

Paramedic Service 2019 Proposed Operating Budget

Paramedic Service

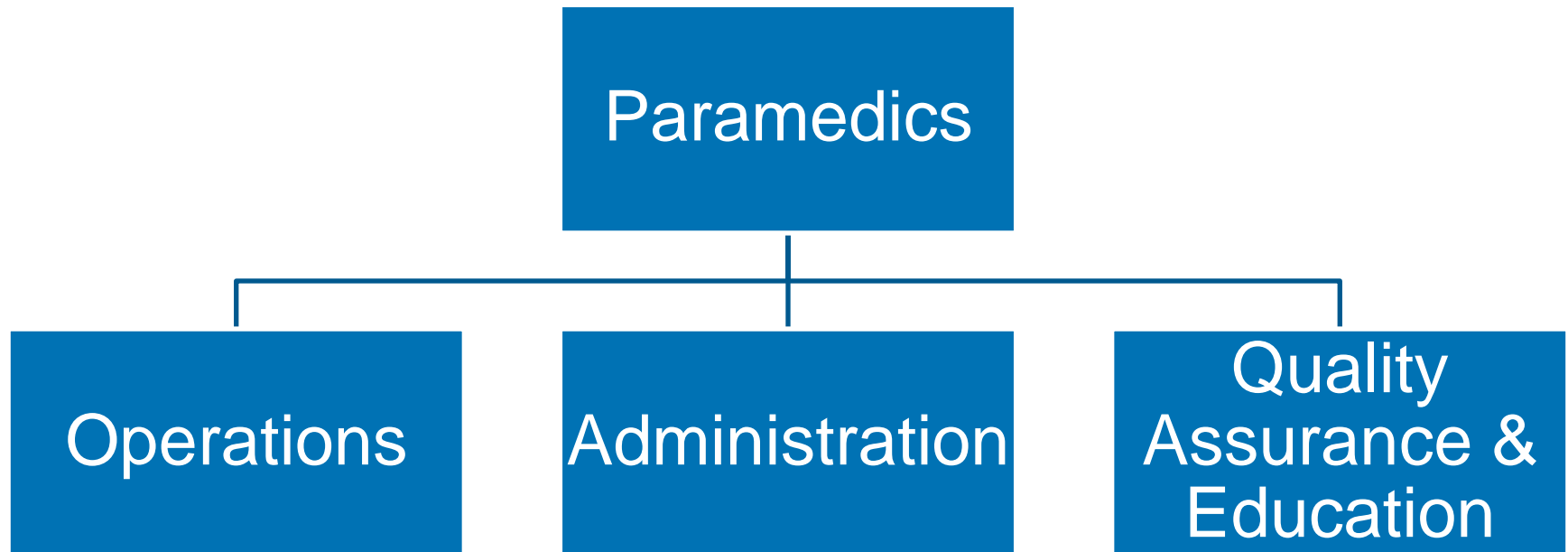


Paramedic Services

Key responsibilities:

- Response to 911 medical emergencies within the community and provide critical medical interventions and transportation
- Critical and emergency patient transfers for Ross Memorial Hospital as required
- Public education and client services as well as patient referrals to the Community Care Access Centre
- Allied service requests for assistance (Police and Fire)

Department Structure



Organizational Chart

Paramedic Services– Personnel Breakdown

Division	2019	2018	Change
Administration	9.30	9.30	-
Operations	55.40	51.40	4.00
Total	64.70	60.70	4.00

Type			-
Full-Time	54.00	50.00	4.00
Part-Time	10.40	10.40	-
Students	0.30	0.03	-
Non Union Positions	8.00	8.00	-
Unionized Positions	56.70	52.70	4.00
Total	64.70	60.70	4.00

Paramedic Service Divisions

Operations



- Manages deployment of ambulances and personnel
- Procures medical supplies, vehicles and uniforms
- Ensures stations and ambulances meet standards
- Conducts labor relations, recruitment
- Enforces policies and procedures in compliance with municipal and provincial regulations
- Provides on scene supervision and support to paramedics

Paramedic Service Divisions

Quality Assurance & Education



- Paramedic educational program development and delivery
- Reviews Ambulance Call Reports for compliance with patient care directives and provides data analysis
- Conducts investigations into patient care issues and service complaints
- Oversees community paramedicine
- Ensures service compliance with Ministry of Health standards and regulations

Paramedic Service Divisions

2018 Highlights



- 11,560 patients transported
- Trained 2 additional advanced care paramedics
- Trained 17 additional primary care paramedics in autonomous IV therapy
- Spent nearly 600 hours delivering community education

