



Committee of the Whole Report

Report Number:	CORP2024-016
Meeting Date:	June 4, 2024
Title:	Kawartha Lakes Municipal Accessibility Master Plan 2024-2029
Description:	Refresh and update to the City's Municipal Accessibility Master Plan
Author and Title:	Christine Briggs, IDEA People Partner

Recommendation(s):

That Report CORP2024-016, **Kawartha Lakes Municipal Accessibility Master Plan 2024-2029**, be received;

That the Kawartha Lakes Municipal Accessibility Master Plan 2024-2029, substantially in the form provided in Appendix A to Report CORP2024-016, be endorsed by Council; and

That this recommendation be brought forward to Council for consideration at the next Regular Council Meeting.

Department Head: _____

Financial/Legal/HR/Other: _____

Chief Administrative Officer: _____

Background:

This report addresses the updated Kawartha Lakes Municipal Accessibility Master Plan 2024-2029, attached as Appendix A to this report. It will replace the Kawartha Lakes Municipal Accessibility Master Plan that was in place from 2018-2023.

Rationale:

The purpose of the Kawartha Lakes Municipal Accessibility Master Plan is to outline what steps the City will take to prevent and remove barriers to accessibility. The Municipal Accessibility Master Plan explains how, as a public sector organization, the City will fulfill its obligations outlined in the Accessibility for Ontarians with Disabilities Act (AODA) and the subsequent Integrated Accessibility Standards Regulation (IASR). As a designated public sector organization, the City must develop a written multi-year accessibility plan that is updated once every five years. This plan, along with a statement of commitment to accessibility, must be posted online and made available to the public.

To ensure that the municipality is meeting the minimum expectations, set by the province, the IDEA People Partner met with staff from each department responsible for delivering the standards outlined in the legislation including Community Services, Corporate Services, Development Services, Engineering and Corporate Assets, Public Works and The Office of the CAO. Additionally, consultations were conducted with the Kawartha Lakes Accessibility Advisory Committee and with the Senior Management Team to ensure that the corporation was not only meeting service standards, but proactively optimizing service delivery for accessibility and inclusion.

The Municipal Accessibility Master Plan is an internal working guide designed to uphold legislated standards for accessibility. The identified action items in the plan span Customer Service, Information and Communications, People Services, Transit, Engineering and Development Services to ensure that corporately, we are meeting and exceeding provincial expectations. The draft Kawartha Lakes Municipal Accessibility Master Plan 2024-2029 was formally endorsed by the Kawartha Lakes Accessibility Advisory Committee during their quarterly meeting on April 16, 2024.

Other Alternatives Considered:

N/A

Alignment to Strategic Priorities

This report aligns with the Kawartha Lakes Strategic Plan and addresses the priority of Good Government.

Financial/Operation Impacts:

There are no financial implications at this time.

Consultations:

The Chief Administrative Officer

Senior Management Team

Building and Property, Community Services

Customer Service, Community Services

People Services, Corporate Services

Communications, Advertising and Marketing, Corporate Services

Economic Development, Development Services

Engineering, Engineering and Corporate Assets

Transit, Public Works

City Clerk's Office, The Office of the CAO

Attachments:

Appendix A – Draft Kawartha Lakes Municipal Accessibility Master Plan 2024-2029



Appendix A

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Department Head: Sara Beukeboom