

### Element 3

#### Commitment & Endorsement of OCWA'S QEMS & Operational Plan

This Operational Plan supports the overall goal of OCWA and the City of Kawartha Lakes to provide safe, cost-effective drinking water through sustained cooperation. OCWA will be responsible for developing, implementing, maintaining and continually improving its QEMS with respect to the operation and maintenance of the drinking water facilities and will do so in a manner that ensures compliance with applicable legislation. Through the endorsement of this Operational Plan, the City of Kawartha Lakes commits to cooperating in any reasonable request of OCWA to facilitate this goal.

Top management of both OCWA and the City of Kawartha Lakes endorses the QEMS for the drinking water facilities as documented in this Operational Plan.

Any major revision of the operational plan will be re-endorsed by Top Management of both OCWA and the City of Kawartha Lakes. Major revisions include:

1. Change of Owner
2. Addition or removal of any treatment process
3. Operation of additional drinking water subsystems owned by the same Owner

The Plan and the Appendices current as of the issue date of this document have been provided to both OCWA and to the Owner, the City of Kawartha Lakes, for endorsement. The written endorsement is presented below.

#### Operating Authority Endorsement

#### Owner Endorsement



Geoff Redden  
General Manager

Jan 8/18  
Date



David Kerr  
Manager, Environmental Services

Jan 9/2018  
Date



Cindy Spencer  
Regional Manager

Jan 8, 2018  
Date



Bryan Robinson  
Director, Public Works

Jan 10/2018  
Date

	<b>Signed Commitment and Endorsement</b>	<b>Issued:</b> 8-Jan-18 <b>Rev.#:</b> 2 <b>Pages:</b> 2 of 2
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### Revision History

Date	Revision #	Reason for Revision
08-Mar-16	0	<p>The signed endorsement was moved from page 9 of the Operational Plan to Appendix N. Removed the word approval from endorsement signatures. The past endorsement history is as follows:</p> <p>Original endorsement:</p> <p>April 23, 2009 – Don Ross (OCWA – Operations Manager)</p> <p>April 24, 2009 – Ilmari Komulainen (OCWA – Regional Manager)</p> <p>August 28, 2009 - David Kerr (Owner – Manager, Environmental Services)</p> <p>August 31, 2009 – Ken Becking (Owner – Director, Public Works)</p> <p>Name and title changes:</p> <p>May 1, 2013 – Don Ross (OCWA – Operations Manager), Ilmari Komulainen (OCWA – Regional Manager)</p> <p>October 17, 2013 - David Kerr (Owner – Manager, Environmental Services), Michelle Hendry (Owner – Director, Public Works)</p> <p>Additional drinking water systems:</p> <p>November 21, 2014 – Don Ross (OCWA – Operations Manager), Ilmari Komulainen (OCWA – Regional Manager)</p> <p>January 7, 2015 - David Kerr (Owner – Manager, Environmental Services), Michelle Hendry (Owner – Director, Public Works)</p>
01-Nov-16	1	<p>OCWA: Geoff Redden, Senior Operations Manager &amp; Cindy Spencer, Regional Manager</p> <p>Owner: David Kerr Manager, Environmental Services &amp; Bryan Robinson, Director, Public Works</p>
8-Jan-18	2	<p>OCWA: Geoff Redden, General Manager &amp; Cindy Spencer, Regional Manager</p> <p>Owner: David Kerr Manager, Environmental Services &amp; Bryan Robinson, Director, Public Works</p>