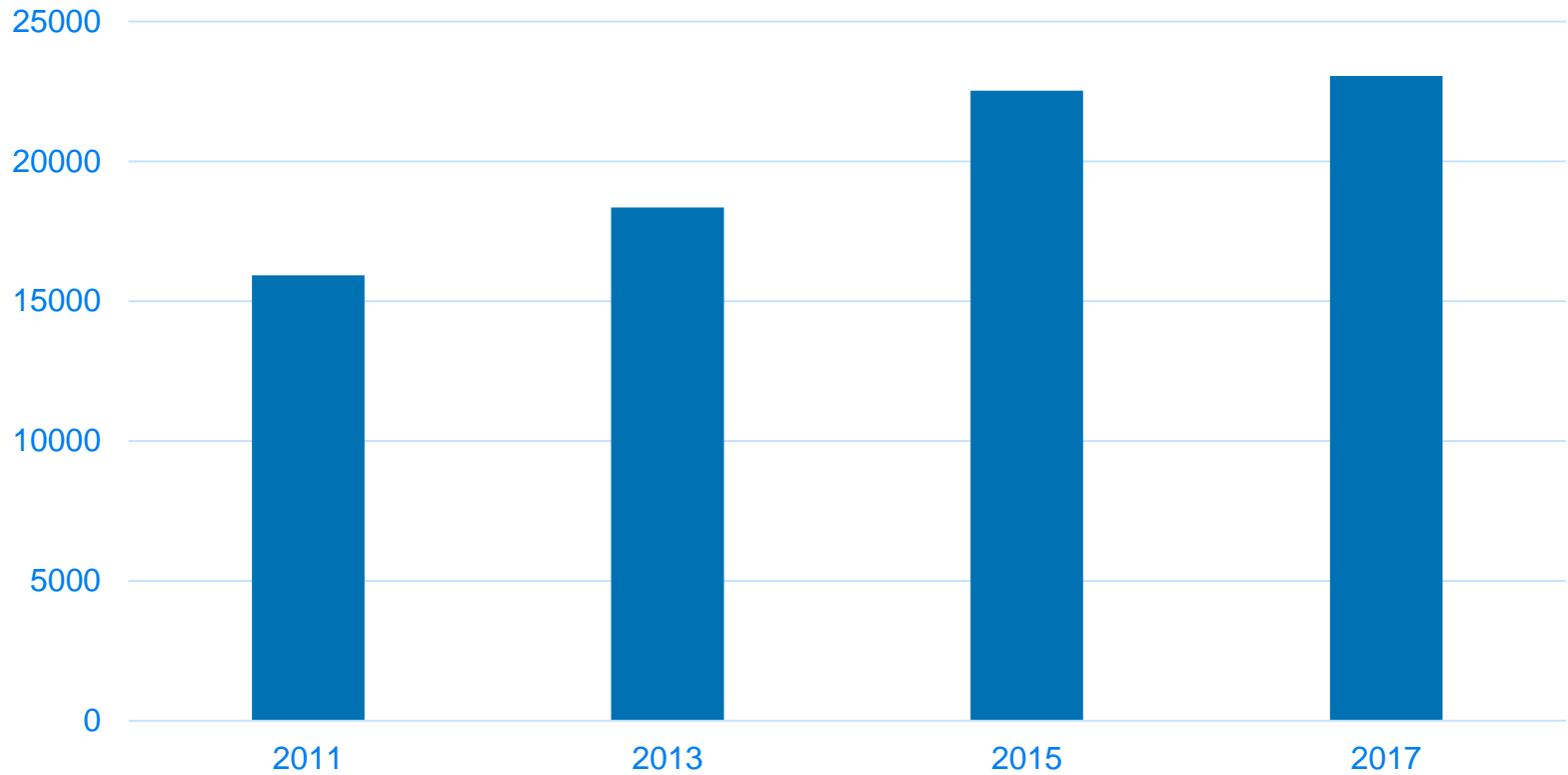
2019 Objectives

- Improve response times (which are increasing in rural areas)
- Manage call volume especially at night by adding four paramedics
- Reduce staff fatigue and improve mental health of paramedics
- Reduce reliance on Durham, Haliburton and Peterborough for responses when CKL is in CMEC-**Critical Minimum Emergency Coverage**
- Continue to meet or exceed legislated standards of care and response

Budget Summary

Key Drivers:

Paramedic Call Volume Growth



Budget Summary

The proposed budget for Paramedic Service is increasing \$471,761 over the 2018 budget.

Key Drivers:

- Four new paramedic positions.
 - Increased call volume. Since 2011- 44% increase in total calls
 - Deployed to Coboconk-Fenelon (reduces strain on total system)
- Wages
- Overtime
- OMERS