

## 2025 Lindsay Ops PRC Work Plan Tool

<b>Committee Name:</b>	Lindsay Ops Landfill Public Review Committee
<b>Work plan for Year:</b>	2024
<b>Approved by Council:</b>	

<b>Goal</b>	<b>Measurement Stages</b>	<b>Timeline</b>	<b>Measurement for Success</b>
Customer Service Survey Review	Review the results of the Customer Service Survey including: <ol style="list-style-type: none"> <li>1. Participation</li> <li>2. Results</li> <li>3. Identify Areas of improvement</li> </ol>	Q1	Presentation provided to Committee and dialogue on areas of service improvement.
Provide an overview for Committee Members on Lindsay Ops Landfill operations	Provide comment and feedback on operations and diversion programs. Agenda to include topics for discussion on operational items as per compliance approval (ex. complaints)	Ongoing	Dialogue with committee provided at each meeting.
2024 Annual Monitoring Report	Review 2024 Annual Monitoring Report and committee questions	Q3-Q4	Dialogue with committee to ensure ECA conditions are met.
Review of Ministry of the Environment Conservation and Parks (MECP) Correspondence	Review all MECP correspondence regarding the annual monitoring report as well as any MECP inspection reports.	As received	<ol style="list-style-type: none"> <li>1. Any Ministry correspondence is addressed in a timely manner by committee and staff for response to MECP.</li> <li>2. For committee information</li> </ol>
Development of 2026 Work Plan	<ol style="list-style-type: none"> <li>1. Review and acceptance of 2026 Work Plan.</li> <li>2. Staff Report to Council for approval.</li> </ol>	Q4 2025 or Q1 2026  Q1 2026	Approval of 2025 Work Plan by Lindsay Ops PRC Committee and Council.