

Human Services, Social Services

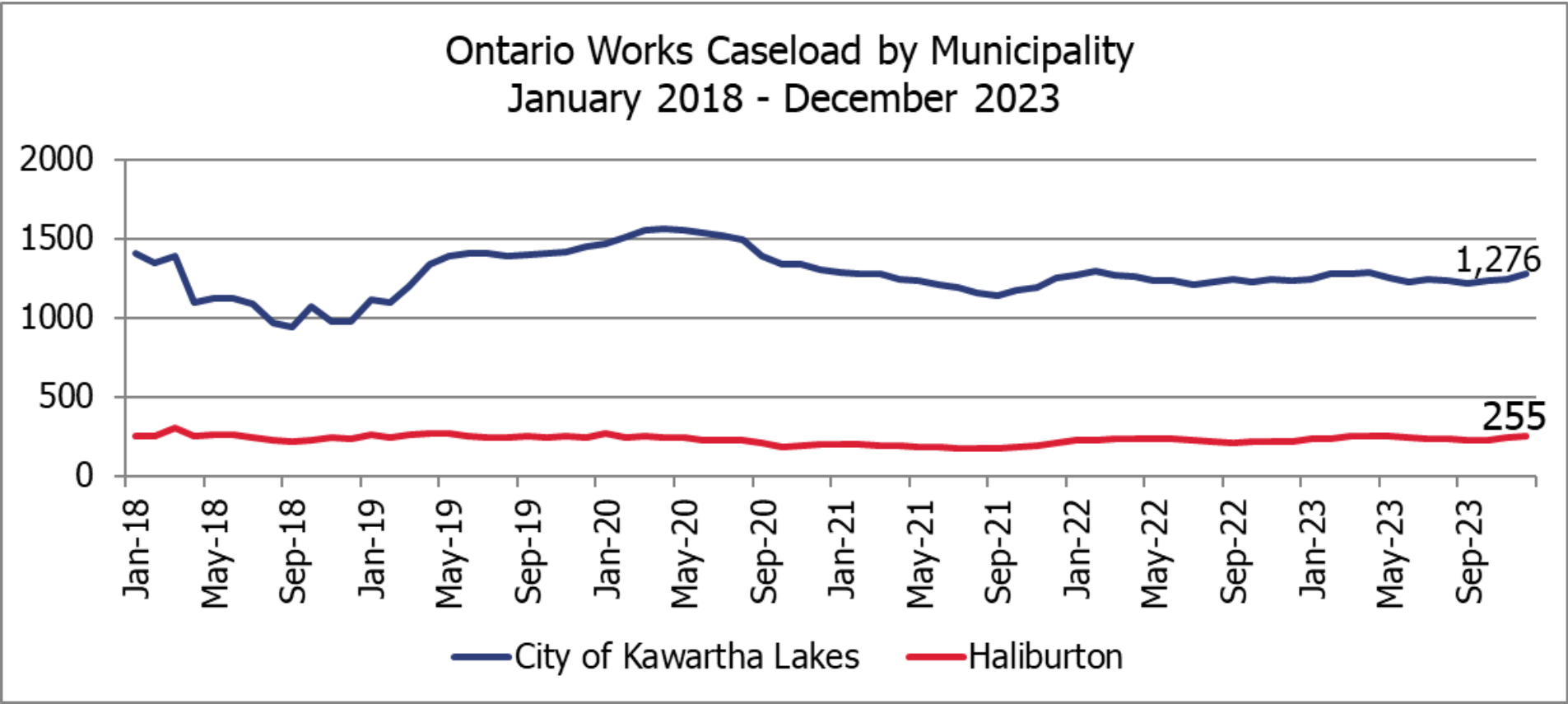
Social Services – Ontario Works Caseload Demographics

