

Appendix A: Summary of Design Standard Compliance

Section	Sub-Section	2015 MOHLTC Design Standard	Victoria Manor Compliance (Y / N)	Comment
1. Resident Home Area (RHA)	1.1.1	RHAs must be clearly defined, distinct units located on the same floor and provide accommodation for a maximum of 32 residents.	No	Currently two at 41 and two at 42.
	1.1.2	Resident space including the bedrooms, the bath and shower rooms, dining area(s), lounge area(s) and program/activity space must be located in each RHA.	No	No home areas have program/activity space within home area
	1.1.3	Staff work space including the documentation area, therapy space, storage for equipment and supplies and utility spaces must be located in each RHA.	No	Missing therapy space and equipment storage space
	1.1.4	The RHA must be self-contained and not a transitory passageway for persons not connected with the RHA to pass through the RHA to go to other areas of the home.	Yes	
2.1 Resident Bedrooms	2.1.1	Resident bedrooms must have one or two beds but not more than two beds per bedroom.	Yes	
	2.1.2	A one-bed bedroom (private and semi-private layouts), must have at least 12.08 sq. m (130 sq. ft.) of usable net floor space. The usable net floor space excludes the clothes closet, resident en-suite washroom, vestibule and the space that is occupied by mechanical/electrical units, building structures (e.g. columns) and built-in furniture.	No	Total space within acceptable size but layout not compliant
	2.1.3	A two-bed bedroom must have at least 10.68 sq. m (115 sq. ft.) of usable net floor space per resident. The usable net floor space excludes the clothes closets, resident ensuite washroom, vestibule and the space that is occupied by mechanical/electrical units, building structures (e.g. columns) and built-in furniture.	No	Usable space 90 sq ft
	2.1.4	Resident/staff communication and response system devices (nurse call bell) is required at the head of each bed.	Yes	
	2.1.5	Every bedroom must have an ensuite washroom.	Yes	
	2.1.6	The entrance to the washroom must be from within the bedroom itself (which includes the vestibule).	Yes	
	2.1.7	Bedrooms must have a clothes closet for each resident. Each clothes closet must have at least 0.56 sq. m (6 sq. ft.) of floor space. The clothes closet must be large enough in height and depth to store and hang clothes. If portable, the clothes closet must have a non-tipping design component.	No	
	2.1.8	Bedroom doors must be a minimum width of 1120 mm (44 in.).	No	Non-compliant at 36"
	2.1.9	If locks are installed on bedroom doors, the locks must be readily releasable and easy for residents and staff to open from outside the door.	No	

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	2.1.10	In each bedroom, there must be sufficient space to give caregivers access to three sides of each bed; that is, both sides of the bed and the foot of the bed.	No	
	2.1.11	Bedrooms must be designed to allow specialized equipment access on both sides and at the foot of the bed.	No	
	2.1.12	Bedrooms must be designed to allow a 180 degrees change of direction of any care equipment within the room.	No	
	2.1.13	Bedrooms must have at least one window that provides a direct view to the outdoors to a person either sitting or lying in bed.	Yes	
	2.1.14	Bedroom windows must be equipped with blinds or curtains in order to provide privacy.	Yes	
	2.1.15	Windows that are accessible to residents cannot be opened more than 15 cm (6 in.).	Yes	
	2.1.16	Windows must have screens in the spring, summer and fall seasons.	Yes	
	2.1.17	Telephone, television and internet service capability must be provided for each resident in each bedroom.	No	
	2.1.18	Where there are two beds in a room, there must be privacy drapes/screening that provides complete privacy at each bed while still allowing access to common spaces in the room such as the window and entrance into the ensuite washroom.	Yes	
2.2 Resident Washrooms	2.2.1	Resident washrooms must contain a toilet, a hand washbasin and be equipped with toilet paper, soap dispensers as well as towel bar(s) for each resident.	No	
	2.2.2	In order to allow for sufficient space for a wheelchair or a walker, and for staff to assist a resident, there must be a 1.524 m (5 ft.) turning radius in each resident washroom. No furnishings or equipment such as storage cupboards, towel bars, etc. can impede the 1.524 m (5 ft.) turning radius. Note: The turning radius is measured from the edge of the toilet seat and from the edge of the countertop/sink.	No	Currently 50" turning radius
	2.2.3	Resident washrooms must have an entrance width of at least 914 mm (3 ft.).	No	Currently 35"
	2.2.4	Resident/staff communication and response system device (nurse call bell) is required at the toilet within easy reach for a resident. Residents cannot reach over their shoulders or from behind to access the nurse call cord.	Yes	
	2.2.5	When open, a washroom door must not block the bedroom entrance-way and must not swing into another door in the bedroom, such as the bedroom door or a clothes closet door.	Yes	

