

Human Services

2025 Draft Operating Budget Overview

September 26, 2024



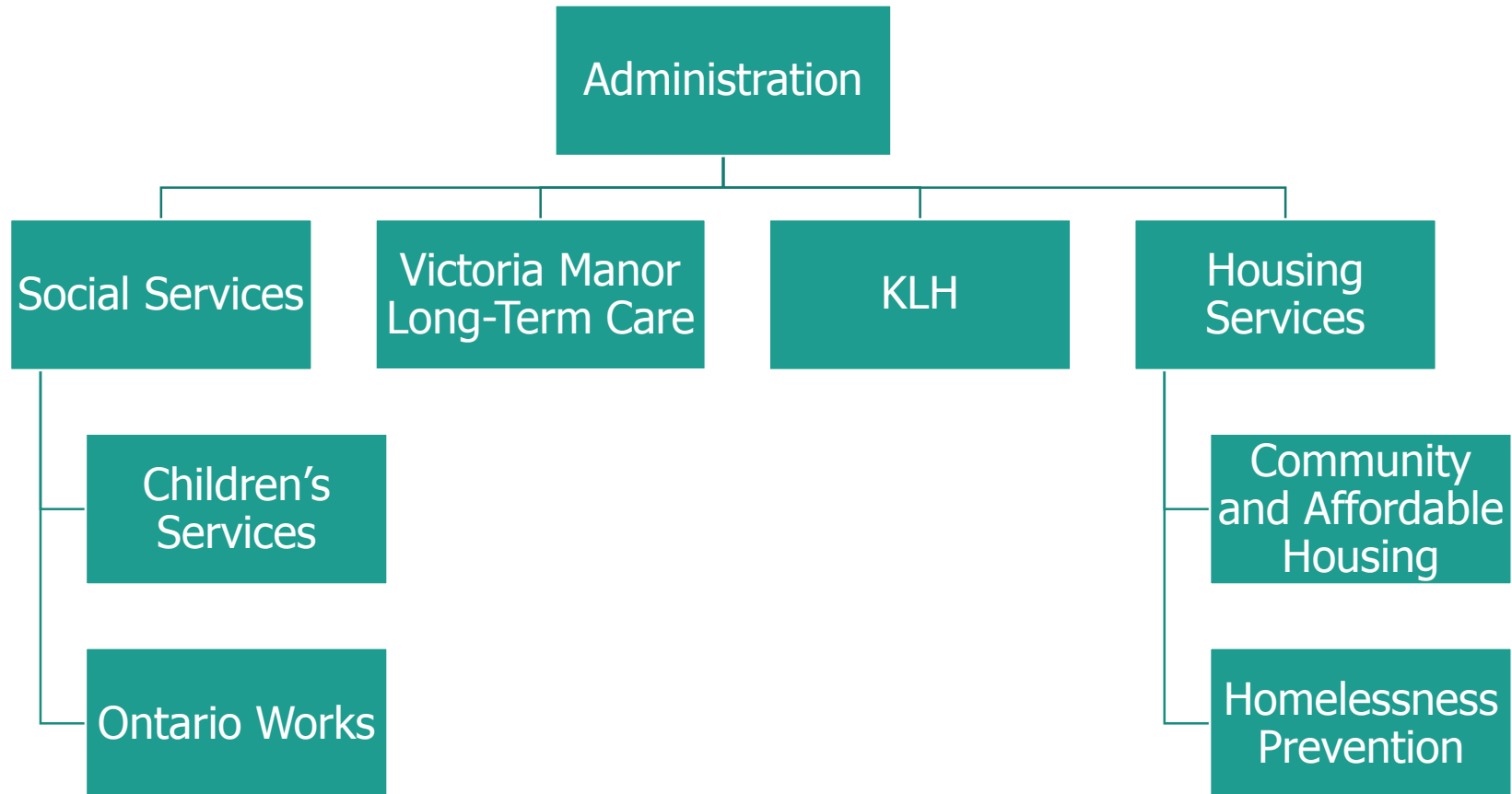
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Human Services Organizational Chart

Servicing the City of Kawartha Lakes and County of Haliburton



Human Services

Department Overview



Provincially appointed Consolidated Municipal Service Manager for:

- City of Kawartha Lakes; and the
- County of Haliburton.