City of Kawartha Lakes and County of Haliburton

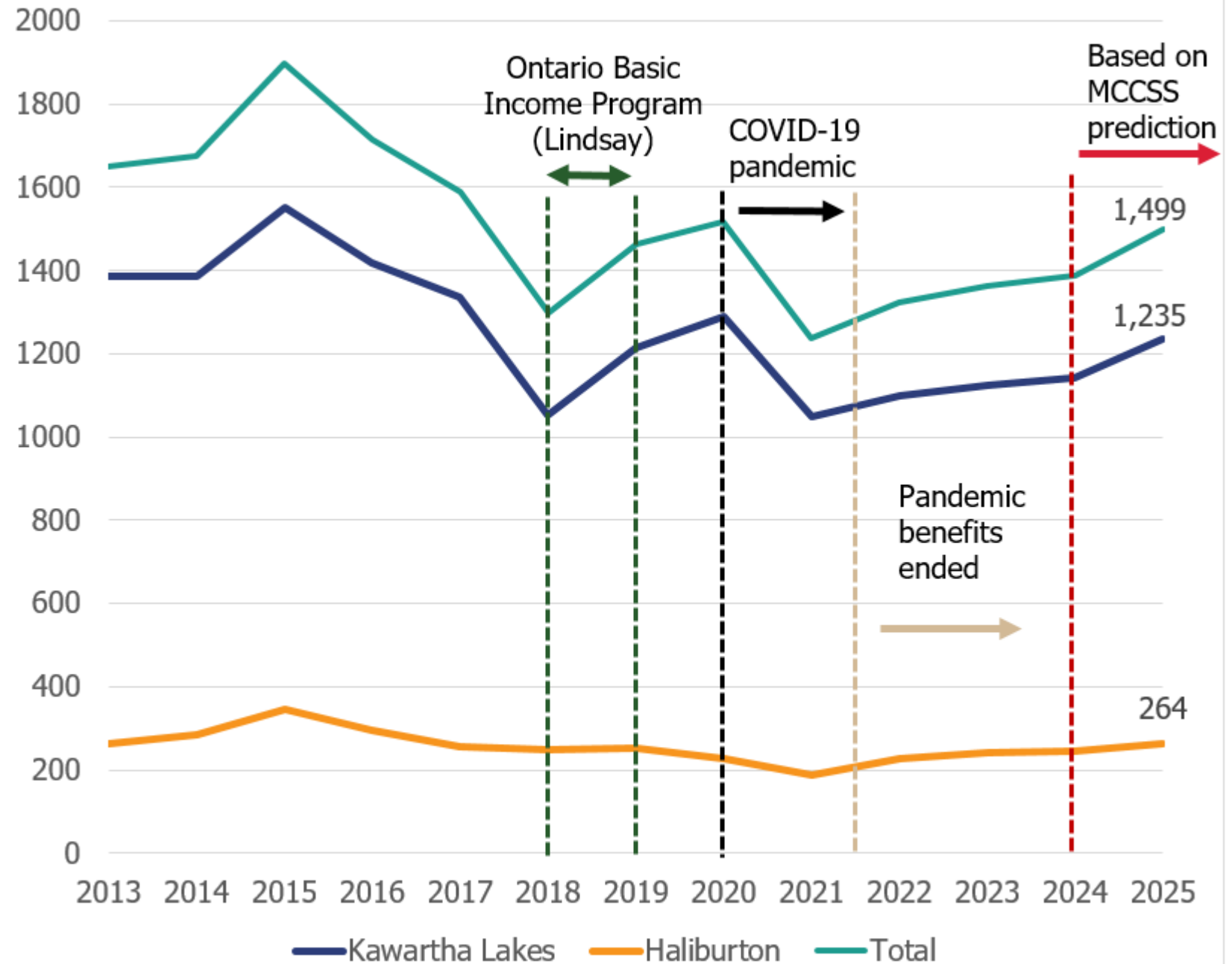
April 30, 2024



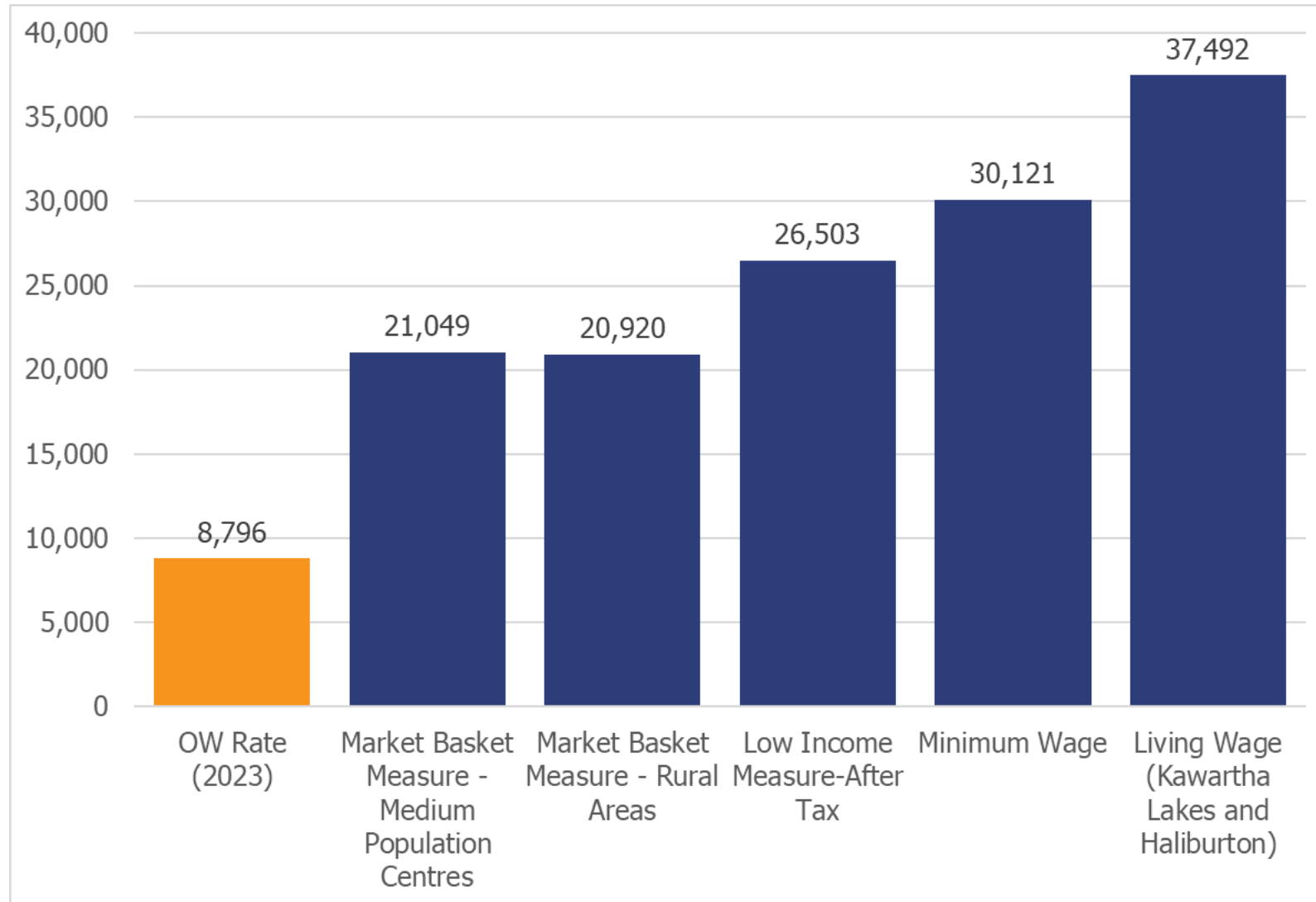
Total Ontario Works (OW) Monthly Caseload