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	2.2.6	If locks are provided on washroom doors, the locks must be readily releasable and easy for residents and caregivers to open from outside the door.	Yes	
	2.2.7	There must be no direct view of the toilet in the ensuite washroom from the corridor when the washroom door is open.	Yes	
	2.2.8	Washrooms must have sufficient space to enable independent and/or assisted transfer from the front and at least one side of the toilet.	Yes	
	2.2.9	There must be securely fastened grab bars at every toilet within the resident's easy reach. Each grab bar must be of sufficient size and design to support the full weight of a resident and must be placed on a reinforced wall capable of sustaining the weight load. Where the toilet is located in the centre of the washroom wall, fold down type grab bars are required on both sides of the toilet. One of the grab bars must be kept in the down position in order for a resident to be able to access the toilet paper dispenser. The toilet paper dispenser must be attached to the grab bar; it cannot be on the wall. The nurse call cord must also be attached to the grab bar in the down position in order for a resident to be able to access it.	Yes	
	2.2.10	Washrooms must have counter space to allow for easy placement of personal grooming items and be equipped with a mirror.	Yes	
	2.2.11	There must be accessible space in each washroom for individual storage of resident's personal items. Where two residents share a washroom, there must be separate storage space available for each resident.	No	
	2.2.12	Lever-handled taps that clearly distinguish between hot and cold water must be provided in all resident washrooms. This type of fixture is the preferred model for residents with visual impairments and for residents with physical disabilities that affect hand movement.	Yes	
	2.2.13	If a sliding door is installed in the washroom: <ul style="list-style-type: none"> • door handles must be easy to grip ("C" or "D" type handles) and located on the door so that hands and knuckles will not be hit when opening and shutting the door; • the door must shut completely to ensure resident privacy; and • the door must slide easily to make it easy for resident use. 	Yes	
			No	
			No	
			Yes	
	2.2.14	Non-slip flooring must be provided in resident washrooms.	Yes	
2.3 Resident bath and shower rooms	2.3.1	RHA(s) must have a minimum of:		

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		<ul style="list-style-type: none"> • one separate room with a raised bathtub equipped with a hydraulic, electric or mechanical lift. and that allows for access to 3 sides of the bathtub; • one separate room with a shower (the showering area must have sufficient space to accommodate a shower chair so that a resident can receive assistance from a seated position); and • a washroom (toilet and a sink) located in each bath room and shower room or a shared washroom, (toilet and sink) with direct access from both rooms. 	No	
			No	
			Yes	
	2.3.2	There must be no direct view of the bathtub, the shower or the toilet from the corridor outside of each resident bath room and shower room.	No	
	2.3.3	Doors leading into shower rooms and tub rooms must be a minimum width of 1120 mm (44 in.).	No	Currently 35"
	2.3.4	In order to allow for sufficient space for a wheelchair or a walker, and for staff to assist a resident, there must be a 1.524 m (5 ft.) turning radius in the tub rooms, the shower rooms and the washrooms. No furnishings or equipment such as storage cupboards, towel bars, etc. can impede the 1.524 m (5 ft.) turning radius. Note: The turning radius is measured from the edge of the toilet seat and from the edge of the countertop/sink.	No	Currently 55"
	2.3.5	The toilet in the resident bath room and shower room must be positioned so that independent and/or assisted transfer from at least the front and one side of the toilet can occur.	Yes	
	2.3.6	There must be a securely fastened grab bar for resident's use at each toilet, and on the faucet wall and on the adjacent wall of each shower. Where the toilet is located in the centre of the washroom wall, fold down type grab bars are required on both sides of the toilet. One of the grab bars must be kept in the down position in order for a resident to be able to access the toilet paper dispenser. The toilet paper dispenser must be attached to the grab bar; it cannot be on the wall. The nurse call cord must also be attached to the grab bar in the down position in order for a resident to be able to access it.	Yes	
	2.3.7	There must be access to both sides and the foot of the bath tub.	Yes	
	2.3.8	The washroom must be equipped with a paper towel and soap dispenser.	Yes	
	2.3.9	All resident bath rooms and shower rooms must be equipped with an independently controlled thermostat to allow the room temperature to be set at the resident's preference while bathing or showering.	No	

