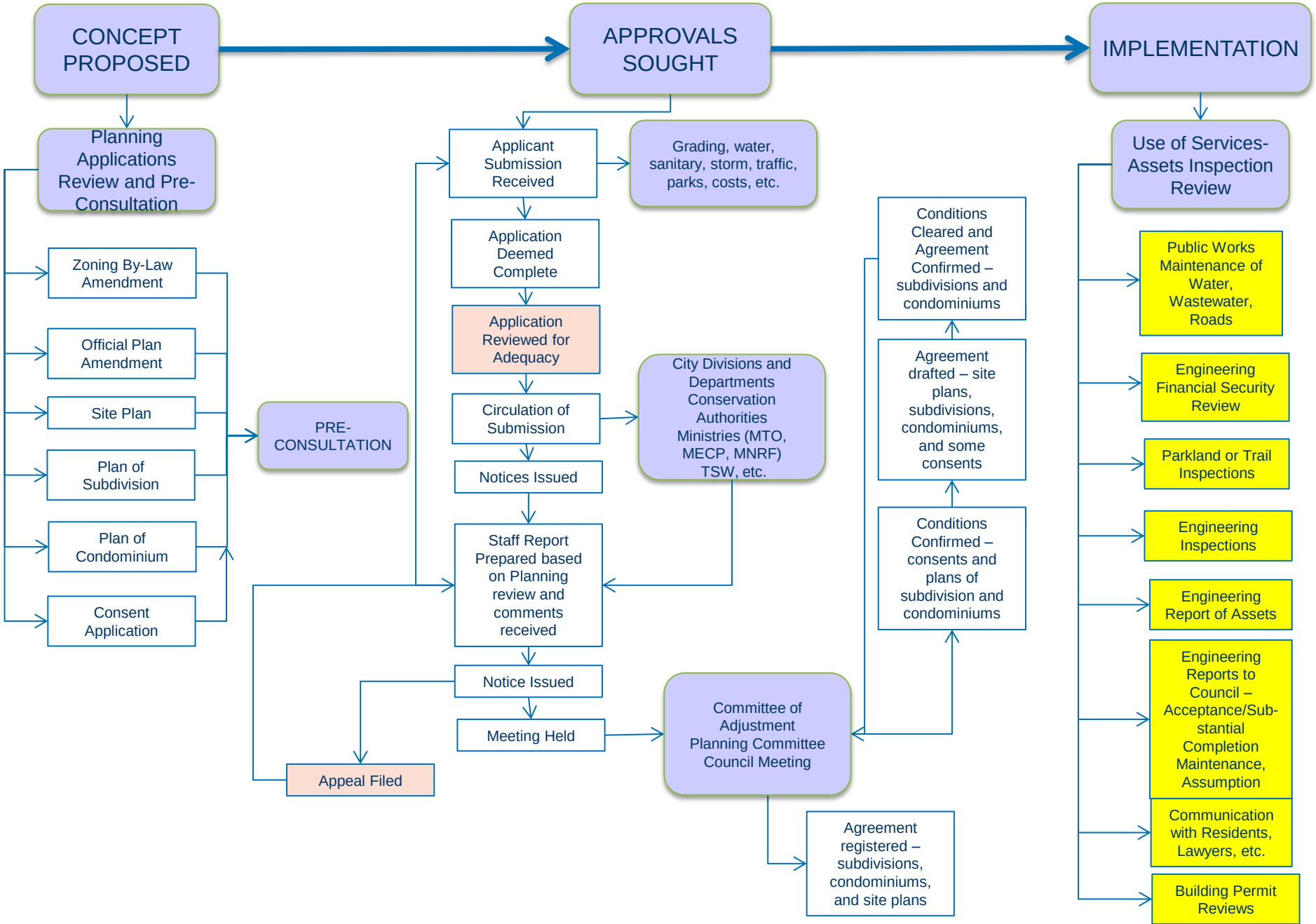OVERALL DEVELOPMENT PROCESS