Central East Local Health Integration Network

Long-term Care Home Demand and Utilization

December 2019



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1. Introduction

1.1. Purpose

The purpose of this study is to analyze demand, growth, capacity and need within LHIN Sub-regions and neighbourhoods. A sub-region is a smaller geographic planning region within the Central East LHIN that helps the LHIN to better understand and address patient needs at the local level.

In the Central East LHIN there are seven (7) Sub-regions:

- 1) Scarborough North (SN);
- 2) Scarborough South (SS);
- 3) Durham West (DW);
- 4) Durham North East (DNE);
- 5) Northumberland County (NC);
- 6) Peterborough City and County (PCC); and
- 7) Haliburton County and City of Kawartha Lakes (HCCKL).

For more information on LHIN Sub-regions and population, demographics, and health system information, visit our interactive tool on the Central East LHIN website at http://www.centraleastlhin.on.ca/.

1.2. Background and Scope

In the Central East LHIN there are 68 Long-term Care Homes with a total of 9,693 long-term care beds distributed across seven (7) Sub-regions. The 9,693 beds consist of 9,514 Long-Stay beds, 16 Interim beds, 45 Short-Stay Respite beds (SSR), 107 Convalescent Care Program (CCP) beds and 11 Beds in Abeyance (BIA). **Table 1** below contains additional details at the LHIN Sub-region level. The long-stay column includes interim beds but does not include Beds in Abeyance (BIA).

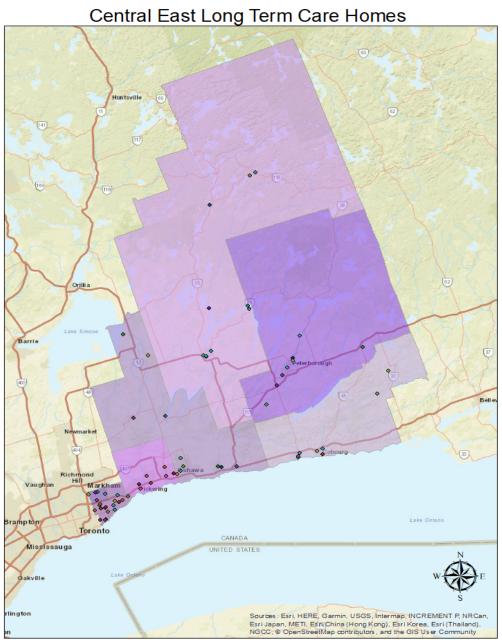
1.2.1 Table1: Central East LHIN Long-term Care Home Bed Configuration

| LHIN Sub-region | # LTC Homes | # Beds Current (SS, LS, Interim and BIA) | Long Stay Incl. Interim | Interim | ССР | BIA | SSR |
|---|----------------|--|----------------------------------|---------|-----|-----|-----|
| Scarborough North | 5 | 1,071 | 1,057 | 0 | 10 | 0 | 4 |
| Scarborough South | 17 | 3,161 | 3,071 | 0 | 55 | 11 | 24 |
| Durham West | 7 | 1,021 | 1,020 | 0 | 0 | 0 | 1 |
| Durham North East | 12 | 1,770 | 1,722 | 11 | 32 | 0 | 5 |
| Northumberland County | 8 | 667 | 665 | 0 | 0 | 0 | 2 |
| Peterborough City and County | 8 | 1,111 | 1,090 | 5 | 10 | 0 | 6 |
| Haliburton County and City of Kawartha Lakes | 11 | 892 | 889 | 0 | 0 | 0 | 3 |
| Total | 68 | 9,693 | 9,514 | 16 | 107 | 11 | 45 |

Source: 2016-2019 Long Term Care Home Service Accountability Agreements

Figure 1 below provides a snapshot of how the 68 Long Term Care Homes are distributed across the Central East LHIN.

1.2.1 Figure 1: Distribution of Central East LHIN Long Term Care Homes



Data as of December 11, 2019

There are also 16 Interim beds located in Peterborough (5 beds) and in Oshawa (11 beds). Note that Interim beds are subject to temporary licensing and may not be available to the system over the longer term.

Short-Stay Respite beds (SSR) are renewed annually and the numbers presented above are the 2019 numbers.

Note that the 11 Beds in Abeyance (BIA) are located in Scarborough South and are currently not in service. They are licensed and will be considered when these homes redevelop.

This document will investigate population characteristics, long-term care home capacity, waitlists and demand at the LHIN Sub-region level. It will also touch upon Alternate Level of Care for Long-Term Care. The need for Long-term Care beds as well as specialized services such as Dementia and Behavioural Supports is also explored. What is not in scope in this study is an analysis of the Assisted Living, Adult Day Program or other services designed to support patients in the community.

1.2.2. Long-term Care Characteristics in Central East LHIN

The document entitled "Environmental Scan 2019-2022 Integrated Health Service Plans" (the Environmental Scan) is comprised of the data prepared by representatives of the Health Analytics Branch of the Ontario Ministry of Health and Long-Term Care, the Access to Care division of Cancer Care Ontario, and Health Shared Services Ontario. Interpretation of the data provided was completed by representatives of the all LHINs as a collaborative pan-LHIN project. The following Profile of Long-Term Care in the Central East LHIN was included in the Environmental Scan:

1.2.2.1 Long-Term Care Waitlist & Placements

Insight was offered in the Environmental Scan regarding the Long-Stay demand and selected characteristics of LTCH residents. Note that the Environmental Scan is based on March 2018 data and waitlist numbers will differ slightly in comparison with the Long-Term Care Home System Report as well as the Central East LHIN calculations.

Table 6 found on page 14 provides the waitlist data extracted December 11, 2019 from the Central East LHIN report named 'Long Term Care Waitlist' that extracts data from our electronic patient record Client Health Related Information System (CHRIS).

1.2.2.2 Long-Stay Demand

The Environmental Scan makes the following observations relating to long-stay demand in the Scarborough North Sub-region,

• Comparing within Central East LHIN, the Scarborough North Sub-region has the highest shortfall of Long-Stay beds among all Ontario Sub-regions.

Note however, according to the Central East LHIN data that Scarborough North also has the highest number of Out of Region (OOR) applications (2,006 and a high percentage of 3B applicants (1,297). These 3B applicants potentially include spouses with lower care needs who tend to apply at the same time as their spouse/partners, seeking the culturally-specific services provided by these LTCHs and those in other LHINs.

