

## Review and Progress Report - Accessibility Masterplan 2018-2023

Action Item	Lead	Progress
Investigate ways to encourage, educate and support accessible development.	Engineering & Corporate Assets, Development Services	On-going The AAC began research in this area during 2019. The topic will be a main focus for them in 2020.
Funding of \$1,000,000 through the Community Improvement Program (CIP), where an application to improve accessibility is a highlighted qualifier. The City will continue to seek additional funding streams.	Development Services	Council approved a grant component as well as the availability of a loan for qualified recipients.
In cooperation with local partners, provide Accessibility Awareness and Age-friendly training for local business.	Economic Development	Economic Development continues to support and educate local business through means of media and daily interactions. On-going.
Determine a plan and schedule for accessibility audits of City buildings.	Office of Strategy Management	<p>A staff buildings task force established to discuss an approach to completing building accessibility audits.</p> <p>An audit tool developed in association with the Accessible Design Standards is in place. Three accessibility audits completed during 2019. Further development on the process will take place during 2020.</p> <p>Accessibility Audits are considered paramount to position the City for future grant funding opportunities that would aid in the process of removing barriers and provide improved access for people with disabilities in a number of City facilities.</p>

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		Staff will be looking to include costs associated with Accessibility Audits as part of the annual budget process.
Incorporation of accessibility in City policies, Masterplans, Management Directives and processes as reviewed and renewed.	All Departments	On-going Consultation during the Secondary Planning policy developed is an example.
City Staff to partner with and support the work plan of the Age-Friendly Communities Designation.	Accessibility Officer	On-going  Age-Friendly is considered of high importance in the Council Corporate Strategy. In support of the Corporate Strategy and the older adults with disabilities in Kawartha Lakes both the Chairperson of the Kawartha Lakes AAC and the Accessibility Officer have provided their support through their active and continued membership in the Age-Friendly Steering Committee orchestrated by the Kawartha Lakes Haliburton Pineridge District Health Unit.  Funding grants received from both the Federal and Provincial Governments were successfully obtained to advanced Age-Friendly Communities in Kawartha Lakes.  Local Action groups created and empowered to assist with the movement.  An Age-Friendly Business Guide created and housed for use by community business on the Accessibility page of the City Website.



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<p>Explore the options for a public education/engagement strategy and program for Accessibility.</p>	<p>Accessibility Officer</p>	<p>On-going.</p> <p>A partnership with Fleming College hosting an Accessibility Forum – “Accessible Education to Accessible Employment” on Wednesday, October 23, 2019 with a successful outcome. The day was packed with information for the educator and the employer. The event held during Business week and well attended by over 120 participants. The outcome of the day considered very rewarding when covered and recognized on global news that evening and the next day. Feedback received from participants was also very positive.</p> <p>Presentations were provided as part of the Workforce Development Board Speakers Series and to the Kawartha Haliburton Housing providers meeting in the last quarter of 2019.</p> <p>The Kawartha Lakes AAC and the Accessibility Officer continue to participate and provide feedback on a number of City projects that are under development such as the Downtown Revitalization planning, corridor studies, Official Plan and policy development, etc.</p>
<p>The City will continue to plan and deliver projects to improve accessibility for staff and public spaces throughout the City’s buildings portfolio. In so doing, we will focus on both the physical and the ambient aspects of the built environment.</p>	<p>Community Services</p>	<p>On-going.</p> <p>City Hall renovations during 2019 have included a number of accessibility enhancements such as improvements to the exterior ramped entrance, an accessible counter area at reception, the inclusion of vision strips on the stairs and</p>

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		truncated dome insertions, accessible podiums in Council Chambers and the Victoria Room, technical enhancements of Council Chambers such as the new audio system accompanied by hearing assist devices and the open maneuverable area;  Improved physical accessibility to a number of City areas (facilities, parks, playground areas, etc.) observed and a number of projects have been introduced to the Accessibility Advisory Committee seeking their input in the initial planning stages which included but was not limited to what is proposed for Logie Park, Bobcaygeon Beach Park, trail development, etc.
Review the process for follow-up on complaints received from the Public regarding accessibility.	Accessibility Officer	On-going.
Explore the development of a Corporate Culture of Diversity and Inclusion.	Human Services	On-going.
Annual meeting between the Kawartha Lakes Accessibility Advisory Committee and Chambers/BIA.	Kawartha Lakes Accessibility Advisory Committee	On-going.
Review winter sidewalk level of service policy.	Council, Public Works	2020 +
Review Human Resources policies and processes to ensure accessibility.	Human Resources	2020+