

Paramedic Service

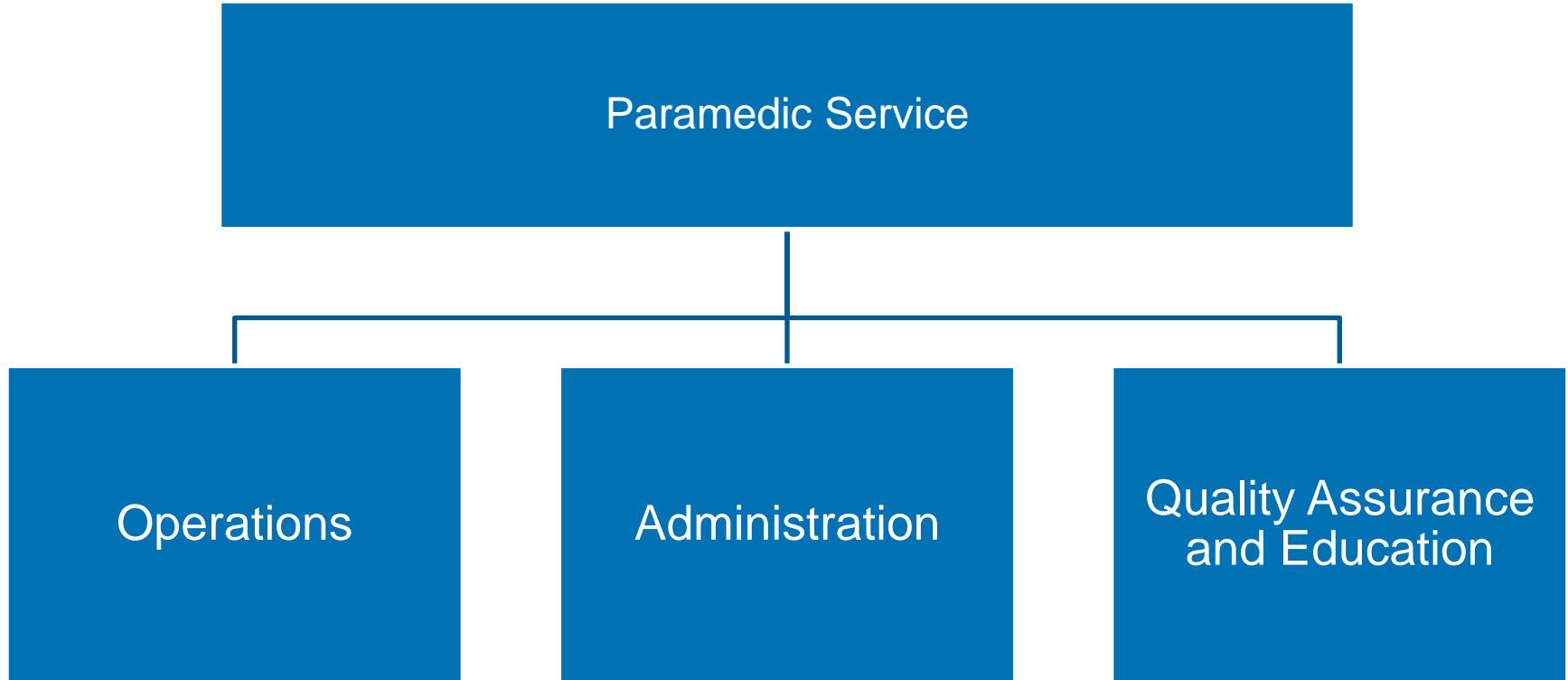
2020 Proposed Operating Budget



Paramedic Service

- Respond to 911 medical emergencies within the City of Kawartha Lakes and provide critical medical interventions and transportation.
- Responsible for critical and emergency patient transfers for Ross Memorial Hospital.
- Community Paramedicine and public education.

Organizational Chart



Paramedic Service Divisions

Operations

- Manages deployment of ambulances and personnel.
- Procures medical supplies, vehicles and uniforms.
- Ensures stations and ambulances meet Provincial standards and regulations.
- Conducts labor relations, recruitment.
- Provides on scene supervision and support to paramedics.

Paramedic Service Divisions

Quality Assurance & Education

- Paramedic educational program development and delivery.
- Reviews Ambulance Call Reports for compliance with patient care directives and provides data analysis.
- Conducts investigations into patient care issues and service complaints.
- Oversees community paramedicine.
- Ensures service compliance with Ministry of Health standards and regulations.

Paramedic Services Divisions

2019 Highlights

- Creation of 10 year Capital Asset Management Plan.
- Improved northern coverage. Coboconk is now staffed 24/7.
- Implementation of the Community Paramedic Pilot.
- Successful paramedic recruitment to ensure that our part time compliment was maintained.
- First annual paramedic graduation.
- Enhanced Driver training for all staff.
- Improved front line Supervision with 24/7 staffing.

Paramedic Service 2020 Objectives

- Successful Ministry of Health Service Review in late 2020.
- Negotiate new Collective Agreement- December 31st, 2020.
- Comprehensive Deployment Review.
- Address facility needs/South Fleet Centre.
- Support the community and work with our community stakeholders during the large influx of visitors to the International Plowing Match in September 2020.
- Working with local hospitals to find efficiencies and reduce impact off load delays.

Questions?