The Ministry of Health and Long-Term Care Health Data Branch September 2019 report entitled, "Long-Term Care Home System Report from New CPRO" reports the Central East demand to be at 17,285. Note that demand is calculated by adding existing Long-Term Care Home residents to the number of residents on the waitlist, and does not represent unique individuals but rather choices. This is the highest demand in the Province, followed by Hamilton Niagara Haldimand Brant LHIN (which has the highest number of beds) and next by Central LHIN. According to this report, the Central East LHIN has the 2nd highest number of beds and the highest waitlist of 7,842 (not including transfers) with a utilization rate of 99.2%. There were 1,554 clients placed from January to September 2019.

1.2.2.3 Selected Characteristics of Long-Term Care Home Residents

Also included in the Environmental Scan are characteristics related to Long-Term Care Home Residents.

- In Central East LHIN, 84% of Long-Term Care Home Residents were over the age of 75 with 58% being over the age of 85;
- In 2016/17, the mean age of residents of LTC Homes in Central East LHIN was 84;
- The mean length of stay for residents of LTC Homes in Central East LHIN was 1,009 days (about 2.8 years) with half of residents remaining in LTC homes for less than 625 days;
- Nearly 81% of residents need extensive help with daily activities such as getting out of bed, eating, or toileting;
- 27% are highly or entirely dependent on staff;
- 82% have some form of cognitive impairment; 28% are severely impaired;
- 44% exhibit some level of aggressive behaviour related to their cognitive impairment or mental health condition with 6% exhibiting very severe aggressive behavior; and

 65% of active LTC Residents in Central East LHIN LTC Homes have been identified as having some form of Dementia.

The Central East LHIN reports that from December 2018 to November 2019 there were on average 43% of patients on waitlists for long-term care homes who exhibit behaviours, with the highest percentage waiting in hospital. There is no significant difference between Clusters – Durham Cluster, Scarborough Cluster and Northeast Cluster in terms of the percentage of patients on LTCH waitlists with behaviours. Currently, the Scarborough Cluster has the greatest number of patients with behaviours on the waitlists (2,935) followed by Durham Cluster (1,789) and the Northeast Cluster (1,297).

1.3. Alternate Level of Care

The Alternate Level of Care (ALC) number of patients designated as ALC for LTC and the total ALC days is reported for each of the seven (7) LHIN Sub-regions. A report conducted by the Optimus SBR consulting team in April 2016 reviewed the Central East LHIN's ALC strategies and outcomes and concluded that "Central East LHIN's persistently high inpatient ALC rate is primarily (76%) attributable to ALC patients waiting for LTC. The proportion waiting for LTC has nearly doubled from 2007, when it was 41%. At the same time, institutional ALC patients represent a small fraction of all people waiting in the community for LTC." The report went on to state that "Central East LHIN has the longest recorded LTC waitlist for all LHINs, and hence the most serious capacity constraint in LTC relative to its existing demand. Central East LHIN also has among the largest 75+ populations in the province which is also expected to grow, suggesting these LTC and ALC pressures will get progressively worse over time. Further investment in ALC strategies that do not alleviate LTC demand are likely to have a limited impact on Central East LHIN's ALC rates going forward." Table 6 on page 14 provides ALC rates for each of the LHIN Sub-regions.

1.4. Population Demographics

Table 2 below summarizes the population demographic data for the Central East LHIN based on the 2016 census data.

1.4.1 Table 2: Population 2016 Census Data

| Sub-Region | Pop. All Ages | 65-74 Pop. | 75+ Pop. | % of Total Pop. 65+ |
|--|------------------|---------------|-------------|------------------------------|
| Scarborough North | 175,504 | 18,005 | 18,130 | 21% |
| Scarborough South | 423,690 | 35,975 | 29,940 | 16% |
| Durham West | 339,825 | 25,685 | 17,385 | 13% |
| Durham North East | 306,037 | 28,095 | 21,595 | 16% |
| Northumberland County | 73,754 | 10,875 | 7,945 | 26% |
| Peterborough City and County | 138,236 | 17,550 | 13,975 | 23% |
| Haliburton County and City of Kawartha Lakes | 93,485 | 14,645 | 10,350 | 27% |
| CE LHIN | 1,550,531 | 150,830 | 119,320 | 17% |
| Ontario | 13,448,494 | 1,266,390 | 985,265 | 17% |

Source: Health Analytics & Insights Branch. Prepared October 2018.

Note that the Integrated Health Service Plan (IHSP5) contains data which reflects population estimates calculated by the Health Analytics and Insights Branch (HAIB) based on a combination of census data, including the 2016 Census data presented above.

The populations 65 and over represent 17% of the total population. Note also that the population of the Central East LHIN is projected to increase by 6.0% by 2021 and by 11.4% by 2026.

The Ministry of Finance on its website (2019) states that:

"The arrival of Baby Boomers into the 65+ age group begins in 2011. The number of seniors is projected to more than double, increasing from 1.8 million in 2009 to 3.7 million by 2030. Even faster growth is projected for the oldest age group during this period, with the population aged 90+ rising by 147 per cent. By 2030, seniors will

account for 21.9 per cent of Ontario's population, much higher than the current 13.7 per cent share."

Although the various sources of data do not provide exact projections at the LHIN Sub-region level, the LHIN will continue to see population growth, across all LHIN Sub-regions with a higher concentration of age 65+ and 75+ (in proportion to overall population growth) expected outside the Greater Toronto Area (GTA).

Table 3 below outlines the total distribution of Long-Term Care beds, highlighting those eligible for redevelopment by 2025 (or 2022). Short-stay respite (SSR), Beds in Abeyance (BIA), and Convalescent Care Program (CCP) beds can be converted to long-stay and are therefore, included in the total. Note that the 16 Interim beds (temporary licenses) are also included in the total beds to align to existing statistics related to waitlists and flow, however, it is cautioned that they are considered temporary licenses and there is no guarantee that they will be included in redevelopment projects moving forward.

