

Building Stronger Communities

10 Year Housing & Homelessness Plan (2020-2029)
2023 Annual Report

June 25, 2024



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The City of Kawartha Lakes

As Service Manager (SM) for Kawartha Lakes and Haliburton County, the City of Kawartha Lakes is responsible for the financial support and service system planning of existing community housing and serves a key role in the delivery of new affordable housing programs. The SM also administers homeless response and homelessness prevention programs.

SMs are required, as part of the Province's Long-term Affordable Housing Strategy and the Housing Services Act, to complete a 10 Year Housing and Homelessness Plan (HHP). The City adopted its refreshed 10 Year Plan in November 2019. This is the fourth annual report on the progress of this refreshed 10 Year Plan and serves to meet the reporting requirement by the Province.

Policy Area One: Accountability & Outcomes

Other plans that share similar objectives: Affordable Housing Framework

Objective	Outcome	Overall Progress			2023 Action Summary
		Planning and Development	Underway and On Track	Implemented/ Completed	
1.1 Implement the recommendations of the system review of homelessness programs, services and funding including Housing Services, Housing First approach pilot, emergency shelter and transitional housing programs	Recommendations to adopt or adapt to meet best practises, researched methods and Housing First philosophy considering both local condition and need		X		Quality assurance review of the emergency shelter occurred in 2023. The resulting implementation of any action items will be completed in 2024.
1.2 Monitor outcomes and targets and communicate results to funders, stakeholders and the broader community at regular intervals	Annual report			X	Annual progress reports, like this one, continue to be developed. Additional data shared on the City’s website, and the City remains responsive to outcome data requests by stakeholders.
1.3 Produce annual affordable housing framework report card including rental vacancy, rental units created, average prices, applicants waiting and proportion housed, homelessness	Annual report		X		Additional data shared on the City’s website during 2023. Dedicated data resources are being coordinated in 2024 to support this further in the future.

Objective	Outcome	Overall Progress			2023 Action Summary
		Planning and Development	Underway and On Track	Implemented/ Completed	
1.4 Conduct annual evaluations of the intake, assessment and referral process to the Coordinated Access System (CAS) and update policies and procedures as necessary	Increased community participation and efficiency of the Coordinated Access System		X		Survey was provided to stakeholders, with evaluation and implementation of recommendations occurring in 2023. Further investigation into alternatives to the current homelessness assessment tool, and the impacts that a change would have on the CAS are in progress.
1.5 Evaluate and track outcomes of our Homelessness Management Information System, ensuring that the system is being informed by real-time data	Real-time data that can inform local context decisions		X		There has been greater coordination of contact with those unsheltered, largely from Kawartha Lakes supporting homelessness outreach services which commenced in 2023 and is significantly helping to update the Homelessness Management Information System.
1.6 Identify, compile and analyze data from multiple data sets including ensuring that at all times data is locally focused as much possible so that programs and services as a result of this plan relate back directly to local needs.	Access to data that is relevant, timely and exhibits actual local conditions		X		A Data Analysis Coordinator position for the Housing Services and KLH Housing Corp. teams was approved in 2023, with recruitment occurring in 2024. This resource will greatly improve the ability of the Housing Services and KLH Housing Corp.'s teams to utilize and act on data in the system already.

Objective	Outcome	Overall Progress			2023 Action Summary
		Planning and Development	Underway and On Track	Implemented/ Completed	
1.7 Research and implementation of a community information bank, available both online and in hard copy, to assist people looking for or agencies assisting people to look for, programs and services	Electronic and hard copies resource			X	The Kawartha Lakes Ontario Health Team, through their Care dove project, continues to implement a community-wide online health and human service referral platform.

Policy Area Two: The Goal of Ending Homelessness

Objective	Outcome	Overall Progress			2023 Action Summary
		Planning and Development	Underway and On Track	Implemented/ Completed	
2.1 Maintain existing homelessness portable housing benefits	Improved affordability for households			X	2023 approved budget included consistent funding all existing portable benefits.
2.2 Increase homelessness portable housing benefits	Increase in affordable units			X	25 unhoused households were prioritized by Housing Services for the Canada-Ontario Housing Benefit. Additionally, a pilot program was initiated with a local retirement home for seniors experiencing homelessness. Presently five individuals are in this program.