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	2.3.10	Space must be provided in each bath and shower room to accommodate resident towels, personal clothing and toiletries.	Yes	
	2.3.11	Resident bath rooms and shower rooms must have secure areas to store cleaning supplies.	No	
	2.3.12	Resident/staff communication and response system (nurse call bell) is required at each shower that is easily accessible to staff.	Yes	
	2.3.13	Resident/staff communication and response system (nurse call bells) are required on both sides of the tubs that are easily accessible to staff.	No	
	2.3.14	Non-slip flooring must be provided in all tub and shower rooms.	Yes	
3.1 Nursing and Program/Therapy Work Space	3.1.1	RHAs must have work space for nursing and program/therapy staff so they can carry out their administrative duties. The space must accommodate: <ul style="list-style-type: none"> • a work area to complete documentation; • multi-disciplinary team activities; and • Secure storage of resident care records. 		
			Yes	
			No	
			No	
	3.1.2	On every floor where RHAs are located, there must be one space to support the delivery of therapeutic programs that the home provides such as podiatry, dental, ophthalmology, social and psychiatric services. There must be a minimum of one therapy room for every three RHAs. This space or spaces must be in a centrally accessible area.	No	Not on each floor
	3.1.3	In areas where therapeutic programs are delivered, there must be convenient access for residents to a washroom that is separate from resident bedroom washrooms. (Refer to Standards 10.7.1-7.8 - Public Washrooms)	No	
3.2 RHA Storage Space for Resident Care: Supplies and Equipment	3.2.1	The storage space for resident care supplies and equipment must be convenient and accessible to the staff working in each RHA.	No	
	3.2.2	Secured space must be provided either within each RHA or shared between RHAs on the same floor, for the storage of resident medications, stock medications and medication carts.	Yes	
	3.2.3	There must be secure space with lockable cupboards for the storage of all supplies and equipment related to care delivery.	No	
	3.2.4	Areas used for charging of batteries (e.g., wheelchair batteries) must have adequate and continuous mechanical ventilation.	No	

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4.1 Resident Lounge and Program/Activity Space	4.1.1	The minimum total required space for resident lounge and program/activity space is 2.5 sq. m (27 sq. ft.) per resident.	No	Currently 11.5 sq ft
	4.1.2	At least 70 per cent of the required resident lounge and program/activity space for each RHA must be located in the RHA. The remaining required space for the resident lounge and program/activity space may be located outside the RHA(s) for access by all residents of the long-term care home.	No	no designated space on units
	4.1.3	Each RHA must have at least one resident lounge with a minimum of 14 sq. m 50 sq. ft.) of total floor area.	Yes	
	4.1.4	Each RHA must have at least one resident program/activity space with a minimum of 14 sq. m (150 sq. ft.) of total floor area.	No	no designated space on units
	4.1.5	At least one resident lounge in each RHA must have a window with a direct view to the outside.	Yes	
	4.1.6	Resident program/activity areas must have convenient access to a washroom that is separate from and not located in resident bedrooms or tub and shower rooms. (Refer to Standards 10.7.1-10.7.8 - Public Washrooms)	No	
	4.1.7	Where resident-accessible electrical appliances are provided, there must be deactivation ("kill") switches.	No	
	4.1.8	Resident/staff communication and response system (nurse call bell) is required in every lounge and program/activity space.	Yes	
5.1 Resident Dining Areas	5.1.1	RHAs must have dedicated space for dining that is separate from any other type of space.	Yes	
	5.1.2	The minimum required usable space for dining area(s) in each RHA is 2.8 sq. m (30 sq. ft.) of floor area per resident of the RHA. The usable net floor space excludes the servery and the area immediately surrounding the servery where staff pick up the meals, as well as storage areas, pillars, alcoves, etc., where dining room table, chair and wheelchair access is restricted.	No	Currently 17 sq ft
	5.1.3	100 percent of the required space for dining areas must be located within the RHA.	No	
	5.1.4	Resident/staff communication and response system (nurse call bell) is required in every dining room.	Yes	
	5.1.5	Dining areas must have convenient access to a washroom that is separate from and not located in resident bedrooms, tub and shower rooms, and does not open directly into food preparation or dining areas. (Refer to Standards 10.7.1-10.7.8 - Public Washrooms)	Yes	