1.4.2 Table 3: Scope of Eligible Redevelopment Projects in Central East LHIN

| LHIN Sub-region | Total # LTCHs | Total # Licences | Number of Homes Eligible | Number of Beds Eligible | Awarded | Total Beds Eligible to Develop or Redevelop |
|-------------------|------------------|---------------------|--|-------------------------------|---------|---|
| Scarborough North | 5 | 1,071 | 1+1 new LTCH | 254 | 224 | 478 |
| Scarborough South | 17 | 3,161 | 11 + 1 New class LTCH with additional beds | | 257 | 2,152 |
| Durham West | 7 | 1,021 | 3 | 405 | 124 | 529 |

| LHIN Sub-region | Total # LTCHs | Total # Licences | Number of Homes Eligible | Number of Beds Eligible | New Beds Awarded | Total Beds Eligible to Develop or Redevelop |
|--|------------------|---------------------|--------------------------------|-------------------------------|---------------------|--|
| Durham North East | 12 | 1,770 | 8 | 856 | 178 | 1,034 |
| Northumberland County | 8 | 667 | 6 | 470 | 29 | 499 |
| Peterborough City and County | 8 | 1,111 | 4+1 new LTCH | 425 | 283 | 708 |
| Haliburton County and City of Kawartha Lakes | 11 | 892 | 5 | 413 | 0 | 413 |
| Total | 68 | 9,693 | 41 | 4,718 | 1,095 | 5,813 |

Source: Long-Term Care Home Service Accountability Agreements Minister's Letters- Long-Term Care Home Bed Allocation

Table 4 below provides an analysis of the current bed supply in the Central East LHIN as it relates to the beds per 1000 aged 65 to 74 and 75+.

1.4.3 Table 4: Central East LHIN Current Beds per 1000 Aged 65-74 and 75+

| MOGION | Total # LTCHs | Total # Current Beds (all types) | 2016 | Beds Per 1,000 65 to 74 | 2016 | Beds | | Beds Per 1,000 65+ |
|--------|------------------|----------------------------------|--------|-------------------------------------|--------|------|--------|-----------------------|
| SN | 5 | 1,071 | 18,005 | 59 | 18,130 | 59 | 36,135 | 30 |

| LHIN Sub- region | Total # LTCHs | | 2016 Population Aged 65-74 | ho to | 2016 | Beds Por | | Beds Per 1,000 65+ |
|------------------------|------------------|-------|----------------------------------|-------|---------|-------------|---------|-----------------------|
| SS | 17 | 3,161 | 35,975 | 88 | 29,940 | 106 | 65,915 | 48 |
| DW | 7 | 1,021 | 25,685 | 40 | 17,385 | 59 | 43,070 | 24 |
| DNE | 12 | 1,770 | 28,095 | 63 | 21,595 | 82 | 49,690 | 36 |
| NC | 8 | 667 | 10,875 | 61 | 7,945 | 84 | 18,820 | 35 |
| PCC | 8 | 1,111 | 17,550 | 63 | 13,975 | 79 | 31,525 | 35 |
| HCCKL | 11 | 892 | 14,645 | 61 | 10,350 | 86 | 24,995 | 36 |
| Total | 68 | 9,693 | 150,830 | 64 | 119,320 | 81 | 270,150 | 36 |

Source: Health Analytics & Insights Branch. Prepared October 2018.

Table 5 below provides an analysis of the projected bed supply after approved development and redevelopment projects are complete in 2022.

1.4.4 Table 5: Central East LHIN 2022 Projected Beds per 1000 Aged 65-74 and 75+

| LHIN Sub- region | Total # LTCHs | Total Beds (2022) (Long-stay) | 2016 Population Aged 65-74 | Population Aged 75+ | Beds Per 1,000 65–74 | Beds Per 1,000 75+ | Beds Per 1,000 65+ |
|------------------------|------------------|--|----------------------------------|------------------------|----------------------------|-----------------------------|-----------------------------|
| SN | 5 | 1,295 | 18,005 | 18,130 | 72 | 71 | 36 |
| SS | 17 | 3418 | 35,975 | 29,940 | 95 | 114 | 52 |

| LHIN Sub- region | Total # LTCHs | Total Beds (2022) (Long-stay) | 2016 Population Aged 65-74 | Population Aged 75+ | Beds Per 1,000 65–74 | Beds Per 1,000 75+ | Beds Per 1,000 65+ |
|------------------------|------------------|--|----------------------------------|------------------------|----------------------------|-----------------------------|-----------------------------|
| DW | 7 | 1145 | 25,685 | 17,385 | 44 | 66 | 27 |
| DNE | 12 | 1948 | 28,095 | 21,595 | 69 | 90 | 39 |
| NC | 8 | 696 | 10,875 | 7,930 | 64 | 88 | 37 |
| PCC | 8 | 1394 | 17,550 | 13,945 | 79 | 100 | 44 |
| HCCKL | 11 | 892 | 14,645 | 10,330 | 61 | 86 | 36 |
| Total | 68 | 10,788 | 150,830 | 119,320 | 72 | 90 | 40 |

Source: Health Analytics & Insights Branch. Prepared October 2018.

Note that the Integrated Health Service Plan (IHSP5) contains data which reflects population estimates calculated by the Health Analytics and Insights Branch (HAIB) based on a combination of census data, including the 2016 Census data presented above.

With the addition of the 1,095 new beds the Central East LHIN will have a total of 5,813 beds and 41 LTCHs to redevelop by 2025.

The Central East LHIN has analyzed the current and projected demand and usage in Long-Term Care Home beds in the LHIN and in each of the seven (7) LHIN Sub-regions and the communities within those Sub-regions. A more in-depth analysis of the population of seniors, demographics, growth projections, number of LTCH beds at the neighbourhood level, waitlists and LTC turn-over rate is included in **Table 6** below and the sections that follow. Note that **Table 6** presents a number of statistics and below each ranks the LHIN Sub-region from highest to lowest for each statistic. The waitlist data used to calculate the beds per person on the waitlist and number of years to place people on the waitlist is based on waitlist numbers that capture unique individuals waiting as first choice.

