

The Corporation of the City of Kawartha Lakes

Victoria Manor Committee of Management

Report VMC2020-04

Meeting Date: March 16, 2020

Meeting Time: 1:30 p.m.

Meeting Place: Victoria Manor, 220 Angeline Street. S., Lindsay

Subject: CARF Accreditation 2019

Author Name and Title: Pamela Kulas, Executive Director

Recommendation(s):

Resolved That Report VMC2020-04, "CARF Accreditation Report", be received.

Director

Other

Background:

The Commission on Accreditation of Rehabilitation Facilities (CARF International) is an independent, accrediting body of health and human services. The mission of CARF is to promote the quality, value, and optimal outcomes of services through a consultative accreditation process and continuous improvement services that centre on enhancing the lives of persons served. CARF's over 1,400 leading-edge standards are developed collaboratively with involvement of professionals and consumers.

The accreditation process begins with an internal examination of programs and business practices within the home. An on-site survey is then conducted by a team of expert practitioners selected by CARF. During the survey, the home must demonstrate that it conforms to a series of rigorous and internationally recognized CARF standards.

Based on the results of the survey, CARF prepares a written report of the provider's conformance, partial conformance or non-conformance to standards.

Rationale:

In January 2017, preparation for accreditation began with the leadership team reviewing the 1,400 standards to ensure they were in conformance to each standard. The CARF surveyors visited the home November 22 and 23, 2019.

Based on the results, the home has been issued Three-Year Accreditation status. This means that the home has demonstrated conformance to proven standards for business practices and are committed to continuous quality improvement. The full accreditation report is included as Attachment A.

The value of CARF accreditation is evidence that an organization strives to improve efficiency, fiscal health, and service delivery -- creating a foundation for consumer CARF-accredited service providers have applied CARF's comprehensive set of standards for quality to their business and service delivery practices. Successful accreditation also provides the home with additional funding from the Ministry of Health and Long Term Care.

Of the overall 14 categories, 6 scored 100%. The areas that scored 100% include:

Strategic Planning

Input from Stakeholders

Legal Requirements

Risk Management

Accessibility

Performance Measurement and Management

The remaining 8 categories that scored below 100% include:

Human Resources 98.7%

Rights of Persons Served 97.7%

Health and Safety 96.7%

Leadership 95.3%

Financial Planning and Management 94.4%

Performance Improvement 93.5%

Workforce Development and Management 91%

Technology 90.1%

The home must submit a Quality Improvement Plan (QIP) to CARF to show how it is addressing any areas for improvement. Then, each year during the term of accreditation, the home must submit a report to CARF documenting additional improvements it has made.

Financial Considerations

If a long term care home is successful in receiving a Three-Year Accreditation award, the home receives an additional \$0.33 per resident per diem in funding from the Ministry of Health and Long Term Care. Victoria Manor will receive \$19,934 annually effective November 22, 2020 to December 31, 2022.

Consultation

Sienna Senior Living

Attachments

Attachment A: Victoria Manor Accreditation Report

Director: Rod Sutherland

Phone: 705-324-9870 ext. 3206

E-Mail: rsutherland@kawarthalakes.ca