

Theme III: Safe and Effective Care

Measure **Dimension:** Safe

Indicator #1	Type	Unit / Population	Source / Period	Current Performance	Target	Target Justification	External Collaborators
Percentage of LTC residents without psychosis who were given antipsychotic medication in the 7 days preceding their resident assessment	P	% / LTC home residents	CIHI CCRS / July - September 2021	22.96	20.00	The home's current performance of 22.9 is above the provincial average as well as above the provincial level. The home feels that setting a target of 20% as target is in alignment with the provincial average. We feel that an improvement of 12.89% is a justifiable target.	

Change Ideas

Change Idea #1 All residents receiving anti-psychotic medications will be reviewed monthly by the inter-disciplinary care team, during Resident Safety Meeting and quarterly during (PAC) Professional Advisory Committee Meeting

Methods	Process measures	Target for process measure	Comments
The home will run a report of residents receiving anti-psychotic medications without diagnosis of dementia	# of residents receiving anti-psychotic medications(without appropriate diagnosis) reviewed and analyzed on a monthly and quarterly basis	100% of all residents receiving anti-psychotic medications will be reviewed by the inter-disciplinary team during Resident Safety Meetings (monthly)and quarterly PAC Meetings for the year 2022.	

Change Idea #2 Provide education regarding anti-psychotic reduction program and the importance of using non-pharmacological interventions first such as GPA and dementiability before asking physicians to prescribe medication for responsive behaviour.

Methods	Process measures	Target for process measure	Comments
Education to be provided to team members on Gentle Persuasive Approaches, Montessori and other non pharmacological interventions in managing Responsive Behaviour	# of team members who received education on the GPA, Dementiability and other non-pharmacological interventions for managing responsive behaviour	60% of team members will have completed either their GPA training, Dementiability or Montessori training by the end of the year 2022.	

Change Idea #3 BSO Team will implement Dementia Observation System (DOS) monitoring, utilize MDS scores and other behavioural assessments for residents exhibiting responsive behaviours to determine and implement appropriate interventions for managing new or worsened responsive behaviours.

Methods	Process measures	Target for process measure	Comments
All residents with new or worsening responsive behaviour will be referred to BSO Team to review and understand meaning behind resident behaviour and implement non-pharmacological interventions before prescribing anti-psychotic medications	# of residents demonstrating responsive behaviour reviewed by the BSO Team monthly.	100% of residents demonstrating responsive behaviour will be referred to BSO for assessment, implementation of non-pharmacological interventions and potential reduction or discontinuation of anti-psychotic medication within the year 2022	