

Instructions:

Community Service Inventory

	Name of organization, project, initiative, agency, service provider	Service Type	Category \Program Name	Description of Services, supports, resources provided)	Service Eligibility/ Target Populations for Service	Service Delivery Instructions	Nature of Your Relationship	Strengths/ Resources for SA Clients	Opportunities to Leverage	Gaps Categories	Gaps in services or required resources	Challenges / Implications for Social Assistance	Other (including partnering organizations)
1	SIRCH Community Services	Early Learning and Child Care	School's Cool Online	For children entering Kindergarten - 6 weeks, 4 days a week, 2 hours/day	All		Collaboration	Successful award winning program to help prepare children for Kindergarten	It's free - Foundation to support success in school	Funding	Short term program, no ongoing funding	Can only offer in a number of locations each year	
2	Nogojwanong Friendship Centre	Early Learning and Child Care	Indigenous Family Support	Focuses on strengthening parenting and caregiving skills thought support the spiritual, emotional & intellectual needs of urban Aboriginal children and their families.	All		Communication	Supports IDEA, many programs and services		Transportation	Not delivered directly in our communities, myst travel	As numbers rise, importance increases to offer these supports	
3	Community Living Trent Highlands	Early Learning and Child Care	Early Learning Quality Initiative	Promotes development and high quality early learning programs within CKL and COH	Children under 12		Collaboration	Supports quality service for all children who participate in our licenced child care system, sets them up for success	We are funders of this program	Staffing Resources	Funding is limited however program itself is extremely successful. Recruitment for RECE is critical at this time		
1	Community Living Trent Highlands	Employment	Job Quest	Employment centre that offers specialized supports and services. They help find and keep good jobs while assisting employers to find, train and keep reliable and skilled workers	Adults		Collaboration	Programming and services are successful in supporting employment for high acuity participants	Yes, include them as a stronger partner with the SSM, concentrate internally on referrals there	Waitlist for services	Limited in number of referrals to the program	Limited referrals now with SSM however we had significant partnership in the past	
2	Nogojwanong Friendship Centre	Employment	Apatisiwin Employment Training Program	one-to-one supports and resources and can assist urban Indigenous individuals to access a range of training, education and skills development opportunities.	Adults		Communication	Meet cultural and spiritual needs, offer support and training and education	Services to be provided in our service area	Outside of Service Area	No service available in our area	Have to travel significant distance to receive support and services	
3	VCCS	Employment	Job Search and Job Search supports - Resource Room, access to computers, copiers/fax machines.	Help job seekers with their employment needs, Employment counselling, resume cover letter development, assist with financial supports to provide on the job training, plans, life skills coaching	Adults		Convergence	Wide range of job search supports and access to Employment Counselling. VCCS allows for an accessible location for clients. Some services available remotely.	Yes. Referral to VCCS are completed by clients Action plans	Funding	Service provider may have constraints such as budget, lack of client attendance or appropriate referrals	Transportation to group programs however some remote services are available	Employment Ontario
4	VCCS	Employment	D4 (dream, Discover, Dare, Do)	5 week program that opens doors to opportunities for employment-workshops, employment experience, training, team building, create resume and practice for interviews, paid on the job experience	Adults		Convergence	Participants can find information on jobs, careers and labour market.	offers community based placements for participants	Funding	Service provider may have constraints such as budget, lack of client attendance or appropriate referrals	Transportation to group programs however some remote services are available	Adult Education, OW
5	VCCS	Employment	Youth Success Thought Employment Practices (YSTEP)	for youth between 15-30, out of school, out of work, needing extra help to find work.	Adults		Convergence	Connects youth to other resources and educational resources		Funding	Service provider may have constraints such as budget, lack of client attendance or appropriate referrals	Transportation to group programs however some remote services are available	Youth related organizations, Boys and Girls club, CHIMO, Trillium Lakelands School Board
1	Salvation Army	Financial		Free income tax clinics during tax filing season. For Individuals-earning less than \$35,000 and families earning less than \$45,000	Adults		Communication	Excellent resource for low income, OW and ODSP Free service - mostly in urban location of Lindsay - some outlying areas offer similar	increase funding to other agencies to offer this same program - will allow clients to meet Fed demands of completing taxes each year		urban location	Transportation to urban area often an issue.	
