

Element

Date: January 3, 2023

QMS E2 Revision: 0

Approved By:

Manager, Water and Wastewater

Quality Management System Policy (2023 Endorsement)

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The Corporation of the City of Kawartha Lakes owns twenty-one drinking water systems and six wastewater treatment and collection facilities. The Water and Wastewater Division is the operating authority for the Lindsay Drinking Water System, Sonya Drinking Water System, the Woods of Manilla Drinking Water System, and all twentyone drinking water distribution systems and six wastewater collection systems. We are dedicated to developing a high level of trust, commitment and accountability by consistently delivering high quality and safe drinking water to the consumers in the City of Kawartha Lakes.

The Corporation of the City of Kawartha Lakes is committed to:

- Providing safe and reliable drinking water services to our residents and businesses
- Promoting consumer confidence in municipal drinking water;
- Meeting and surpassing applicable legislation and regulations as related to the provision of safe drinking water; and
- Strive to maintain and continually improve the effectiveness of the Quality Management System in a responsible manner through ongoing review, assessment and action.