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	5.1.6	Dining areas must incorporate storage space for equipment/supplies as necessary.	No	
	5.1.7	Dining areas must have a hand wash area either in the dining area or immediately next to the dining area for staff to use in preparing, delivering and serving food to the residents. If the hand washing sink is located in the servery, it must be accessible immediately upon entering the area.	No	
	5.1.8	Dining areas must provide a direct view to the outdoors.	Yes	
	5.1.9	To provide resident comfort and security while eating, dining area chairs must be equipped with arms.	Yes	
	5.1.10	To promote a 'home-like' dining atmosphere, dining tables must accommodate no more than four residents.	Yes	
	5.1.11	Dining areas must provide a servery area for assembling and serving meals. If the dining area is located immediately next to the kitchen, the kitchen can be used for the servery function.	Yes	
	5.1.12	A separate housekeeping/janitor's closet (with a curb service sink) to store the supplies and equipment used to clean the dining area and servery, must be provided close to each dining area.	Yes	
5.2 Dietary Service Space	5.2.1	The dietary service space must be designed so that the storage areas for small equipment and utensils and for non-refrigerated and frozen food are conveniently located for dietary staff to easily access and use them. Storage areas must be close to dietary work areas.	Yes	
	5.2.2	The dietary service space must include a work area for dietary staff that: <ul style="list-style-type: none"> • is secure for records and reference materials; • accommodates appropriate furnishings and equipment; and • is accessible without passing through the food production area. 		
			Yes	
			Yes	
	5.2.3	The design of the dietary service space must provide a layout that allows for an efficient work flow, prevents cross-contamination between clean and soiled areas and supports safe food production and delivery.	Yes	
	5.2.4	The design of the dietary service space must allow for the preparation of a range of food products prepared in a variety of methods.	Yes	
	5.2.5	The design of the dietary service space must support the delivery of a bulk food service system to the dining areas so that meals can be served by individual course.	Yes	

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	5.2.6	The design of the dietary service space must include serving areas near the dining area(s) so that residents have the opportunity to see and smell food, snacks can be prepared and residents can make food choices at the point of meal service.	Yes	
	5.2.7	Dietary service space must be provided to accommodate the required equipment to support the home's meal service program. The provided equipment must be appropriate in size and design to prepare and serve a variety of food products and beverages that meet the nutritional care needs of residents, retain the texture, colour and palatability of food items, and allow the home to meet the cultural requirements, therapeutic needs and food preferences of all of its residents.	Yes	
	5.2.8	The dietary service space must be designed to keep excessive noise, steam and heat to a minimum.	No	
	5.2.9	Depending on the food service program, the dietary service space must provide space for scraping, soaking, pre-rinsing, washing, rinsing, sanitizing, air drying and sorting of dishes, pots/pans, utensils, large equipment and carts.	Yes	
	5.2.10	The dietary service space must include adequate floor drainage.	Yes	
	5.2.11	There must be storage space for non-refrigerated (dry) goods and supplies. The storage space must be able to meet usual and peak capacity volume storage requirements and be well-ventilated.	Yes	
	5.2.12	There must be storage space for refrigerated and frozen food supplies. This storage space must be able to meet usual and peak capacity volume storage requirements.	Yes	
	5.2.13	The dietary service space must include hand washing area(s).	Yes	
	5.2.14	The dietary service space must include convenient access to electrical services and to hot and cold water supply services.	Yes	
	5.2.15	The dietary service space must provide separate and sufficient space for garbage cans/recycling bins.	No	
	5.2.16	The dietary service space must provide secure storage space for chemicals, cleaning supplies and equipment used to clean the dietary service space (e.g., kitchen mops and pails) and equipment used to deliver meals and snacks to residents (e.g., food carts).	No	
	5.2.17	The dietary service space must include a separate housekeeping/janitor's closet that is equipped with a curb service sink.	Yes	

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	5.2.18	Where major electrical appliances are located in the servery(s) that are accessible to residents, there must be deactivation ("kill") switches.	No	
	5.2.19	Where a long-term care home is sharing the kitchen with another service space within the same complex (e.g., a hospital): <ul style="list-style-type: none"> • serveries will have storage space for at least a 2-day supply of refrigerated/frozen and dry storage food items; • the home shall have a contingency plan that ensures that, if part of the multi-use complex closes, the long-term care home will be able to continue to use the shared kitchen or that a kitchen will be added to the long-term care home; and • serveries will have equipment (e.g., a range, microwave, toaster, etc.) that will allow the residents the opportunity to see and smell food cooking 	No	
			No	
			No	
			No	
	5.2.20	There must be a physical design solution to restrict resident access into the servery and to the steam tables while the meal service is underway and the equipment is hot (e.g., doors).	Yes	
6.1 Outdoor Space	6.1.1	Outdoor space must be provided on every floor where there is an RHA.	Yes	
	6.1.2	The distance measured from the entrance of the resident outdoor space to the farthest resident bedroom must be no more than 61 m (200 ft.)	No	2nd floor no
	6.1.3	There must be outdoor space that is accessible at grade level.	Yes	
	6.1.4	At least one outdoor space at grade level must be enclosed to prevent unauthorized entering or exiting from the home.	Yes	
	6.1.5	Enclosed outdoor spaces, including grade level spaces, balconies, roof top terraces etc. must have a minimum railing/fencing/gate height of 1.6 m (5 ft.).	Yes	
	6.1.6	The landscaping and design of resident outdoor space must consider the safety needs of residents. Outdoor space in resident-accessible areas must incorporate hard, flat surfaces and not include inclines and steps.	Yes	
	6.1.7	Each outdoor space must have an area that provides shade, seating and protection from wind and other weather elements.	Yes	
	6.1.8	Resident/staff communication and response system (nurse call bell) is required in all outdoor spaces.	Yes	
6.2 Beauty Salon/Barber Shop	6.2.1	The long-term care home must have a beauty salon/barber shop that is available to all residents.	Yes	
	6.2.2	There must be sufficient space to include hairdressing chairs, work and storage counters, secured storage space for chemicals as well as a hair drying area.	Yes	

