



## City of Kawartha Lakes Multi Facility Operational Plan

QEMS Doc: OP-03A  
Rev Date: 08-Nov-21  
Rev No: 6  
Pages: 1 of 3

### SIGNED COMMITMENT AND ENDORSEMENT

This Operational Plan sets out the framework for OCWA' Quality & Environmental Management System (QEMS) that is specific and relevant to your drinking water system(s) and supports the overall goal of OCWA and the City of Kawartha Lakes (Owner) to provide safe, cost-effective drinking water through sustained cooperation. OCWA will be responsible for developing, implementing, maintaining and continually improving its QEMS with respect to the operation and maintenance of the City of Kawartha Lakes Drinking Water Systems (CKL DWS) and will do so in a manner that ensures compliance with applicable legislative and regulatory requirements.

Through the endorsement of this Operational Plan, the Owner commits to work with OCWA to facilitate this goal.

#### OCWA Top Management Endorsement

Geoff Redden  
Geoff Redden  
General Manager, Kawartha Hub

Nov. 8, 2021  
Date

#### Owner Endorsement

Amber Hayter  
Amber Hayter  
Manager, Water & Wastewater

          
Date

Karen Lorente  
Karen Lorente  
Regional Hub Manager, Kawartha Trent

          
Date

Bryan Robinson  
Bryan Robinson  
Director, Public Works

          
Date

The endorsement above is based on the Operational Plan that was current as of the revision date of this document (OP-03A).

### SIGNED COMMITMENT AND ENDORSEMENT

Date	Revision #	Reason for Revision
08-Mar-16	0	<p>Appendix issued; Table was originally included within the Document and Records Control Procedure (QP-01) (last revision #12 dated 31-Oct-17). Refer to OP-05 for the QP-01 revision history.</p> <p>The signed endorsement was moved from page 9 of the Operational Plan to Appendix N. Removed the word approval from endorsement signatures.</p> <p>The past endorsement history is as follows: Original endorsement: April 23, 2009 – Don Ross (OCWA – Operations Manager) April 24, 2009 – Ilmari Komulainen (OCWA – Regional Manager) August 28, 2009 - David Kerr (Owner – Manager, Environmental Services) August 31, 2009 – Ken Becking (Owner – Director, Public Works)</p> <p>Name and title changes: May 1, 2013 – Don Ross (OCWA – Operations Manager), Ilmari Komulainen (OCWA – Regional Manager) October 17, 2013 - David Kerr (Owner – Manager, Environmental Services), Michelle Hendry (Owner – Director, Public Works)</p> <p>Additional drinking water systems: November 21, 2014 – Don Ross (OCWA – Operations Manager), Ilmari Komulainen (OCWA – Regional Manager) January 7, 2015 - David Kerr (Owner – Manager, Environmental Services), Michelle Hendry (Owner – Director, Public Works)</p>
01-Nov-16	1	<p>OCWA: Geoff Redden, Senior Operations Manager &amp; Cindy Spencer, Regional Manager Owner: David Kerr Manager, Environmental Services &amp; Bryan Robinson, Director, Public Works</p>
8-Jan-18	2	<p>OCWA: Geoff Redden, General Manager &amp; Cindy Spencer, Regional Manager Owner: David Kerr Manager, Environmental Services &amp; Bryan Robinson, Director, Public Works</p>
31-Aug-18	3	<p>Operational Plan updated to include DWQMS 2.0 requirements. OCWA: Geoff Redden, General Manager &amp; Cindy Spencer, Regional Manager signed 8-Jan-19 Owner: David Kerr, Manager, Environmental Services &amp; Bryan Robinson, Director, Public Works signed 9-Jan-19 and 10-Jan-19</p>



## City of Kawartha Lakes Multi Facility Operational Plan

QEMS Doc: OP-03A  
Rev Date: 08-Nov-21  
Rev No: 6  
Pages: 3 of 3

### SIGNED COMMITMENT AND ENDORSEMENT

Date	Revision #	Reason for Revision
06-Jan-20	4	OCWA: Geoff Redden, General Manager & Cindy Spencer, Regional Hub Manager, signed January 2020 Owner: David Kerr, Manager, Environmental Services & Bryan Robinson, Director, Public Works, signed January 2020
09-Oct-20	5	OCWA: Geoff Redden, General Manager & Cindy Spencer, Regional Hub Manager, signed October 2020 Owner: Amber Hayter, Supervisor, Water & Wastewater Operations & Bryan Robinson, Director, Public Works, signed November 2020
08-Nov-21	6	OCWA: Geoff Redden, General Manager; OCWA: Karen Lorente, Regional Hub Manager; Owner: Amber Hayter, Manager, Water & Wastewater; Owner: Bryan Robinson, Director, Public Works Signed November 2021