2	Credit Counselling	Financial		review finances, make a budget, deal with creditors	All		No Relationship	Provides support to those with financial issues	Limited referrals	Little is known about services	Unsure if located in CKL	If referred - typically outside of CKL/Haliburton	
3	Heat Bank - Haliburton	Financial	Heat- LEAP -Low Income Energy Assistance Program	For low and modest-income households who are struggling with managing their hydro or heating costs or heating or hydro emergency	All		Convergence	Program is successful in supporting families / individuals with financial support in dire situations	Funding through United Way? Extremely helpful, supportive and widely used in Haliburton County	Funding	CKL should have the same strong relationship with a service like this	Increasing costs of fuel and stagnate SA rates will exacerbate need for this program	
4	Victim Services	Financial	Victim Crisis Assistance	Provides support for individuals affected by crime and tragic circumstance. Staff work with Police, emergency services and other community providers to meet the needs of individuals who have been victimized	All	Emotional Support, Resources and Referrals, safety planning, needs assessment, advocacy, practical assistance, client follow up, assess eligibility and apply to the Victim quick response program.	Communication	Provides fast support to tragic situations wrap around services through their connections with other services	Connect those seeking emergency assistance as appropriate, at time of intake	Increased need of service	More communication with this support and OW to assist with non duplication of referrals	Develop stronger relationship with VS and SSM	
5	Natural Springs	Financial	Mattresses	Designed to make the purchasing process go as far as possible to provide easy service for Social Service agencies.	All		Convergence	Fast affordable high need	Mostly out of Peterborough, however will service Lindsay and Haliburton	Outside of Service Area	Located in Peterborough, transportation of mattresses	Mostly out of Ptbo however will service CKL and Haliburton County	
6	Salvation Army	Financial	Set up Packages	Mattresses, frames bed set up and delivery	All		Collaboration	high demand for this resource	located in Lindsay and Fenelon Only		often looking to community for donations to meet demands of homeless population getting housed with no household goods	funding	

7	Victim Services	Financial	Tragic Circumstance Assistance	helps with the costs of clean up in the immediate aftermath of a suicide. Emotional support and assistance following the suicide will also be provided.	All		No Relationship	limited contact with this very specific program	education around situations that may occur	Little is known about services	little known information about this resource	little known service - not often shared or promoted	
8	A Place Called Home	Financial	Youth Trustee Program	Available for youth 15-25	Youth		Convergence	great support and resource for SA Youth	increase availability to those not living in urban area	Transportation	often limited to those in urban area	transportation to attend APCH in person to obtain monthly funds	
1	Kawartha Lakes Food Source	Food and Nutrition	Open Gardens Program	free to pick fresh vegetables	All		Communication	Allows recipients to participate in community resource program and then reap rewards of their effort	Increase shared locations and create more space and opportunity for the program to support more recipients	Funding	limited space for program, limited staff to support it, need more funding to support program	limited funding available, staff time commitment	
2	Community Care	Food and Nutrition	Food	Good Food Box- monthly - 25 boxes for clients who need extra help. Pick up is the 3rd Tuesday of the month.	All		Convergence	very successful program - fresh produce - items that are often unaffordable	Increase funding to allow for SSM to support more individuals being able to obtain this resource - opportunity for community to "sponsor" a box for community member and receive Tax Donation receipt	Transportation	Transportation / delivery?	Many clients have difficulty with transportation to pick up Box or travel home with it	
3	Nogojwanong Friendship Centre	Food and Nutrition		Cooking with Kids, Family & Well Baby clinics, Educational workshops, Literacy programs, Parent's circle, parenting classes, drop-in, clothing exchange. Court workers program. Mental Health & well being, Reaching home, Addictions & Mental Health	All		No Relationship	Not in this area?? we know nothing	We know nothing	Little is known about services	We know no details or have lived experiences with this provider	Services are not available in our community	
4	Salvation Army	Food and Nutrition	Food Bank	Wed 930-1, Fri 11-12pm by appointment only	All		Cooperation	Very well used resource	If they had increased budget they could provide more options, days available and times	Access - program availability	Limited days and time to gains supports, can only access 1 time per month - needs is greater than that. Transportation. Only in urban area of CKL	Transportation, limited funding to increase the program to support more individuals and high needs situations ID required to access program	