Mandated to conduct system-wide planning and service delivery for:

- Early Learning and Child Care under the Ministry of Education
- Social Assistance – Ontario Works under the Ministry of Children, Community and Social Services;
- Housing and Homelessness Prevention under the Ministry of Municipal Affairs and Housing; and
- Long-Term Care under the Ministry of Long-Term Care.

Department Financial Summary

Account	Actuals 2022	Actuals 2023	Budget 2024	Draft Budget 2025	Budget Variance
Revenue					
Grants	(42,887,082)	(48,218,014)	(51,644,543)	(58,012,680)	(6,368,137)
Recovery-Other Municipalities	(1,485,359)	(1,065,279)	(1,210,098)	(1,469,466)	(259,368)
Other Revenues	(288,007)	(589,577)	(632,644)	(331,897)	300,747
User Fees, Licenses and Fines	(3,967,882)	(4,280,553)	(4,314,113)	(4,770,996)	(456,883)
Total - Revenue	(48,628,330)	(54,153,423)	(57,801,398)	(64,585,039)	(6,783,641)
Expenses					
Salaries, Wages and Benefits	19,800,010	20,265,477	22,444,590	22,877,087	432,497
Materials, Training, Services	2,279,521	2,509,048	2,176,143	2,174,509	(1,634)
Contracted Services	2,076,077	3,501,407	2,764,558	3,022,679	258,121
Rents and Insurance	552,415	546,814	274,959	448,589	173,630
Debt, Lease and Financial	142,028	8,941	77,796	49,916	(27,880)
Transfer to External Clients	30,366,844	34,326,988	39,677,282	44,472,721	4,795,439
Interfunctional Adjustments	48,564	(736,484)	(1,280,821)	1,206,779	2,487,600
Transfer to KLH	2,092,667	28,908	30,500	51,054	20,554
Transfers to Reserves	(212,115)	(178,091)	10,064	(87,323)	(97,387)
Total - Expenses	57,146,011	60,273,007	66,175,071	74,216,011	8,040,940
Grand Total	8,517,681	6,119,584	8,373,673	9,630,972	1,257,299

Administration Overview



The Administration division encompasses the expenditures related to the oversight of the Department and extra community grant programs administered.

Account	Actual 2022	Actual 2023	Actuals to June 2024	Budget 2024	% Spent	Draft Budget 2025	Budget Variance
Revenue							
Recovery-Other Municipalities	(43,436)	(48,436)	(5,000)	(48,436)	10%	(48,436)	
User Fees, Licenses and Fines	(468,208)	(446,258)	(115,909)	(246,067)	47%	(376,389)	(130,322)
Expenses							
Salaries, Wages and Benefits		7,554	6,359				
Materials, Training, Services	56,375	68,649	26,758	67,000	40%	68,000	1,000
Contracted Services	132,140	192,799	104,845	168,740	62%	194,050	25,310
Transfer to External Clients	173,744	213,744	20,000	193,744	10%	193,744	
Interfunctional Adjustments	382,367	489,837	233,819	494,016	47%	495,935	1,919
Transfer to KLH	27,827	28,908	30,261	30,500	99%	31,000	500
Transfers to Reserves		(15,326)	5,032	10,064	50%	10,064	
Grand Total	260,809	491,471	306,165	669,561		567,968	(101,593)

Early Learning and Child Care Overview

Promotes and supports access to high quality early learning and child care services in partnership with the community to develop a coordinated system to meet the needs of children



Account	Actual 2022	Actual 2023	Actuals to June 2024	Budget 2024	% Spent	Draft Budget 2025	Budget Variance
Revenue							
Grants	(11,269,955)	(14,631,535)	(6,296,898)	(14,327,173)	44%	(22,482,946)	(8,155,773)
Recovery-Other Municipalities	(162,132)	(162,132)	(91,930)	(183,858)	50%	(141,734)	42,124
User Fees, Licenses and Fines		(618)	(330)				
Expenses							
Salaries, Wages and Benefits	455,269	452,245	285,925	626,785	46%	764,252	137,467
Materials, Training, Services	2,408	3,973	739	20,470	4%	13,130	(7,340)
Contracted Services		10,467	19,139	14,566	131%	24,140	9,574
Rents and Insurance	23,907	22,794	11,625	23,250	50%	23,250	
Transfer to External Clients	11,359,193	14,620,280	6,284,147	14,250,796	44%	22,281,712	8,030,916
Interfunctional Adjustments	42,887	136,104	70,395	140,789	50%	190,613	49,824
Transfers to Reserves						(97,387)	(97,387)
Grand Total	451,577	451,577	282,813	565,625		575,030	9,405

