

City Response

COVID-19 Pandemic

September 15, 2020
CAO Update to Council



RESPOND

RECOVER

RESET

Response

- Declared provincial emergency on March 17
- Declared local state of emergency on March 24
- Provincial and Local States of Emergency ended July 24
- Province passed the *Reopening Ontario Act* (ROA) to provide flexibility to address the ongoing risks and effects of the COVID-19 outbreak:
 - extends Orders in effect under the *Emergency Management and Civil Protection Act* (EMCPA) as of July 24 for an additional 30 days
 - Allows further extensions of Orders under the ROA for up to 30 days at a time, and certain amendments
 - No new orders can be created under the ROA
- Extended Orders remain in effect until Sept 22

Response

- The Province released “A Framework for Reopening our Province” (April 27)
- Announced Stage 3 re-openings of some services in certain health unit districts inclusive of CKL (effective July 17) and ongoing
- HKPR District Health Unit (HU) informing protocols, details and approvals for various Stage 3 openings
- Mandatory masks requirement in all places of business or facilities that are indoors and open to the public during Stage 3 remains in effect in CKL



Response - Local Services (August)

- All landfill and transit services resumed
- Lindsay Recreation Centre pool access
- Library curb side pick-up service at 10 of 14 branch locations
- Lindsay Recreation Complex weight room and cardio suite opened August 31
- Lindsay Arena (ice pads) opened
- Arena Halls (Fenelon Falls, Emily/Omemee, Little Britain and Lindsay) opened



Recreation, library and landfill facilities steadily re-opening

Response - Local Service (September/October)

- Fenelon Falls (Sept 14), Emily/Omemee (Sept 8), and Little Britain (Sept 14) Arenas reopened
- Preparing for Woodville and Manvers Arenas to open in Oct, subject to demand
- Provincial Offences in-person court matters remain closed until at least Oct 19
- Most Community Halls remain closed, some very limited access in Sept, ongoing review with VMC's, Staff and Health Unit
- Logie Street Park (and washrooms) to open Sept 21, splash pad to open next season and ice trail later in 2020 (weather permitting)



Arenas re-opening
based on demand

Response - Local Service (September/October)

- Coboconk Service Centre opened Sept 8, targeting Sept 28 for Omemee Service Centre opening
- Lindsay and Fenelon Falls Library branches opened Sept 8 to limited public access
- Library curb side service for remaining 4 branches (Coboconk – Sept 8, Dalton – Sept. 9, Dunsford and Little Britain – week of Sept 21)
- Library service will be operating “fine-free” effective October 1
- 5 day a week courier service resumed Sept 8
- Crossing Guard services commenced Sept 8
- City Administration Buildings remain closed to the public



Two Service Centres re-opening



Administration closed to the public

Response – Future Local Service Considerations

- Cash-handling at various facilities
- Additional service counter(s) access
- By-appointment meeting spaces for public



Recovery

- We continue to target 2020 year-end “break even” budget through cost containment and limiting services
- Pandemic relief funding through Federal-Provincial partnership announced:
 - \$4.8M Safe Restart Funding
 - \$107K for Transit
 - \$1.7M Ph 2 Social Services Relief Funding

Staff is reviewing eligibility of all funds
Phase 2 application-based funding for additional recovery needs to be announced



Recovery

- Council launched an Economic Recovery Task Force and a Community Recovery Task Force
- Regular updates and recommendations to Council to inform response and recovery efforts



Kawartha Lakes Recovery
www.jumpinkawarthalakes.ca

Reset

- While we focus on public safety and minimizing service disruptions, we continue to review how our services are delivered
- We will continue to focus in the immediate term on response and recovery
- Our longer term view will be resetting
 - Service enhancements
 - Innovations
 - Modernization reviews & efficiencies
 - Process improvements
 - Demand management service delivery