Objective	Outcome	Overall Progress			2023 Action Summary
		Planning and Development	Underway and On Track	Implemented/ Completed	
2.3 Improve the Coordinated Access System (CAS) through regular feedback from stakeholders, including individuals with lived experience	Increased community participation and efficiency of the CAS		X		45 individuals experiencing homelessness, or recent experiences of homelessness, were surveyed. The feedback helped identify service and support gaps for those experiencing homelessness, and determined the need for an integrated care hub in our community.
2.4 Analyze local data from enumerations and the By-Name List to ensure that vulnerable populations are being prioritized for housing and support placements	Housed and supported the most vulnerable populations in the community		X		In addition to the survey referenced above for Kawartha Lakes, a deep data analysis is being conducted in the County of Haliburton in 2024. These analyses will help support new program investments.
2.5 Reduce the number of individuals experiencing chronic homelessness and reach functional zero on chronic homelessness by 2021	Functional Zero on chronic homelessness for all populations in Kawartha Lakes and the County of Haliburton		X		New and additional resources were established in 2023 focusing on supporting people experiencing homelessness in our community with Outreach and Housing Assistance Workers which may lead to an increase in the “numbers” of people on the By-Name List. This is the only path to truly understanding the scale of homelessness and what must happen to work towards functional zero.

Objective	Outcome	Overall Progress			2023 Action Summary
		Planning and Development	Underway and On Track	Implemented/ Completed	
2.6 Explore future partnerships with system services to develop and maintain the system of care, reducing the number of discharges into homelessness	No more discharges into homelessness from system services		X		<p>Strengthening of the partnership between the Ross Memorial Hospital Mental Health Program and Housing Services continue to occur with the goal of supporting patients experiencing homelessness and paths away from discharges to homelessness.</p> <p>Additionally, Housing Services has been building a network of connections with the justice system with a goal of reducing the number of discharges into homelessness.</p>
2.7 Implement diversion and prevention programs	Improved access to a variety of system services based on the housing and homelessness continuum		X		With Community Outreach Services being established in 2023, regular in-community touch points are providing a consistent opportunity where diversion and service supports are discussed.
2.8 Increase the integration of homelessness options between family violence and the homelessness-serving system	Sharing of resources and connections of individuals between both systems		X		We continue to have applications for special priority consideration to the community housing waiting list from individuals and families working with agencies serving women fleeing domestic violence. Additionally, staff from these agencies have actively been attending the Homelessness Coordinated Response Team (HCRT) meetings and are connecting families experiencing homelessness to their supports and services where needed.

Objective	Outcome	Overall Progress			2023 Action Summary
		Planning and Development	Underway and On Track	Implemented/ Completed	
2.9 Provide training opportunities for community agencies and their staff to share best practices and increase Coordinated Access System capacity and sustainability	All agencies are utilizing best practices and participating in the Coordinated Access System		X		Housing Services re-commenced Coordinated Access System training for staff within the Human Services Department and other community partner organizations.
2.10 Engage with Indigenous partners to support their involvement in the Coordinated Access System and confirm that the processes are culturally appropriate and trauma-informed	Participation in planning and implementation of Coordinated Access System	X			Strategic planning was underway in 2023 to help best support this engagement.
2.11 Develop relationships with the local school system to identify and support youth who are experiencing homelessness	Reduction in youth experiencing homelessness		X		Continued collaboration with the Youth Community of Practice meeting in school settings across Kawartha Lakes throughout the school year. Training commitments secured for Youth Hub in Haliburton County to increase our insight into Youth homelessness.

Objective	Outcome	Overall Progress			2023 Action Summary
		Planning and Development	Underway and On Track	Implemented/ Completed	
2.12 Develop marketing strategy to ensure individuals experiencing homelessness are aware of and know how to access the homelessness-serving system	Individuals experiencing homelessness know how to access the Coordinated Access System		X		The introduction of Community Outreach Services has increased the awareness of the homelessness serving system greatly. Housing Services is creating a webpage in 2024 (Unity in Community) to improve awareness of community supports available for unhoused households as well as to decrease stigma and create community connections.
2.13 Explore outreach possibilities, connecting with individuals who are experiencing homelessness	All individuals are connected to the homelessness-serving system			X	The new Outreach and Housing Assistance Workers (OHAW) have progressively and actively increased community access points for people experiencing homelessness and incorporated new health related services. Due to the success, outreach services capacity increases are being explored in 2024.
2.14 Increase system capacity to support individuals through the creation of Rapid Rehousing (RRH) Programs	Individuals moving from homelessness to housed quicker			X	<p>The short-term RRH pilot concluded in 2022. Program evaluation has resulted in exploring alternatives to traditional RRH programs.</p> <p>OHAW's are the subsequent follow up from the conclusion of the RRH program. By end of 2024, we will have added two new Outreach staff.</p>

