

Council Memorandum

Date:	January 12, 2020
To:	Committee of the Whole
From:	Councillor Veale
Re:	Review of Service Levels by the CAO

Recommendation

That the Memorandum from Councillor Veale, regarding a **Review of Service Levels by the CAO**, be received;

That the CAO review service levels in light of operational changes and changing service demands, and recommend efficiencies and service enhancements. And report back in Q2 2021; and

That this recommendation be forwarded to Council for consideration at the next Regular Council Meeting.

Rationale

The global pandemic has changed the way services are provided to the public on a municipal level. Council should be made aware of possible efficiencies and savings that may have resulted from this change in service.