

Council Memorandum

Date:	March 7, 2023
To:	Committee of the Whole
From:	Councillor Smeaton
Re:	Water Usage Alert System

Recommendation

That the Memorandum from Councillor Smeaton, regarding Water Usage Alert System be received;

That staff be requested to review options that consider a means to alert citizens when their Water usage is not trending their typical pattern.

That Staff report back with options, recommendations and budget implications by end of Q2, 2023; and

That this recommendation be brought forward to Council for consideration at the next Regular Council Meeting.

Rationale

Citizens are often unaware that their water usage is exceeding norms on a particular month.

Banks have fraud departments to alert people when their Credit Card has an unusual spending pattern. These anomalies are reported back to the consumer.

Other Municipalities have programs in place to assist with such prospective “alerts” for residents related to water usage.



The City of Kawartha Lakes (COKL) is undergoing a Water Meter Replacement program. The Province of Ontario is currently expending large dollars to Municipalities to assist with needed broadband infrastructure.

As we build new metering technology, it is timely to assist residents with their desire for transparency with the technology available that tells them when there may be a problem.