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	6.2.3	The beauty salon/barber shop must contain a shampoo chair that allows residents to have their hair washed, either leaning forward over the basin or leaning back, and a hair wash sink equipped with a hose.	Yes	
	6.2.4	There must be a hand washing sink that is equipped with a paper towel dispenser and soap dispenser in the beauty salon/barber shop.	No	
	6.2.5	Resident/staff communication and response system (nurse call bell) is required in the beauty salon/barber shop.	Yes	
6.3 Place of Worship	6.3.1	A long-term care home must have space outside of the RHAs for the purpose of worship. The place of worship can be shared with other common areas but there must be the ability to convert/section off an area to provide appropriate worship space.	Yes	
	6.3.2	Resident/staff communication and response system (nurse call bell) is required in the place of worship.	Yes	
6.4 Enhanced Resident Common Space	6.4.1	If all of the required lounge space and program/activity space is located in the RHA(s), at least one additional area must be located outside the RHA(s).	Yes	
	6.4.2	Residents must have convenient access to a separate washroom, located outside the RHA(s). (Refer to Standards 10.7.1-10.7.8 - Public Washrooms)	Yes	
	6.4.3	Resident/staff communication and response system (nurse call bells) are required in all resident common spaces located outside of the RHA(s).	Yes	
7.1 Laundry Space	7.1.1	The laundry area must be able to accommodate industrial washers and dryers of appropriate size and capacity to meet the laundry service needs of the long-term care home. If the home shares laundry services with other operations (e.g. an adjoining rest/retirement home), the size of the laundry space must be able to accommodate maximum laundry service volumes.	Yes	
	7.1.2	If an off-site laundry service is to be used, there must be separate space in the long-term care home for soiled laundry storage and for clean laundry receiving and delivery.	Yes	
	7.1.3	The laundry area must be designed so that there is access to the back of the equipment (including washers, dryers and chemical dispensers) necessary to ensure easy cleaning and repair work as necessary.	Yes	
	7.1.4	The laundry area must be designed so that there is separation of, and a one way work flow between, clean and soiled areas.	Yes	
	7.1.5	The laundry area must be equipped with hand wash area(s) that are conveniently located for staff use.	Yes	

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	7.1.6	The laundry area must include space for collecting, storing and sorting soiled laundry until it can be processed.	Yes	
	7.1.7	The laundry area must have space for all laundering process functions including storing, folding and hanging clean linen/personal clothing, and labelling personal clothing.	Yes	
	7.1.8	The laundry area must have access to space for cleaning and sanitizing laundry equipment such as carts used for soiled linens.	Yes	
	7.1.9	The laundry area must include storage space for laundry service supplies and equipment.	Yes	
	7.1.10	The laundry area must be provided with floor drains.	Yes	
	7.1.11	Where the home provides laundry chutes, resident access to the chutes must be restricted.	Yes	
7.2 Housekeeping Service Support Space	7.2.1	Housekeeping/janitor's closets must be located inside every RHA as well as outside the RHAs (e.g. in service corridors, in areas where community space such as a cafe, beauty salon, place of worship, etc., are located) to support the long-term care home's housekeeping requirements.	Yes	
	7.2.2	Housekeeping/janitor's closets must be equipped with a hot and cold running water supply, a curb service sink.	Yes	
	7.2.3	Housekeeping/janitor's closets must have sufficient space and provide for securely storing chemicals, cleaning supplies and chemical dispensing units as well as space for storing carts and other housekeeping equipment such as mops and pails.	Yes	
	7.2.4	Doors leading into housekeeping/janitor closets in areas to which residents have access must be self-closing and self-locking.	Yes	
7.3 Utility Space	7.3.1	Clean and soiled utility rooms must be conveniently located in each RHA to support storage, cleaning and sanitizing of resident care equipment.	Yes	
	7.3.2	Clean and soiled utility rooms must be large enough to hold all the fixtures that the home uses for cleaning, sanitizing and storing care equipment. These fixtures may include, but are not limited to, a hopper sink, a bedpan flusher and/or sterilizer, rinse sinks, storage racks, counters and cupboards.	Yes	
	7.3.3	Doors leading into utility rooms in areas to which residents have access must be self-closing and self-locking.	Yes	
	7.3.4	The clean utility room must have a space for storing cleaning supplies and equipment and include counter space.	No	