1.4.5 Table 6: Summary of Statistics at the Sub-region Level

| 1.4.J Table | | | | b-region Leve | 1 | | |
|--------------------------------------|-------------|--------------|-------------|---------------|-------------|-------------|-------------|
| | SN | SS | DW | DNE | NC | PCC | HCCKL |
| D 1.1 | | | | | | | |
| Population 65-74 | 18,005 | 35,975 | 25,685 | 28,095 | 10,875 | 17,550 | 14,645 |
| | $1^{ m st}$ | $2^{ m nd}$ | $4^{ m th}$ | $3^{ m rd}$ | $7^{ m th}$ | $5^{ m th}$ | $6^{ m th}$ |
| Population | 18,130 | 29,940 | 17,385 | 21,595 | 7,945 | 13,975 | 10,350 |
| over 75 | 1st | 2nd | 4th | 3rd | 7th | 5th | 6th |
| Population | 36,135 | 65,915 | 43,070 | 49,690 | 18,820 | 31,525 | 24,995 |
| over 65 | 4th | 1st | 3rd | 2nd | 7th | 5th | 6th |
| Percentage of Total Population | 21% | 16% | 13% | 16% | 26% | 23% | 27% |
| over 65 | 4th | 5th (tie) | 6th | 5th (tie) | 2nd | 3rd | 1st |
| Beds (long-stay) | 1,071 | 3,161 | 1,021 | 1,770 | 667 | 1,111 | 892 |
| | 4th | 1st | 5th | 2nd | 7th | 3rd | 6th |
| Beds Per 1000 65+ (current) | 30 | 48 | 24 | 36 | 35 | 35 | 36 |
| | 4th | 1st | 5th | 2nd (tie) | 3rd (tie) | 3rd (tie) | 2nd (tie) |
| Beds Per 1000 65+ (projected) | 36 | 52 | 27 | 39 | 37 | 44 | 36 |
| With new beds | 6th | 1st | 7th | 3rd | 4th | 2nd | 5th (tie) |
| ALC for LTC | 27 | 7 | 38 | 152 | 31 | 71 | 37 |
| Patients | 6th (| (tie) | 3rd | 1st | 5th | 2nd | 4th |
| ALC for LTC | 14,0 | 10 | 13,113 | 31,212 | 5,297 | 21,176 | 7,579 |
| (Days) | 3rd (| (tie) | 4th | 1st | 6th | 2nd | 5th |
| | 3,260* | 1,248 | 1,804 | 1,654 | 609 | 1,367 | 657 |

| | SN | SS | DW | DNE | NC | PCC | HCCKL |
|--|---------|-------|-------|-------|------|-------|-------|
| Waitlist | | | | | | | |
| (1st choice, unique) | 1st | 5th | 2nd | 3rd | 7th | 4th | 6th |
| Waiting at a category 1-3A/4A | 4,204 | 2,012 | 2,460 | 2,406 | 680 | 1,376 | 700 |
| (greatest need) | 1st | 4th | 2nd | 3rd | 7th | 5th | 6th |
| Ave. Annual Placement | 217 | 926 | 292 | 515 | 233 | 313 | 312 |
| | 7th | 1st | 5th | 2nd | 6th | 3rd | 4th |
| # Beds per Person on WL (1st choice) | 0.3 | 2.46 | 0.57 | 1.04 | 1.1 | 0.8 | 1.36 |
| | 7th | 1st | 6th | 4th | 3rd | 5th | 2nd |
| # Years to Placement from Waitlist; | 14.11** | 1.42 | 6.42 | 3.00 | 2.32 | 3.54 | 2.15 |
| approx | 1st | 7th | 2nd | 4th | 5th | 3rd | 6th |
| # Out of Region | 2,006** | 749 | 277 | 299 | 59 | 98 | 54 |
| Applicants | 1st | 2nd | 4th | 3rd | 6th | 5th | 7th |

^{*}Represents patients who are counted once only for their first choice.

2. Scarborough North (SN) LHIN Sub-region:

2.2 Population and Demand for Long-term Care

The Environmental Scan identifies the following characteristics of the Scarborough North LHIN Sub-region in relation to the other LHIN Sub-regions in the Province:

- 7th highest percent of residents with one (1) or more unplanned ED visits in the last 30 days of life;
- 5.8% of patients from Scarborough North Sub-region were complex (4+ conditions). (Ontario 5.8%);
- 7th highest population density;

^{**}Scarborough North has a significant portion of applicants from within and outside of region applying for culturally specific homes.

- Lowest percentage of residents who report English as their mother tongue in all Ontario Sub-regions;
- Highest percentage of residents who report no knowledge of English or French;
- Highest percentage of residents who were immigrants;
- 4th highest percentage of residents who were recent immigrants. The country of origin for the largest proportion of recent immigrants was China;
- Highest percentage of residents who were first generation Canadian;
- Highest percentage of population who were visible minorities;
- 2nd lowest percentage of residents reporting Aboriginal identity;
- Across Ontario's Sub-regions, the utilization rate for Home Care Services for Scarborough North was 38.3 per 1,000 residents (the second lowest in the LHIN);
- Among the eight (8) highest Sub-regions in nursing visit rates in 2017/18;
- 4th highest percentage of residents who died in hospital;
- 3rd highest percentage of seniors (65+) living in low-income households;
- 3rd highest percent of residents with one (1) or more unplanned ED visits in the last 30 days of life (tied with North York West);
- At the end of 2017/18, residents of Scarborough North had had the 8th longest wait to date for discharge from an ALC designation in hospital (open cases).
- The second lowest home care referrals per 1,000 population (38.1) among Central East LHIN Sub-regions.

Table 7 below provides a detailed LTCH overlay of Long Term Care Homes by neighbourhood in the Scarborough North Sub-region.

2.2.2 Table 7: Scarborough North – Current LTCH Beds by Geographical Area

| Geographical Area | Long-term Care Homes | Long-term Care Home Beds |
|-------------------|-------------------------|------------------------------|
| Animorant Nigath | Yee Hong | 249 Long Stay |
| Agincourt North | Scarborough Finch | (1 Respite) |
| Agincourt South- | No Homes in | 0 |
| Malvern West | this Postal Code | |
| L'Amoreaux | No Homes in | 0 |
| | this Postal Code | |
| Milliken | Mon Sheong | 158 Long Stay (2 Respite) |

| Geographical Area | Long-term Care Homes | Long-term Care Home Beds |
|------------------------|-------------------------|--|
| | Yee Hong McNichol | 154 Long Stay (1 Respite) |
| Steeles | Tendercare | 244 Long Stay (10 Convalescent Care Beds) |
| Tam O'Shanter-Sullivan | Sheppard Lodge | 252 Long Stay |
| Scarborough North | - | 1,057 Long Stay |
| Sub-region | 5 | 4 Respite |
| Total - Current | | 10 Convalescent Care Beds |

Source: Health Analytics Branch LHIN and Sub-region Census 2016 Profile Central East LHIN Sub-region Profiles. Central East LHIN 2016-2019 Long-Term Care Home Service Accountability Agreements.