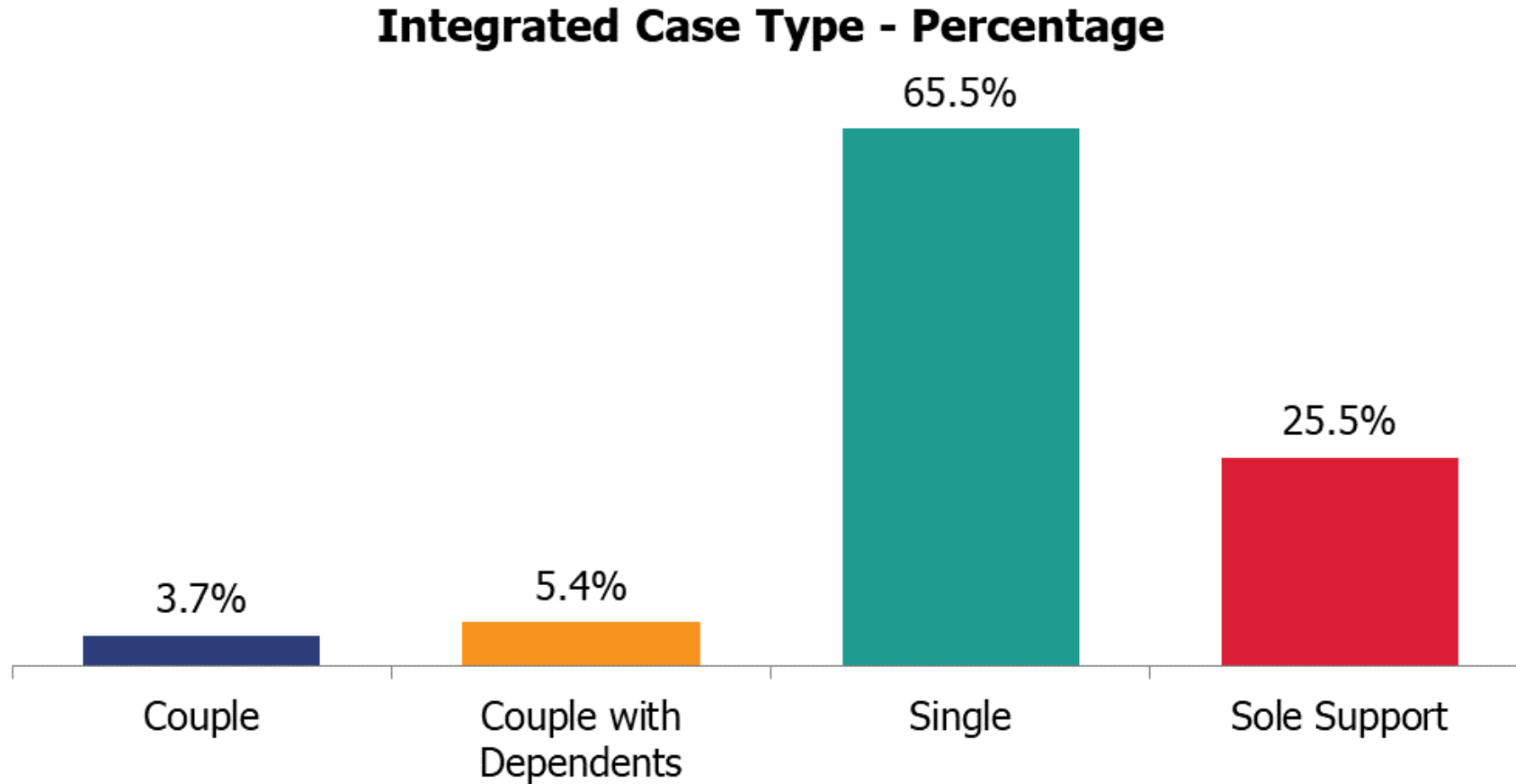
Ontario Works Caseload Trending and Predictions