5	Centre of Hope	Food and Nutrition	Food Bank	Tue, Wed, Thu 10am-2pm - Centre offers food, clothing and household goods to those in need. Food bank is by appointment only.	All		Communication	Very well used resource	If they had increased budget they could provide more options, days available and times	Access - program availability	Limited days and time to gains supports, can only access 1 time per month - needs is greater than that. Transportation. Only in urban area of CKL	Transportation, limited funding to increase the program to support more individuals and high needs situations ID required to access program	
1	John Howard Society	Harm Reduction	Crisis and Harm Reduction Programs	One on one harm reduction psychoeducational to clients, Peer support groups and Family Support Groups	Adults		Communication	Allows for participants to complete surveys which in turn helps staff to understand complexities of addiction in the community	Referrals to program to support stability	Increased need of service	Knowledge of program and services consistent with all staff, funding to support		Community Outreach supports, A place called home, paramedics and nurse practitioner
2	John Howard Society	Harm Reduction	Crisis and Harm Reduction Programs	Staff will attend with client to medical appts in hospital or doctors office. Assist with connecting with doctors, counsellor & community agencies. Advocacy when attending appts with clients.	Adults		Communication	Advocates for clients in community settings	Referrals to program to support stability	Offered in limited communities	Knowledge of program and services consistent with all staff, funding to support	Stigma for participants. Advocacy aims to remove stigma and help clients with attendance to medical appointments	Referring agencies such as OW, A Place called Home, CMHA.
3	FOURCAST	Harm Reduction	Addiction Treatment Provider	counselling-individual and group, family programs, parents, pregnant women, gambling, alcohol, opioid services, harm reduction	Adults		Communication	Allows participants to learn techniques in harm reduction. Offers alternative therapies such as Acupuncture.	Opportunities to share knowledge and train staff and participants	Increased need of service		Office is in Lindsay. However participants can access services by phone.	OW, OATC, John Howard, APCH
4	PARN	Harm Reduction	Community Based agency providing support and health promotion for people who are HIV infected and HIV affected.	HIV Support Services, Hep C, Harm Reduction, education and prevention	Adults		No Relationship	Access to information and harm reduction	Opportunities to share knowledge and train staff and participants	Increased need of service		Unknown	John Howard society, Elizabeth Fry, Fourcast Addiction Services, RMH
5	Kawartha Haliburton Children's Aid Society	Harm Reduction	Foster Care & Alternative care for Children	protect children from harm or the risk of harm due to neglect and physical, sexual or emotional abuse. - children may need the support and safety of another family-temporary or can be longer term.	Children under 17		Cooperation	Provides financial support to Kith and Kin situations	Strengthen relationship between Agencies \$274 per month is too low should be increased	Funding	Discretionary benefits are limited to address extra support often needed by caregivers CCTB not available if caregiver income too high	Limited government supports beyond \$274 per month -	
1	CMHA	Health	The Road Ahead	Mobile Wellness Clinic Counselling and therapy, support with addictions and substance use, medication support and other supports.	Adults		Communication	Can support individuals in rural areas. Will meet with individuals in their community or in their home	increase government funding to support those outside urban centres who have numerous supports to access	Little is known about services	limited referrals as little is known about it	we know very little about the service or program	OW and ODSP
2	Community Care	Health	Dental	Dental clinic is available for everyone-low income families, or those with no insurance, OW, ODSP, Senior Dental care program	All		Cooperation	Serves individuals with issues with no other coverage	Lower eligibility criteria - increase federal funding for all	Funding	High need resource - long wait lists - eligibility can be complex at times and individuals denied supports (Fed. Seniors dental program confusion)	need more funding - Transportation as it is located only in urban centre - often cannot serve complex needs	

3	Community Care	Health	Community Health Centre	health services delivered by doctors, nurse practioners, nurses, a social worker, dietician and others.	All		Communication	Home visits, Hospice supports, works urban and rural areas	Increase number of staff - more funding due to increased health complexities and senior population in CKL / Haliburton	Waitlist for services	limited staff to support it, need more funding to support program - in home care needs are increasing due to aging populations	Transportation to urban area often an issue.	