2.3 Cultural and Specialized Programming Considerations:

All but one (1) of the five (5) LTCs in the Scarborough North Sub-region primarily provides cultural and linguistic programming to Chinese-speaking residents:

- Mon Sheong Scarborough (160 beds) identified as Chinese cultural/linguistic;
- Yee Hong Centre for Geriatric Care Scarborough Finch (250 beds) identified as Chinese cultural/linguistic with a 25-bed Japanese Unit;
- Yee Hong Centre for Geriatric Care- McNicholl (155 beds) identified as Chinese cultural/linguistic;
- Tendercare Living Centre (254 beds) 95% Chinese cultural/linguistic population (no formal identification); and
- Shepherd Lodge (252 beds) identified as Pentecostal/religious.

The percentage of immigrants in Scarborough North is the highest at 66.9%. In addition, there were 0.2% of people identifying as indigenous in this LHIN Sub-region.

The Scarborough North electoral riding demographics are described by Revolvy.com (2018) as: "Ethnic groups: 46.0% Chinese, 20.8% White, 15.1% South Asian, 5.3% Black, 3.8% Filipino, 1.9% West Asian, 1.6% Arab. Languages spoken are 41.3% Chinese, 32.5% English, 5.1% Tamil, 2.3% Tagalog, 1.8% Armenian, 1.7% Arabic, 1.6% Greek, 11.4% Italian, 1.4% Urdu, and 1.2% Persian."

3 <u>Scarborough South (SS) Sub-region:</u>

3.2 Population and Demand for Long-Term Care

The Environmental Scan, identifies the following characteristics of the Scarborough South Sub-region in relation to the other LHIN Sub-regions in the province:

- 6.3% of patients from Scarborough South Sub-region were complex (4+ conditions) (Ontario 5.8%);
- 5th highest population;
- 8th highest percentage of residents who were first generation Canadian;
- 4th highest percentage of residents who were visible minorities;
- 5th highest percentage of residents who died in hospital;
- 8th highest percentage population living below the low-income measure;
- 7th highest percent of residents with one or more unplanned ED visits in the last 30 days of life;
- Across Ontario's sub-regions, the utilization rate for Home Care Services for Scarborough South was 39.9 per 1,000 residents (the third lowest in the LHIN); and
- Across Ontario's sub-regions, Scarborough South and Durham North East had the seventh and eighth highest number of active patient referrals with 17,860 and 15,879, respectively.

Table 8 below provides a detailed LTCH overlay by neighbourhood and population distribution in the Scarborough South Sub-region.

3.2.1 Table 8: Scarborough South Sub-region— LTCH Beds by Geographical Area

| Geographical Area | Long-term Care Homes | Long-term Care Home Beds |
|---------------------------|--|------------------------------|
| Rouge (M1B) | Extendicare Rouge Valley | 191 Long Stay (1 Respite) |
| Centennial Scarborough | Tony Stacy Centre for Veteran's Care | 96 Long Stay (4 Respite) |
| (M1C) | Altamont Care Community (right next to Rouge) | 157 Long Stay (2 Respite) |
| Eglinton East (M1E) | Trilogy | 195 Long Stay (2 Respite) |

| Geographical Area | Long-term Care Homes | Long-term Care Home Beds |
|----------------------------------|---------------------------------|--|
| Guildwood | Extendicare Guildwood | 167 Long Stay (2 Respite) |
| Morningside | Seven Oaks | 230 Long Stay (2 Respite and 17 Convalescent Care Beds) |
| West Hill | Ehatare | 32 Long Stay |
| Woburn (M1G) | Extendicare Scarborough | 127 Long Stay (3 Respite 20 Convalescent Care Beds and 4 BIA beds) |
| M1H | No Homes in this Postal Code | 0 |
| M1J | No Homes in this Postal Code | 0 |
| M1K | No Homes in this Postal Code | 0 |
| Clairlea- Birchmount (M1L) | Ina Grafton Gage | 128 Long Stay |
| M1M | No Homes in this Postal Code | N/A |
| | Craiglee | 169 Long Stay |
| Birchcliffe- Cliffside (M1N) | Midland Gardens | 297 Long Stay (2 Respite) |

| Geographical Area | Long-term Care Homes | Long-term Care Home Beds |
|-------------------------------|---------------------------------|---|
| Bendale (M1P) | Bendale Acres | 300 Long Stay (2 Respite) |
| | Rockcliffe Care Community | 202 Long Stay (2 Respite) |
| D (D) | Kennedy Lodge | 263 Long Stay (1 Respite, 18 Convalescent Care Beds and 7 BIA beds) |
| Dorset Park | Hellenic Home | 127 Long Stay (1 Respite) |
| | Fieldstone Commons | 224 Long Stay |
| Wexford/ Maryvale (M1R) | The Wexford | 166 Long Stay |
| M1X | No Homes in this Postal Code | 0 |
| Scarborough | | |
| South Sub- | | 3,071 Long Stay |
| Region | 17 | 24 Respite 55 Convalescent Care Program |
| Total – | | 11 Beds In Abeyance |
| Current | | |

Source: Health Analytics Branch LHIN and Sub-region Census 2016 Profile Central East LHIN Sub-region Profiles. Central East LHIN 2016-2019 Long-Term Care Home Service Accountability Agreements.

