

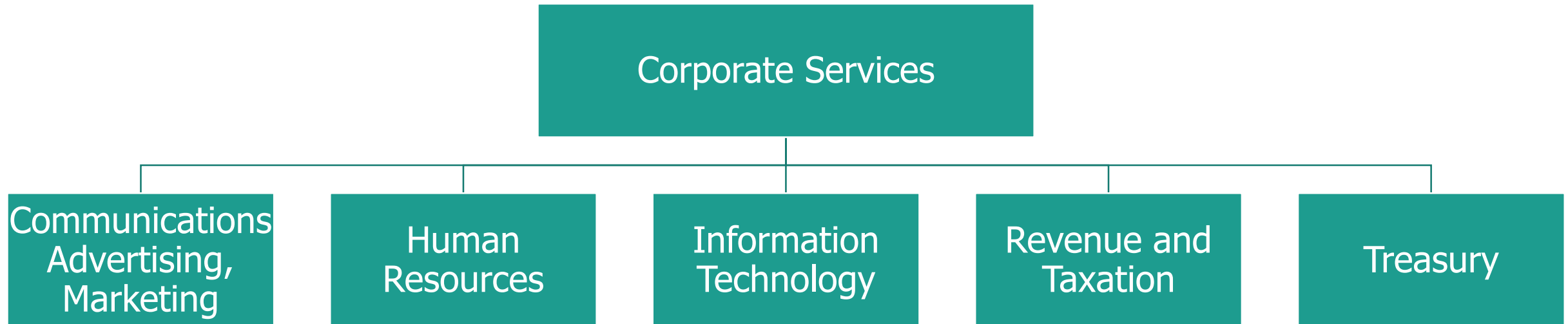
Corporate Services

2022 Proposed Budget Department Overview

September 14, 2021

Corporate Services

Organizational Chart



Corporate Services

Department Overview

Corporate Services is responsible to lead, monitor and manage all corporate functions within the City including, but not limited to:

- financial and human resource management
- effective corporate communications
- strategic information technology practices and initiatives

Corporate Services

Pandemic Opportunities

- Developed and implemented policies, procedures and technology to manage the pandemic
- Public viewership and participation in Council has increased, along with public engagement on key issues
- Would like to commence property tax collections in 2022
- Implementing document imaging for accounts payable

Corporate Services

2021 Highlights

- Completed a People Strategy
- Updated Purchasing policy and introduced a green procurement policy
- Comprehensive update to the long range financial plan
- Completed the Corporate Branding Strategy

Corporate Services

2022 Highlights

- Introduce a water meter replacement program
- Completing Electronic Document Records Management implementation
- Implement the People Strategy