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	7.3.5	The soiled utility room must have space for storing the equipment used for collecting soiled materials (e.g., soiled linen and towels) and include counter space.	No	
	7.3.6	Clean and soiled utility rooms must have a conveniently located hand washing sink for staff use.	No	
	7.3.7	The soiled utility room must have floor drains.	Yes	
7.4 Maintenance Service Support Space	7.4.1	There must be a secured dedicated maintenance service support space in the long-term care home.	Yes	
	7.4.2	There must be an area within the maintenance service support space for storing maintenance equipment, machinery and tools.	Yes	
	7.4.3	There must be a secured area within the maintenance service support space for storing hazardous materials and equipment.	Yes	
	7.4.4	There must be a secured area, inaccessible to residents, for locating environmental controls and other building system controls.	Yes	
	7.4.5	Doors leading into maintenance spaces in areas to which residents have access must be self-closing and self-locking.	Yes	
8.1 Resident/Staff Communication and Response System (Nurse Call System)	8.1.1	The resident/staff communication and response system (nurse call system) must be a designed system that is equipped with activation devices that are easily accessible, simple and easy to use by all residents and staff.	Yes	
	8.1.2	The resident/staff communication and response system (nurse call system) must be designed so that it remains on at all times.	Yes	
	8.1.3	The resident/staff communication and response system (nurse call system) must be connected to the back-up generator.	Yes	
	8.1.4	When a device for the resident/staff communication and response system (nurse call system) is activated, it must be designed to clearly show where the signal is coming from, either inside the RHA or in areas outside the RHA, so that staff can respond promptly. For example, bedrooms and ensuite washrooms should be identified by numbers. Common areas such as the chapel, beauty salon, care, etc. must be identified by name.	Yes	
	8.1.5	The resident/staff communication and response system (nurse call system) must be designed so that when it is activated, the deactivation of the call can only occur at the source of the activation.	Yes	

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	8.1.6	If the resident/staff communication and response system (nurse call system) uses sound to alert staff, it must be designed so that the level of sound is calibrated and equalized to be audible to staff but not excessive or unduly disruptive to residents. An audible system must be equally distributed in the areas that it covers.	Yes	
	8.1.7	Resident/staff communication and response system devices (nurse call bells) are required in all locations where residents have access. These locations include, but are not limited to: <ul style="list-style-type: none"> • all toilets and urinals; • auditoriums; • balconies/terraces and courtyards; • bath tubs (must be accessible from both sides of the tub); • beauty salon/barber shop; • dining rooms; • family dining areas/café; • lounges and program/activity rooms; • place of worship; • public washrooms (including common washroom toilets located in cubicles); • resident bedsides; • resident personal laundry rooms; • showers; and • therapy rooms. 		
			No	
			No	
			Yes	
			No	
			Yes	
			Yes	
			Yes	
			Yes	
			Yes	
			Yes	
			Yes	
			No	
			Yes	
	8.1.8	The resident/staff communication and response system device (nurse call bell) must be located at every toilet so that residents are able to activate the device while in a sitting position without having to reach forward or backward. Where toilets are centrally located on the wall, the call cord must be attached to the grab bar.	Yes	
	8.1.9	Where pagers and/or phones are used and there is not an audible component, there must be an escalation feature that initially alerts the front line staff and then after a predetermined time, alerts senior	No	
8.2 Door Access Control System	8.2.1	All doors leading to non-resident areas must be equipped with locks to restrict unsupervised access to those areas by residents.	Yes	
	8.2.2	The door access control system must be designed so that it is on at all times.	Yes	