Social Assistance Overview

Provides stability supports, financial assistance and social supports by offering a range of programs



Account	Actual 2022	Actual 2023	Actuals to June 2024	Budget 2024	% Spent	Draft Budget 2025	Budget Variance
Revenue							
Grants	(15,804,193)	(16,009,423)	(8,239,192)	(20,035,626)	41%	(16,534,727)	3,500,899
Recovery-Other Municipalities	(268,048)	(299,422)	(149,959)	(315,141)	48%	(396,757)	(81,616)
User Fees, Licenses and Fines	(1,125)	(10,869)	(3,023)	(5,000)	60%		5,000
Expenses							
Salaries, Wages and Benefits	3,463,937	3,659,725	1,707,787	3,569,496	48%	3,952,747	383,251
Materials, Training, Services	141,304	178,577	91,324	151,536	60%	147,100	(4,436)
Contracted Services	34,492	35,703	111,328	47,900	232%	45,400	(2,500)
Rents and Insurance	483,863	459,454	102,352	204,789	50%	382,184	177,395
Debt, Lease and Financial	7,344	7,219	4,657	7,200	65%	7,400	200
Transfer to External Clients	13,724,443	14,124,635	7,309,117	18,313,796	40%	14,817,897	(3,495,899)
Interfunctional Adjustments	2,986	(21,408)	122,974	242,031	51%	242,031	
Transfer to KLH			2,508			10,027	10,027
Transfers to Reserves		(115,000)					
Grand Total	1,785,003	2,009,190	1,059,873	2,180,981		2,673,302	492,321

Housing Services Overview

Responsible for the administration and funding of community housing, affordable housing and homelessness programs.



Account	Actual 2022	Actual 2023	Actuals to June 2024	Budget 2024	% Spent	Draft Budget 2025	Budget Variance
Revenue							
Grants	(3,405,361)	(3,846,098)	(2,679,099)	(5,460,088)	49%	(5,325,384)	134,704
Recovery-Other Municipalities	(1,011,743)	(1,171,909)	(710,438)	(1,414,441)	50%	(1,860,050)	(445,609)
Other Revenues	(129,879)	(181,004)	(22,616)	(131,200)	17%	(137,760)	(6,560)
User Fees, Licenses and Fines		(928)	(1,399)				
Expenses							
Salaries, Wages and Benefits	2,304,789	2,737,398	1,653,523	3,892,195	42%	2,003,278	(1,888,917)
Materials, Training, Services	20,542	32,950	17,615	11,700	151%	61,600	49,900
Contracted Services	19,609	18,363	122,616	23,087	531%	29,000	5,913
Transfer to External Clients	5,109,463	5,368,329	3,168,307	6,918,946	46%	7,179,368	260,422
Interfunctional Adjustments	(379,676)	(263,260)	(457,426)	(1,075,123)	43%	1,703,155	2,778,278
Transfer to KLH	2,064,841	2,316,994	1,448,425	2,891,833	50%	3,897,016	1,005,183
Transfers to Reserves	(240,516)	(47,765)					
Grand Total	4,352,070	4,963,072	2,539,508	5,656,909		7,550,223	1,893,314

Victoria Manor Overview

A 166 bed long-term care home. Staff provides 24/7 nursing care and supervisions, primary medical care and help with daily activities and interests to residents, all within a safe, caring and quality home environment. The municipality currently contracts with Sienna Senior Living for the management of the home and the City is the owner / licensee with the Ministry.



