



October 28, 2021

Mr. Ron Taylor, Chief Administrative Officer
City of Kawartha Lakes
P.O. Box 9000, 26 Francis Street,
Lindsay, ON, K9V 5R8
Via email

Dear Ron:

Thank you very much for meeting with me on Oct. 22nd to discuss our Community Health Centre (CHC) building project. As you know, efforts to construct the new CHC at 21 Angeline St. North began in 2013 when the Ontario Ministry of Health granted us a capital funding grant. Since then, we have greatly appreciated your support, as well as that of Mayor Letham, CKL Council and all those at the City of Kawartha Lakes who have enabled advancement of the project. As our project gets closer to “shovels in the ground,” I am writing to request consideration from Council to identify a mechanism by which to reduce or waive our Development Charges, assessed at \$167,919.60.

My request comes as CCCKL struggles to recover from the financial impact of the pandemic. Throughout the pandemic we continued to deliver all of our essential services, including meals on wheels; in-home personal care and transportation. Our determined and resilient staff members also implemented virtual and mobile service delivery mechanisms for programs such as Adult Day and Hospice and Grief Support. However, we have experienced extensive loss of fees from several programs over the many months of lock-down. An accompanying reduction in our volunteer workforce required the additional deployment of staff, further contributing to our budgetary shortfall. Although we are most grateful for the funding we receive from both the City of Kawartha Lakes and the Province, it covers less than 75 per cent of our total budget and we have had no base funding increases from the province for several years.

For over 35 years, the City of Kawartha Lakes and CCCKL have partnered to advance healthy communities and quality of life for all residents. With a growing shortage of primary care providers in the City of Kawartha Lakes (both Physicians and Nurse Practitioners), the doctors, nurses and allied health professionals at our CHC play an essential role in enabling CKL residents to access healthcare locally. We further support quality of life and health through our affordable dental clinic, Adult Day Programs, transportation services and many other community support services. CCCKL also makes a significant contribution to the economic wellbeing of the City of Kawartha Lakes, including employing approximately 175 individuals, the majority of whom live locally; doing business with stores and services throughout the City, and renting local office

space. A reduction in the development charges associated with our new building would make a meaningful contribution to CCCKL's ongoing efforts.

In closing, thank you very much for considering this request. I would be pleased to provide any further information and/or to answer any questions you may have.

Respectfully, and with warmest thanks,

A handwritten signature in black ink that reads "Barb Mildon". The script is cursive and fluid, with the first letters of the first and last names being capitalized and prominent.

Barb Mildon, Chief Executive Officer

bmildon@ccckl.ca

705-879-4119

Copy: Michael Anderson, CCCKL Board Chair