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	8.2.3	All doors in the long-term care home leading to the outside, to non-long-term care resident areas, (including services areas such as the kitchen and laundry room, community space, retirement home, etc.), into stairwells, and on to open stairways, must be equipped with magnetic locks or similar devices, to prevent unauthorized entering or exiting from the home.	Yes	
	8.2.4	All doors must be provided with a back-up alarm system as an alert to staff in the event that a magnetic lock does not properly engage, therefore leaving the door(s) unlocked and unsupervised.	Yes	
	8.2.5	The back-up alarm should activate in approximately 10 seconds for doors that residents do not regularly access (for example doors into stairwells). For doors that residents will use, for example a main entrance door that automatically opens, the back-up alarm should activate in approximately 10-20 seconds. The delay prior to the door alarm activating allows staff and visitors where applicable, to go through the door without alerting other staff that the door has been opened.	Yes	
	8.2.6	The back-up alarm must be connected to the back-up power supply.	Yes	
	8.2.7	The door access control system must be designed so that when an alarm is activated, the deactivation of the alarm can only occur at the source of the alarm.	No	
	8.2.8	If, under applicable law (e.g. the Fire Code), door closures are required on any door leading into resident areas (e.g., lounges, dining room, place of worship etc.) then the home must provide electronic "hold open" devices to ensure that residents have unobstructed access to resident areas.	Yes	
	8.2.9	The door access control system must be integrated with the resident/staff communication system (nurse call system).	Yes	
	8.2.10	Where elevators that are accessible to residents, open into non long-term care areas, (including but not limited to service areas, basements, co-located areas such as retirement home, community space, etc.), controls must be placed in the elevator to restrict long-term care residents from accessing these spaces.	Yes	
	8.3.1	The water temperature control system must be designed to ensure hot water is provided to resident care areas at a safe and comfortable temperature for residents.	Yes	
8.3 Water Temperature Control System	8.3.1	The water temperature control system must be designed to ensure hot water is provided to resident care areas at a safe and comfortable temperature for residents.	Yes	

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8.4 Railing Heights	8.4.1	Where railings/fencing/gates are required, both indoors and outdoors, the height of the railings/fencing/gates must be a minimum of 1.524 m	Yes	
8.5 Windows	8.5.1	Every window where residents have access cannot be opened more than 15 cm (6 in.).	Yes	
9.1 Lighting	9.1.1	A lighting must be able to provide a minimum of 322.92 lux of continuous lighting levels in all corridors.	No	At 215.28
	9.1.2	A lighting system must be able to provide continuous lighting levels of at least 322.92 lux in enclosed stairways.	No	not continuous lighting
	9.1.3	A lighting system must able to provide general lighting levels of at least 322.92 lux in all other resident areas of the home including resident bedrooms and vestibules, Washrooms, and tub and shower rooms. Please Note - lighting levels are measured in the following manner: 1. holding a light meter 3 to 4 feet[914.4 mm to 1219.2 mm] from the floor when determining lighting levels in the corridors. 2. holding a light meter 3 to 4 feet[914.4 mm to 1219.2 mm] from the floor in the vicinity of the bed when determining the lighting levels for resident bedrooms. 3. holding a light meter 3 to 4 feet [914.4 mm to 1219.2 mm]from the floor in the vicinity of the toilet and in the vicinity of the hand wash area when determining lighting levels for washrooms.	Yes	
			Yes	
			Yes	
			Yes	
9.2 Heating, Ventilation and Air-Conditioning (HVAC) System	9.2.1	There must be a mechanical system to cool air temperatures in all corridors, lounges, program/activity areas, all dining areas, the kitchen and the laundry space. The remaining areas of the long-term care home, including resident bedrooms, resident bath and shower rooms and resident washrooms, must have a system for tempering the air to keep air temperatures at a level that considers resident needs and comfort.	Yes	
	9.2.2	There must be negative air pressurization of the washrooms, soiled utility space, kitchen and laundry areas to contain odours. All of these rooms must have mechanical ventilation to exhaust air from these areas.	No	
9.3 Emergency Generating System	9.3.1	An emergency generator power supply must be provided that is available at all times, and that has the capacity to maintain, in the event of a power outage: a) the heating system; b) emergency lighting in hallways, corridors, stairways and exits; and	Yes	
			Yes	
			Yes	

