

The Corporation of the City of Kawartha Lakes

AGENDA

EXECUTIVE COMMITTEE

2017-006

Thursday, October 5, 2017

9:00 A.M.

Weldon Room

City Hall

26 Francis Street, Lindsay, Ontario K9V 5R8

MEMBERS:

Mayor Andy Letham

Councillor Pat Dunn

Councillor Mary Ann Martin

Councillor Kathleen Seymour-Fagan

Councillor Andrew Veale

Accessible formats and communication supports are available upon request.

1. **CALL TO ORDER**

2. **ADMINISTRATIVE BUSINESS**

2.1 Adoption of Agenda

2.2 Declaration of Pecuniary Interest

2.3 Adoption of Minutes

3. **DEPUTATIONS/PRESENTATIONS**

4. **CORRESPONDENCE**

5. **NEW OR OTHER BUSINESS**

5.1 Website Presentation & Discussion (Q & A)- C. Davidson

5.2 Trade Agreement Changes Impacting Procurement Policies-A.Vickery

5.3 Customer Service Standards (DRAFT)-C.Shanks/L.Thornbury

5.4 Customer Service Program Update-C. Shanks/L.Thornbury

5.5 Roundtable

6. **CLOSED SESSION**

7. **NEXT MEETING**

The next meeting of the Executive Committee will take place on Thursday November 2, 2017 at 9:00 a.m. in the Weldon Room.

8. **ADJOURNMENT**