3.3 Cultural and Specialized Programming Considerations:

Scarborough South has a rich tapestry of linguistic and cultural demographics, including English, French, Tamil, Cantonese, Bengali, Tamil, Tagalog and Urdu to name the top few (Toronto.ca, 2018). Currently the LTCHs in Scarborough South feature the following services:

- Bendale Acres has a French Language unit;
- Ehatare- services an Estonian population;
- Hellenic Home services a Greek community;
- Fieldstone Commons has an Armenian Unit;

- Extendicare Scarborough has a Tamil Unit and a high population of Chinese speaking residents, although not officially designated as providing services to this population;
- Kennedy Lodge has a high population of Chinese speaking residents, although not officially recognized as providing services to this population;
- Seven Oaks reports having a young adult unit, although it is not officially recognized as providing services to this population; and
- Tony Stacey Centre for Veteran's Care has veteran's priority access beds.

4 <u>Durham West (DW) Sub-region:</u>

4.2 Population and Demand for Long-term Care

Increased growth in the areas to the north and within Pickering, Ajax and Whitby are expected. Although the demographics indicate that the growing population is primarily comprised of working-age families, these families may also have aging parents who will require long-term care close to their loved ones. It is also expected that the Durham population will grow to 1.2 million by 2041. (www.durham.ca, 2018).

The Environmental Scan identifies the following characteristics of the Durham West LHIN Sub-region in relation to the other LHIN Sub-regions in the Province:

- 4.6% of patients from Durham West Sub-region were complex (4+ conditions). (Ontario 5.8%);
- 7th lowest percentage of population aged 65+;
- 8th lowest percentage of population aged 75+;
- In 2017/18, residents of Durham West had the 6th longest wait before being discharged from hospital with an ALC designation (closed cases); and
- Across Ontario's Sub-regions, the utilization rate for Home Care Services for Durham West was 37.3 per 1,000 residents (the second lowest in the LHIN).

Table 9 below provides the location of LTC Homes and beds by geographic neighbourhood in the Durham West Sub-region.

4.2.1 Table 9: Durham West – LTCH Beds by Geographical Area

| Long-term Care Homes | Long-term Care Home Beds | | |
|---------------------------------|---|--|--|
| | | | |
| No Homes in this Postal Code | 0 | | |
| Winbourne Park | 109 Long Stay (1 Respite) | | |
| No Homes in this Postal Code | 0 | | |
| No Homes in this Postal Code | 0 | | |
| N/A | 0 | | |
| N/A | 0 | | |
| Ballycliffe Lodge | 100 Long Stay | | |
| No Homes in this Postal Code | 0 | | |
| No Homes in this Postal Code | 0 | | |
| | | | |
| No Homes in this Postal Code | 0 | | |
| No Homes in this Postal Code | 0 | | |
| | No Homes in this Postal Code Winbourne Park No Homes in this Postal Code No Homes in this Postal Code N/A N/A Ballycliffe Lodge No Homes in this Postal Code No Homes in this Postal Code No Homes in this Postal Code No Homes in this Postal Code | | |

| Geographical Area | Long-term Care Homes | Long-term Care Home Beds |
|-----------------------|---------------------------------|--------------------------|
| Cochrane South | No Homes in this Postal Code | 0 |
| Downtown Whitby | Fairview Lodge | 198 Long Stay |
| Dryden Anderson | No Homes in this Postal Code | 0 |
| Dryden East | No Homes in this Postal Code | 0 |
| Manning | No Homes in this Postal Code | 0 |
| Whitby Brock North | Village of Taunton Mills | 120 Long Stay |
| Whitby South | Sunnycrest Nursing Home | 136 Long Stay |
| Williamsburg | No Homes in this Postal Code | 0 |
| Pickering | | |
| Amberlee | No Homes in this Postal Code | 0 |
| Brock Ridge Pickering | No Homes in this Postal Code | 0 |
| Dunbarton | No Homes in this Postal Code | 0 |
| Frenchmans Bay | Bay Ridges | 124 Long Stay |
| West Rouge | No Homes in this Postal Code | 0 |

| Geographical Area | Long-term Care Homes | Long-term Care Home Beds |
|--|---------------------------------|------------------------------|
| Pickering City Centre | Orchard Villa | 233 Long Stay |
| Pickering North | No Homes in this Postal Code | 0 |
| Durham West Sub- region Totals - current | 7 | 1,020 Long Stay 1 Respite |

Source: Health Analytics Branch LHIN and Sub-region Census 2016 Profile Central East LHIN Sub-region Profiles. Central East LHIN 2016-2019 Long-Term Care Home Service Accountability Agreements.

4.3 Cultural and Specialized Programming Considerations:

Ontario Shores (OS) has recently opened a unit for people designated ALC to LTC with behaviours, although this will specifically address a hospital need and is a provincial resource.

According to the Durham Region Commissioner of Planning and Economic Development #2018-INFO-53, #2017-INFO-66 and #2017-INFO-135 Reports, the following demographics represent Durham Region:

- In 2016, visible minorities comprised 27.1% of Durham's population, which represents an increase from 2011 (20.7%), 2006 (16.8%) and 2001 (12.4%). Respondents who reported being South Asian (8.6%), Black (8%), Filipino (2.3%) and Chinese (1.9%) comprise the largest groups of visible minorities.
- In 2016, 11,930 persons in Durham (2% of the population) reported identity with at least one (1) Aboriginal group. This represents an increase from 2011 (8,905 persons or 1.5%) and 2006 (6,565 persons or 1.2%).
- Approximately 15% of Durham residents reported a mother tongue different than either of Canada's two (2) official languages (English & French) in 2016. The most prevalent non-official languages reported as mother tongue in Durham in include (in rank order): Urdu (Pakistani), Tamil, Tagalog (Filipino), Italian, Spanish, Persian (Farsi), Polish, Arabic, German, Mandarin, Portuguese, and Cantonese.

According to the Durham Region Health Department's Population at a Glance (2019), the aging of the population is apparent with growth occurring in ages 55 and older. In particular, seniors 90 years and older had the highest population growth in Durham Region with an overall increase of 114%. The largest increase occurred in Pickering where the population of seniors 90 and older almost tripled, going from just over 250 in 2008 to over 630 in 2018.

5 <u>Durham North East (DNE) LHIN Sub-region:</u>

5.2 Population and Demand for Long-term Care

The Environmental Scan identifies the following characteristics of the Durham North East LHIN Sub-region in relation to the other LHIN Sub-regions in the Province:

- 6.1% of patients from Durham North East Sub-region were complex (4+ conditions) (Ontario 5.8%);
- Compared to Ontario, the proportion of people with a regular medical doctor was significantly higher in Durham North East;
- Across Ontario's Sub-regions, Durham North East had the 8th highest number of active patient referrals with 15,879; and
- The utilization rate for Home Care Services for Durham North East was 49.6 per 1,000 residents (the highest rate in the LHIN).

