

Paramedic Service

2022 Proposed Budget Department Overview

September 14, 2021

Paramedic Services

Organizational Chart



Department Overview

- Manages deployment of ambulances and personnel
- Procures medical supplies, vehicles and uniforms
- Ensures stations and ambulances meet Provincial standards and regulations
- Conducts labor relations, recruitment
- Provides on scene supervision and support to paramedics
- Paramedic educational program development and delivery
- Reviews Ambulance Call Reports for compliance with patient care directives and provides data analysis
- Conducts investigations into patient care issues and service complaints
- Oversees community paramedicine
- Ensures service compliance with Ministry of Health standards and regulations

Paramedic Services

Pandemic Opportunities

- Participated in collaborative partnerships throughout pandemic response
- Implemented various policies, deployment strategies and practices, maintained staff and community safety
- Enhanced PPE to provide best practice protection for front line staff
- Engaged in regional paramedic service initiative to alleviate health care system overload through COVID patient transfers

Paramedic Services

2021 Highlights

- Paramedic Services Master Plan
- Community Paramedic Program – Extended Funding & Expansion
- Technology Improvements - Operative IQ, mDocs, CadLink
- Palliative Care by Paramedics Initiative
- Successful recruitment of PCP's

Paramedic Services

2022 Highlights

- COVID navigation and recovery – new/changing direction and guidelines
- Review and Renew Staff Development and Wellness Programming
- Successful extended funding of CP program
- Master plan execution – Lindsay Station Design and Site Selection
- Develop and Monitor Operational and Clinical KPIs