

# Human Services

## 2021 Proposed Operating Budget

February 2, 2021

# Human Services

## Department Overview

- Consolidated Municipal Service Manager role
- Victoria Manor – Municipal Long-Term Care Home
- Municipal support for Health Services

# Human Services

## Organizational Chart



# Human Services Divisions

## Housing Services Overview

- Responsible for the administration and funding for housing and homelessness programs.
- New affordable housing programs
- Homelessness prevention and support programs
- Financial support and regulation of existing social housing.

# Human Services Divisions

## Housing Services 2020 Accomplishments

- Funding secured and approval for redevelopment of the emergency shelter
- Completion of the Operational and Governance Review for KLH Housing Corp and approval of the recommendations
- Pandemic service continuity

# Human Services Divisions

## Social Services Overview

### Children's Services System Management

- Fee Subsidies
- Funding agreements with community Children's Services providers

Direct delivery and administration of social assistance under the Ontario Works Act.

# Human Services Divisions

## Social Services 2020 Accomplishments

- Service Delivery Model review and realignment
- Modernization initiatives
- Pandemic service continuity

# Human Services Divisions

## Victoria Manor Overview

- City-owned, 166-bed Long-Term Care Home – mandated municipal home under the Long Term Care Homes Act
- Two short term respite beds
- The City contracts with Sienna Senior Living for the management of the Home.



# Human Services Divisions

## Victoria Manor 2020 Accomplishments

- Pandemic response

# Human Services Divisions

## Health Programs Overview

- Haliburton Kawartha Pine Ridge District Health Unit
- Nurse Practitioner Program: Victorian Order of Nurses
- Physician Recruitment and Retention: Kawartha Lakes Health Care Initiative

# Human Services

## 2021 Objectives

- Move into pandemic recovery efforts
- Service re-alignment / integration
- Modernization initiatives – provincial and internal
- Implementation of KLH Governance & Operational Review Recommendations

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## 2021 Budget Opportunities

- Status quo largely in Housing & Social Services Divisions
- Children's Services – onetime Transitional Grant \$211,796 offsets increase for '21
- Victoria Manor budget

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