Table 10 below provides a summary of LTCH beds by neighbourhood level for the Durham North East LHIN Sub-region.

5.2.1 Table 10: Durham North East – LTCH Beds by Geographical Area

| Geographical Area | Long-term Care Homes | Long-term Care Home Beds |
|-------------------|--------------------------|------------------------------|
| Brock | Lakeview Manor | 147 Long Stay (2 Respite) |
| | Bon Air Residence | 54 Long Stay (1 Respite) |
| Clarington | Marnwood Lifecare Centre | 60 Long Stay |

| Geographical Area | Long-term Care Homes | Long-term Care Home Beds |
|---|----------------------|---|
| | Glen Hill Strathaven | 184 Long Stay (15 Convalescent Care Program 11 Interim) |
| | Fosterbrooke | 87 Long Stay (1 Respite) |
| | Thornton View | 154 Long Stay |
| Oshawa | Extendicare Oshawa | 157 Long Stay (1 Respite and 17 Convalescent Care Program) |
| | Hillsdale Estates | 300 Long Stay |
| | Hillsdale Terraces | 200 Long Stay |
| | Chartwell Wynfield | 172 Long Stay |
| Port Perry / Scugog / Mississaugas of Scugog Island | Port Perry Place | 107 Long Stay |
| Uxbridge | Reachview Village | 100 Long Stay |
| TOTAL | 12 | 1,722 Long Stay 5 Respite 32 Convalescent Care Program 11 Interim |

Source: Health Analytics Branch LHIN and Sub-region Census 2016 Profile Central East LHIN Sub-region Profiles. Central East LHIN 2016-2019 Long-Term Care Home Service Accountability Agreements.

5.3 Cultural and Specialty Programming Considerations:

According to the "Durham Region Profile", located on the Regional Municipality of Durham website, the majority of immigrants in the Durham North East communities are from the United Kingdom, Algeria, and to a lesser degree, other European countries. Oshawa has a slightly more diverse population with people from Sri Lanka, the Philippines and Pakistan to name a few.

According to the Environmental Scan, 2.7% of the population in this LHIN Sub-region has an Aboriginal identity; 1.6% has a First Nations identity and 1% has a Metis identity Population and Demand for Long Term Care.

6. Northumberland County (NC) LHIN Sub-region:

6.2 Population and Demand for Long-term Care

The Environmental Scan identifies the following characteristics of the Northumberland County LHIN Sub-region in relation to the other LHIN Sub-regions in the Province:

- 5th highest percentage of residents who reported English as their mother tongue;
- 4th lowest percentage of residents who were recent immigrants;
- 6th highest percentage of patients receiving palliative care who died in hospital; and
- The utilization rate for Home Care Services for Northumberland County was 69.1 per 1,000 residents (the second highest in the LHIN).

Table 11 below provides population demographics at the neighbourhood level for the Northumberland County LHIN Sub-region.

Northumberland County in its "2009 Growth Management Strategy" published on Northumberland County's website, forecasted that by 2031", the population in the County will increase to 115,910. The report also states that 80% of recent migrants are of retirement age.

6.2.2 Table 11: Northumberland County – LTCH Beds by Geographical Area

| Geographical Area | Long-term Care Homes | Long-term Care Home Beds |
|---|------------------------------|-----------------------------|
| Alnwick/ Haldimand Alderville First Nation | No Homes in this Postal Code | 0 |

| Geographical Area | Long-term Care Homes | Long-term Care Home Beds |
|-------------------|------------------------------|-----------------------------|
| | Streamway Villa | 59 Long Stay |
| Cobourg | Extendicare Cobourg | 69 Long Stay |
| | Golden Plough Lodge | 151 Long Stay |
| Cramahe | No Homes in this Postal Code | 0 |
| Hamilton | No Homes in this Postal Code | 0 |
| Port Hope | Regency Manor | 58 Long Stay (2 Respite) |
| | Hope St Terrace | 97 Long Stay |
| | Extendicare Port Hope | 128 Long Stay |
| Though Hills | Burnbrae Gardens | 43 Long Stay |
| Trent Hills | CVH – Warkworth Place | 60 Long Stay |
| Totals - current | 8 | 665 Long Stay 2 Respite |

Source: Health Analytics Branch LHIN and Sub-region Census 2016 Profile Central East LHIN Sub-region Profiles. Central East LHIN 2016-2019 Long-Term Care Home Service Accountability Agreements.

6.3 Cultural and Specialized Programming Considerations:

According to the Environmental Scan, 2.7% of the Northumberland County's Sub-region's population is of Aboriginal identity; 1.9% is of First Nations identity and .8% is of Metis identity.

7 Peterborough City and County (PCC) Sub-region:

7.2 Population and Demand for Long Term Care

The Environmental Scan identifies the following characteristics of the Peterborough City and County LHIN Sub-region in relation to the other LHIN Sub-regions in the Province:

- 7th highest percentage of residents who reported English as their mother tongue;
- 3rd highest percentage of patients who received palliative care who died in hospital in 2016/17;
- Among the eight (8) Sub-regions with the highest percentage of complex patients (4+ conditions);
- Among the highest eight (8) ranking Ontario Sub-regions for total length of stay;
- In 2017/18, residents of Peterborough City and County had the 2nd longest wait before being discharged from hospital with an ALC designation (closed cases);
- Among the highest length of stay in acute hospital beds (including acute days and days waiting for an alternate level of care) in 2016/17; and
- 7th highest inpatient rehabilitation admission rate in the Province.

The 2011 census figures from Statistics Canada show nearly one (1) in five (5) people in Peterborough was aged 65 or older in 2011 - 19.5%, the highest ratio in the country among municipalities. According to the City of Peterborough's "Planning Peterborough to 2031", (2009), by 2031, the population is expected to grow to 88,000.

Table 12 below provides a summary of Long Term Care Home beds at the neighbourhood level for the Peterborough City and County LHIN Sub-region.