Objective	Outcome	Overall Progress			2023 Action Summary
		Planning and Development	Underway and On Track	Implemented/ Completed	
2.15 Develop relationships with local Children's Aid Society to identify and support youth who are experiencing homelessness	reduction in youth experiencing homelessness	X			Strategic planning was underway in 2023 to help best support this engagement.
2.16 Reduce the number of individuals experiencing homelessness and reach functional zero on homelessness by 2025	Functional Zero on homelessness for all populations in CKL-H		X		New and additional resources were established in 2023 focusing on supporting people experiencing homelessness in our community with Outreach and Housing Assistance Workers which may lead to an increase in the "numbers" of people on the By-Name List. This is the only path to truly understanding the scale of homelessness and what must happen to work towards functional zero.
2.17 Explore the number and needs of seniors in the community who are homeless, living at hospitals, at risk of homeless, etc. in order to determine best practices for this population	Best practises for seniors who are homelessness or at risk of homelessness		X		Increased work on improving our relationships with health sector partners. There are now five people in our retirement home benefit program. A Place Called Home has been active in assisting and identifying seniors in the system.

Policy Area Three: Coordination with Other Community Services

Objective	Outcome	Overall Progress			2023 Action Summary
		Planning and Development	Underway and On Track	Implemented/ Completed	
3.1 Collaborate with the various support service sectors	improved relationships and service coordination			X	Community Outreach Services has been a great avenue for multi-disciplinary health teams. During 2023 the following agencies have had a presence within organized outreach events and are active in service coordination: Community Care – Community Health Centre, Kawartha Lakes and County of Haliburton Paramedicine Programs, Ross Memorial Hospital, Community Paramedics, Elizabeth-Fry Bail Program, John Howard Society, Midwives of Kawartha Lakes, Health Unit, Community Counselling Resource Centre, Feeding Fenelon, Salvation Army, Haliburton Highlands Health Services, YWCA, County of Haliburton, Canadian Mental Health Association, PARN
3.2 Identify gaps and plan for a range of housing with supports across the SM area	comprehensive analysis of gaps and a defined plan		X		The new Transition in Place supportive housing model continued to expand and offer the unhoused a viable and low barrier option for attaining housing and intensive and personalized holistic supports. Many participants in this re-imagined program are actively progressing on goals, connecting to service providers and improving health outcomes and stability overall.

Objective	Outcome	Overall Progress			2023 Action Summary
		Planning and Development	Underway and On Track	Implemented/ Completed	
					Planning will occur in 2024 that will inform a supportive housing investment for the County of Haliburton. Preliminary stage research into population needs will inform the development of purposeful and effective housing opportunities that match the needs of the community.
3.3 Investigate and implement options to provide tenants with education and/or employment support programs in order to help them meet goals they have identified in the housing continuum	development of programs or services and/or partnership agreements	X			Investigation into ways to provide employment support opportunities for those living in community housing are underway.

Policy Area Four: Indigenous Peoples

Objective	Outcome	Overall Progress			2023 Action Summary
		Planning and Development	Underway and On Track	Implemented/ Completed	
4.1 Create portable housing benefits targeted to homeless Indigenous living off reserve	increase in affordable units	X			No specific action identified, additional funding to support this continues to be explored.

Objective	Outcome	Overall Progress			2023 Action Summary
		Planning and Development	Underway and On Track	Implemented/ Completed	
4.2 Initiate and explore potential relationships with Indigenous organizations	participation in planning process of 2021 enumeration		X		Strategic planning is underway. 2023 Needs Review connected the CKL Housing Services team to many unhoused individuals who identify as Indigenous.
4.3 Increase the number of referral agreements	expand number of agreements	X			No specific action identified.

Policy Area Five: Broad Range of Community Needs

Other Plan Connections: Human Services Life Stabilization Plans

Objective	Outcome	Overall Progress			2023 Action Summary
		Planning and Development	Underway and On Track	Implemented/ Completed	
5.1 Identify support service funding which will support tenancies with a housing benefit	additional services and funding	X			No specific action or funding identified to support this in 2023.
5.2 Create portable housing benefits available to different demographic groups with support services provided through community partners	increase in the number of supportive units		X		A pilot program was initiated with a local retirement home for seniors experiencing homelessness. Presently five individuals are in this program.

