



## Introduction



**Candace Chartier | CEO, Safe Haven Inc.**

Candace brings decades of executive leadership experience in healthcare. As the former CEO of the Ontario Long-Term Care Association for seven years, Candace played a pivotal role in advancing policy, advocacy, and strategic initiatives to enhance long-term care across the province. She also served as the Chair of Canadian Association of Long-Term Care and 17 years in various roles including, Director of Care, Administrator and Chief Operating Officer for Omni Quality Living.



**Chris Albion | President, Helping Hands Healthcare**

Chris is a visionary leader with extensive expertise in healthcare staffing, market analysis, and strategic planning. As CEO of Helping Hands Healthcare, he drives innovative solutions to meet the evolving needs of hospital partners and private patients. Chris excels in financial planning, project management, and developing strategic partnerships, leveraging his skills to foster stakeholder engagement and ensure organizational growth. With a proven track record in program development, trend analysis, and contract negotiations, Chris is committed to delivering exceptional outcomes, positioning Helping Hands Healthcare as a trusted leader in the industry.





## THE PROBLEM

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The primary care system in Ontario faces significant challenges, including a **shortage of family doctors, inadequate access to team-based care, and disparities in access between urban and rural areas**. These issues impact Ontarians' ability to access timely and appropriate healthcare, particularly in rural and northern regions.

# The Problem

## Doctor Shortage

### **Lack of Family Physicians:**

A substantial number of Ontarians, estimated at 2.3 million, lack regular access to a family doctor.

### **Rural and Northern Areas:**

The shortage is particularly acute in northern and rural regions, with numerous communities actively recruiting physicians.

### **Retirement Trends:**

A significant portion of Ontario's physician workforce is nearing retirement, further exacerbating the shortage.

## Limited Access to Team-Based Care

### **Government Investment:**

The province is investing in expanding team-based care models, but the current implementation is not comprehensive.

### **Family Health Teams:**

While team-based care, such as family health teams and community health centres, has proven beneficial, only a small fraction of Ontarians have access to it.

## Geographic Disparities

### **Rural and Northern Challenges:**

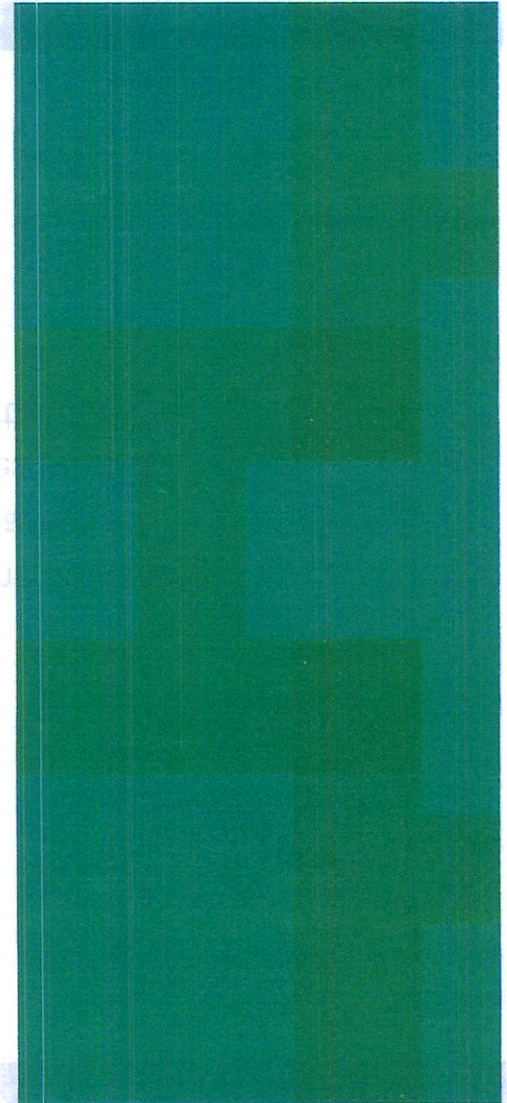
Rural and northern communities face unique challenges in recruiting and retaining physicians, with municipalities often bearing the burden of healthcare costs.

### **Long Distances:**

Many Ontarians live significant distances from their family doctors, impacting their ability to access regular care.

### **Emergency Department Overuse:**

Without a family doctor, individuals may rely on emergency departments for primary care needs, leading to increased strain on the system.



