

City Response

COVID-19 Pandemic

October 20, 2020

CAO Update to Council



Response

- Declared provincial emergency on March 17
- Declared local state of emergency on March 24
- Provincial and Local States of Emergency ended July 24
- Province passed the *Reopening Ontario Act* (ROA) to provide flexibility to address the ongoing risks and effects of the COVID-19 outbreak
- Extended Orders remain in effect until October 22
- HKPR district health unit (inclusive of CKL) remains in Stage 3 of the Province's re-opening plan
- Access the HKPR website, www.hkpr.on.ca, to view community data dashboard
- CKL Emergency Operations Centre remains active



Response - Local Service (September/October)

- Lindsay (2 ice pads), Fenelon Falls, Emily/Omemee, Little Britain, Woodville and Manvers Arenas open (demand meets or exceeds minimum targets)
- Provincial Offences court appearances remain suspended
- Many Community and Arena Halls remain closed or experiencing minimal bookings to-date
- Coboconk and Omemee Service Centres are open



Response - Local Service (September/October)

- Lindsay and Fenelon Falls Library branches open to limited public access
- All other branches offering curbside service
- Library service is now operating “fine-free”
- City Administration Buildings remain closed to the public
- Electronic Council, Board, Committee and Advisory Committee meetings ongoing
- Funding application submitted for ongoing shelter provisions to end of 2021



Library is 'fine-free'

Future Local Service Reviews

- Cash-handling at landfill facilities
- Lindsay Service Centre (November 16 opening targeted)
- By-appointment meeting spaces and booking software
- Monitoring “Second Wave” trends and possible contingences and service changes
- Screening and staffing levels
- Reviewing winter service delivery



Response & Recovery

- While we focus on public safety and minimizing service disruptions, we continue to review how our services are delivered
- We continue to target 2020 year-end “break even” budget through cost containment and service limitations
- We continue to focus in the immediate term on response and looking ahead to recovery
- Our longer term view will be resetting
 - Service enhancements
 - Innovations
 - Modernization reviews & efficiencies
 - Process improvements
 - Demand management service delivery

