

Question	Volunteer Group 1	Volunteer Group 2	Volunteer Group 3	Volunteer Group 4	Volunteer Group 5
How has your overall experience been with the program? Do you have any comments, complaints, or suggestions?	Experience generally good, representative doesn't like that you have to bring the garbage collected to the landfill when volunteering and then have to use gas money etc. and put mileage on their vehicle to take garbage collected to the landfill.	Overall the experience has been good. Membership of the group is getting older and finding it harder and harder to find volunteers. Gravel that City puts in ditches on road makes this a safety concern for group, steep and slippery.	Overall, participating twice annually since 2006, my individual experience has been both rewarding and disappointing. The reward comes from knowing that in some small way I'm contributing to the environmental protection, maintenance and beautification of the City of Kawartha Lakes. The disappointment comes from seeing firsthand the huge amount of rubbish scattered along both sides of the road. We average 12-15 large bags, twice per year! That's easily 500+ bags in 20 years! Disappointing that more roads are not adopted...disappointing that people continue to throw garbage out of their vehicles.	Overall experience has been good, but phasing out of the program because group is getting older and running out of volunteers.	Good, doesn't like using clear bag, likes to use a farmer's feed bag and then it can get gross when dumping garbage into a clear bag.
Do you think the City should keep the Adopt A Road Program?	Yes.	Yes, it's a good program, particularly the garbage on this road is bad especially alcohol bottles.	Yes absolutely why wouldn't we.	Yes it is a good program.	Yes, as long as enough volunteers sign up.

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Do you think the Adopt A Road Program is safe enough for the public?	Yes, no major safety concerns, wears vests supplied by the City.	Representative had a few safety concerns with gravel in ditches and speed of traffic on road. Has called OPP to put out speed signs monitoring traffic temporarily.	Yes	Yes, no safety concerns.	Yes.
Do you think the volunteers should fill out an agreement/waiver before participating?	Yes, no issues with the paperwork.	Never thought paperwork has been necessary, doesn't feel it is needed, but doesn't have a problem filling it out.	Can't comment without knowing the content of the agreement/waiver... Personally, I think asking volunteers to sign a waiver will lose some volunteers. Adopt-A-Road is a public service, operated by the City, on City property. The City should be taking more responsibility, not absolving the City of all liability.	Don't have a problem with signing an additional waiver.	Wouldn't be a problem but would be more of a hassle. She doesn't go to Service Centre currently and just calls when she is finished the cleanup and gets them to send her a letter.

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Should the Adopt A Road contract continue to be a 3 year term with two clean ups per year or switch to a one time clean up or shorter contract?	Fine with the current 3 year term.	Term is fine, thinks this should be up to the City's discretion.	Three years term. Twice a year is ideal... never gets to be too much. Once a year is pretty heavy going.	Three year term is fine.	Current is fine.
Should the contract and waiver be available to fill out and sign online vs. going into a City office?	Does not have a computer, fine with no online paperwork.	Does not have a computer, online availability not an issue.	Can't comment without knowing the content of the agreement/waiver....	Yes, having online forms and being able to get the letter online would be very helpful. Has to make two trips to Service Centre to request letter and then get letter after it is signed from Roads Manager.	Yes online forms would be helpful.
Should the City continue to put up group recognition signs?	Fine with the signs.	Fine with signs.	Absolutely continue with the recognition sign. Recognition of the volunteer in the Lindsay this week might be appropriate on the volunteer months. It is an incentive to continue, and to do a good job. Also, recognition is a very important part of community building.	Yes, It is nice to have them up so the groups can get some recognition.	Yes, recognition is nice.

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Should the City supply any additional safety gear?	Gloves would be nice but understands would be hard with everyone needing different sizes.	Maybe? Group uses vests donated to them, understands tax dollars only go so far.	Yes for sure.	No, it would be more of a nuisance, especially on less busy roads. On busier roads that would be fine.	No, would be a hassle, uses own safety vest.
Any additional comments?	Bobcaygeon pizza places should put out recycling bins or better recycling advertising because that is the majority of what this group collects.	No.	<p>1. Grass on the big ditches in the summer could get very tall, makes it difficult to clean. Town could keep up with the cutting of the grass.</p> <p>2. City staff operating the scales at the landfills need to be better informed about how to respond to a load of Adopt-A-Road waste, accompanied by a letter from the City. Without exception, this always causes a delay, while they figure out how to handle it....I've experienced this twice each year since 2006</p> <p>3. When groups join the Adopt the Road program should receive some kind of orientation whether thorough online or in person, this could be on Dos and Don'ts of the Adopt The Road.</p>	Has had issues bringing garbage to landfill/confusion because have had to take multiple trips because of so much garbage not fitting in one load but letter says you can only do one trip Since the City improved the road and raised it it's hard to pick up garbage as there are steep slopes and garbage is at the bottom of the ditches	Thinks the timeline on the landfill letter should be longer, around a month.