

LTC Sector Review
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At the time of this summary being written there is only 1 Sienna home that is still considered in outbreak. They are to be out tomorrow. It has been a long journey for many. The first case for Sienna took place the last week of March – over the past 3.5 months there has been many lessons learned.

As requested, the following is a high-level review of what has taken place and efforts to ensure that the homes are ready for the potential second wave of COVID.

- Although COVID hit many types of homes, overall the C class homes had the biggest challenges. This has led the government to mandate only 2 residents per room. This directive will be in place until the end of the year at which time it will be reassessed. The impact this has on the sector is less beds in the system which in turn will mean longer waiting lists for those seniors in need. The government has announced a revised redevelopment program; however, the implementation of this program will not be felt for a few years.
- The single site employer is still in place at the time of this overview. The impact has varied dependent on location of home. Many homes lost people to the local hospitals etc. Victoria Manor lost six to other employers whereas some homes lost over 50 team members to other employers. We continue to see a shortage of PSW's and Registered staff. Currently Victoria Manor is in need of Registered Nurses – this was an issue prior to COVID however, the challenge to recruit is greater as any new hires can only work at Victoria Manor. We are not foreseeing this directive to be lifted in the near future.
- At the beginning, there were some challenges on the procurement side however, this has been resolved and the process currently in place has been streamlined. With the buying power of Sienna, no home went without the required PPE. All homes are required to have at least 7 days worth of PPE on hand. Every home must submit their PPE inventory on a MOH portal twice a week. We have also encouraged homes to utilize re-useable gowns rather than the disposable gowns.
- MOH announced in the spring that LTC homes funding would not be based on the homes occupancy. This has provided homes some breathing room, as new admission have only started in the past few weeks. However, there has not been funding to offset the private revenue that is currently being lost with the reduced occupancy. Victoria Manor currently sits at 151 residents in the home.
- The MOH has announced additional funding of \$175,400 for Victoria Manor. This funding is separate from the pandemic pay funding. Although the June financials have not come out – I would expect based on the experience of the other homes that the pandemic expenses exceed the funding that has been received. At this time we are not aware of any additional operational funding being provided.

- Directive #3 is the main directive that has directed the management of COVID within the LTC sector (see attached). The most current update is allowing for two visitors for outdoor visits and then on the 22nd of July to open homes up to indoor visits.
- MOH had announced a special task force would be developed in July to review and make recommendations for the LTC sector. There has been no update on the membership of this group nor their scope or terms of reference.
- Sienna has started there own review. This review is included in the six-point action plan that was initiated in early June. (Please see attached). Sienna continues to make progress in the implementation of the action plan. (Please see attached memo).
- OLTCA continues to be an advocate for changes in the funding of LTC sector.
- Sienna has developed tool kit in preparation for the second wave that is expected to take place in October. This tool kit will be introduced next week. It will provide guidance on the preparation for the second wave – our goal is to be more proactive then reactive during the possible second wave.