Account	Actual 2022	Actual 2023	Actuals to June 2024	Budget 2024	% Spent	Draft Budget 2025	Budget Variance
Revenue							
Grants	(12,407,573)	(13,730,958)	(7,747,564)	(11,821,656)	66%	(13,669,623)	(1,847,967)
Other Revenues	(158,128)	(408,573)	(277,815)	(501,444)	55%	(194,137)	307,307
User Fees, Licenses and Fines	(3,498,549)	(3,821,879)	(1,930,367)	(4,063,046)	48%	(4,394,607)	(331,561)
Expenses							
Salaries, Wages and Benefits	13,576,014	13,408,555	7,504,090	14,356,114	52%	16,156,810	1,800,696
Materials, Training, Services	2,058,891	2,224,898	993,422	1,925,437	52%	1,884,679	(40,758)
Contracted Services	1,889,837	3,244,075	1,973,544	2,510,265	79%	2,730,089	219,824
Rents and Insurance	44,646	64,566	25,880	46,920	55%	43,155	(3,765)
Debt, Lease and Financial	134,684	1,722		70,596	0%	42,516	(28,080)
Transfers to Reserves	28,401						
Grand Total	1,668,222	982,406	541,189	2,523,186		2,598,882	75,696

Preliminary Department 2024 to 2025 Budget Variance

Account	Draft Budget 2025	Budget 2024	Budget Variance (Favourable) / Unfavourable	Budget Variance
Revenue				
Grants	(58,012,680)	(51,644,543)	(6,368,137)	12%
Recovery-Other Municipalities	(1,469,466)	(1,210,098)	(259,368)	21%
Other Revenues	(331,897)	(632,644)	300,747	-48%
User Fees, Licenses and Fines	(4,770,996)	(4,314,113)	(456,883)	11%
Expenses				
Salaries, Wages and Benefits	22,877,087	22,444,590	432,497	2%
Materials, Training, Services	2,174,509	2,176,143	(1,634)	0%
Contracted Services	3,022,679	2,764,558	258,121	9%
Rents and Insurance	448,589	274,959	173,630	63%
Debt, Lease and Financial	49,916	77,796	(27,880)	-36%
Transfer to External Clients	44,472,721	39,677,282	4,795,439	12%
Interfunctional Adjustments	1,206,779	(1,280,821)	2,487,600	-194%
Transfer to KLH	51,054	30,500	20,554	67%

Accomplishments and Priorities

2024 Accomplishments	2025 Priorities
Children's Services - Creation of 104 new licensed centre and home-based child care spaces and impact analysis of new funding formula for 2025	Creation of 201 new licensed centre and home-based child care spaces through continued implementation of CWELCC and new funding formula
Ontario Works Program - Successful and constant pivoting in our approach to support the high needs of clients while maintaining integrity of rules and responsibilities.	Implementation of new Ontario Works centralized intake and preparation and impact analysis for new 2026 funding formula.
Community and Affordable Housing - Initiate a comprehensive housing and homelessness needs assessment.	Establish an updated 10 Year Housing and Homelessness strategic plan, to support financial and service planning.
Homelessness – Continue to develop our homelessness outreach services and supports, including adopting a interdepartmental encampment response protocol.	Full implementation of the integrated care hub, which will supply low-barrier shelter and multi-disciplinary supports.

Accomplishments and Priorities – Victoria Manor

ACTUAL

Actual Hours	Direct Care	Allied Health
Q1 2023	2.92	0.73
Q2 2023	2.97	0.71
Q3 2023	3.12	0.71
Q4 2023	3.05	1.23
Q1 2024	3.06	1.19

**Dietary staff become qualified as Allied Health hours effective Q4 2023 and Q1 2024

BUDGET

Budget Hours	Direct Care	Allied Health
2023B	3.02	0.70
2024B	2.89	0.73
2025B	3.33	1.24

2025 Budget Pressures

Everything outside of staffing

- Right sizing of facility costs for 68 Lindsay Human Services Office space
- New child care funding formula and legislative updates requires capacity to ensure implementation and adherence of requirements and includes increased financial expertise to complete service provider engagement reports and audits.
- Increase in need for specialized training and education to support staff providing in person supports and services
- Increase in homelessness, while Provincial funding remains static for three years
- Continued operations and capital infrastructure planning for Victoria Manor long-term care home

Questions

