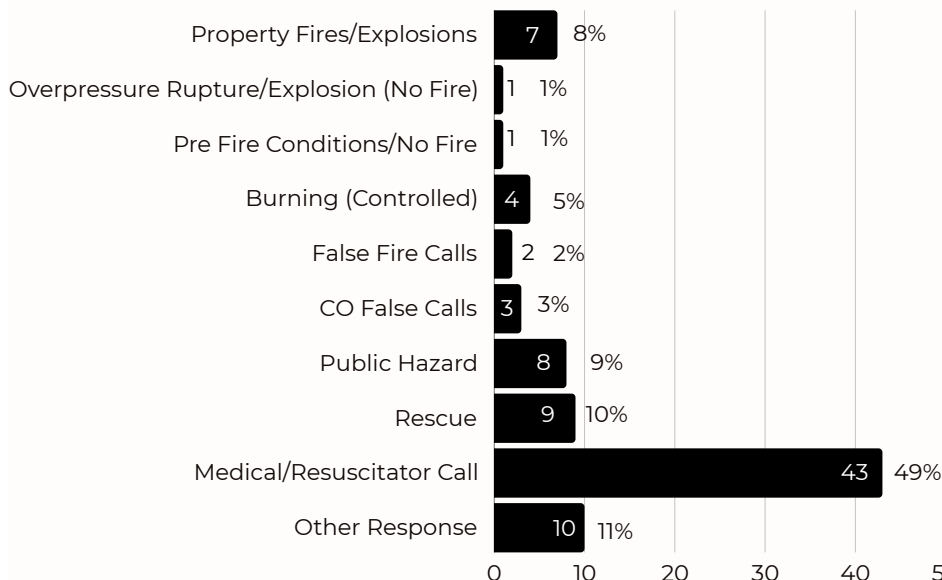
79



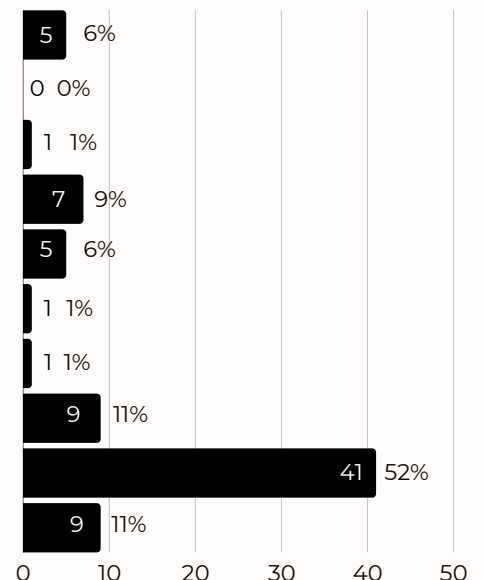
**Assisted Other
Stations**

12 Times

2022 - 88 Incidents



2023 - 79 Incidents



Station 18 – Kinmount



Located at 24 Majestic Street, Kinmount Station 18 is staffed by volunteer firefighters.

There is a Fire Services agreement with Minden Hills and Trent Lakes for emergency response to any incidents in certain areas of their municipality.



