



OHS Case ID: 02743PDDM312

Field Visit no: 02743PDDM313

Visit Date: 2020-FEB-11

Field Visit Type: INITIAL

Workplace Identification: VICTORIA MANOR

Notice ID:

220 ANGELINE STREET SOUTH, LINDSAY, ON, CANADA K9V 4R2

Telephone:  
(705) 324-3558JHSC Status:  
ActiveWork Force #:  
185

Completed %:

Persons Contacted: MS. TINA KERR - ASSOCIATE DIRECTOR OF CARE, MS. DEBBIE KEENAN - MANAGER OF BUILDING SERVICES/CO-CHAIR JHSC, MS. MIRANDA ATTELAAR - BUILDING SERVICES AID/WORKER REPRESENTATIVE JHSC

Visit Purpose: PROACTIVE FIELD VISIT - REVIEW OF INFECTION CONTROL

Visit Location: EDUCATION ROOM, ELFORD HOUSE (2ND FLOOR), ELFORD HOUSE INFECTION PREVENTION AND CONTROL SUPPLIES CLOSET, ELFORD HOUSE W231 HOUSEKEEPING CLOSET, LAUNDRY ROOM

Visit Summary: ONE FORTHWITH ORDER ISSUED.

**Detailed Narrative:**

Field visit conducted to review infection control policies and procedures.

Accompanied by Ministry of Labour Inspector Diane Hannah (Infection Control Specialist).

Reviewed the following policies during this field visit:

- Workplace Injury or Illness Reporting (ON) (reviewed in June of 2019)
- Invasive Group A Streptococcal Disease (reviewed in April 2019)
- Confirming an Outbreak (reviewed in April 2019)
- I/C Infection Prevention and Control (reviewed in April 2019)

Comments from Diane Hannah, Ministry of Labour Infection Control Consultant (A)

The workplace is a licensed long term care home with 166 beds. There are approximately 185 workers at the home. Services provided at the workplace include those normally associated with a long-term care home.

The primary purpose of this field visit was to conduct a review of infection prevention and control measures and procedures associated with outbreak response within the facility. Additional infection prevention and control measures and procedures were also reviewed and discussed.

This workplace has experienced outbreaks (both respiratory and enteric) over the past year. It was currently reported that a recent Enteric Outbreak had resolved. The Respiratory Outbreak was currently 5 days symptom free. There were also a few cases of Group A streptococcus that also went into outbreak response.

## Recipient

## Inspector Data

## Worker Representative

Name

Tina Kerr

OCCUPATIONAL HEALTH & SAFETY INSPECTOR  
PROVINCIAL OFFENCES OFFICER

Name

Miranda Attelaar

Title

Associate Director  
of PCare300 Water St 3rd Flr, Peterborough ON K9J 8M5  
HSPeterboroughDistrict@ontario.ca

Title

Building Services Aide

Signature

Signature

Carroll Kelly  
Tel: (705) 313-4537  
Fax: (705) 755-4724

Signature

You are required under the Occupational Health and Safety Act to post a copy of this report in a conspicuous place at the workplace and provide a copy to the health and safety representative or the joint health and safety committee if any. Failure to comply with an order, decision or requirement of an inspector is an offence under Section 66 of the Occupational Health and Safety Act. You have the right to appeal any order or decision within 30 days of the date of the order issued and to request suspension of the order or decision by filing your appeal and request in writing on the appropriate forms with the Ontario Labour Relations Board, 505 University Ave., 2nd Floor, Toronto, Ontario M5G 2P1. You may also contact the Board by phone at (416) 326-7500 or 1-877-339-3335 (toll free), mail or by website at <http://www.olrb.gov.on.ca/english/homepage.htm> for more information.

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Reporting of occupational infections:

The reporting requirements of subsection 52(2) of the Occupational Health and Safety Act were reviewed during the visit. In accordance with subsection 52(2) of the Act, when an employer is advised by or on behalf of a worker that the worker has an occupational illness or that a claim has been made to the WSIB with respect to an occupational illness the employer is required to provide written notice within 4 days to the Director of the Ministry of Labour, and to the joint health and safety committee, and the trade union.

We reviewed and discussed the Employer policy and procedure on reporting and verified Joint Health and Safety Committee notification, where required. In the three outbreaks listed above it was determined that reporting to the Ministry of Labour was not required.

Employer Outbreak response:

A review of outbreak response measures was conducted.

Alcohol based hand sanitizers and procedure masks are available were observed at locations around the home.

It was reported that isolation supplies are available to workers. Supplies provided with respect to PPE/isolation precautions were reported to be gloves, gowns, and masks with eye protection. We discussed the importance of ensuring that PPE is easily available and re-filling supply carts when needed should be done as soon as possible.

Signage to advise people about the outbreak was observed at entrance to the workplace and at the entry to the unit area. Today at the home, no residents were on isolation precautions. We viewed the isolation carts located in the storage area of Elford House.

Communication with workers regarding outbreak precautions and control measures was reported to be accomplished during morning reports, by direct communication and through posted messages.

