

Noise By-law Survey

General Information about By-laws

1. Are you aware that the City of Kawartha Lakes has regulatory noise By-laws?
 - a. Yes
 - b. No
 - c. Unsure

2. Have you ever contacted the City's Municipal Law Enforcement and Licensing Division (MLEL) to make a noise regulatory By-law complaint?
 - a. Yes
 - b. No
 - c. Unsure

** If yes...

3. How did you contact the Municipal Law Enforcement and Licensing Division to make the By-law complaint?
 - a. By phone call
 - b. Through email
 - c. Through the Kawartha Lakes' Online Report It Form
 - d. Through social media
 - e. In person at a municipal service centre or City facility
 - f. Other
**provide comment box

4. I believe that the complaint process was easy, clear and accessible.
 - a. Strongly Agree
 - b. Agree
 - c. Neutral
 - d. Disagree
 - e. Strongly Disagree

5. Should special permits be available from the municipality offering limited noise by-law exemptions (for example, music events, weddings, bar patios)?
 - a. Yes
 - b. No
 - c. Unsure

6. If the municipality was to offer an exemption process that required a fee to be charged for review and processing, should non-profit organizations be exempt from the fee?
 - d. Yes
 - e. No
 - f. Unsure

7. Should By-law exemption requests be approved by:

- g. Committee of Council (processing time here)
- h. the Clerk (processing time here)
- i. Municipal Law Enforcement (processing time here)
- j. Other
- k. ** provide comment box

8. A Municipal Law Enforcement officer should respond to a noise complaint within:
- l. 7-10 days
 - m. 5-7 days
 - n. 2-5 days
 - o. 1-3 days
 - p. 1 day
 - q. less than a day
 - r. I don't care as long as the problem is resolved

Noise By-law Questions

9. I believe that the City should be in the business of noise regulation.
- a. Strongly Agree
 - b. Agree
 - c. Neutral
 - d. Disagree
 - e. Strongly Disagree

10. Please select whether you strongly agree, agree, are neutral, disagree, or strongly disagree with the following statements:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Noise is a normal part of living in this municipality.					
Generally, the noise levels in this municipality are reasonable.					
More needs to be done to restrict noise levels, make violators accountable, and ensure noises are not permitted that negatively impact the quality of life of residents.					

11. How would you rate the following noises on a scale of one to 10. (1 being not at all concerning and 10 being extremely concerning)

	1	2	3	4	5	6	7	8	9	10
Construction Noise										
Music										
Pumps/Generators										
Safety Alarms										
Partying (talking, yelling, hooting, hollering)										
Animal noise (including barking)										
Lawn Mowers, Leaf Blowers or Snow Blowers										

12. Which statement do you agree most with?

- Leaf blowers should only be used at certain times of the day
- Leaf blowers should be permitted anytime during the day
- Leaf blowers should not be permitted
- No preference

13. Which statement do you agree most with?

- Power generators should only be used in an emergency
- Power generators should only be used at certain times of the day
- Power generators should be permitted anytime during the day
- Power generators should not be permitted
- No preference

14. Do you think that idling of vehicles for longer than five minutes should be regulated?

- Yes
- No
- Unsure

15. Please select whether you strongly agree, agree, are neutral, disagree, or strongly disagree with the following statements.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Street cleaner noise is acceptable at night time (between 7pm and 7am).					
Noise from road					

construction work is acceptable at night time (between 7pm and 7am).					
Noise from construction work that cannot stop until completed (i.e. continuous concrete pouring) is acceptable at night time (between 7pm and 7am).					
Noise from garbage and waste collection is acceptable at night time (between 7pm and 7am).					
Noise from the construction of commercial buildings is acceptable at night time (between 7pm and 7am).					
Noise from the construction of residential buildings is acceptable at night time (between 7pm and 7am).					

16. Please select the top 3 noises that disturb you the most.

- a. Building construction
- b. Home construction
- c. Motorcycle noise
- d. Noise from residential house (loud music, parties)
- e. Pet or animal noise (dog barking)
- f. Garden equipment noise (lawn mower, leaf blower, snow thrower)
- g. Generator noise or pump noise
- h. Airplanes
- i. Noise from bars or restaurants

- j. Outdoor music concerts
 - k. Delivery trucks
 - l. Noise from air conditioners
 - m. Noise from street cleaners
 - n. Other
- **provide comment box

17. Should the municipality regulate commercial or residential construction that occurs on weekends?
- a. Yes
 - b. No
 - c. Unsure

For noise issues such as **commercial construction**, the current By-law permits the noise to start at 7am and end at 9pm throughout the week (Monday to Friday). This By-law also prohibits commercial construction on Sundays and statutory holidays. If this By-law were to be amended...

18. What time would you prefer the By-law permits **commercial construction** to begin throughout the week (Monday to Friday)?
- a. 7:30am
 - b. 8am
 - c. 8:30am
 - d. 9am
 - e. 9:30am
 - f. 10am
 - g. Other
 - h. **provide comment box for other
19. What time would you prefer the By-law permits **commercial construction** to end throughout the week (Monday to Friday)?
- a. 5pm
 - b. 5:30pm
 - c. 6pm
 - d. 6:30pm
 - e. 7pm
 - f. 8:30pm
 - g. Other
 - h. **provide comment box

20. If **commercial construction** was permitted to begin at 9am on Saturday and Sundays, when would be a good end time?
- a. 5pm
 - b. 5:30pm
 - c. 6pm
 - d. 6:30pm

- e. 7pm
- f. 8:30pm
- g. Other
- h. **provide comment box

For noise issues such as **residential construction**, the current By-law permits the noise to start at 7am and end at 5pm during the week (Monday to Friday). If this By-law were to be amended...

1. What time would you prefer the By-law permits **residential construction** to end throughout the week?
 - i. 7:30am
 - j. 8am
 - k. 8:30am
 - l. 9am
 - m. 9:30am
 - n. 10am
 - o. Other
 - p. **provide comment box for other
21. What time would you prefer the By-law permits **residential construction** to end throughout the week?
 - a. 4pm
 - b. 4:30pm
 - c. 5pm
 - d. 5:30pm
 - e. 6pm
 - f. 6:30pm
 - g. Other
 - h. **provide comment box
22. Should the municipality regulate generator noise?
 - a. Yes
 - b. No
 - c. Unsure
23. If power generators are permitted, should the running and operation times be reduced to:
 - s. 1 hour
 - t. 2 hours
 - u. 3 hours
 - v. 4 hours
 - w. 5 hours
 - x. No preference
 - y. Other
 - **provide comment box

24. Please select whether you strongly agree, agree, are neutral, disagree, or strongly disagree with the following statements.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Operation of a generator should be permitted between the hours of 7am and 11pm					
Operation of a generator should be limited to emergencies or power outages as a back-up system					
Operation of a generator should only be permitted when no other means of electricity is available					

25. Should all emergency activities to protect a household from loss or damage be exempt from the noise by-law regulations?

- z. Yes
- aa.No
- bb.Unsure