7.2.1 Table 12: Peterborough City and County – LTCH Beds by Geographical Area

| reaction and the control of the cont | | | |
|--|---------------------------------|-----------------------------|--|
| Geographical Area | Long-term Care Homes | Long-term Care Home Beds | |
| Asphodel-Norwood | Pleasant Meadow Manor | 61 Long Stay | |
| Cavan-Monaghan | Centennial Place Millbrook Inc. | 128 Long Stay | |
| | Springdale Country Manor | 68 Long Stay | |
| Douro-Dummer | No Homes in this Postal Code | 0 | |
| Galway-Cavendish and Harvey | No Homes in this Postal Code | 0 | |

| Geographical Area | Long-term Care Homes | Long-term Care Home Beds |
|--|---------------------------------|--|
| Trent Lakes | No Homes in this Postal Code | 0 |
| Havelock-Belmont-Methuen | No Homes in this Postal Code | 0 |
| North Kawartha | No Homes in this Postal Code | 0 |
| Otonabee-South Monaghan, Hiawatha First Nation | No Homes in this Postal Code | 0 |
| Peterborough | Extendicare Peterborough | 159 Long Stay (2 Interim beds, 3 Respite and 10 Convalescent Care Program) |
| | Riverview Manor Nursing Home | 124 Long Stay |
| | St. Joseph's At Fleming | 200 Long Stay |
| | Fairhaven | 252 Long Stay (3 Interim and 1 Respite) |
| Smith-Ennismore-Lakefield - Selwyn and Curve Lake First Nation | Extendicare Lakefield | 98 Long Stay (2 Respite) |
| Totals - current | 8 | 1,090 Long stay 6 Respite 5 Interim 10 Convalescent Care |

Source: Health Analytics Branch LHIN and Sub-region Census 2016 Profile Central East LHIN Sub-region Profiles. Central East LHIN 2016-2019 Long-Term Care Home Service Accountability Agreements.

7.3 Cultural and Specialized Programming Considerations:

According to the Environmental Scan, 4.4% of the population in Peterborough City and County is of Aboriginal identity, 3.0% of the population is of First Nations identity and 1.4% of the population is of Metis identity. These are the highest rates in the LHIN.

Operators of redeveloping LTCHs in Peterborough City and County have indicated a willingness to consider building a culturally safe and appropriate unit for First Nations or Indigenous patients.

Note that the Peterborough Regional Health Centre also has a transitional behavioural unit which is not designated under the Long-Term Care Act, 2007.

8 Haliburton County and City of Kawartha Lakes (HCCKL) Sub-region:

8.2 Population and Demand for Long-term Care

The Environmental Scan identifies the following characteristics of the Haliburton County and City of Kawartha Lakes LHIN Sub-region in relation to the other LHIN Sub-regions in the Province:

- Haliburton County and City of Kawartha Lakes has the highest percentage of population aged 65+ and highest percentage of population aged 75+ of all the 76 Ontario Sub-regions. Note that this represents a percentage of total population and not the highest number of people over 65 and 75;
- 3rd highest percentage of residents who reported English as their mother tongue;
- 2nd lowest percentage of residents who were recent immigrants;
- 2nd highest percentage of patients receiving palliative care who died in hospital in 2016/17;
- Among the eight (8) Sub-regions with the highest percentage of complex patients (4+ conditions); and
- Among the eight (8) Sub-regions with the highest percentage of high cost healthcare users.

Table 13 below provides population demographics at the neighbourhood level for the Haliburton County and City of Kawartha Lakes LHIN Sub-region.

8.2.1 Table 13: Haliburton County and City of Kawartha Lakes – LTCH Beds by Geographical Area

| Geographical Area | Long-term Care Homes | Long-term Care Home Beds |
|---|------------------------------------|------------------------------|
| Algonquin Highlands | No Homes in this Postal Code | 0 |
| Dysart and Others | Extendicare Haliburton | 60 Long Stay |
| | Highland Wood | 30 Long Stay |
| Highlands East | No Homes in this Postal Code | 0 |
| Kawartha Lakes | Caressant Care Lindsay | 124 Long Stay |
| | Caressant Care On McLaughlin Road | 96 Long Stay |
| | Extendicare Kawartha Lakes | 64 Long Stay |
| | Fenelon Court | 67 Long Stay |
| | Frost Manor | 62 Long Stay |
| | Pinecrest Nursing Home | 65 Long Stay |
| | Specialty Care Case Manor | 96 Long Stay |
| | Victoria Manor Home for the Aged | 164 Long Stay (2 Respite) |
| Minden Hills | Hyland Crest Senior Citizen's Home | 61 Long Stay (1 Respite) |
| Haliburton County and City of Kawartha Lakes Sub-Region Total | 11 | 889 Long Stay (3 Respite) |

Source: Health Analytics Branch LHIN and Sub-region Census 2016 Profile Central East LHIN Sub-region Profiles. Central East LHIN 2016-2019 Long-Term Care Home Service Accountability Agreements.

8.3 Cultural and Specialized Programming Considerations:

According to the Environmental Scan, 2.5% of the population in the Haliburton County and City of Kawartha Lakes Sub-region is of Aboriginal identity, 1.4% of the population is of First Nations identity and 1.1% of the population is of Metis identity. (The Environmental Scan).

9 Final Considerations

Demand and capacity can be difficult to determine based on a single indicator. There are many factors to take into consideration such as:

- Waitlists often cultural, linguistic or religious designated or identified LTCHs may attract significant out of region or spousal reunification applications;
- Significant population growth is expected, particularly in Durham West and Durham North East;
- The cost, availability and zoning of land remains a significant issue in Durham Region and Scarborough;
- Rural homes face challenges, particularly due to size and potential restrictions on movement out of communities;

9.2 Specialized Programming Considerations:

- a. All seven (7) LHIN Sub-regions require more secure units;
- b. Each cluster (Scarborough, Durham and North East) should have access to a behavioural specialized unit;
- c. All seven (7) Sub-regions should have access to high acuity priority access beds (i.e. bariatric, IV, vented patients) Additional data is required to scope the demand for these beds;
- d. More beds need to be offered at the basic rate. On average, approximately 66% of all waitlists in the Central East LHIN are for basic beds.

If you have questions or would like to discuss your redevelopment plans with the Central East LHIN, please contact:

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