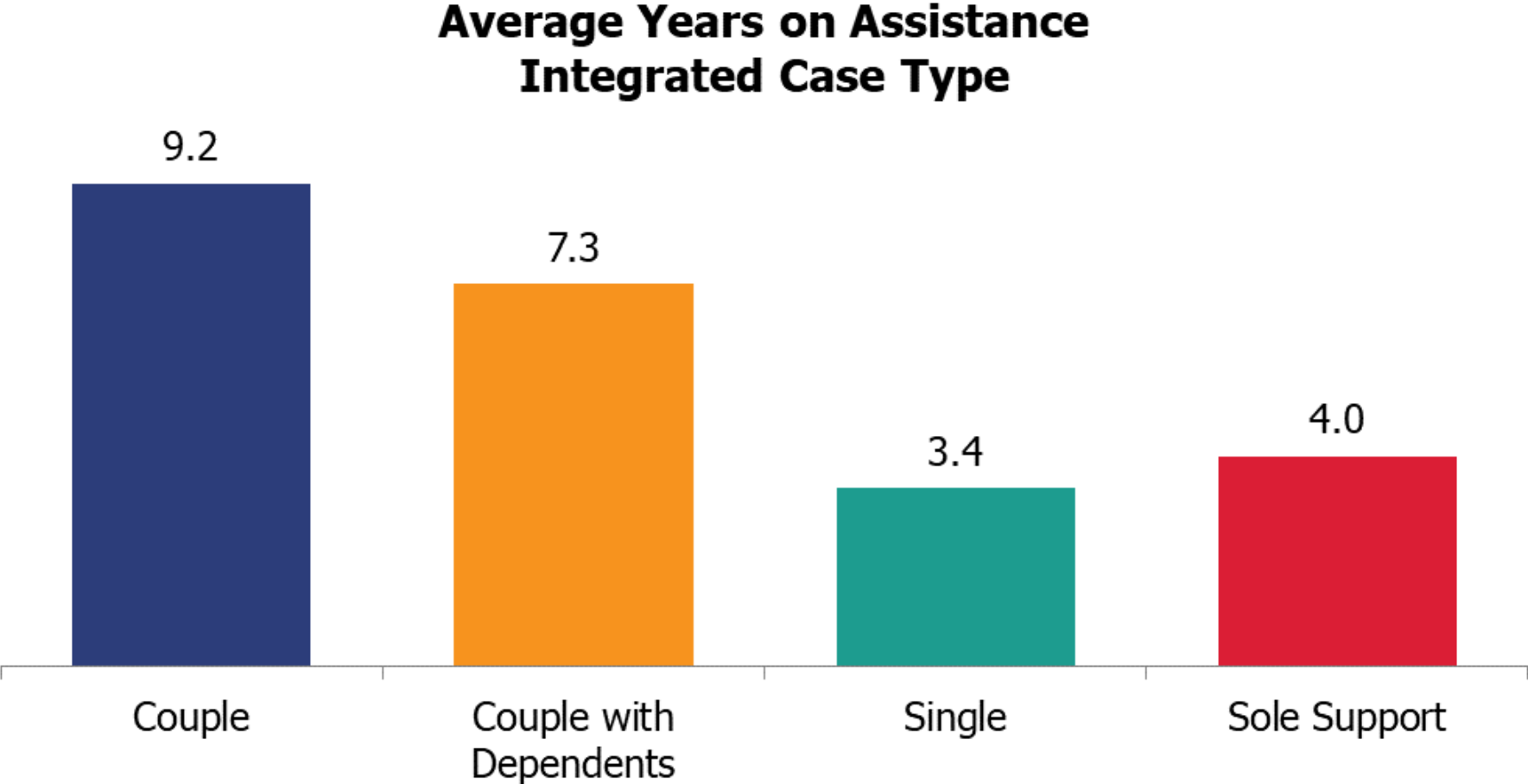
Yearly OW Rate Compared to Various Low-Income Measures (2023)