**Pumper 1811,
Tanker 1812**



**9 Volunteer
Staff**

**Total
Number
of First
Response
Incidents**

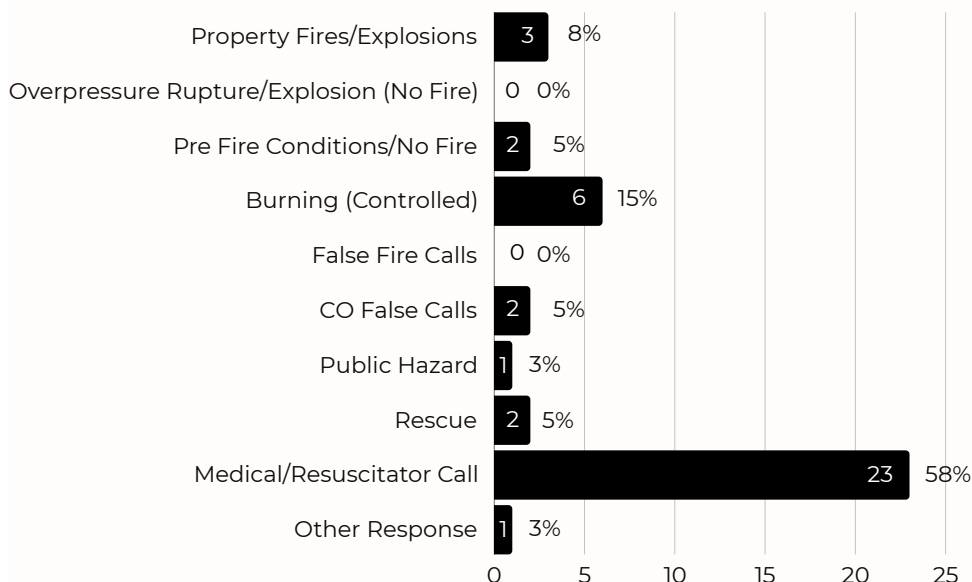
52



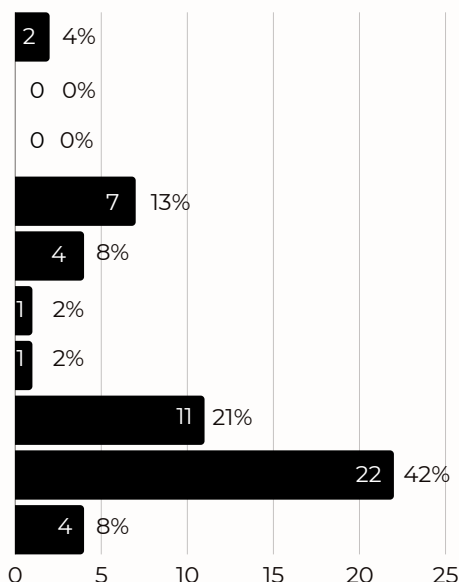
**Assisted Other
Stations**

8 Times

2022 - 40 Incidents



2023 - 52 Incidents



Station 19 – Coboconk



Located at 47 Grandy Road, Coboconk, Station 19 is staffed by volunteer firefighters.

This Station also has a boat for water rescue and an ATV that can be used for wildland firefighting and remote off-road rescue.

This is a joint Station with Kawartha Lakes Paramedic Service.

Station 19 firefighters are Level 3 Ice Water Rescue Technicians.



