From: Craig James <

**Date:** August 10, 2023 at 9:13:47 AM EDT

To: Mayor and Council Subject: Water Meter

This letter is to address the change of the water meter. The town wants to change water meters for what reason I have no idea however for me and anyone else that has lived where they had their own well or never considered that their might be a bylaw about concealing the water meter this may seem to be a simple thing to council however it is not something that anyone would consider when purchasing a house. This is something that should be made aware to any new customers on the municipal water system.

In our case when the house was purchased the wall where I believe the water meter is was finished by one of the previous owners and not knowing about the bylaw or whatever this is covered by puts the new owners in the position of fixing the problem. Now we have been here 5 years now and for whatever reason the town wants to change meters this becomes my problem.

We are on fixed income and every dollar counts so any cost to us takes away any little extra monies we have.

Our meter seems to work fine and I have no idea why the need for change but I have spoken to the people who are doing the work and they said they would open the hole required to make the change but that we would be responsible to fix the hole. That would mean putting in an access panel so future access would be available. This may seem trivial but I believe the town wants to change the meter the town should pay for an access panel. Again we are on fixed income and I feel the town should pay for an access panel which is not a lot of money but it is to us.

So please consider our request and consider notifying new owners of the bylaw when the first service bill is sent to any new customer. I think this is a good idea.

Please consider our request as I feel it is not unreasonable.

Craig James