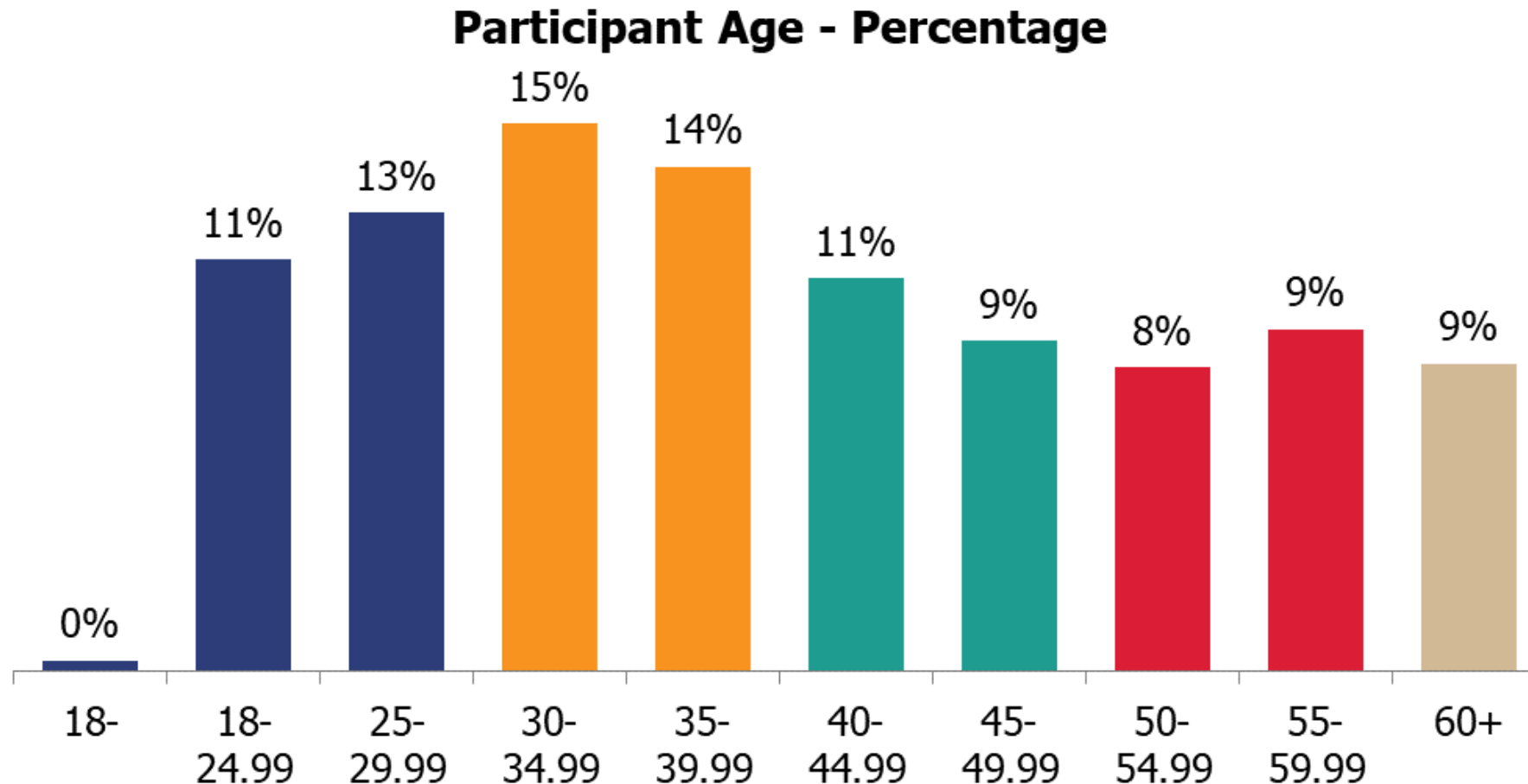
Who Do We Serve?



How Long are People in Receipt of Assistance?

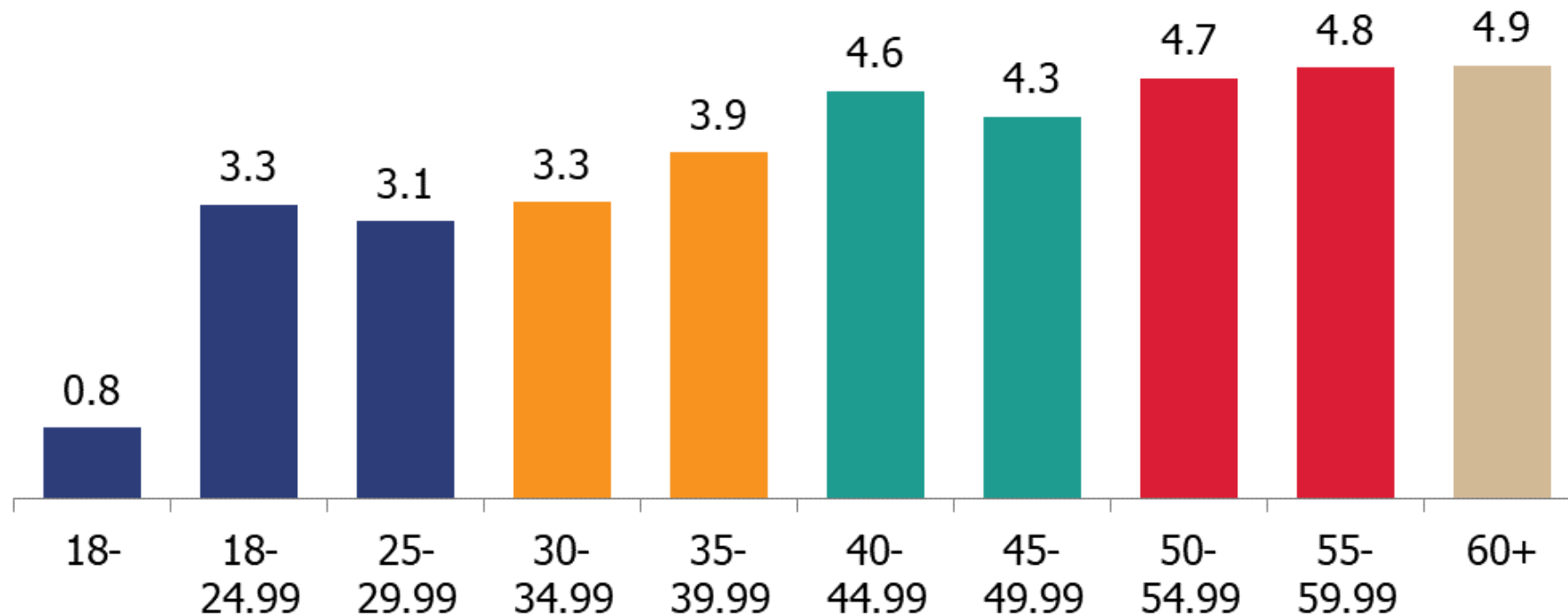


How Old are the People we Serve?