The employer uses a hydrogen peroxide based disinfectant for surfaces. It was reported that during an outbreak cleaning is enhanced by cleaning high touch surfaces at a greater frequency. The employer is reminded that cleaning of high touch surfaces should also include surfaces that are handled often by workers, including those found at nursing stations staff rooms and so on.

| Recipient                    | Inspector Data  | Worker Representative               |
|------------------------------|---|-------------------------------------|
| Name _____                   | <b>CARROLL KELLY</b>  | Name <u>Miranda Altelaar</u>        |
| Title _____                  | OCCUPATIONAL HEALTH & SAFETY INSPECTOR<br>PROVINCIAL OFFENCES OFFICER<br>300 Water St 3rd Flr, Peterborough ON K9J 8M5<br>HSPeterboroughDistrict@ontario.ca<br>Tel: (705) 313-4537<br>Fax: (705) 755-4724 | Title <u>Building Services Aide</u> |
| Signature <u>[Signature]</u> | Signature <u>[Signature]</u>  | Signature <u>[Signature]</u>        |

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In the laundry room it was noted that the workers that handle soiled laundry wear gloves and plastic sleeves that cover their arms. The eye-wash station is checked regularly to ensure that it is functioning properly.

The general infection control measures and procedures related to routine practices and additional transmission based precautions were observed. These were prepared by the corporate head office and appear to be consistent with current knowledge and practices. We discussed the annual review of written measures and procedures and the consultation rights of the Joint Health and Safety Committee members as it related to written measures and procedures and the training program provided to workers.

Guidance related to infection prevention and control can be found in a number of best practices manuals published by the Provincial Infectious Diseases Advisory Committee (PIDAC), in particular the best practice manual for Routine Practices and Additional Precautions In All Health Care Settings, the Ontario Best Practice Manual: Environmental Cleaning for Prevention and Control of Infections and the Best Practices for Infection Prevention and Control Programs in Ontario in All Health Care Settings. Guidance related to Acute Respiratory Infection (ARI) (dated 2013) is located in Annex B of the Best Practices Manual for Routine Practices and Additional Precautions In All Health Care Settings. PIDAC best practices manuals are available at: <http://www.publichealthontario.ca/en/BrowseByTopic/InfectiousDiseases/PIDAC/Pages/PIDAC.aspx>

Additional information, support and training related to infection prevention and control programs is available through your Safe Workplace Association, The Public Services Health and Safety Association (formerly OSACH) [www.pshsa.ca](http://www.pshsa.ca).

End of Comments

The employer was issued one forthwith order to ensure that the compressed gas cylinders containing oxygen and located in the Elford House Infection Prevention and Control Supplies Closet are secured during storage. At the time of this inspection, two cylinders of oxygen were not secured during storage. The employer secured these cylinders during the field visit.

Questions with this report

The employer or anyone else that has questions relating to this report or any orders is encouraged to call the

Recipient

Inspector Data

Worker Representative

**CARROLL KELLY**

Name \_\_\_\_\_

OCCUPATIONAL HEALTH & SAFETY INSPECTOR  
PROVINCIAL OFFENCES OFFICER  
300 Water St 3rd Flr, Peterborough ON K9J 8M5Name MA

Title \_\_\_\_\_

HSPeterboroughDistrict@ontario.ca

Title \_\_\_\_\_

Tel: (705) 313-4537

Fax: (705) 755-4724

Signature [Signature]Signature [Signature]

Signature \_\_\_\_\_

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Ministry of Labour Inspector for clarification and assistance.

To report possible unsafe work practices to the Ministry of Labour call the Ministry of Labour Health and Safety Contact Centre at 1-877-202-0008.

Three copies of this report are required

1. Posting in the workplace
2. The Joint Health and Safety Committee
3. The Ministry of Labour files.

Recipient

Inspector Data

Worker Representative

**CARROLL KELLY**

Name

OCCUPATIONAL HEALTH & SAFETY INSPECTOR  
PROVINCIAL OFFENCES OFFICER

Name

Title

300 Water St 3rd Flr, Peterborough ON K9J 8M5

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Order(s) /Requirement(s) Issued To:

To:

CITY OF KAWARTHA LAKES

Org/Ind Role

Primary Employer

Mailing Address:

26 FRANCIS ST, KAWARTHA LAKES, ON, CA K9V 5R8

Order(s) /Requirement(s) Description:

You are required to comply with the order(s) /requirement(s) by the dates listed below.

| No | Type<br>Code | ActReg | Year | Sec. | Sub<br>Sec. | Clause | Text of Order/Requirement | Comply by Date |
|----|--------------|--------|------|------|-------------|--------|---------------------------|----------------|
|----|--------------|--------|------|------|-------------|--------|---------------------------|----------------|

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| 02743PDDM314 | 67   | 1993 | 74   | 1 |  |  |  |  |

The employer shall ensure that the two compressed gas cylinders containing oxygen and located in the Elford House Infection Prevention and Control Supplies Closet are secured in position during transportation, storage or use. At the time of this inspection, these two compressed gas cylinders were not secured in position during storage. The employer secured these two cylinders during this field visit. Forthwith order complied with.

Recipient

Inspector Data

Worker Representative

CARROLL KELLY

Name

OCCUPATIONAL HEALTH &amp; SAFETY INSPECTOR

Name

PROVINCIAL OFFENCES OFFICER

Title

300 Water St 3rd Flr, Peterborough ON K9J 8M5

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