4	Community Care	Health	Transportation	offer affordable, dependable and safe transportation for people of CKL to attend medical appts social activities and errands.	All		Collaboration	Very widely used across OW clients as transporation is a barrier for most	increase funding to allow for CC to gain more drivers - increased financial compensation for their drivers	Funding	Increase in available staff	Very high need program - complex clients can present difficult situation for drivers	
5	CKL Family Health Team	Health	Local family Doctors, nurse practioners, dieticians, pharmacist, psychologist, social workers, occupational therapist & respiratory therapist.	The team works with your family doctor to provide complete health care. Offer a variety of helath programs for the specific needs of the patients in the the community.	All		Communication	Is available to help with medical issues for those without medical support due to doctor shortage	Lack of available doctors, many in community without a family doctor or nurse practioner	Waitlist for services	Can help with lack of family doctors in CKL/Haliburton -	Transportation to urban area is often an issue for participants., delays for DAU packages and eligibility, impact on physical and mental health	
6	HKPR Health Unit	Health	Classes, clinics and supports	For children- Dental Health, Food and Nutrition, Immunization clinics, Mental Health support, Needle exchange & safe supplies, Pregnancy & Infant Feeding supports, quitting smoking, Rabies clinics, Sexual Health, Water Quality & testing, Youth & teen services	All		Communication	Large number of free programs and supports offered	??	Offered in limited communities	Located in central urban area	Transportation to urban area often an issue.	
1	John Howard Society	Homeless Prevention and Support	ReSet Supportive Housing	provides counselling and supports to individuals housed through KL and Haliburton.	Adults		Convergence		Opportunites for participants , JHS staff and OW staff to help participants maintain their housing	Waitlist for services	waitlist for services	Waitlist for services	KL Housing, CMHA, APCH
2	A Place Called Home	Homeless Prevention and Support	Supporting homeless men, women and families with children	Emergency shelter for families and individuals, showers & meals, laundry facilities	All		Collaboration	promotes participants to look for housing solutions and seek other community supports		Funding	APCH services may be limited by their budget	Shelter is limited in size. Waitlist for shelter.	OW, ODSP, John Howard Society, CMHA
3	CMHA	Housing	Community Homes for Opportunity CHO	supportive housing program for people with serious mental illness	Adults		Communication	limited contact with this very specific program	increase sharing of information on the criteria and programming	Little is known about services	limited knowledge of the program	limited knowledge of the program	Housing providers, KLH Housing, WR, JHS
1	Community Legal Clinic	Legal	Debt & Consumer Rights, Employment & work, Income assistance, health & disability, tribunals & courts, Housing law, Human rights.	Abuse & family violence, criminal law, family law, french language rights, wills & powers of attorney	Adults		Collaboration	Great support and resource for SA recipients	Numerous referrals - housing, LL/Tenant issues, ODSP appeals etc - high demand and high needs clients and issues	Staffing Resources	need increase in funding and staff - small staff in urban area - limited staff in rural areas - transportation barriers for clients trying to access support	Transportation to urban area often an issue. Often high demand for paperwork - literacy issues with clients - access to printers computers and online technology	
1	CMHA	Mental Health	Brief mental health services	ages 16 or over connect to appropriate longer term supports, brief interventions to stabilize crisis and reduce mental health symptoms. Digital self referral is available to for clients.	Adults		Cooperation		Yes, Counsellors are known to OW staff. OW staff can complete online referral with participant	Access - program availability	Some mobile services are not available in rural areas.	There may be high demand for services. Clients need diagnostic services however access to qualified staff who can diagnose may be limited	Four counties crisis, Ross Memorial hospital
2	CMHA	Mental Health	Community Engagement and Education	offers presentations, workshops and training on Mental Health first aid, ASIST, safe TALK, Psychological first aid	Adults		Cooperation		Opportunities exist for OW staff to receive training that is local and affordable	Access - program availability	Some clients may not have access to digital resources or transportation.	Need for training is constant	Four counties crisis, Ross Memorial hospital, APCH, WR, JHS