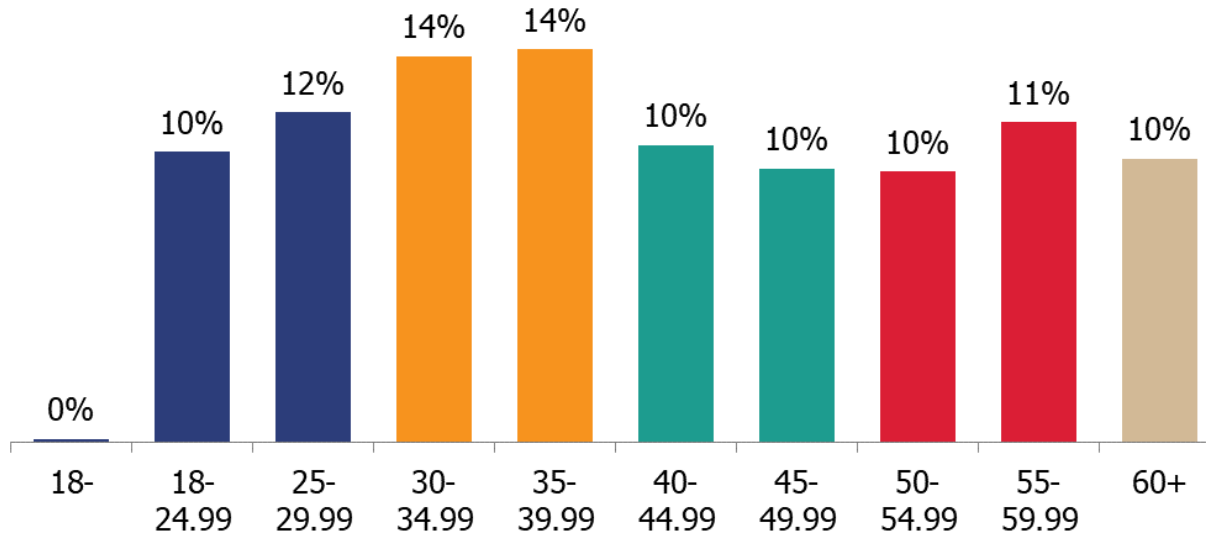
How Does Age Impact the time on Assistance?

**Average Years on Assistance
Participant Age**

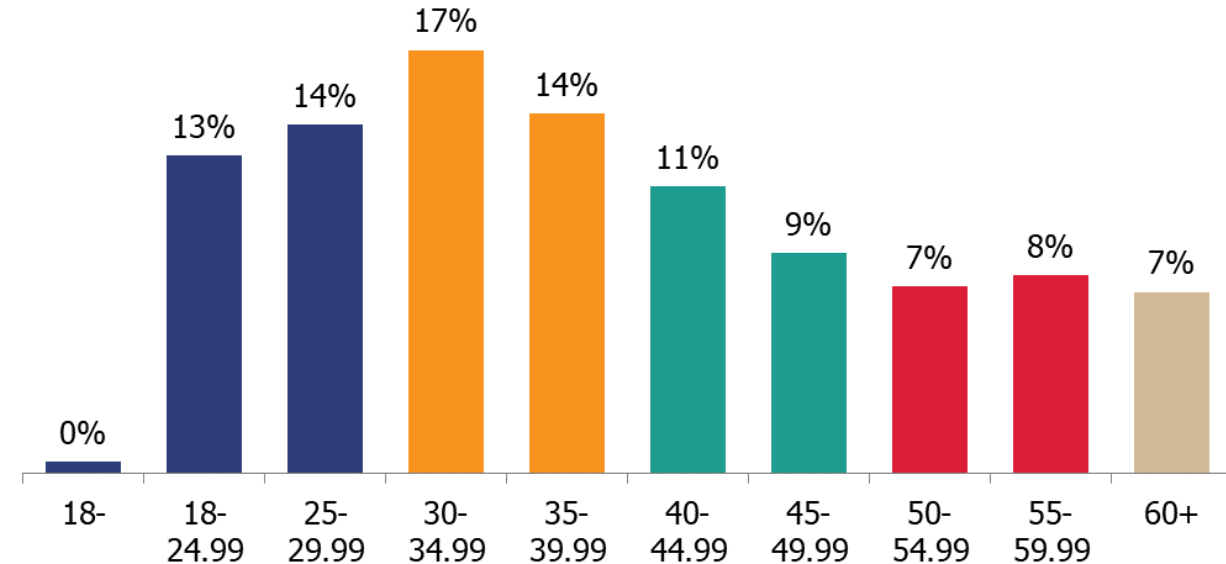


How Does Knowing Age and Gender Impact Our Service Delivery?