## THE SOLUTION

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**Integrated Care** for our Primary Care Clinic while leveraging our long-standing partnerships to deliver an **integrated suite of services.**

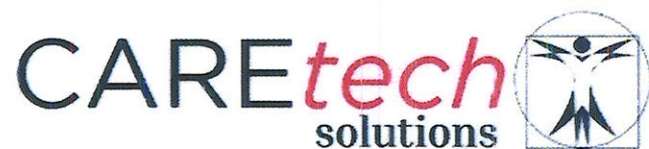




## Innovation Partnerships

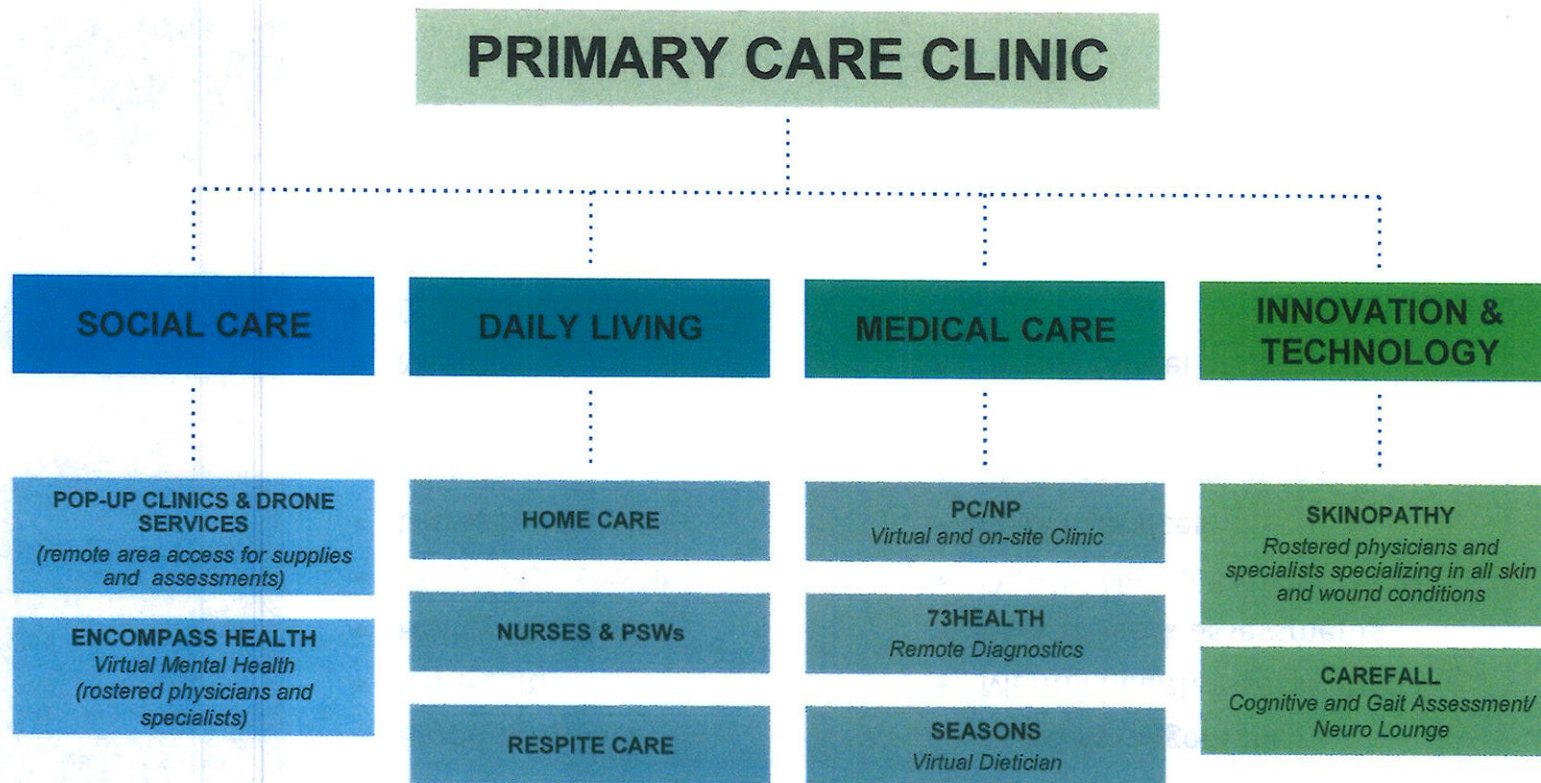


SKINOPATHY



seasons care  
DIETITIAN NETWORK

*years*  
25





## Primary Care Clinic | Suite of Services

- Blood draw kits
- My Health
- Holter Monitor
- Chest assessments
- Ultrasound
- Doppler
- Skin and Wound care
- Nutrition assessments
- Diabetes Management
- COPD management
- Mental health assessments
- Back to work assessments
- On-site Neuro Rehab Lounge
- OT/PT services
- Sessional model of care
- Clinic Model of care
- Virtual Model of care