

The Corporation of the City of Kawartha Lakes

Victoria Manor Committee of Management

Report VMC2018-06

Meeting Date: March 19, 2018

Meeting Time: 9:30 a.m.

Meeting Place: Human Services Boardroom, 322 Kent St. W., Lindsay

Subject: Long Term Care Services Accountability Agreement (LSAA)
Annual Declaration of Compliance

Author Name and Title: Pamela Kulas, Administrator

Recommendation(s):

Resolved That Report VMC2018-06, "Long Term Care Service Accountability Agreement (LSAA) Annual Declaration of Compliance", be received; and

THAT the Chair of the Victoria Manor Committee of Management be authorized to sign declaration as attached.

Director

Other

Background:

The Long-Term Care Service Accountability Agreement (LSAA) is the service accountability agreement between a long-term care home licensee and the Local Health Integration Network (LHIN) that is required by the *Local Health System Integration Act, 2006* (LHSIA).

The role of the LSAA is to clarify that the LTCH will be responsible for delivering not only performance, but also planning and integration towards the development of a health system.

The current LSAA is in place for the period April 1, 2016 to March 31, 2019. The LHIN reserves the right to amend LHIN specific (i.e. at a local level) indicators and obligations and or to make changes are required by law, policy statute or Ministry direction.

On an annual basis, the Board is required to declare that to the best of their knowledge, the operation of the home has met all necessary requirements including compliance to applicable legislation and any additional LHIN based measures.

Central East LHIN measures are:

INDICATOR CATEGORY	INDICATOR P=Performance Indicator E=Explanatory Indicator	2017/18	
		Performance	
		Target	Standard
<i>Organizational Health and Financial Indicators</i>	Debt Service Coverage Ratio (P)	n/a	n/a
	Total Margin (P)	n/a	n/a
<i>Coordination and Access Indicators</i>	Average Long-Stay Occupancy / Average Long-Stay Utilization (E)	n/a	n/a
	Wait Time from CCAC Determination of Eligibility to LTC Home Response (E)	n/a	n/a
	Long-Term Care Home Refusal Rate (E)	n/a	n/a
<i>Quality and Resident Safety Indicators</i>	Percentage of Residents Who Fell in the Last 30 days (E)	n/a	n/a
	Percentage of Residents Whose Pressure Ulcer Worsened (E)	n/a	n/a
	Percentage of Residents on Antipsychotics Without a Diagnosis of Psychosis (E)	n/a	n/a
	Percentage of Residents in Daily Physical Restraints (E)	n/a	n/a

For Central East LHIN, the additional indicators/ measures are:

1. BSO Indicators: All LTCH required to comply with reporting requirements established for provincial BSO Program.
2. Response Time to Applications: The LTCH will ensure the response time to application is within the legislated time frame in order to support efficient system flow & placement.
3. Cultural Competency: To better serve the increasing number of Franco-Ontarians, Indigenous people, and new Ontarians, the Central East LHIN will

support the advancement of a health care system that is capable of delivering the highest quality of care at the local level to any patient, regardless of race, ethnicity, culture, or language capacity. HSPs will be required to report back to the CE LHIN as requested on programs and initiatives that demonstrate their commitment to this priority.

4. Health Link Communities: Each HSP must be a signatory to the "Health Link Letter of Commitment" as provided by the CE LHIN.
5. HSP has a process developed for identification of complex vulnerable patients (as defined by provincial and CE LHIN Health Links program).
6. HSP has a process defined for development of a Coordinated Care Plan for complex vulnerable patients that: is developed with the patient and caregiver; involves two or more healthcare professionals, at least one of which is outside the organization; and contains an action plan for one or more of patient and/or caregiver identified health concerns.

Rationale:

Regular communication to both the Director, Human Services and the Victoria Manor Committee of Management have indicated that Victoria Manor is managed by Sienna Senior Living in accordance with the above criteria. There has been no communication with either the CCAC or CELHIN regarding "response time to applicant" or "resident transfers to hospital" that indicate any operational deficiencies. It is required that the home responds via LHIN to applicants within 5 days of receipt of the application.

Financial Considerations:

There are no financial considerations to this report

Consultations:

Pamela Kulas, Administrator
Rod Sutherland, Director Human Services

Attachments:

Schedules E – Long Term Care Service Accountability Agreement Annual Declaration



LSAA Schedule E
(2017).doc

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