



Memo

Date:

January 27, 2025

To: CEOs/Executive Leads of Long Term Care Homes

From: Susan deRyk, Chief Regional Officer, Central and West, Ontario Health
Scott Ovenden, Chief Regional Officer, Toronto and East, Ontario Health
Brian Ktytor, Chief Regional Officer, North East and North West, Ontario Health

Re: Approach to 2025/26 Service Accountability Agreements

Purpose and Background

This memo provides an overview of the planned approach to 2025/26 SAAs and our ongoing planning efforts.

Approach to the 2025/26 SAAs

Extending the Current Agreement

The current Hospital Service Accountability Agreements (HSAAs), Multi-Sector Service Accountability Agreements (MSAAs) and Long-Term Care Home Service Accountability Agreements (LSAAs) will be extended to March 31, 2026. The extension will include all existing obligations and balanced budget waivers for hospitals, where applicable. Providers will not be asked to submit a Hospital/Community/Long-Term Care Home Accountability Planning Submission (HAPS/CAPS/LAPS) in preparation to generate the 2025/26 extension.

Amending the Agreement

Once 2025/26 funding details are confirmed, Ontario Health will work with providers on planning and updating the agreements to add the new funding and targets as required.

Continued Focus on SAA Modernization

In parallel, Ontario Health will continue to work across sectors and with the Ministries of Health and Long-Term Care on revisions to SAAs with an emphasis on performance obligations. The aim of this work is to ensure alignment with system goals. Sector partners will be engaged in this work starting Q4 2024/25, and a further communication on this will follow. Following finalization of performance obligations, the SAA will be amended to incorporate.

In the meantime, if you have any questions, please reach out to OH-Toronto.Accountability@ontariohealth.ca