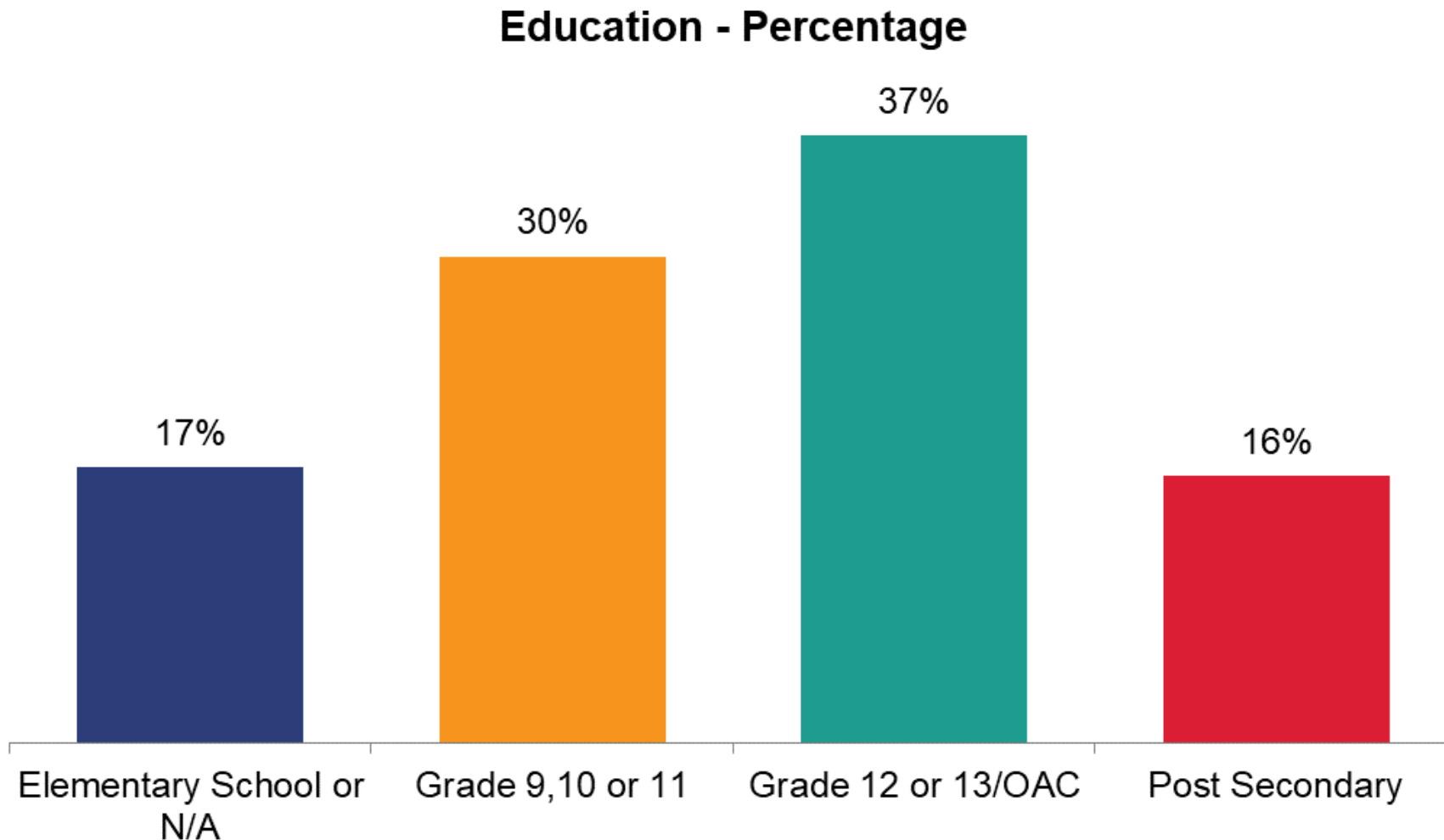
Participant Age - Percentage Males



Participant Age - Percentage Females



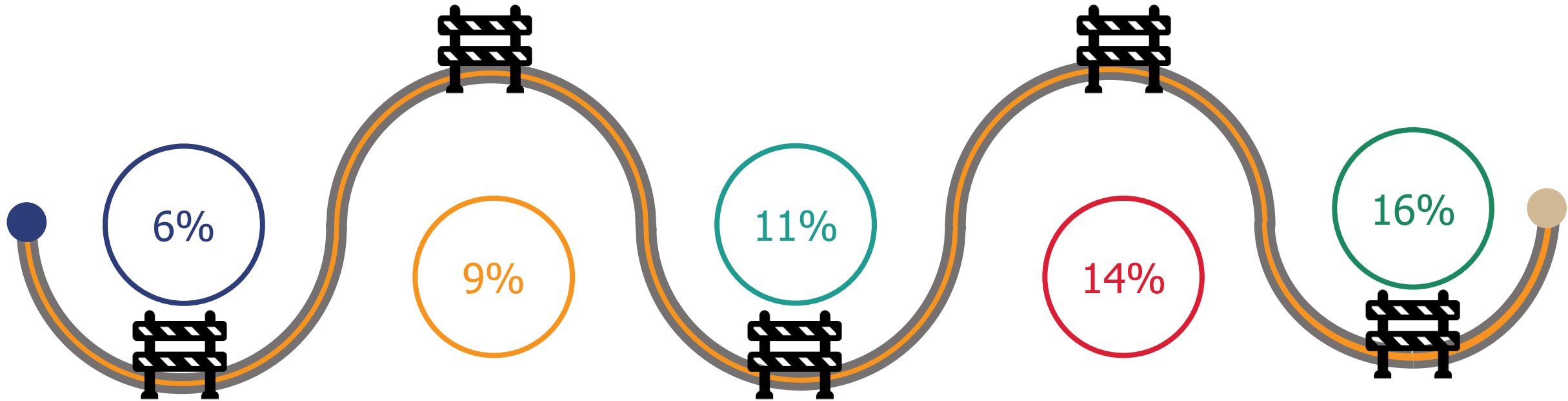
What Level of Education do People Have?



