### **Public Works**

#### 2020 Proposed Operating Budget

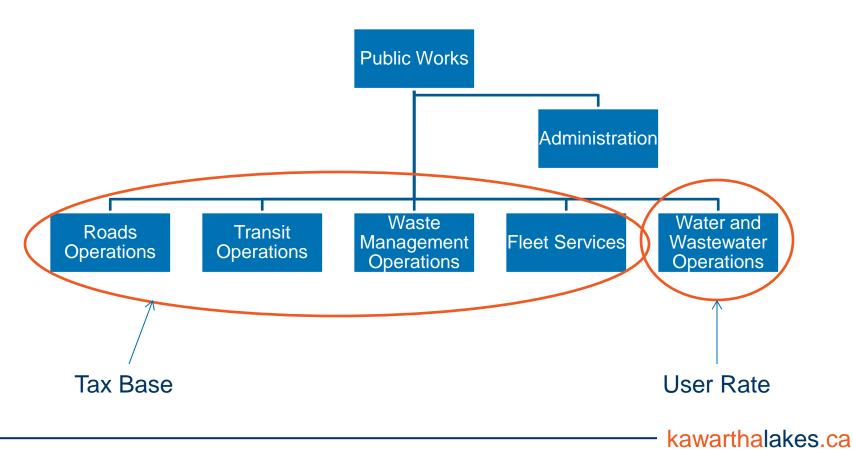




### **Public Works**

Public Works is responsible to lead, administrate, manage and implement delivery of service for the operational divisions including water, wastewater, solid waste, fleet, transit and roads. The department has a strong focus on public safety, customer service, legislative compliance, fiscal responsility, continuous improvement and strategic implementation.

### **Organizational Chart**



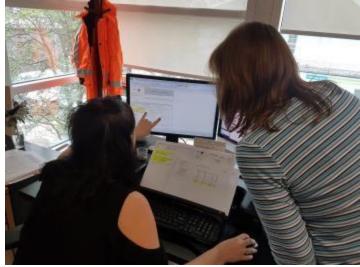
## **Administration**

Administration includes the Director and the Executive Assistant to the Director (EA). Indirectly, the administration group also includes 9 direct reports to the EA. The EA is responsible for admin oversight, finance and supporting customer service for the Public Works Department with exception of Fleet and Transit.

### **Administration**

2019 Accomplishments

- Improved records management processes
- Ongoing training and roll out of JDE
- Improved Customer Service response
- Streamline budget process for PW
- Managing Staffing needs
  2020 Pressures
- JDE Financial use
- Balancing customer service needs



## **Fleet Division**

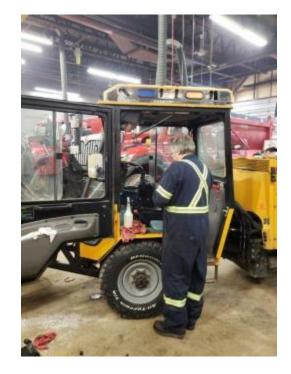
Responsible for maintenance, repair, fuel management and procurement / disposition of all non-emergency vehicles and equipment in alignment with Council Policy.



### Fleet

2019 Accomplishments

- Successfully managed service level demands of Divisions
- Successfully completed procurement within Council Policy
- 2020 Pressures
- Fuel Costs
- Material and contracted service cost increases
- New equipment requests



### **Transit Division**

Responsible for providing safe, reliable, cost effective transit services including conventional and limited mobility (LIMO) while meeting customer service demands.



### **Transit Division**

2019 Accomplishments

- Continuing to drive efficiency through calling of stops software
- Commenced Sunday service per Transit Master Plan
- Successful grant funding for capital bus procurement
- 2020 Pressures
- Reduction in operating grant funding is primary operating pressure
- Staff were able to partially offset this impact via budget right sizing



# Waste Management Division

Responsible for oversight of all landfill operations at the five (5) active and eleven (11) closed landfill sites, waste / recycling collection programs, waste diversion initiatives and associated regulatory compliance. Also accountable for Divisional customer service demands.



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#### **Waste Management Division**

2019 Accomplishments

- Successfully implemented additional monitoring requirements
- Diversion programs (C&D, Mattress, Drywall, clean wood)

2020 Pressures

- Both collection and recycling contracts renewal in 2020 – some municipalities seeing 20-40% increases
- Reduction in grant funding (Provincial Blue Box formula based)
- Increased provincial monitoring demands





# **Roads Division**

Responsible for day to day operational maintenance of roads, bridges, sidewalks, storm water infrastructure, street lights and traffic signals. Also accountable for divisional customer service and locates for City.





# **Roads Division**

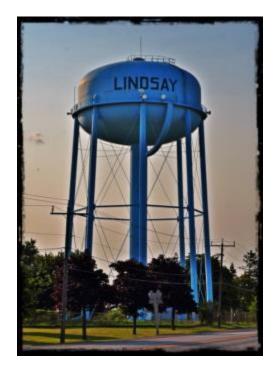
2019 Accomplishments

- Adherence to MMS and Council Policy
- Significant recruitment pressures
  2020 Pressures
- Winter Control Secondary tender
- Equipment costs (fuel, charge out)
- Projected salt increase with contract renewal



### Water and Wastewater Division

Responsible for day to day operational maintenance of the City's twenty-one (21) water and six (6) wastewater systems. This includes the associated pumping stations, water distribution and wastewater collection systems.



# Water and Wastewater Division

- 2019 Accomplishments
- Successful DWQMS Audit
- Review of Mandatory Connection
- RFP for New Operational Contract
  2020 Pressures
- New operational contract could have financial implications
- Closing the gap for capital infrastructure





### **Public Works 2020 Objectives**

- Build interdivisional resiliency
  - Cross training
  - Internal mentoring programs
- Explore funding opportunities
- Continue to drive operational improvement
- Implement recommendations within master plans: Transit, Waste Management, Roads

# Public Works 2020 Operating Budget

2020 Tax Base Budget Review:

- Administration
- Transit
- Fleet
- Waste Management
- Roads
- Water and Wastewater Operations



### **Questions?**