Objective	Outcome	Overall Progress			2023 Action Summary
		Planning and Development	Underway and On Track	Implemented/ Completed	
5.3 Evaluate effectiveness of partnerships with organizations that offer support services to tenants living in community housing units	improved relationships and service coordination		X		Community Outreach Services (COS) has been successful in completing referrals to partner agencies for clients, including tenants living in community housing. COS continued its expansion in hours, locations and service providers. Adding new agency partners such as Feeding Fenelon, Elizabeth Fry, as well as creating even stronger and easier referrals to community paramedics services throughout CKL and the County of Haliburton. COS worked to bridge the food security gap for those living in extreme poverty by providing meals to both housed and unhoused vulnerable populations. COS expanded to Fenelon Falls and added critically needed programs such as counselling, literacy, art therapy, justice support as well as organized and executed special health clinics such as free sexually transmitted infection testing and treatments, wound care, foot care and connections through dedicated nursing resources to medications and substance use therapies.

Objective	Outcome	Overall Progress			2023 Action Summary
		Planning and Development	Underway and On Track	Implemented/ Completed	
5.4 Develop opportunities for households to age in place and access the Kawartha-Haliburton Renovates program for accessibility modification funding	keeping people in their homes longer and reduction in EMS emergency responses		X		There continues to be seniors applying for and being approved for Kawartha Haliburton Renovates funding for both repairs and modifications to improve accessibility to allow them to remain in their homes. This program will continue into 2024.
5.5 Increase the number of referral agreements	expand number of referral agreements		X		With stronger relationships established in 2022 and 2023 with community organizations, a significant increase in informal, but coordinated supports have been experienced.
5.6 Increase the number of units with attached supports through existing referral agreements	increase the number of units with supports		X		See progress notes in 5.5.
5.7 Investigate and implement municipal programs that support different demographic groups needs	keeping people in their homes		X		Housing Services is commissioning a significant project in 2024 to complete a housing needs assessment and housing plan. The goal is to identify immediate community needs, but also future needs in the next 3, 5, 10 years. This exercise will help to define the number of affordable housing units to target towards specific demographics groups.

Objective	Outcome	Overall Progress			2023 Action Summary
		Planning and Development	Underway and On Track	Implemented/ Completed	
5.8 Investigate collaborative opportunities to include students in objectives and to understand their housing needs	improved relationships and service coordination	X			No specific action identified.

Policy Area Six: Community Housing

Other plan connections: Housing Master Plan, Housing Asset Plan, Affordable Housing Framework

Objective	Outcome	Overall Progress			2023 Action Summary
		Planning and Development	Underway and On Track	Implemented/ Completed	
6.1 Maintain the number of housing allowances currently available in Community Housing affordable units	improved affordability for households		X		There are presently over 200 units receiving a housing allowance or rent supplement.
6.2 Increase the number of housing allowances by providing within new affordable units built by Community Housing Providers - percentage will be based on ensuring new build is mixed income and not all low income	increase in the number of units built under the affordable definition where the tenant receives a subsidy to ensure they pay no more than 30%	X			No new affordable housing occupied in 2023.

Objective	Outcome	Overall Progress			2023 Action Summary
		Planning and Development	Underway and On Track	Implemented/ Completed	
6.3 Maintain the rent supplements currently available in Community Housing market units	improved affordability for households in market units by providing a subsidy to ensure tenant pays no more than 30%		X		There are presently over 200 units receiving a housing allowance or rent supplement.
6.4 Increase the number of rent supplements by providing within new market units built by Community Housing Providers - percentage will be based on ensuring new build is mixed income and not all low income	increase the number of units where the tenants pays no more than 30% of their income on rent	X			No new affordable housing occupied in 2023.
6.5 Increase the number of affordable units being built by Community Housing by supporting proposed developments	increase the number of units where the tenant pays no more than 50% of their income on rent	X			No new affordable housing occupied in 2023.
6.6 Maintain the leveraging of KLH Housing Corp older single & semi detached units leading to new affordable units with mixed income communities	completion of Parts 3 & 4 to increase the supply of affordable housing, increase energy efficiency and accessibility		X		This process is ongoing in 2024 with the proceeds from previous sales of older single and semi-detached units going towards the new build on Hamilton Street in Lindsay, set to be occupied in 2024.
6.7 Develop a plan to maintain service level standards within existing Community Housing stock	Action plan to have Service Level Standards maintained ensuring units are available and the City is in compliance with provincial legislation		X		Continued learning, investigating and collaborative meetings occurred in 2023 as it relates to implementing the new Provincial regulations released in 2022.