What are the Top Five Goals for the People We Serve?



What Are the Barriers to Achieving Those Goals?



Education - No Grade 12

Lack of a secondary school diploma is a barrier to achieving client goals such as obtaining full time employment.

Food Security

Food security is a barrier to many if not all client goals.

Mental Health

Addressing mental health is a goal for many clients, however mental health is also a barrier.

Transportation

Transportation is the number one barrier preventing clients from achieving their goals. This barrier impacts employment and access to services.

Financial

Financial barriers prevent clients from achieving their goals such as support for dependent care.

What Connections are made to Support Achieving Goals?

Health and Mental Health Services



32%



Canadian Mental
Health Association
Mental health for all

FOURCAST



ROSS MEMORIAL
HOSPITAL
Kawartha Lakes

Housing Supports



24%



Community Program



20%



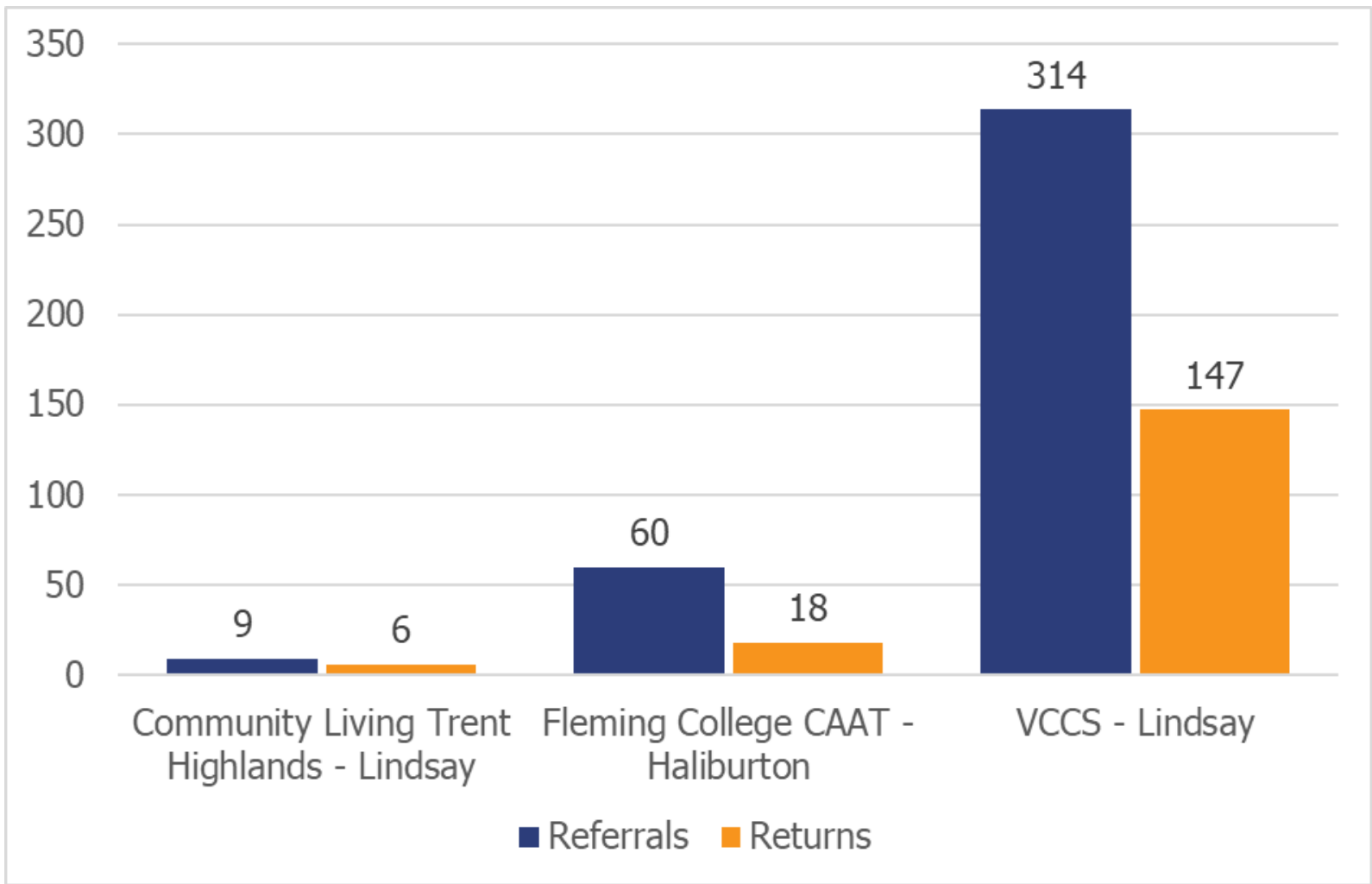
Other



24%



What Do Our Referrals Look Like to Employment Supports?



Fleming College of Applied Arts and Technology (CAAT)

Victoria County Career Services (VCCS)



**Questions
and
Thank You**