3	CMHA	Mental Health	HOPE Learning Centre	Provides courses about mental health and well-being that promote recovery,hope,empowerment, possibility	Adults		Communication		promotes healthy living skills and adds to clients sense of community inclusion	Funding	May be limited by lack of funding, getting volunteers and donations	Demand for service is high.	Community Mobile Outreach, OW, APCH, JHS
4	CMHA	Mental Health	Justice Services	Assists individuals with mental health or addiction concerns who are involved with the criminal justice system.	Adults		Cooperation		Assists participants with staying in community and not being incarcerated	Transportation	Transportation to where justice system is located	Connecting to Workers who are working under work load and time constraints	John Howard society, Elizabeth Fry, Victim Services, Community Mobile outreach
5	Community Counselling & Resource Centre	Mental Health	Counselling	Referrals come from Human Services CSW, CHW and OHAW staff direct to CCRC, sessions determined by CCRC. Not for crisis	Adults		Collaboration	Provides collaboration with OW staff and Certified Social Workers	Participants gain knowledge in times of need	Waitlist for services	CCRC staff may have to limit referrals	Services are waitlisted.	CMHA
6	Womens Resources	Mental Health	Counselling, Anti Human Trafficking	Provide safe place & secure for women, support for women who are seeking help from abusive relationships	Adults		Communication			Waitlist for services	waitlist for services	Supports may not always be available when needed by participants	Victims Services. OW amd ODSP
7	Kawartha Haliburton Children's Aid Society	Mental Health	Counselling, Support services	information, referrals to other community agencies, counselling, support & assistance to families and children. - The goal is to assist parents solve problems and eliminate the risk of harm to their children	Adults		Communication	KHCAS is excellent at referring to outside agencies and supports	improve relationships between wrap around services	Funding	all services require more funding to meet increased complex needs of families due to global changes - poverty, addictions, homelessness, cost of living	need more funding	
8	CMHA	Mental Health	Mental Health	9-8-8 Suicide Crisis Helpline	All		Communication		Participants may be able to gain immediate assistance when in crisis	Little is known about services	Unknown at this time	Participants need device to stay connected	Four counties crisis, Ross Memorial hospital

9	CMHA	Mental Health	Hospital to Home H2H	Attached to RMH - provides short-term follow up to individuals who visit the hospital emerg. 2 or more times in 30 days for mental health reasons.	All		Communication		Participants can be assured that services can help them with transition to other mental health services or RMH mental health services	Staffing Resources	May help participants to stay where they are housed and not lose their housing	Lack of space on RMH mental health floor.	OW, ODSP, John Howard Society, Community mobile outreach
10	Canopy Support Services	Mental Health	Counselling, Adult Programs Adults with developmental disabilities, ASD and FASD access to supports, resources and specialized clinical services.	Goal setting, planning, advocating and exploring available community resources. Regular checkin meetings, financial oversight, submitting service user invoices & expenses. Referral from Ministry of Children, Community & Social Services or be a youth transitioning to adult services with an adult budget.	All		Communication			Little is known about services	Unknown at this time	Waitlist for services	Adult Protective Services. Community Living
11	Victim Services	Mental Health	Counselling, Works in collaboration with emergency services	Provides immediate emotional and practical support to victims of crime and resources to cope with the impact of victimization. In person or by phone	All		Communication	Offers 24/7 services for victims of crime	Opportunities exist for OW staff to learn more about victim services in regards to Human trafficking	Little is known about services	Unknown	Clients who need services may be transient	Lindsay Police Service, OPP, Womens Resources, JHS
12	Kawartha Lakes Community Clinic - Ontario Shores	Mental Health	Counselling, Support for Families	Provides services for participants who are diagnosed with psychiatric conditions	All		No Relationship	Referrals to Ontario Shores are received from CMHA and other similar agencies	Counselling may take place in Kawartha Lakes. Participants may have more support with ODSP application and necessary medical information	Little is known about services	Unknown	Waitlist for services	CMHA, Ross Memorial Hospital