Objective	Outcome	Overall Progress			2023 Action Summary
		Planning and Development	Underway and On Track	Implemented/ Completed	
after operating agreements and/or mortgages expire					
6.8 Maintain the same level of financially assisted units as transferred housing providers obligations end	Service Level Standards maintained ensuring units are available and the City is in compliance with provincial legislation		X		
6.9 Secure capital repair dollars from the federal and provincial governments in order to support capital needs in the Community Housing Providers portfolio	funding to complete necessary capital repairs is available as needed		X		\$410,000 was allocated to COCHI repairs across the non-profit housing providers in the region. These repairs included washroom upgrades, accessible doors, patio repairs and water system upgrades. KLH Housing. Corp. was successful in receiving Federal funding through the Canada Mortgage and Housing Corporation repair program.
6.10 Implement alternative design standards for affordable housing units being built by Community Housing Providers	avoid minor variance applications	X			Continued discussions with municipal staff in 2023.
6.11 Develop a housing first policy for all municipal properties, identify the properties for future Community Housing developments, pre zone	shovel ready land opportunities		X		Kawartha Lakes Council approved amendments to the Municipality's surplus land policy to give priority towards land allocation to affordable housing opportunities.

Objective	Outcome	Overall Progress			2023 Action Summary
		Planning and Development	Underway and On Track	Implemented/ Completed	
where applicable and provide to Community Housing Providers at no cost or through long term lease					
6.12 Implement a financial plan which identifies an annual contribution from tax levy to a Community Housing New Housing Reserve in order to financially support Community Housing proposed developments	capital reserves that Community Housing Providers can use to plan future housing developments		X		New CKL affordable housing reserve fund established in 2023, with the first Council-approved budgeted contribution in 2024.
6.13 Develop a policy that will permit KLH Housing Corp. new developments to be exempt from any fee, charge, levy, permit cost, etc. that is imposed or controlled by the municipality	any development costs imposed or controlled by the municipal would be provided as in kind contribution to KLH Housing Corp.			X	Affordable Housing Target Program policies were updated in 2021 and are currently in place.
6.14 Develop policy where all affordable housing that meets the Municipal Housing Facilities Agreement definition built by either Community Housing from property tax on a sliding scale	property tax exemptions to assist with operating expense		X		There is a policy in place, but requires an implementation plan across the County of Haliburton and Kawartha Lakes.

Policy Area Seven: The Private Market

Other plan connections: Affordable Housing Framework

Objective	Outcome	Overall Progress			2023 Action Summary
		Planning and Development	Underway and On Track	Implemented/ Completed	
7.1 Increase the number of rent supplements by providing within new or existing private market units - percentage will be based on ensuring mixed income and not all low income	increase the number of units where the tenants pays no more than 30% of their income on rent		X		Kawartha Lakes Council approved municipal incentives and Rent Supplement funding for 33 new Rent Supplement units to be occupied within 2-3 years.
7.2 Increase the number of affordable units being built in the private market by ensuring that official plan targets are being imposed	increase the number of units where the tenant pays no more than 50% of their income on rent		X		See update from 7.1.
7.3 Continue to offer Habitat and KLH Housing Corp. Tenants homeownership grants through revolving funds	increase in homeownership		X		There were no new opportunities in 2023, but there is currently one opportunity that is being negotiated presently.
7.4 Allocate portion of potential new Provincial funding toward resale homeownership	increase in homeownership	X			Homeownership Program feasibility is challenged due to the current state of the housing market. We continue to monitor opportunities that could contribute to possibilities for this program.
7.5 Explore education and/or financing options for those interested in the home ownership program	programs developed for implementation	X			

Objective	Outcome	Overall Progress			2023 Action Summary
		Planning and Development	Underway and On Track	Implemented/ Completed	
7.6 Expand Official Plan Policy and Zoning Bylaws to broaden secondary suite options	policies will attract owners to create second suites			X	Policy in place.
7.7 Creation of new affordable housing through secondary suites	more affordable housing		X		A single secondary suite unit in the County of Haliburton was completed and occupied during 2023.
7.8 Review current affordable housing targets in official plans	to ensure an achievable target		X		Kawartha Lakes was provided with a housing target from the Province in 2023, resulting in Council approving a Housing Pledge which includes a target of 1,500 new affordable housing units by 2031.
7.9 Engage private sector builders and developers to create housing that meets the full range of affordability	increased opportunities for participation		X		The program is advertised on the website. Staff have opportunities through pre-consultation reporting and site-plan approval processes to bring awareness of the affordable housing targets and related incentives to all multi-residential developers.
7.10 Expand the home repair & renovation improvement program for low income homeowners	more homes in better state of repair			X	Kawartha Haliburton Renovates continues to run yearly. In 2023 program parameters changed to allow for an increased forgivable loan amount for eligible households. 12 households were assisted.

