



## Council Report

---

**Report Number:** EMS 2022-004  
**Meeting Date:** December 13, 2022  
**Title:** **Non-Urgent Transportation Services with Community Care**  
**Description:** Transportation Services  
**Author and Title:** Sara Johnston, Deputy Chief Professional Standards

---

### **Recommendation(s):**

**That** Report EMS 2022-004, **Non-Urgent Transportation Services with Community Care**, be received;

**That** the Agreement, as generally outlined in Appendix A to Report EMS2022-004, be approved; and

**That** the Mayor and Clerk be authorized to execute the agreement.

**Department Head:** \_\_\_\_\_

**Financial/Legal/HR/Other:** \_\_\_\_\_

**Chief Administrative Officer:** \_\_\_\_\_

## **Background:**

At the Council Meeting of January 29, 2013, Council adopted the following resolution:

### **CR2013-071**

**RESOLVED THAT** Report TREAS2013-001, "Non-Emergency Transfers", be received;

**THAT** the current 1989 by-law/agreement remain in effect as it stands; and

**THAT** more comprehensive rider statistics be provided to the City by Community Care in exchange for payment.

This report addresses that direction and is intended to update the current Agreement in place.

## **Rationale:**

An Agreement was formed in 1989 between the Corporation of the County of Victoria and the Victoria County Community Care to provide non-urgent transportation services within the Municipality. In 2013, an updated Agreement was established between the Corporation of the City of Kawartha Lakes and Community Care City of Kawartha Lakes to provide non-urgent transportation services within the Municipality for the purpose of freeing up ambulance resources for emergency response. Community Care and Paramedic Services have met to revisit this Agreement and are requesting that the attached Agreement to be received, approved, and executed on behalf of the Corporation.

## **Alignment to Strategic Priorities**

An exceptional quality of life - There are individuals in the community that are reliant on wheelchair and stretcher services for non-urgent transportation. As an alternative to ambulance resources, Community Care City of Kawartha Lakes enhances the accessibility of these services to the community.

## **Financial/Operation Impacts:**

Community Care Kawartha Lakes currently invoices the Paramedic Service Department monthly. Implication of the Agreement includes increase fees for service and raising the limit of services per annum from \$145,000 to \$170,000.

**Consultations:**

CAO, City of Kawartha Lakes  
Community Care, City of Kawartha Lakes

**Attachments:**

Appendix A – Transportation Agreement



AGREEMENT  
Non-Urgent Transpc

**Department Head email: [rmellow@kawarthalakes.ca](mailto:rmellow@kawarthalakes.ca)**

**Department Head: Randy Mellow, Chief**