Pumper 1911, Tanker 1912, Rescue 1913, Marine 1917, ATV 1918



19 Volunteer Staff

Total Number of First Response Incidents

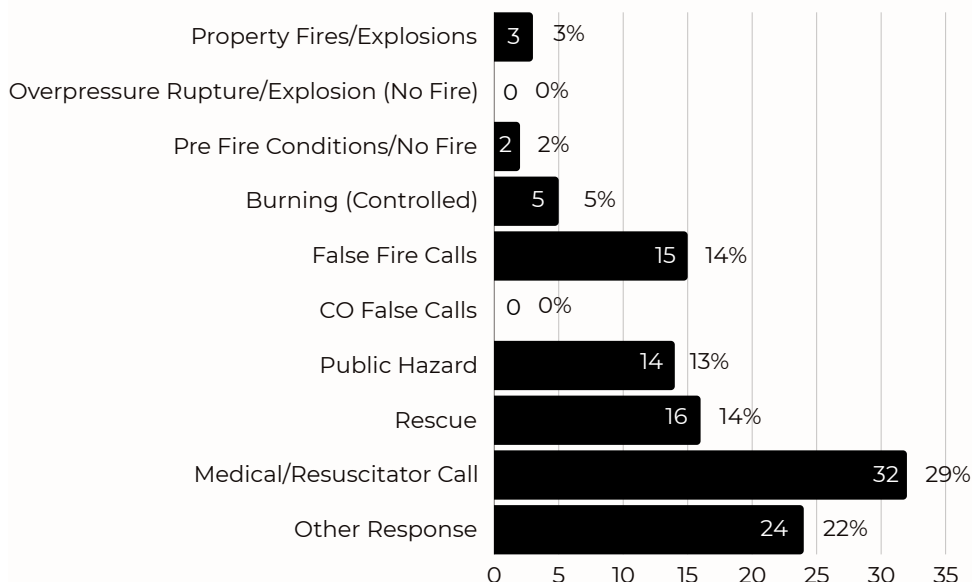
94



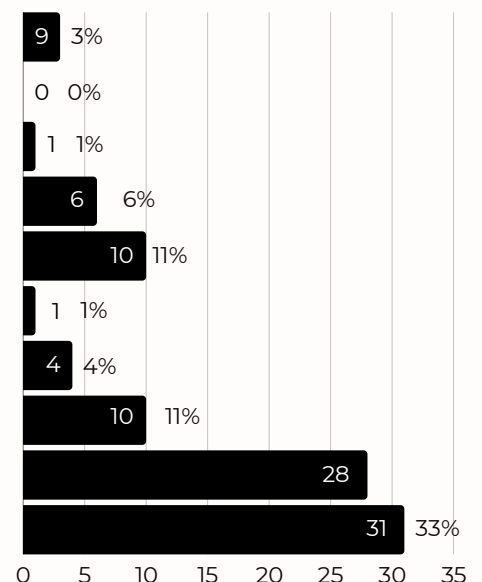
Assisted Other Stations

31 Times

2022 - 111 Incidents



2023 - 94 Incidents



Station 20 – Burnt River



Located at 186 Burnt River Road, Burnt River, Station 20 is staffed by volunteer firefighters.

This Station has an ATV that can be used for wildland firefighting and remote off-road rescue.

Station 20 also responsible for maintaining and responding with the departments Rehabilitation vehicle.

Station 20 firefighters are Level 3 Ice Water Rescue Technicians.



Pumper 2011, Tanker 2012, ATV 2018, Rehab 2019



13 Volunteer Staff

Total Number of First Response Incidents

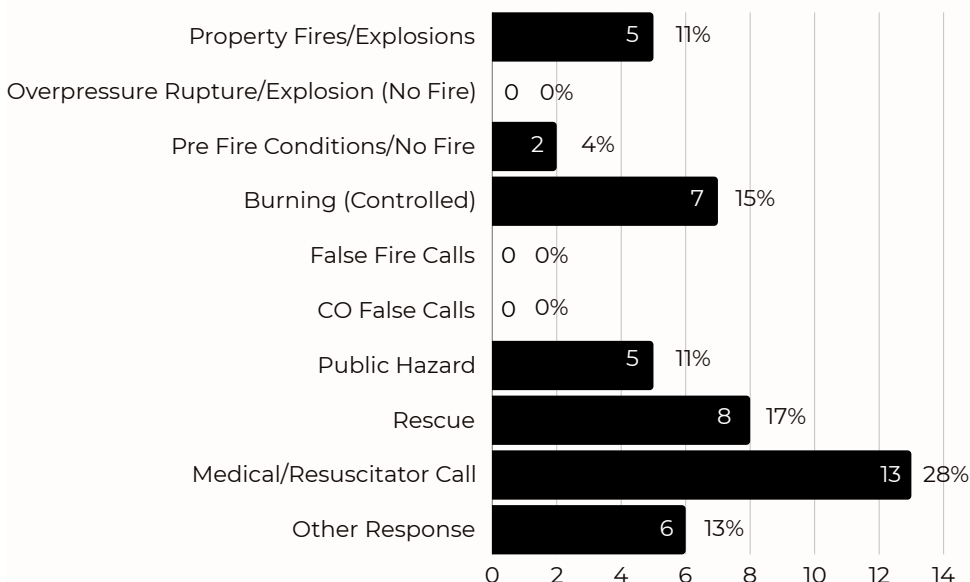
37



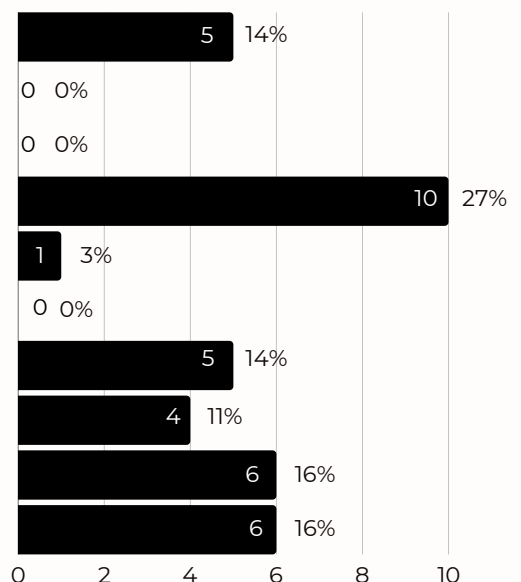
Assisted Other Stations

24 Times

2022 - 46 Incidents



2023 - 37 Incidents



Station 21 – Mariposa



Located at 552 Eldon Road, Little Britain, Station 21 is staffed by volunteer firefighters.