Objective	Outcome	Overall Progress			2023 Action Summary
		Planning and Development	Underway and On Track	Implemented/ Completed	
7.11 Explore and develop a home-share pilot program	improve the diversity of housing options for smaller households, and provide financial stability to homeowners	X			No specific action identified.
7.12 Implement alternative design standards for affordable housing units being built by private market developers	avoid minor variance applications	X			Discussions have started with municipal staff. These will continue in 2024.
7.13 Implement a financial plan which identifies an annual contribution from tax levy to provide grants to developers meeting the official plan affordable targets in order to offset development charges they would be otherwise required to pay	developers are encouraged to meet affordable housing targets as they will receive a grant upfront to offset their development fees in any units that meet the affordable housing definition			X	A policy is in place to support this. There is ongoing discussion about the impact of Bill 23 on this work, and how development charges may now be waived as-of-right for affordable housing.
7.14 Develop a policy that will permit private market new developments meeting the official plan affordable targets to be exempt from specific fees, charges, levies, permit costs, etc. that is imposed or controlled by the municipality	developers are encouraged to meet affordable housing targets as they will know in kind contributions that can be accessed		X		The designed program (the Affordable Housing Target Program) is advertised on the website. Staff have opportunities through pre-consultation reporting and site-plan approval processes to bring awareness of the affordable housing targets and related incentives to all multi-residential developers. Through this program, 33 affordable units in Lindsay

Objective	Outcome	Overall Progress			2023 Action Summary
		Planning and Development	Underway and On Track	Implemented/ Completed	
					were approved in 2023 to receive municipal incentives.
7.15 Develop policy where all affordable housing created by the private market that meets the affordable definition and official plan targets is exempt from property tax on a sliding scale	property tax exemptions to assist with operating expense			X	Policy has been adopted by councils. There is ongoing discussion with municipalities around property tax exemption programs and related implementation process. The policy will be reviewed and amended as needed on a go forward basis.
7.16 Implement a Landlord Specialist role	matching applicants to private landlords and providing support to the landlord	X			No specific action identified.
7.17 Implementation of inclusionary zoning including the threshold size of the development and methods to accept cash in lieu	meeting affordable housing targets		X		There is a need to continue monitoring provincial policy direction on this topic. There will be indirect opportunities related to the projects that received MZOs in the Lindsay area.

Policy Area Eight: Climate Change & Environmental Sustainability

Objective	Outcome	Overall Progress			2023 Action Summary
		Planning and Development	Underway and On Track	Implemented/ Completed	
8.1 Pursue federal/provincial funding to undertake energy renovations to existing financially assisted housing stock	a portion of each energy upgrade completed is funded federally and/or provincially		X		KLH Housing Corp. received Federal repair program funding in 2023, which will result in several energy-savings upgrades.
8.2 Expand the home energy upgrade program for low income homeowners	more homes are energy efficient			X	The Kawartha-Haliburton Renovates program continues to assist low income homeowners address repairs that assist with energy consumption improvements such as windows, heating systems and roofing repairs.
8.3 Develop strategies to implement in order to deal with climate changes for tenants residing in financially assisted housing	minimize impact on vulnerable population		X		<p>The City of Kawartha Lakes and the County of Haliburton are actively planning and identifying spaces for the purpose of cooling areas that the public can access during the hottest days of the year. There have been initial discussions about how to support those experiencing homelessness with simple resources in the summer that can help them manage such as hats, sunscreen, water, etc..</p> <p>2023 was the fourth year that the City funded a winter response program, which allows for increased emergency shelter capacity during extreme weather</p>

Objective	Outcome	Overall Progress			2023 Action Summary
		Planning and Development	Underway and On Track	Implemented/ Completed	
					or when temperatures drop below -10 degrees.
8.4 Establish cooling centres for tenants using common rooms in building where air conditioning is not provided	minimize impact on vulnerable population			X	As of 2022 KLH has installed air conditioning in their common rooms.