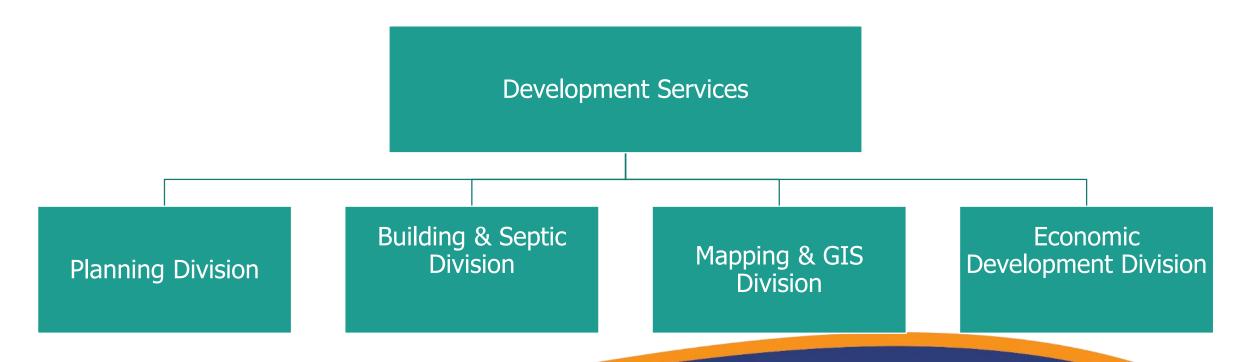


2022 Proposed Budget Department Overview

September 14, 2021



### **Organizational Chart**





#### **Department Overview**

The Development Services Department is responsible to provide leadership, guidance and direction to ensure efficient and effective administration, delivery and operations of programs and services. The Department is comprised of the following divisions: Planning, Building & Septic, Mapping & GIS and Economic Development.



# **Development Services Pandemic Opportunities**

- Economic Recovery Task Force, which resulted in many initiatives to support businesses
- Building & Septic Division challenged to adapt to alternative processes and the consolidation of our operations to Lindsay office made the team stronger
- Use of technology to adapt to hybrid work model Zoom platform to accommodate all virtual Committee, Divisional and development meetings, electronic circulations, and digital signatures and consent certificates
- Launched the Summer Tourism Experience program for Chambers of Commerce
- Concierge Pilot Program and Planning Applications Database
- Skills Development Fund: Simulator training in the skilled trades
- Kawartha Farmfest held with online registration and COVID safety plans
- Cultural sector recovery funding



#### **2021 Highlights**

- Building & Septic Division experiencing a high volume of construction and anticipate 2021 as a record year for the City
- Increase over previous years in inquiries and applications necessitated holding larger public meeting agendas to address backlog
- Prioritize and shift work to maximize resources, expedite shovel-ready projects where possible
- Advance background work for CKL Official Plan review
- Launch of Growth Management Strategy Project and Active Transportation Master Plan
- Continuation of Rural Zoning Bylaw Consolidation Project
- Streamline Telecommunications pre-consultation and approval process
- Customer service enhancements to our website



#### **2021** Highlights - continued

- Destination Development Plan completed
- Two "Million Dollar Makeover" intakes completed approving \$75,000 in grants
- Launched Inaugural Business Count Program
- SkillsAdvance Ontario Workforce Training Agriculture, Construction and Manufacturing sectors
- Heritage Applications Policy and Public Art Policy updates
- Film Feasibility Study
- Relaunch of the Kawartha Choice FarmFresh
- Creation and Launch of the Kawartha Lakes Signature Experience Program
- Website and local food program





#### **2022 Highlights**

- Building & Septic Division is anticipating development volumes will continue similar to 2021.
- Continue to fill staffing vacancies to address workload, enact process improvements, advance policy and project initiatives
- Tree Preservation program, Commercial Policy Review, Natural Heritage and Agricultural System Studies, Healthy Environment Plan implementation
- Cultural Centre Feasibility Study
- Completion of Old Mill Heritage Conservation District Study