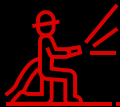
There is a Fire Services agreement with Scugog Township for emergency response to any incidents in certain areas of our municipality.

This Station also has a boat for water rescue and an ATV that can be used for wildland firefighting and remote off-road rescue.

Station 21 firefighters are Level 3 Ice Water Rescue Technicians.



Pumper 2111, Tanker 2112, Tanker 2122, Marine 2117, ATV 2118, Truck 21



22 Volunteer Staff

Total Number of First Response Incidents

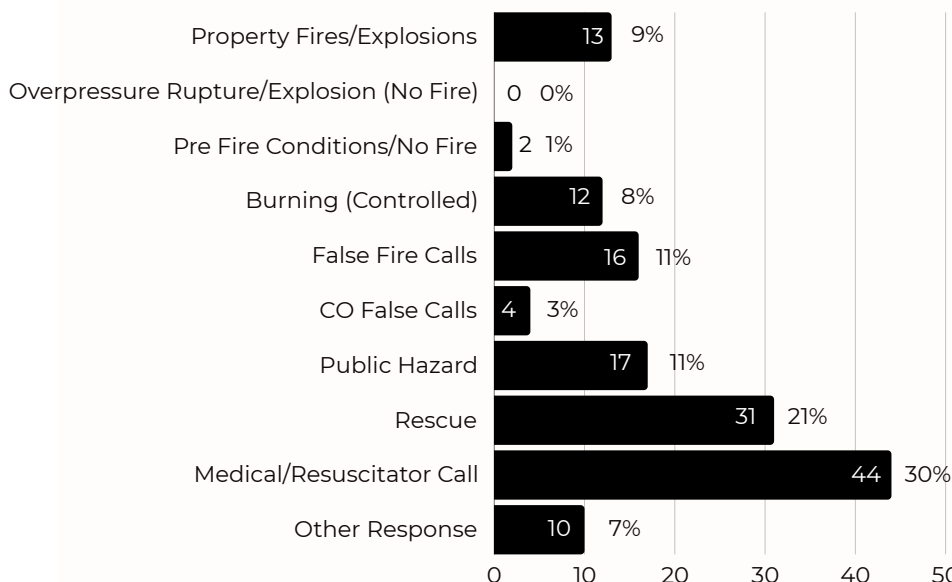
159



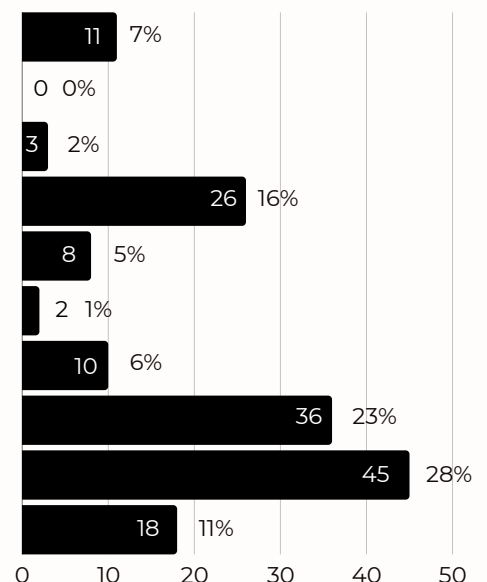
Assisted Other Stations

20 Times

2022 - 149 Incidents



2023 - 159 Incidents



Station 22 – Fenelon Falls



Located at 9 John Street, Fenelon Falls, Station 22 is staffed by volunteer firefighters.

This Station has a boat for water rescue.

Station 22 also has the departments Mobile Air Light Unit, which responds to emergency incidents to fill air cylinders at the scene instead of having to be transported to a Station.

Station 22 firefighters are Level 3 Ice Water Rescue Technicians.



