

Supportive Housing Program Updates

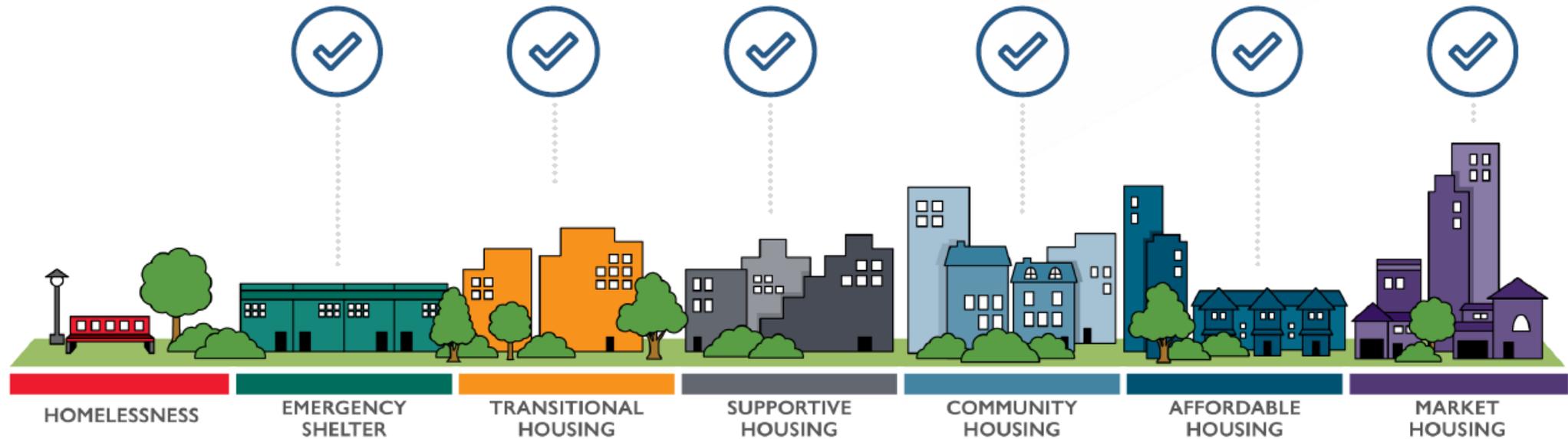
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Background

Housing Continuum



Source: Canada Mortgage & Housing Corporation

Background

- Supportive housing is a key element of housing stability and addressing homelessness
- Requires a community approach: housing providers, social service agencies, health care
- City's supportive housing program since 2017: through scattered units and 68 Lindsay St. N.
- Progress: successes and failures

Transformation and Reset

- Impacts: COVID-19 Pandemic; opioid crisis; housing / homelessness crisis
- Service reviews: program changes, security staff at 68 Lindsay, on site primary health care, tenancy arrangements
- Lessons learned and transformation with new realities
- Reset of the program - aligns with City's Service Transformation and Reset program
- inform future year operating plans and budgets to build capacity
- new service agreement and collaboration with JHS

The John Howard Society of Kawartha
Lakes and Haliburton
2022



Who We Are and What We Do

The John Howard Society of Kawartha Lakes and Haliburton is a non-profit organization committed to providing and developing programs that reduce the social, economic and personal cost of crime

Making our community safer through programs based on Prevention, Intervention and Reintegration.

Fair Just and Humane Responses to Crime and it's causes.

Who we are and what we do

- Approximately 19 offices in each Province throughout Canada
- All locations focus on crime prevention through Prevention, Intervention and Reintegration
- Services based in research and best practices in the justice sector
- Multi service programs at all locations to address community needs
- Key partners, justice, treatment providers and police services
- Policy work in reference to justice through The Centre of Research and Police at JHSO. We work collaboratively with government to address the root causes of crime and enhance community safety.

Adult Programs

- Anger Management
- ReSet Program
- Skills Development – Literacy and Employment
- Direct Accountability – (Court Diversion – Lindsay and Minden Courts)
- CSO (Community Service Order)
- Harm Reduction Counselling
- LEAP and OESP – assistance with heat and hydro
- Domestic Violence – PAR Programming

Programs and Services Cont...