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		c) essential building systems and services, including dietary services equipment required to store food at safe temperatures and prepare and deliver meals and snacks, the resident-staff communication and response system (nurse call system), elevators, and life support, safety and emergency equipment.	Yes	
10.1 Storage Space	10.1.1	In addition to clothes closets in resident bedrooms, there must be additional storage space located in the long-term care home.	Yes	
10.2 Non-Resident Space	10.2.1	There must be office space for the Administrator, Director of Care, supervisory staff, visiting health care providers, social service providers and other professional service providers.	Yes	
	10.2.2	There must be space provided for administrative/clerical functions.	Yes	
	10.2.3	There must be an area, separate from resident care and common areas, for staff break periods.	Yes	
	10.2.4	There must be separate male and female staff change areas with lockers for storage of personal items.	Yes	
	10.2.5	There must be separate male and female washrooms in the area where locker rooms are located.	Yes	
10.3 Receiving/Service Space	10.3.1	The receiving/service space must be located away from the main entrance of the long-term care home and from all other resident and public areas so as not to expose residents and the public to noise, vehicle exhaust and safety hazards.	Yes	
	10.3.2	There must be a separate area for garbage storage and pick-up in the receiving/service space.	Yes	
	10.3.3	The receiving/service space must be in a location with convenient access to the dietary service space.	Yes	
	10.3.4	The receiving/service space must be designed so that no direct receipt of goods into food preparation area(s) occurs.	Yes	
	10.3.5	There must be storage space for the temporary accumulation of received goods.	Yes	
	10.3.6	Receiving/service space must provide year-round access for delivery services.	Yes	
	10.3.7	There must be an area used for cleaning and disinfecting equipment such as garbage containers, carts and racks, that is equipped with floor drains.	No	
10.4 Reception/Entrance	10.4.1	The reception/entrance space must be close to an outside, protected vehicle pick-up and drop-off area for residents.	Yes	
10.5 Signage	10.5.1	At a minimum, the following areas must be provided with signage and/or symbols that are easy to recognize, read and understand: • all public washrooms;	Yes	
			Yes	

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		<ul style="list-style-type: none"> • each bedroom entrance that includes the bedroom number and name of the resident(s) residing in the room; • entrance to each RHA; • resident common areas such as the place of worship, beauty salon/barber shop, café, therapy spaces, etc.; • the lobby (both the main lobby and in elevator lobbies, where applicable), providing direction to RHAs, administration areas and to service areas; and • work station(s) provided in the RHAs. 	Yes	
			Yes	
			Yes	
			Yes	
			Yes	
10.6 Elevators	10.6.1	At least one of the elevators in a long-term care home must be large enough to accommodate a stretcher and must be located close to the RHAs.	Yes	
	10.6.2	Where elevators that are accessible to residents, open into non long-term care areas, (including but not limited to service areas, basements, co-located areas such as a retirement home, community space, etc.), controls must be placed in the elevators to restrict long-term care residents from accessing areas that are not to be accessed by residents.	Yes	
10.7 Public Washrooms	10.7.1	Public washrooms must be equipped with a wheelchair accessible toilet and one wheelchair accessible hand washing sink.	Yes	
	10.7.2	Public washrooms must have locks that are readily releasable and easy to open from outside the door(s).	Yes	
	10.7.3	Public washrooms must have entrance widths of at least 914 mm (3 ft.).	No	Currently 33"
	10.7.4	Public washrooms must have sufficient space to enable independent and/or assisted transfer from the front and at least one side of the toilet(s).	Yes	
	10.7.5	In order to allow for sufficient space for a wheelchair or a walker, and for staff to assist a resident, there must be a 1.524 m (5 ft.) turning radius in each public washroom (note the 1.524 m (5 ft.) turning radius is measured from the edge of the toilet seat to the edge of the countertop/sink). No furnishings or equipment such as storage cupboards, towel bars, etc. can impede the 1.524 m (5 ft.) turning radius.	No	Currently 32 inches in stalls

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	10.7.6	There must be a securely fastened grab bar located at every toilet within the resident's reach. Each grab bar must be of sufficient size and design to support the full weight of a resident and must be placed on a reinforced wall capable of sustaining the weight load. Where the toilet is located in the centre of the washroom wall, fold down type grab bars are required on both sides of the toilet. One of the grab bars must be kept in the down position in order for a resident to be able to access the toilet paper dispenser. The toilet paper dispenser must be attached to the grab bar; it cannot be on the wall. The nurse call cord must also be attached to the grab bar in the down position in order for a resident to be able to access it.	No	
	10.7.7	Resident/staff communication and response system devices (nurse call bells) are required at the toilets and urinals in all public washrooms.	No	
	10.7.8	Lever-handled taps that clearly distinguish between hot and cold water must be used in all public washrooms. This type of fixture is the preferred model for residents with visual impairments and for residents with physical disabilities that affect hand movement.	Yes	
10.8 Corridors	10.8.1	All corridors in resident areas must be a minimum width of 1820 mm (72 in.).	No	Currently 65" hallways and opening at fire separation doors is 58"
	10.8.2	Handrails must be securely mounted on both sides of all corridor walls in all resident areas. They should be installed at least 860 mm (34 in.) above the floor so that the handrails are at a height that residents can easily use.	No	