13	Kawartha Lakes Community Clinic - Ontario Shores	Mental Health	Counselling Anxiety, Bipolar Disorder, Borderline Personality Disorder, Concurrent Disorder/Addictions, Depression, Dual Diagnosis, Eating Disorders, Psychosis or Schizophrenia, Trauma, Women's Health	Individual therapy, Group therapy, and or online programming, setting realistic goals, creating a plan that involve dealing with triggers, using healthy coping strategies	All		No Relationship	Assists clients who have been institutionalized and incarcerated	Counselling for participants may take place in Kawartha Lakes	Little is known about services	How many participants receive services from Central East Correctional/probation and Parole is unknown	Ontario Shores facility is located outside of Kawartha Lakes, Haliburton.	CMHA, Ross Memorial Hospital, Central East Correctional Centre
14	One Stop Talk	Mental Health	Mental Health help for children 0-17	online chat or phone 1 hour sessions	Children under 17		Communication	Services available to young members of participants		Little is known about services		Unknown	Youth related organizations, Boys and Girls club, CHIMO
15	Womens Resources	Mental Health	Counselling - Support groups for Children & youth	Group sessions for children 4-12 yrs old, who have witnessed or experienced abuse in the home, school or community - healthy conflict resolution, emotions management, self regulation & safety	Children under 17		Communication			Little is known about services	Unknown at this time	Supports may not be available when needed by participants	CAS, CHIMO, Boys and Girls Club
16	Boys & Girls Club	Mental Health	Counselling, Youth Outreach	Assist youth who are experiencing difficulty in coping with various life issues.	Youth		Collaboration	Access to community inclusion, supports those in receipt under 18, centrally located in Lindsay, site is amazing, welcoming, support LGBTQ2S+, provide transportation, meals included in evening programs	Foundation to support subsidies to participate	Funding	They don't have government funding to sufficiently support all programs and services	Centrally located, programs concentrated in largest urban community	
1	John Howard Society	Rehabilitation	Rehabilitation Programs and Services	Pre-Charge Division, Community Service Order, Direct Accountability Program, Skills Development Dept. Institutional Services Program, Men's Transitional Housing, Phoenix House Residence, Partner Assault Response, Anger Management, Caring Dads, ReSet Supports	All		Communication	offers wide range of services	OW staff can make referrals to wide range of services at JHS	Waitlist for services	waitlist for services for transitional housing	unknown	CMHA, Ross Memorial Hospital
1	Humane Society of Kawartha Lakes	Resources	Animal Care	Protection and provision of humane care and treatment of all animals, enforcement of protection laws and public education. Also houses stray dogs and cats for up to 3 days before they can be adopted.	All		No Relationship	SA clients can contact for supports if needed to address crisis situation relating to	increase funding for high needs clients with family pets	Staffing Resources	Accessing space for family pets while addressing homelessness	Accessing housing with animals - resorting to living in a car with pets	
1	CMHA	Special Needs	Dual Diagnosis Case Management	Supports adults living with developmental disability and mental health issues through a Supported Independent Living program	Adults		Communication	limited contact with this very specific program	increase sharing of information on the criteria and programming, very successful programs and services	Waitlist for services	Program works in partnership with CLTH, Housing Services	Lack of available units, waitlist for supports	
2	Community Living Trent Highlands	Special Needs	Connex - Service for purchase	A day program offering participants of all skills and ability levels the opportunity to access social, recreational and leisure activities within a safe staff supported environment.	All		Collaboration		Referrals for people in receipt of SA	Offered in limited communities	Program is delivered in central areas		
3	Community Living Trent Highlands	Special Needs	Respite Now	Mobile app designed to connect families to respite care providers in CKL, COH Ptbo & Northumberland	All		Cooperation		Referrals for people in receipt of SA, grandparents/caregivers caring for young children	Funding	Not well known and yet need is high for program, strains on funding to support		
4	Community Living Trent Highlands	Special Needs	Provides a range of services to people living with a developmental disability and their families	Offer a number of programs and services - including day programs for people of all ages	Children under 17		Convergence		increase sharing of information on the criteria and programming, very successful programs and services	Funding	Programs are delivered in central area, transportation costs are high, tight funding		