- Institutional Visiting Program – Central East Detention Centre (CECC)
- Pre charge Diversion service (pilot)
- Supports through individual counselling
- Group sessions on life skills and self-esteem
- ID assistance



Programs and Services Cont...

- Housing Support
 - Transitional Housing – 2 residences total of 15 men



Youth Programs

- YIT (Youth in Transition)
- Attendance Centre
- Maple Keys School Program
- Extrajudicial Measures
- Extrajudicial Sanctions
- Towards a Healthy Future



Change Needs Evidence

- Identify needs
- Create the conversations
(where they matter)
- Getting (and keeping) the issue
on the radar
- Use the findings to leverage
changes
- Program evaluations and data – pre and post tests



ReSet Program

- Counselling and supports to individuals residing in Kawartha Lakes Housing programs
- Provide wrap around services 7 days per week
- Building on successes of JHS Ottawa, Thunder Bay and Kingston programs.
- Neighbourhood engagement (JHS is the neighbour)
- Continual feedback from residents on needs
- JHS multi-service organization to be provided onsite
- Creating a HUB like community response

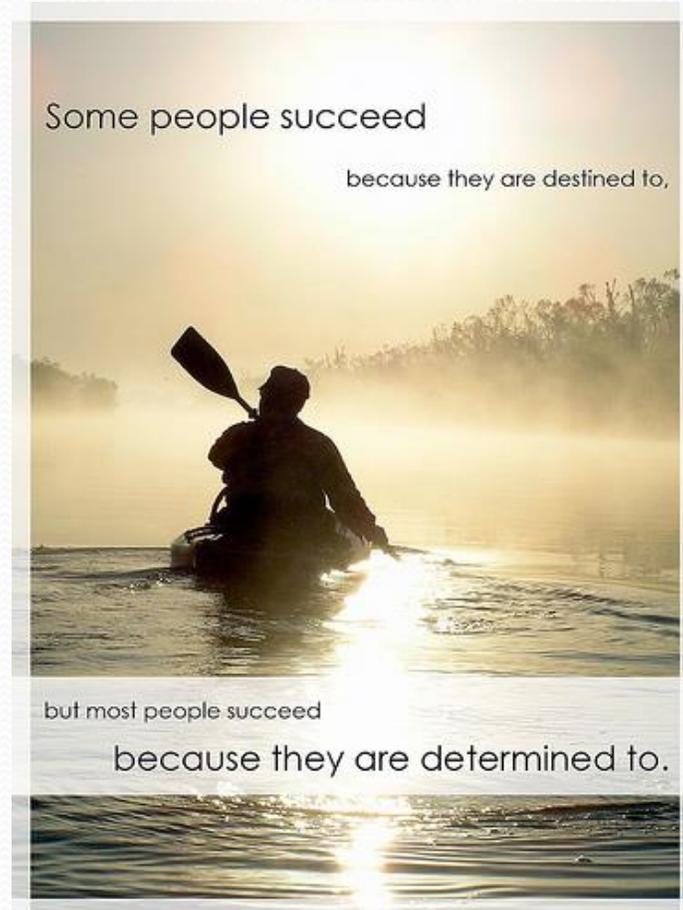
ReSet

- JHS expertise in anger management – learning to change responses (significant decline in police calls at residences due to this expertise – recognizing when problems developing and intervening)
- Expertise neighbourhood engagement
- High level of response to community concerns
- JHS providers of Domestic Violence programs across Ontario (often a concern in residential settings)
- Supporting clients to develop and build on personal hobbies and interests

Provincial Office Program Evaluation

- Residence in Ottawa – operated by JHS Ottawa. Similar models in Thunder Bay and Toronto
- 34 residents complex mental health and addictions – long term histories of homelessness
- Multiple services onsite – HUB model
- Social and recreational outings
- Level of aggression declined with this model of intervention
- JHS Ottawa works with neighbours to ensure communication and community engagement

Our JHS Team Outlook



Thank you!

Question and Answer Period



John Howard Society of Kawartha Lakes and Haliburton

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