Pumper 2211, Tanker 2212, Air Light 2215, Marine 2217, Truck 22



24 Volunteer Staff

Total Number of First Response Incidents

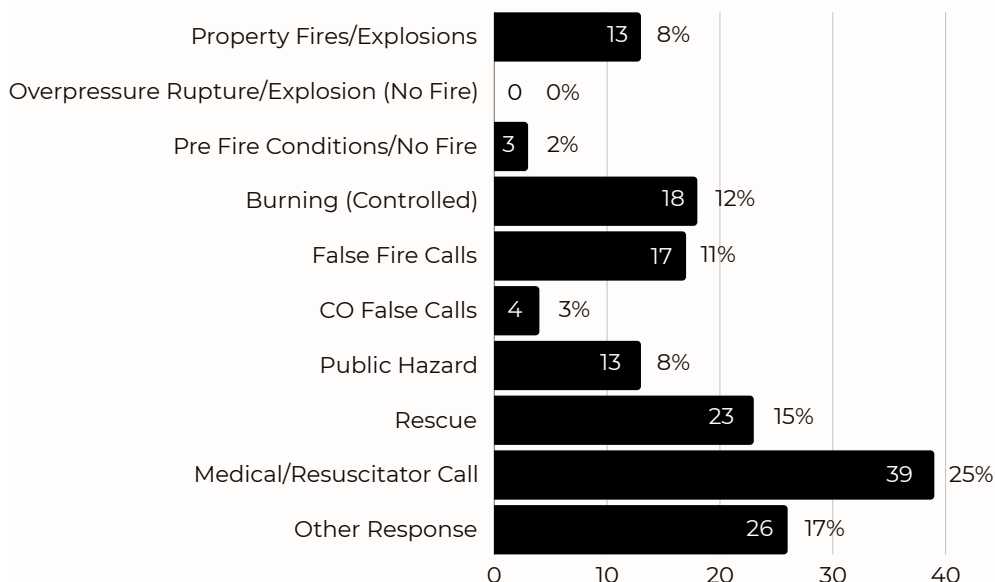
172



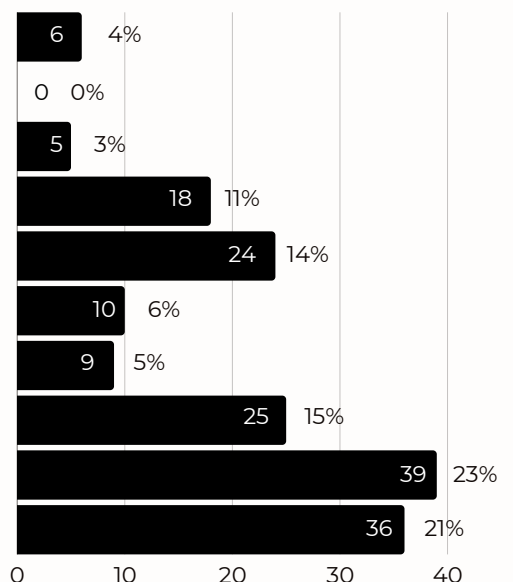
Assisted Other Stations

23 Times

2022 - 156 Incidents



2023 - 172 Incidents



Looking Forward



Through a commitment to excellence, innovation, and continuous improvement, we have made significant strides in enhancing emergency response capabilities, firefighter training and certification, fire prevention inspections, and public education initiatives.

As we reflect on the achievements of the past year, we recognize the collective efforts of our dedicated personnel, community partners, and stakeholders who have contributed to our success. Their support and collaboration have been instrumental in our ability to fulfill our mission and uphold our commitment to public safety.

Looking ahead, we remain focused on meeting the evolving needs of our community and advancing our strategic priorities. We will continue to invest in training, resources and personnel to further improve emergency response times, enhance firefighter readiness, and prevent and mitigate fire-related risks.

Furthermore, we are committed to expanding our outreach efforts and strengthening partnerships with local organizations and residents to promote fire safety awareness and preparedness. By working together, we can create a safer, more resilient community where every individual feels empowered to take proactive measures to protect themselves and their loved ones.

In the coming year, we are excited to embark on new initiatives, as we remain steadfast in our commitment to excellence and dedication to serving the residents of Kawartha Lakes with professionalism, integrity, and accountability. Together, we will continue to make a positive impact and ensure a safer future for all.